VEVOR EK-330

VEVOR 13-inch Cash Register Drawer User Manual

Model: EK-330

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your VEVOR 13-inch Cash Register Drawer, Model EK-330. Please read these instructions thoroughly before use and retain for future reference. This cash drawer is designed for use with Point of Sale (POS) systems in various retail and hospitality environments.

Figure 1: VEVOR 13-inch Cash Register Drawer in use.

2. PRODUCT FEATURES

- **Heavy-Duty Construction:** Constructed from durable SPCC steel boards, wear-resistant steel clips, and sturdy ABS plastic trays, ensuring longevity and security.

- **Organized Storage:** Features 4 bill trays, 5 removable coin trays, and 1 cheque slot for efficient organization of cash, coins, and cheques. The bill tray is compatible with U.S. dollars only.

- **Multiple Opening Methods:** Supports three unlocking methods: electrical opening (via POS printer), manual opening (lever), and key opening.

- **Wide Compatibility:** Equipped with an RJ11/RJ12 cable for connection to most receipt printers, including Epson, MUNBYN, Star Micronics, Rongta, and BestXin Yin.

- **Secure Locking:** Includes 2 keys with 3 key positions (open, online, close) for secure operation.

DURABLE CASH DRAWER

The durable steel board support long time using

Wearproof

SPCC Steel Board

Non-slip

VEVOR

A — **ABS Tray**

B — **Steel Clip**

C — **Rubber Stand**

Figure 2: Durable construction details of the cash drawer.

Figure 3: Internal organization of bill and coin compartments.

3. PACKAGE CONTENTS

Verify that all items are included in your package:

- 1 x VEVOR Cash Register Drawer (Model EK-330)
- 2 x Keys

4. SPECIFICATIONS

Model	EK-330
Frame Material	SPCC Steel
Tray Material	ABS
Voltage	12V

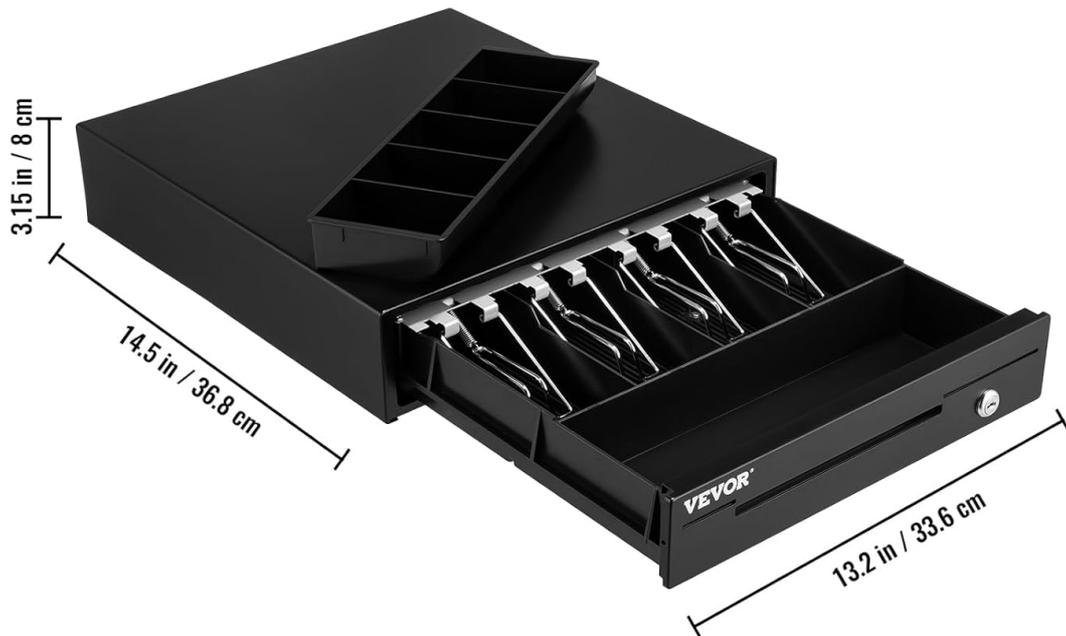| Port	RJ11/RJ12
Bill Trays	4 (USD compatible only)
Coin Trays	5
Cheque Slot	1
Lock Type	Key Lock
Color	Black
Product Dimensions	13.2" x 14.5" x 3.15" (33.6 x 36.8 x 8 cm)
Product Weight	8.8 lbs (4 kg)

Figure 4: Product dimensions.

5. SETUP

Follow these steps to set up your VEVOR Cash Register Drawer:

1. **Placement:** Position the cash drawer on a stable, flat surface near your POS system and receipt

printer.

2. **Connect to Printer:** Locate the RJ11/RJ12 port on the back or bottom of the cash drawer. Connect one end of the provided RJ11/RJ12 cable to this port.

3. **Connect Printer to POS:** Connect the other end of the RJ11/RJ12 cable to the designated cash drawer port on your receipt printer. Ensure your receipt printer is connected to your POS system (e.g., via USB, Serial, or Ethernet) and properly configured.

4. **Power On:** Ensure all connected devices (POS system, printer) are powered on.

Video 1: Demonstrates connecting the cash drawer to a POS printer using an RJ12 cable and the auto-open function.

6. OPERATING INSTRUCTIONS

The VEVOR Cash Register Drawer offers three methods for opening:

6.1. Electrical Open (via POS Printer)

This is the most common method for daily operation. When a transaction is completed and a receipt is printed from your POS system, the cash drawer will automatically open. Ensure the RJ11/RJ12 cable is securely connected between the cash drawer and the receipt printer.

6.2. Key Open

Use one of the provided keys to manually open the drawer. Insert the key into the lock cylinder on the front of the drawer and turn it to the 'Open' position. The drawer will spring open.

6.3. Manual Open (Emergency Lever)

In case of power failure or if the key is misplaced, an emergency lever is located on the bottom of the cash drawer. To open, carefully lift the cash drawer and locate the small lever. Press this lever to release the drawer latch.

Figure 5: Overview of the three opening methods.

Video 2: Demonstrates the manual key open, auto-open with printer, and auto-open with POS and driver for a similar cash drawer.

7. MAINTENANCE

Regular maintenance ensures the longevity and smooth operation of your cash drawer:

- **Cleaning:** Wipe the exterior with a soft, damp cloth. Avoid abrasive cleaners or solvents. For the interior, remove the cash tray and wipe down any dust or debris.
- **Lubrication:** Periodically check the drawer slides for smooth movement. If resistance is felt, a small amount of silicone-based lubricant can be applied to the slides.
- **Key Care:** Keep the keys in a safe place. Avoid forcing the key if it feels stuck.
- **Tray Organization:** Ensure bills and coins are placed neatly in their designated compartments to prevent jamming.

8. TROUBLESHOOTING

If you encounter issues with your cash drawer, refer to the following common problems and solutions:

- **Drawer Not Opening Electrically:**

  - Check if the RJ11/RJ12 cable is securely connected to both the cash drawer and the receipt printer.
  - Ensure the receipt printer is powered on and functioning correctly.
  - Verify that your POS software is configured to send the open command to the cash drawer.
  - Test the drawer with the key to confirm mechanical functionality.

- **Drawer Not Opening Manually with Key:**

  - Ensure the key is fully inserted and turned to the correct 'Open' position.
  - Check for any obstructions preventing the drawer from sliding open.

- **Drawer Sticking or Hard to Open/Close:**

  - Remove the cash tray and check for any foreign objects or debris in the drawer mechanism.
  - Clean the drawer slides and apply a small amount of silicone lubricant if necessary.

- **Bills/Coins Not Fitting Properly:**

  - Ensure the bill tray is compatible with the currency being used (this model is USD compatible only).
  - Adjust coin tray dividers if they are removable and adjustable.

9. WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the documentation provided with your purchase or contact VEVOR customer service directly. Keep your purchase receipt and model number (EK-330) handy when contacting support.