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› Ejoyous Landvo IP12 Pro Android Smartphone User Manual

Ejoyous IP12 PRO+

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Model: IP12 PRO+

INTRODUCTION

Thank you for choosing the Ejoyous Landvo IP12 Pro Android Smartphone. This manual provides essential information for setting up, operating, and maintaining your device. Please read this manual thoroughly before using your smartphone to ensure proper function and longevity.



Image: Front and back view of the Ejoyous Landvo IP12 Pro smartphone, showcasing its gold finish and camera module.

PACKAGE CONTENTS

Ensure all items are present in your package:

- Ejoyous Landvo IP12 Pro Smartphone
- Protective Cover
- SIM Tray Eject Tool (Slide)
- Earphone
- Data Cable (Micro USB)

- User Manual (this document)



Image: The smartphone's included accessories, including a clear protective cover, earphones, and a data cable.

SETUP

1. Inserting SIM Cards and Memory Card

The Landvo IP12 Pro supports dual micro SIM cards for phone calls and a separate memory card for data storage. Use the provided SIM tray eject tool to open the tray.

1. Locate the SIM tray slot on the side of the phone.
2. Insert the SIM tray eject tool into the small hole next to the tray and push gently until the tray pops out.
3. Place your micro SIM cards into the designated slots (SIM1, SIM2) and your memory card (up to 128GB, not included) into its slot. Ensure the gold contacts face downwards.
4. Carefully reinsert the tray into the phone until it clicks into place.

Dual card dual standby

Up to 128GB of expandable storage, supporting simultaneous use of two SIM cards (not include)for data and phone calls, or simultaneous use of memory cards for data storage



Image: A visual guide demonstrating the insertion of two micro SIM cards and one memory card into the phone's tray.

2. Charging the Battery

Before first use, fully charge the smartphone's 1950mAh Li-ion battery.

1. Connect the Micro USB end of the data cable to the charging port at the bottom of the phone.
2. Connect the other end of the data cable to a compatible USB power adapter (not included) and plug it into a wall outlet.
3. The charging indicator on the screen will show the charging status.

1950mAh

Along with intelligent power-saving mode, strong and durable battery life meet the needs of long-term use



Image: An illustration depicting the smartphone being charged, with a large battery icon indicating its 1950mAh capacity.

3. Initial Power On

Press and hold the Power button (located on the right side of the phone) until the Ejoyous logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.

OPERATING INSTRUCTIONS

Basic Navigation

- **Power On/Off:** Press and hold the Power button. Select "Power off" or "Restart".
- **Screen Lock/Unlock:** Press the Power button briefly to lock or unlock the screen.
- **Volume Control:** Use the Volume Up/Down buttons on the right side of the phone.
- **Home Screen:** Tap the Home button (circle icon) to return to the main screen.
- **Recent Apps:** Tap the Recent Apps button (square icon) to view and switch between recently used applications.
- **Back:** Tap the Back button (triangle icon) to go back to the previous screen.

Face Recognition

The Landvo IP12 Pro features face recognition for secure unlocking.

1. Go to *Settings > Security & location > Face Unlock*.
2. Follow the on-screen instructions to register your face. Ensure good lighting and hold the phone at eye level.
3. Once registered, you can unlock your phone by simply looking at the front camera.

Camera Usage

Capture photos and videos with the 2MP front and 2MP rear cameras.

- Open the *Camera* application.
- Tap the shutter button to take a photo.
- Switch between front and rear cameras using the camera switch icon.
- Explore various modes like video recording if available.

Connectivity

- **Wi-Fi:** Go to *Settings > Network & internet > Wi-Fi* to connect to wireless networks.
- **Bluetooth:** Go to *Settings > Connected devices > Bluetooth* to pair with Bluetooth accessories like earphones.
- **GPS:** Location services are enabled via GPS for navigation and location-based apps.

MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid abrasive materials or harsh chemicals.
- **Battery Care:**
 - Avoid extreme temperatures, as they can degrade battery life.
 - Do not leave the phone charging for excessively long periods after it's fully charged.
 - If the phone will not be used for an extended period, charge it to about 50% before storing.
- **Software Updates:** Periodically check for system updates in *Settings > System > System update* to ensure optimal performance and security.
- **Storage Management:** Regularly clear unnecessary files and apps to maintain sufficient storage space. You can expand storage with a memory card up to 128GB.

TROUBLESHOOTING

Problem	Possible Solution
Phone does not power on.	Ensure the battery is charged. Connect to a charger and wait a few minutes before attempting to power on again.
Apps are running slowly or crashing.	Close background applications. Restart the phone. Clear app cache or data. Ensure sufficient storage space.
Cannot connect to Wi-Fi.	Ensure Wi-Fi is enabled. Restart your router. Forget the network and reconnect.
SIM card not detected.	Ensure the SIM card is correctly inserted into the tray. Restart the phone. Check if the SIM card is active with your carrier.

Problem	Possible Solution
Face recognition not working.	Ensure good lighting. Clean the front camera lens. Re-register your face in settings.

SPECIFICATIONS

Feature	Detail
Model	IP12 PRO+
Operating System	Android 8.1
Processor	SC7731E Quad-core CPU
Screen Size	6.26 inch HD full fit for waterdrop screen (480x1014 resolution)
RAM	1GB
Internal Storage	8GB
Expandable Memory	Supports up to 128GB memory card (not included)
SIM Card Type	Dual Micro SIM (3G: WCDMA850/2100, GSM4 frequency dual card dual standby)
Front Camera	2 MP, aperture f/2.0, fixed focal length
Rear Camera	2 MP (color, aperture f/1.8) autofocus
Battery	1950mAh Li-ion battery
Connectivity	Wi-Fi, Bluetooth (BT), FM Radio (FM), GPS
Interfaces	1 x 3.5mm audio jack, 1 x Micro USB
Weight	Approx. 13.2 ounces (374 grams)
Color	Gold



Image: The smartphone displayed alongside a list of its primary specifications, including screen size, connectivity, OS, and camera details.

WARRANTY AND SUPPORT

Ejoyous products are designed for reliability and performance. For any issues not covered in this manual, please contact Ejoyous customer support. Refer to your purchase documentation for specific warranty terms and conditions. You can visit the official Ejoyous store on Amazon for more information and support resources:[Ejoyous Store](#)

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question