

Super General KSGS313GE

Super General 2.5 Ton 26800 BTU Split Air Conditioner KSGS313GE User Manual

Model: KSGS313GE | Brand: Super General

INTRODUCTION

Thank you for choosing the Super General 2.5 Ton 26800 BTU Split Air Conditioner, Model KSGS313GE. This manual contains important information regarding the installation, operation, and maintenance of your air conditioning unit. Please read it thoroughly before using the appliance and keep it for future reference. Proper use and care will ensure efficient performance and extend the lifespan of your unit.

SETUP AND INSTALLATION

The Super General KSGS313GE is a split-system air conditioner designed for efficient cooling. Professional installation is highly recommended to ensure proper functioning and safety.

Installation Requirements:

- **Type:** Split System
- **Power Source:** Corded Electric
- **Voltage:** 220-240V, 1 Phase, 50Hz (230 Volts)
- **Plug Profile:** Wall

Included Components:

- 1 x Super General 2.5 Ton Cool Split Air Conditioner 26800 BTU (Model KSGS313GE)
- Remote Control (Batteries included and required: Alkaline type)

Dimensions:

Refer to the image below for the physical dimensions of the indoor unit.



Image: Indoor unit dimensions (Depth: 38 cm, Width: 134 cm, Height: 45 cm).

For professional installation services, please contact the following numbers:

Riyadh: +966 -11- 4094006 Ext – 113

Jeddah: +966- 12- 6577714

Dammam: +966-13- 8343691

Qassim: +966 581044198

Abha: +966 593322785

OPERATING INSTRUCTIONS

Your Super General air conditioner is equipped with several features to enhance your comfort. Use the remote control to access these functions.

FEATURES



Timer



Jet Cool



4 Way
Swing



Night
Display



Sleep
Mode



Follow
Me



Image: Key operating features of the air conditioner.

Key Features:

- **Turbo Mode:** Activates maximum cooling power for rapid temperature reduction.
- **Sleep Mode:** Adjusts temperature and fan speed automatically during sleep for comfort and energy saving.
- **Auto-Restart:** The unit automatically restarts with previous settings after a power outage.
- **4 Way Swing:** Allows for automatic horizontal and vertical louver movement to distribute air evenly throughout the room.
- **Follow Me / I FEEL:** The remote control acts as a thermostat, sensing the temperature around you and adjusting the unit for localized comfort.
- **Night Display Off Function:** Turns off the LED display on the indoor unit for undisturbed sleep.
- **On/Off Timer:** Program the unit to turn on or off at specific times.
- **Hidden Display:** The LED display is discreetly integrated into the unit's design.

MAINTENANCE

Regular maintenance ensures the longevity and efficiency of your air conditioner.

Filter Cleaning:

The unit features a **High Density filter**. Regularly clean the air filter to maintain optimal airflow and air quality. Refer to the image below for the filter location.

Gold-Fin

With its Golden-Fin (Anti-corrosive condenser-coating), it can withstand even extreme weather conditions.



Image: Gold-Fin and High Density filter location.

Gold Fin Technology:

The condenser is equipped with a **Gold Fin** (anti-corrosive condenser coating), which helps it withstand extreme weather conditions and reduces the need for frequent condenser maintenance.

Self Clean Function:

Utilize the **Self Clean** function to automatically clean the indoor unit's evaporator, preventing mold and bacteria growth and ensuring fresh air output.

For detailed cleaning instructions, consult a qualified technician or refer to the comprehensive manual provided with the product packaging.

TROUBLESHOOTING

If you encounter issues with your air conditioner, consider the following common checks before contacting support:

- **No Power:** Check if the unit is properly plugged in and if the circuit breaker has tripped.
- **Insufficient Cooling:** Ensure all windows and doors are closed, the air filter is clean, and there are no obstructions to the outdoor unit.
- **Remote Control Not Working:** Check the batteries in the remote control.
- **Unusual Noises:** Minor noises during operation are normal. If you hear loud or unusual sounds, turn off the unit and contact service.
- **Auto Leakage Detection:** This feature can detect refrigerant leaks. If an error code related to leakage appears, contact a technician immediately.

If the problem persists after performing these checks, please contact customer support.

SPECIFICATIONS

Feature	Specification
Model Number	KSGS313GE
Capacity	2.5 Tons / 26800 BTU
Cooling Power	26800 British Thermal Units
Rated T1 Capacity (Btu/H)	26800
Compressor Type	Rotary
Climate Type / Air Flow	T3/900/1150/1400
Refrigerant Type	R410a
Voltage (V, Hz, Ph)	220-240V, 1Ph, 50Hz (230 Volts)
Wattage	7.85 KW
Item Weight	22 Kilograms
Product Dimensions (Indoor Unit)	38 x 134 x 45 cm (D x W x H)
Noise Level	57 Decibels
Display Style	LED (Hidden Display)
Material	Plastic
Color	White
Seasonal Energy Efficiency Ratio (SEER)	7.268

WARRANTY INFORMATION

The Super General 2.5 Ton 26800 BTU Split Air Conditioner, Model KSGS313GE, comes with a **2-year warranty**. Please retain your purchase receipt as proof of purchase for any warranty claims. For specific terms and conditions of the warranty, refer to the warranty card included with your product or contact Super General customer service.

CUSTOMER SUPPORT

For technical assistance, service requests, or any inquiries regarding your Super General air conditioner, please contact the following support numbers:

- Riyadh:** +966 -11- 4094006 Ext – 113
- Jeddah:** +966- 12- 6577714
- Dammam:** +966-13- 8343691
- Qassim:** +966 581044198
- Abha:** +966 593322785

When contacting support, please have your model number (KSGS313GE) and purchase details ready.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question