Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

QCY T17

QCY T17 Wireless Earbuds

USER MANUAL

1. Introduction

Thank you for choosing the QCY T17 Wireless Earbuds. This manual provides detailed instructions on how to set up, operate, and maintain your earbuds to ensure optimal performance and longevity. Please read this manual carefully before use.

Key Features:

- Advanced Bluetooth 5.3 for stable and fast connection.
- Hi-Fi audio quality with 6mm dynamic drivers.
- ENC (Environmental Noise Cancellation) for crystal-clear calls.
- Up to 26 hours of total playback time with the charging case.
- Lightweight and compact design for comfortable wear.
- IPX5 water resistance (earbuds only).
- Automatic pairing and flexible single/twin earbud modes.

2. Package Contents

- QCY T17 Wireless Earbuds (Left & Right)
- Charging Case
- USB Type-C Charging Cable
- Ear Tips (S/M/L sizes)
- User Manual

3. Product Overview

Familiarize yourself with the components of your QCY T17 earbuds and charging case.



Image: QCY T17 Wireless Earbuds and Charging Case. The image displays the two white earbuds and their open charging case, showing the charging contacts inside.



Image: Diagram illustrating the microphone locations on the QCY T17 earbud. It highlights the upper and lower microphones, crucial for the ENC noise reduction feature during calls.

Components:

- **Earbuds:** Left and Right earbuds with touch control areas and charging contacts.
- **Charging Case:** Houses and charges the earbuds, features a Type-C charging port and an LED indicator for battery status.
- **Microphones:** Each earbud is equipped with multiple microphones for voice pickup and environmental noise cancellation.

4. Setup

4.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case, ensuring they are properly seated.
2. Connect the Type-C charging cable to the charging port on the case and plug the other end into a USB power adapter (not included).
3. The LED indicator on the case will show charging status. Once fully charged, the indicator will change or turn off.

The earbuds offer a quick charge feature: a 5-minute charge can provide up to 1 hour of playback.



Image: Illustration of the QCY T17 charging case connected via a Type-C cable, indicating the rapid charging capability.

4.2 Pairing with Your Device

The QCY T17 earbuds support automatic pairing for convenience.

1. Open the charging case. The earbuds will automatically power on and enter pairing mode.
2. On your device (smartphone, tablet, PC), enable Bluetooth and search for available devices.
3. Select "QCY T17" from the list of found devices to connect.

4. Once connected, a voice prompt will confirm successful pairing.

If pairing fails, place the earbuds back into the case, close the lid, and then reopen it to re-enter pairing mode. You can also manually reset the earbuds if needed (refer to Troubleshooting section).



Image: The QCY T17 earbuds and charging case, illustrating the automatic pairing process when the case is opened.

5. Operating Instructions

5.1 Touch Controls

The QCY T17 earbuds feature intuitive touch controls on each earbud.

Action	Left Earbud	Right Earbud
Play/Pause	Double-tap	Double-tap
Next Track	Triple-tap	Triple-tap
Answer/End Call	Double-tap	Double-tap
Reject Call	Press and hold for 1.5s	Press and hold for 1.5s
Activate Voice Assistant	Press and hold for 1.5s	Press and hold for 1.5s
Game Mode On/Off	Triple-tap (Right)	Triple-tap (Right)

Note: Some functions may vary depending on your connected device and app settings.





Image: Screenshot of the QCY app interface, showing options for customizing earbud controls and modes, including single and dual earbud usage.

5.2 Single and Twin Earbud Mode

The QCY T17 earbuds can be used in either single or twin earbud mode, offering flexibility for different scenarios.

- **Twin Mode:** Simply take both earbuds out of the charging case. They will automatically connect to each other and then to your paired device.
- **Single Mode:** You can use either the left or right earbud independently. Just take one earbud out of the case, and it will connect to your device. The other earbud can remain in the case or be used by another person for shared listening.

5.3 QCY App Support

Enhance your experience by downloading the official QCY app. The app allows for customization of settings, including:

- Equalizer (EQ) settings with preset options and custom adjustments.
- Sleep Mode for optimized power consumption.
- Gaming Mode for ultra-low latency audio.
- Firmware updates.



Image: Multiple screenshots of the QCY app, showcasing features like sleep mode, gaming mode, custom EQ settings, and device status.

6. Audio Quality and Performance

6.1 Hi-Fi Audio with 6mm Dynamic Drivers

The QCY T17 earbuds are equipped with 6mm dynamic drivers and support AAC/SBC codecs, delivering rich and detailed sound across all frequencies. Experience immersive audio with powerful bass and clear highs.



Image: An exploded diagram illustrating the internal components of the 6mm dynamic driver, highlighting its design for rich and detailed audio reproduction.

6.2 ENC Noise Cancellation for Calls

With 4 omnidirectional microphones (2 on each earbud) and ENC noise reduction technology, the QCY T17 effectively minimizes ambient noise during calls, ensuring your voice is heard clearly even in noisy environments.

6.3 Ultra-Low Latency for Gaming and Video

Enjoy a seamless audio-visual experience with ultra-low latency of 0.11 seconds. This feature is particularly beneficial for gaming and watching videos, ensuring synchronized sound and visuals.



Image: A smartphone displaying a racing game, with the QCY T17 earbuds positioned next to it, illustrating the ultra-low latency feature for an enhanced gaming experience.

7. Maintenance and Care

Proper maintenance ensures the longevity and optimal performance of your earbuds.

- **Cleaning:** Regularly clean the earbuds and charging contacts with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged.
- **Water Resistance:** The earbuds are IPX5 water-resistant, meaning they can withstand splashes and sweat. However, they are not designed for submersion in water. The charging case is not water-resistant.
- **Temperature:** Avoid exposing the earbuds to extreme temperatures (hot or cold) or high humidity.

8. Troubleshooting

If you encounter any issues with your QCY T17 earbuds, try the following solutions:

8.1 Earbuds Not Pairing/Connecting

- Ensure both earbuds are fully charged.
- Place both earbuds back into the charging case, close the lid, wait a few seconds, then open the lid again.
- Turn off Bluetooth on your device and then turn it back on.
- Forget/delete "QCY T17" from your device's Bluetooth list and try pairing again.

8.2 No Sound from One Earbud

- Ensure both earbuds are charged.
- Place both earbuds back into the charging case and then take them out simultaneously.
- Clean the charging contacts on both the earbuds and the case.

8.3 Charging Issues

- Ensure the charging cable is securely connected to both the case and the power source.
- Try a different USB cable and power adapter.
- Clean the charging port on the case.

8.4 Factory Reset

If issues persist, you can perform a factory reset:

1. Delete "QCY T17" from your device's Bluetooth list.
2. Place both earbuds into the charging case.
3. Press and hold the function button on the charging case (or touch area on both earbuds, depending on model variation) for approximately 10 seconds until the indicator lights flash, indicating a successful reset.
4. Close the case, then open it again and re-pair the earbuds with your device.

9. Specifications

Feature	Specification
Model Name	QCY T17
Product Model Number	BH21Q17A
Connectivity Technology	Wireless (Bluetooth 5.3)

Feature	Specification
Headphone Form Factor	In-Ear
Noise Control	Active Noise Cancellation (ENC for calls)
Playback Time (Earbuds)	Up to 8 hours
Total Playback Time (with Case)	Up to 26 hours
Charging Port	Type-C
Water Resistance Level	IPX5 (Earbuds only)
Earbud Weight	Approx. 4.0g per earbud
Product Weight	70 g (including packaging)
Material	Plastic
Compatible Devices	Android smartphones (Galaxy, Huawei, Xiaomi, OPPO, Xperia, Nexus, ASUS, Fujitsu), iPhones (iPhone 7 to 15 series), Windows/Macbook PCs, iPads, iPods.

10. Warranty and Support

QCY provides a 12-month warranty for the T17 Wireless Earbuds from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use.

If you experience any issues with your product, please contact QCY customer support. Please have your purchase receipt or order details ready when contacting support.

The product is certified with PSE and complies with Radio Law (Technical Conformity Mark Number: 216-210063).

© 2025 QCY. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B09XDRB4Q3

More documents and user manuals: **https://manuals.plus/**