Moxee K779

AT&T Prepaid MOXEE K779 4G LTE Mobile Hotspot User Manual

Model: K779 | Brand: Moxee

1. INTRODUCTION

The Moxee K779 Mobile Hotspot provides a portable, high-speed internet connection, allowing you to connect multiple Wi-Fi enabled devices on the go. This device is designed for ease of use, offering reliable connectivity for various activities such as schoolwork, video calls, streaming, and remote work.

Key Features:

- Download speeds up to 150 Mbps, with a maximum theoretical speed of 1200 Mbps.
- Compact and lightweight design with a color display for easy operation.
- Extended battery life for prolonged usage.
- Supports 4G LTE Bands 2, 4, 5, 12, 41, 66.
- Dual-Band Wi-Fi connectivity.

What's in the Box:

- Moxee K779 Mobile Hotspot
- Battery
- Charger

2. INITIAL SETUP

Follow these steps to prepare your Moxee K779 Mobile Hotspot for first-time use.

2.1. Installing the SIM Card and Battery

The Moxee K779 requires a compatible SIM card (not always included, especially with renewed devices) and the provided battery for operation.

1. **Remove the Back Cover:** Gently pry open the back cover of the hotspot. Locate the small notch on the side or bottom edge of the device to assist in removal.
2. **Insert SIM Card:** Locate the SIM card slot. Insert your micro-SIM card into the slot with the gold contacts facing down and the notched corner aligned correctly. Push until it clicks into place.

3. **Insert Battery:** Align the battery contacts with the terminals inside the battery compartment. Gently press the battery into place.

4. **Replace Back Cover:** Carefully align the back cover and press it firmly until it snaps securely into place.
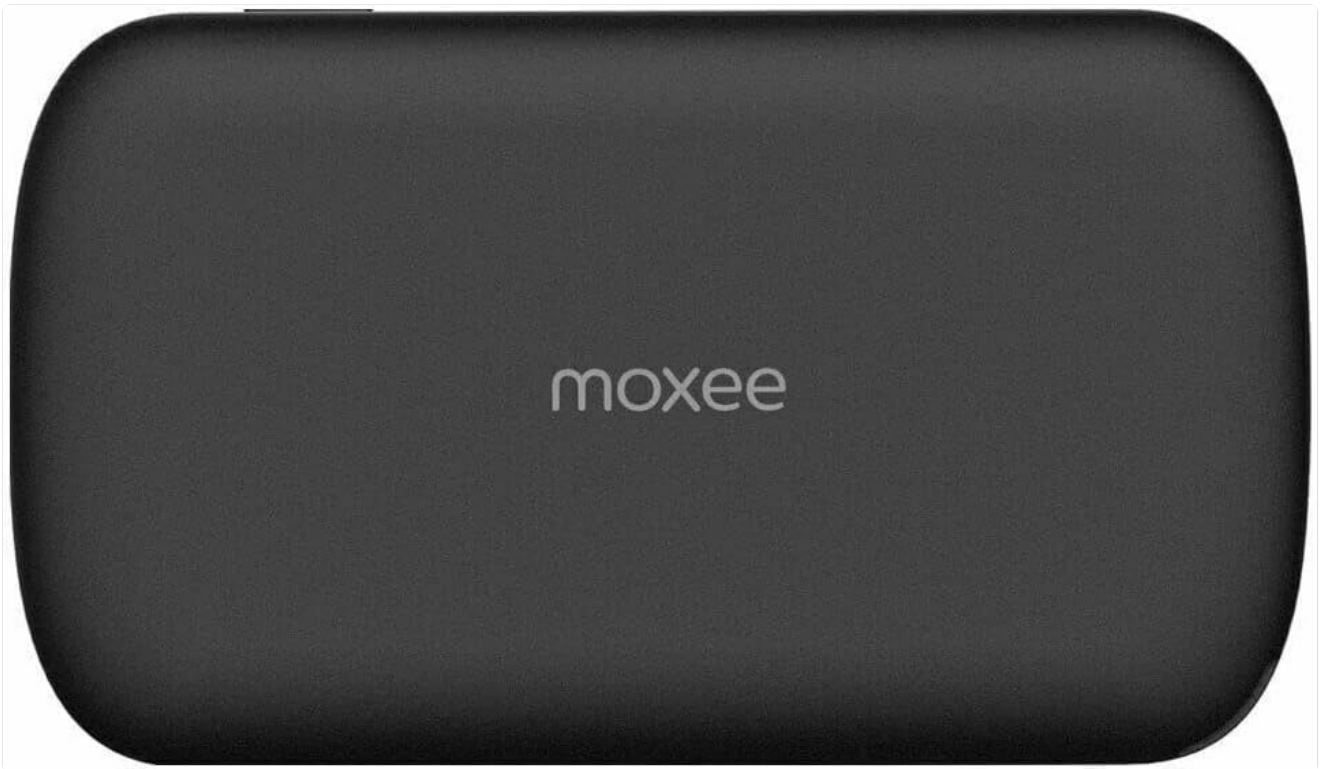

Figure 2.1: Rear view of the Moxee K779 Mobile Hotspot, illustrating the battery and SIM card placement area.

2.2. Charging the Device

Before first use, fully charge the Moxee K779 Mobile Hotspot.

1. Connect the provided charger cable to the charging port on the hotspot.

2. Plug the other end of the charger into a power outlet.

3. The battery indicator on the device's display will show charging progress. A full charge typically takes a few hours.

Figure 2.2: Side view of the Moxee K779 Mobile Hotspot, highlighting the charging port.

3. OPERATING THE HOTSPOT

Learn how to power on your device, connect to Wi-Fi, and understand the display indicators.

3.1. Powering On/Off

- **To Power On:** Press and hold the Power button (usually located on the top or side) for a few seconds until the display lights up.
- **To Power Off:** Press and hold the Power button again until the "Power Off" option appears on the screen. Select it, or continue holding until the device shuts down.

Figure 3.1: Front view of the Moxee K779 Mobile Hotspot, showing the power button and display.

3.2. Connecting Devices to Wi-Fi

Once the hotspot is powered on, you can connect your Wi-Fi enabled devices.

1. On your Wi-Fi enabled device (laptop, smartphone, tablet), open the Wi-Fi settings.

2. Search for available Wi-Fi networks.

3. Locate the network name (SSID) of your Moxee K779 Hotspot. This is typically displayed on the hotspot's screen or on a label inside the battery compartment.

4. Select the hotspot's network and enter the Wi-Fi password (also displayed on the hotspot's screen or label).

5. Your device should now be connected to the internet through the hotspot.

3.3. Understanding Display Indicators

The color display on your Moxee K779 provides important information about its status:

- **Signal Strength:** Bars indicating the strength of the cellular signal. More bars mean a stronger connection.
- **Battery Level:** An icon showing the current battery charge.
- **Network Type:** Indicates the current network (e.g., 4G LTE).
- **Connected Devices:** An icon or number showing how many devices are currently connected.
- **Data Usage:** May display current download/upload speeds or total data used.
- **WPS Status:** Indicates if Wi-Fi Protected Setup (WPS) is active or successful.

4. MAINTENANCE

Proper care ensures the longevity and optimal performance of your Moxee K779 Mobile Hotspot.

4.1. Battery Care

- Avoid exposing the battery to extreme temperatures (hot or cold).
- Do not leave the device charging for excessively long periods after it's fully charged.
- If storing the device for an extended period, ensure the battery is charged to about 50% to prevent deep discharge.
- Use only the charger provided with the device or a compatible replacement.

4.2. Cleaning

- Use a soft, dry, lint-free cloth to clean the exterior of the device.
- Do not use liquid cleaners, aerosols, or harsh chemicals.
- Keep the charging port free of dust and debris.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your Moxee K779 Mobile Hotspot.

Problem	Possible Cause	Solution
No Internet Connection	No SIM card or improperly inserted SIM. No cellular signal. Data plan expired or depleted. Incorrect Wi-Fi password.	Ensure SIM card is correctly inserted. Move to an area with better cellular coverage. Check your data plan status with your service provider. Verify the Wi-Fi password and re-enter it. Restart the hotspot and the connected device.

Problem	Possible Cause	Solution
Slow Internet Speed	Weak cellular signal. Too many devices connected. Network congestion.	Relocate the hotspot to an area with stronger signal. Disconnect unnecessary devices. Try again during off-peak hours.
Device Not Turning On	Battery is depleted. Battery not properly inserted. Faulty charger or cable.	Charge the device for at least 30 minutes. Ensure battery is correctly seated. Try a different charger or cable if available.
Cannot Connect to Wi-Fi	Incorrect Wi-Fi password. Hotspot Wi-Fi is off. Device is out of range.	Double-check the Wi-Fi password. Ensure the hotspot's Wi-Fi is enabled. Move closer to the hotspot.

6. SPECIFICATIONS

Technical specifications for the Moxee K779 Mobile Hotspot.

Feature	Detail
Model Number	K779
Brand	Moxee
Manufacturer	AT&T
Connectivity Technology	Wi-Fi
Wireless Communication Standard	802.11ac
Frequency Band Class	Dual-Band
Special Feature	WPS
Color	Black
Item Weight	11.7 ounces
Package Dimensions	9.25 x 6.69 x 3.23 inches
Compatible Devices	Laptop, Personal Computer, Smartphone, Tablet
Recommended Uses	Gaming
Included Components	Battery, Charger

7. WARRANTY AND SUPPORT

This product is listed as "Renewed," meaning it has been professionally inspected and tested to work and look like new by an Amazon-qualified supplier. While specific warranty details for renewed products can vary by seller, Amazon Renewed typically offers a satisfaction guarantee or a limited warranty period.

For specific warranty information, returns, or technical support related to your renewed Moxee K779 Mobile Hotspot, please refer to the seller's policy on the product purchase page or contact the seller directly through your Amazon order history.

For general inquiries about AT&T services or SIM card activation, please visit the official AT&T website or contact AT&T customer service.

- **Amazon Renewed Support:** https://www.amazon.com/renewed
- **AT&T Official Website:** https://www.att.com

Related Documents

	Moxee K779HSDL Mobile Hotspot User Manual This user manual provides comprehensive instructions for setting up, configuring, and using the Moxee K779HSDL mobile hotspot, including troubleshooting and safety information.
	Moxee Mobile Hotspot Quick Start Guide A quick start guide for the Moxee Mobile Hotspot, covering device overview, setup, and troubleshooting.
	Moxee Mobile Hotspot Hard Reset Instructions Step-by-step guide on how to perform a hard reset on your Moxee mobile hotspot to restore it to original factory settings. Includes details on locating the reset button.

[Moxee K779HSDL Mobile Hotspot User Manual](#)

User manual for the Moxee K779HSDL mobile hotspot, covering device overview, hardware installation, configuration, SMS, internet settings, wireless settings, and troubleshooting.