

H2O X5

H2O X5 Steam Mop 5-in-1 DualBlast and Handheld Steamer Cleaner User Manual

Brand: H2O | **Model:** X5

This manual provides detailed instructions for the safe and effective operation, maintenance, and troubleshooting of your H2O X5 Steam Mop 5-in-1 DualBlast and Handheld Steamer Cleaner.

1. SAFETY INFORMATION

Please read all instructions carefully before using the H2O X5 Steam Mop. Failure to follow these instructions may result in electric shock, fire, or serious injury. Keep this manual for future reference.

- Always disconnect the appliance from the electrical supply when filling with water, emptying, or during maintenance.
- Do not leave the steam mop unattended while it is plugged in or operating.
- Use only clean tap water in the water tank. Do not add cleaning solutions, perfumes, or other chemicals, as this may damage the appliance and void the warranty.
- Keep the appliance out of reach of children and pets.
- Do not direct steam at people, animals, or electrical outlets.
- Ensure all attachments are securely fitted before use.
- Do not immerse the appliance in water or any other liquid.

2. WHAT'S INCLUDED

Your H2O X5 Steam Mop 5-in-1 DualBlast and Handheld Steamer Cleaner package includes the following components:



Complete Kit Overview:

This image displays all the components included with the H2O X5 Dualblast Steam Cleaner, such as the main unit, various attachments, and cloths.



Main Unit and Key Attachments: A detailed view of the H2O X5 Steam Mop main unit along with its primary attachments like the DualBlast head, handheld steamer, and cleaning tools.

- H2O Mop X5 Steam Unit with DualBlast Steam Mop Head
- Glider for carpets
- 1 Microfiber Floor Pad
- 1 Jet Nozzle
- Extension Hose
- Window Cleaning Tool with Squeegee
- Microfiber Garment Cleaning Cloth
- Duster
- Coral Cloth for the Duster
- Microscrubbing Brushes

3. SETUP

Follow these steps to prepare your H2O X5 Steam Mop for first use:

1. **Assemble the Mop Head:** Attach the DualBlast steam mop head to the main unit by aligning the connection points and pushing until it clicks into place.
2. **Attach Microfiber Pad:** Securely attach a clean microfiber floor pad to the bottom of the mop head.

3. **Fill the Water Tank:** Locate the water tank cap (usually a black cap on the main unit). Unscrew the cap and fill the tank with clean tap water. Do not overfill. Replace the cap securely.
4. **Attach Carpet Glider (Optional):** If cleaning carpets, attach the carpet glider over the microfiber pad.
5. **Plug In:** Plug the power cord into a grounded electrical outlet. The indicator light will illuminate, typically red, indicating it's heating up.
6. **Wait for Heating:** Allow approximately 30 seconds for the unit to heat up. The indicator light will turn green when ready for use.



JUST USE WATER

**No need for harsh chemicals or
expensive detergents**

Filling the Water Tank: This image demonstrates the process of filling the H2O X5 Steam Mop's water tank with clean water, highlighting the ease of use without chemicals.

4. OPERATING INSTRUCTIONS

The H2O X5 offers 5-in-1 functionality for versatile cleaning:

4.1. Steam Mop Mode (for Hard Floors)

- Ensure the microfiber pad is attached and the water tank is filled.

- Select the desired steam level using the steam control dial (low, medium, high).
- Gently push the mop forward and backward over the floor surface. The angled swivel head allows for easy maneuverability around furniture and into corners.
- For stubborn stains, hold the mop over the area for a few seconds to allow the steam to penetrate.

4.2. Carpet Steamer Mode

- Attach the carpet glider over the microfiber pad.
- Use the steam mop as described for hard floors to refresh and deodorize carpets and rugs. This mode is for refreshing, not deep cleaning.

4.3. Handheld Steamer Mode

- Detach the main body from the mop head to convert it into a handheld steamer.
- Attach the appropriate accessory (e.g., jet nozzle, brush) for the cleaning task.
- Direct the steam towards the surface to be cleaned. Ideal for countertops, bathroom tiles, grout lines, and fixtures.

4.4. Garment Steamer Mode

- In handheld mode, attach the garment cleaning cloth to the appropriate tool.
- Gently glide the tool over garments to remove wrinkles and refresh fabrics.

4.5. Window/Glass Cleaner Mode

- In handheld mode, attach the window cleaning tool with squeegee.
- Spray steam onto the glass surface and then use the squeegee to wipe clean for streak-free results.



Versatile 5-in-1 Cleaning: This image illustrates the various applications of the H2O X5, including floor cleaning, carpet cleaning, garment steaming, glass cleaning, and handheld steaming.



DualBlast Technology: A close-up of the H2O X5 DualBlast head, highlighting its two powerful cleaning modes: DirectBlast and TurboBlast for targeted steam cleaning.

5. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your H2O X5 Steam Mop:

- **Empty Water Tank:** After each use, unplug the unit and allow it to cool. Empty any remaining water from the tank.
- **Clean Microfiber Pads:** Remove microfiber pads and cloths after each use. They are machine washable with mild detergent. Do not use bleach or fabric softeners. Air dry or tumble dry on low.
- **Clean Accessories:** Wipe down all accessories with a damp cloth. For brushes, rinse under water and allow to air dry.
- **Store Properly:** Store the steam mop in a cool, dry place, away from direct sunlight. Ensure the cord is neatly wrapped.
- **Descaling (Periodically):** If you notice reduced steam output or mineral buildup, descale the unit. Consult the full manual for detailed descaling instructions, typically involving a vinegar solution.

6. TROUBLESHOOTING

If you encounter issues with your H2O X5 Steam Mop, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No steam or low steam output	Water tank empty; Unit not heated; Mineral buildup; Nozzle/hose blocked.	Refill water tank; Allow 30 seconds for heating (green light); Descale unit; Check for blockages in nozzle/hose.
Water leaking from unit	Water tank cap not secure; Tank overfilled; Incorrect attachment.	Ensure cap is tightly closed; Do not overfill; Verify attachments are correctly installed.
Mop not gliding smoothly	Microfiber pad is dirty or worn; No carpet glider on carpet.	Replace or clean microfiber pad; Attach carpet glider for carpet use.

Problem	Possible Cause	Solution
Power indicator light not on	Unit not plugged in; Power outlet issue.	Ensure unit is securely plugged into a working outlet; Test outlet with another appliance.

If problems persist after trying these solutions, please contact customer support.

7. SPECIFICATIONS

- **Brand:** H2O
- **Model Name:** X5
- **Special Feature:** 5-in-1 Multi-Purpose, Dual Blast Feature Mode (switches from traditional steam to a concentrated steam jet), Handheld Steam Cleaner, Adjustable Height, Removable Tank, Large Capacity, Rapid Heat Up, Steam Control, Lightweight, High Pressure
- **Surface Recommendation:** Hardwood, Tile, Laminate, Sealed Stone, Marble, Carpet and other floors; Kitchen, Windows, Furniture, BBQ Grills, Toys, Grout lines, Shower tracks, Sink, Toilet lid bolts, Ironing garment, etc.
- **Wattage:** 1300 watts
- **Item Weight:** 8.36 pounds (3.8 Kilograms)
- **Form Factor:** Handheld
- **Color:** Green
- **Power Source:** Corded Electric (Note: Input says Battery Powered, but product description and images show a cord. Assuming Corded Electric based on common steam mop design and wattage.)
- **Voltage:** 520 Volts (Note: This voltage seems unusually high for a consumer appliance. Assuming it's a typo or specific internal component voltage, but listing as provided.)
- **Product Dimensions:** 10.3"D x 6.3"W x 20.7"H
- **UPC:** 096064000278

8. WARRANTY AND SUPPORT

Your H2O X5 Steam Mop is designed for durability and performance. For added peace of mind, protection plans are available:

- **2-Year Protection Plan:** Extends coverage for two years beyond the manufacturer's warranty.
- **3-Year Protection Plan:** Provides extended coverage for three years beyond the manufacturer's warranty.
- **Complete Protect:** A comprehensive plan covering eligible past and future purchases (monthly billing).

For detailed terms and conditions regarding your product's warranty or to inquire about support, please refer to the documentation included with your purchase or visit the official H2O website. For direct assistance, contact H2O customer service.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question