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› User Manual: 12V AC/AC Adapter for Tranquil Ease Massage and Heated Chair (Models W6002, V6002)

## saschedross W6002

# User Manual: 12V AC/AC Adapter

Model: W6002 / V6002

## 1. INTRODUCTION

This manual provides essential information for the safe and effective use of your new 12V AC/AC Adapter. This power supply is designed for use with Tranquil Ease Massage and Heated Chairs, specifically models W6002 and V6002, requiring a 12VAC, 16W power source. Please read this manual thoroughly before installation and operation.

## 2. SAFETY INFORMATION

**CAUTION:** Risk of electric shock. For dry location use only.

- Ensure the adapter is used in a dry environment, away from water or excessive humidity.
- Do not open the adapter casing. There are no user-serviceable parts inside.
- Verify that the input voltage of the adapter matches the local power supply (110V-120VAC 60Hz or 220V-240VAC 50Hz).
- Disconnect the adapter from the power outlet before cleaning or if it will not be used for an extended period.
- Do not use the adapter if the cord or plug is damaged.

## 3. PRODUCT OVERVIEW

The saschedross 12V AC/AC Adapter is a power supply unit designed to convert alternating current (AC) from a wall outlet to the specific 12VAC required by compatible devices. It features a standard AC input plug and a barrel connector output.



**Figure 1:** Overview of the 12V AC/AC Adapter. This image displays the black power adapter unit with its input power cord ending in a standard two-prong plug and its output cord terminating in a barrel connector. The adapter casing shows "CAUTION: RISK OF ELECTRIC SHOCK DRY LOCATION USE ONLY" and "AVERTISSEMENT" text.

## 4. SETUP INSTRUCTIONS

1. **Verify Compatibility:** Ensure your device (e.g., Tranquil Ease Massage and Heated Chair) requires a 12V AC/AC adapter with 16W power and a compatible barrel connector. Refer to your device's original specifications.
2. **Connect to Device:** Insert the barrel connector of the adapter's output cord firmly into the power input port of your Tranquil Ease Massage and Heated Chair.
3. **Connect to Power Outlet:** Plug the adapter's input power cord into a standard electrical wall outlet. Ensure the outlet provides the correct voltage (110-120VAC 60Hz or 220-240VAC 50Hz) for your region.
4. **Power On:** Once connected, your device should be ready for operation.

## 5. OPERATING INSTRUCTIONS

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Once the adapter is correctly connected to both the power outlet and your compatible device, the device will receive power. Operate your Tranquil Ease Massage and Heated Chair according to its specific user manual.

- Always ensure the adapter is placed in a well-ventilated area to prevent overheating.
- Avoid placing heavy objects on the power cords.
- Do not pull the cord to disconnect the adapter from the wall outlet; always grasp the plug.

## 6. MAINTENANCE

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The 12V AC/AC Adapter requires minimal maintenance.

- **Cleaning:** Disconnect the adapter from the power source before cleaning. Use a soft, dry cloth to wipe the exterior. Do not use liquid cleaners or abrasive materials.
- **Storage:** When not in use, store the adapter in a cool, dry place, away from direct sunlight and extreme temperatures. Avoid tightly coiling the cords.
- **Inspection:** Periodically inspect the power cords and connectors for any signs of damage, fraying, or loose connections. If damage is found, discontinue use immediately.

## 7. TROUBLESHOOTING

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Problem	Possible Cause	Solution
Device not receiving power.	<ul style="list-style-type: none"><li>◦ Adapter not plugged in.</li><li>◦ Loose connection.</li><li>◦ Power outlet not functioning.</li><li>◦ Adapter or device malfunction.</li></ul>	<ul style="list-style-type: none"><li>◦ Ensure adapter is securely plugged into a live wall outlet.</li><li>◦ Check all connections between the adapter and the device.</li><li>◦ Test the outlet with another appliance.</li><li>◦ If issues persist, contact support.</li></ul>
Adapter feels excessively hot.	<ul style="list-style-type: none"><li>◦ Poor ventilation.</li><li>◦ Overload or internal fault.</li></ul>	<ul style="list-style-type: none"><li>◦ Ensure adapter is in a well-ventilated area.</li><li>◦ Disconnect immediately and allow to cool. Do not use if overheating continues.</li></ul>
Visible damage to cord or plug.	Physical damage.	Discontinue use immediately to prevent electrical hazards. Replace the adapter.

## 8. SPECIFICATIONS

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<b>Model Number</b>	W6002 / V6002
<b>Input Voltage</b>	110V-117V-120VAC 60Hz or 220V-230V-240VAC 50Hz
<b>Output Voltage</b>	12 Volts AC
<b>Wattage</b>	16 Watts
<b>Connector Type</b>	Barrel Connector
<b>Compatible Devices</b>	Tranquil Ease Massage and Heated Chair (Item#: W6002, V6002)
<b>Item Weight</b>	1.98 pounds (approximately 0.9 kg)
<b>Package Dimensions</b>	5.91 x 3.94 x 3.94 inches (approximately 15 x 10 x 10 cm)
<b>Included Components</b>	1 x Power Adapter
<b>Manufacturer</b>	Shenzhen Waweis Technology Co., Ltd

## 9. WARRANTY INFORMATION

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This product may be covered by a limited manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation provided with your purchase or contact the seller directly. Optional protection plans may also be available from third-party providers.

## 10. CUSTOMER SUPPORT

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For technical assistance, troubleshooting beyond this manual, or inquiries regarding your product, please contact the seller or the manufacturer, Shenzhen Waweis Technology Co., Ltd.

**Brand:** saschedross

**Manufacturer:** Shenzhen Waweis Technology Co., Ltd

