

Nixplay W10K

Nixplay W10K 10.1-inch Digital Touch Screen WiFi Picture Frame User Manual

Model: W10K

INTRODUCTION

This manual provides detailed instructions for setting up, operating, and maintaining your Nixplay W10K 10.1-inch Digital Touch Screen WiFi Picture Frame. Please read this guide thoroughly to ensure optimal performance and a seamless experience with your new digital frame.

PRODUCT OVERVIEW

The Nixplay W10K is a 10.1-inch digital picture frame designed to display your cherished photos and videos. It features a touch screen for easy navigation, WiFi connectivity for remote content management, and smart features to enhance your viewing experience.

Key Features:

- **10.1-inch Touch Screen:** Intuitive interface for direct interaction.
- **WiFi Connectivity:** Connects to your home network for cloud-based content management.
- **Motion Sensor (niX-SenseMe):** Automatically turns the frame on/off based on presence.
- **Adjustable Stand:** Supports both portrait and landscape orientations.
- **Built-in Speaker:** For video playback with audio.
- **Automatic Rotation:** Content adjusts to the frame's orientation.
- **AI-driven Smart-Centering:** Optimizes image display.
- **Secure Cloud Storage:** Protects your photos and videos.

 **Easy touchscreen setup**




 **Motion Sensor detects movement,
turning the frame on and off automatically**

Image: The Nixplay W10K frame in portrait orientation, displaying a photo of a child and an adult baking. Annotations highlight the easy touchscreen setup and the motion sensor feature, which detects movement to automatically turn the frame on and off.

 **Wifi Enabled**



**Adjustable stand
for portrait or landscape**



**Built-in speaker
for videos**

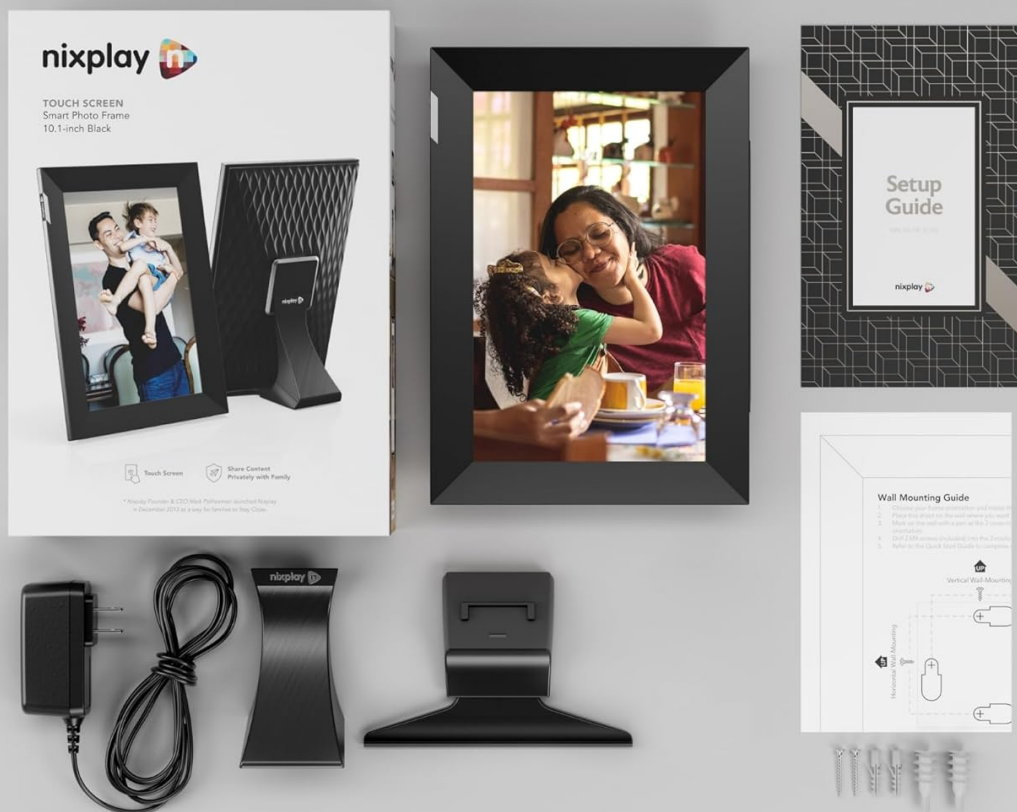
Image: A rear view of the Nixplay W10K frame, illustrating its WiFi capability, the adjustable stand for flexible positioning, and the integrated speaker for audio playback with videos.

SETUP GUIDE

1. Unboxing and Components

Carefully remove all components from the packaging. Ensure you have the following items:

- Nixplay W10K Digital Picture Frame
- Power Adapter
- Adjustable Stand
- Setup Guide (this manual)
- Wall Mounting Guide (if applicable)



Power supply will be replaced with EU/UK adaptor for purchases in EU/UK.

Image: An overhead view of the Nixplay W10K product contents, including the digital frame, power supply, adjustable stand, and accompanying setup and wall mounting guides.

2. Powering On

1. Attach the adjustable stand to the back of the frame.
2. Connect the power adapter to the frame and plug it into a power outlet.
3. The frame will automatically power on and display the Nixplay logo.

3. Connecting to Wi-Fi

Follow the on-screen prompts to connect your frame to a Wi-Fi network. You will need your Wi-Fi network name (SSID) and password.

4. Downloading and Installing the Nixplay App

To manage your frame and upload photos, download the Nixplay app on your smartphone or tablet. The app is available for iOS and Android devices. You can also access your account via a web browser on a desktop computer.

5. Initial Frame Setup via App

Once the app is installed and your frame is connected to Wi-Fi, follow the app's instructions to link your frame to your Nixplay account. This process typically involves scanning a QR code displayed on the frame's screen.



Image: The Nixplay W10K digital frame showcasing a family photo, positioned next to a smartphone displaying the Nixplay mobile application, illustrating the integrated user experience.

OPERATING INSTRUCTIONS

1. Adding Photos and Videos

You can add content to your Nixplay frame using several methods:

- **Nixplay Mobile App:** Easily transfer photos and videos from your phone's gallery, Apple Photos, Facebook, or Instagram. Google Photos integration may require a subscription.
- **Desktop Login:** Access your Nixplay account through a web browser on your computer to upload content.
- **Email:** Send photos directly to your frame's unique Nixplay email address.

Use the Nixplay App to add photos



Image: A hand interacting with the Nixplay mobile app on a smartphone, demonstrating the process of adding photos to the digital frame, which is visible in the background.

2. Managing Playlists

Organize your photos and videos into playlists using the Nixplay app or web interface. You can create multiple playlists and assign them to your frame. The frame will display content from the selected playlists.

3. Touch Screen Navigation

The touch screen allows you to interact directly with the frame. Swipe to navigate through photos, tap to pause or access settings, and pinch to zoom (if enabled).

4. Adjusting Settings

Access the frame's settings via the touch screen or the Nixplay app to customize:

- **Slideshow Settings:** Transition effects, display duration for each photo.
- **Display Settings:** Brightness, sleep mode schedule.
- **Motion Sensor:** Enable or disable niX-SenseMe.

- **Orientation:** Automatic rotation or fixed orientation.

5. Preloading Content for Gifting

The Nixplay app allows you to preload photos, videos, and a personalized message onto a frame before gifting it. This provides an immediate and personalized experience for the recipient upon setup.

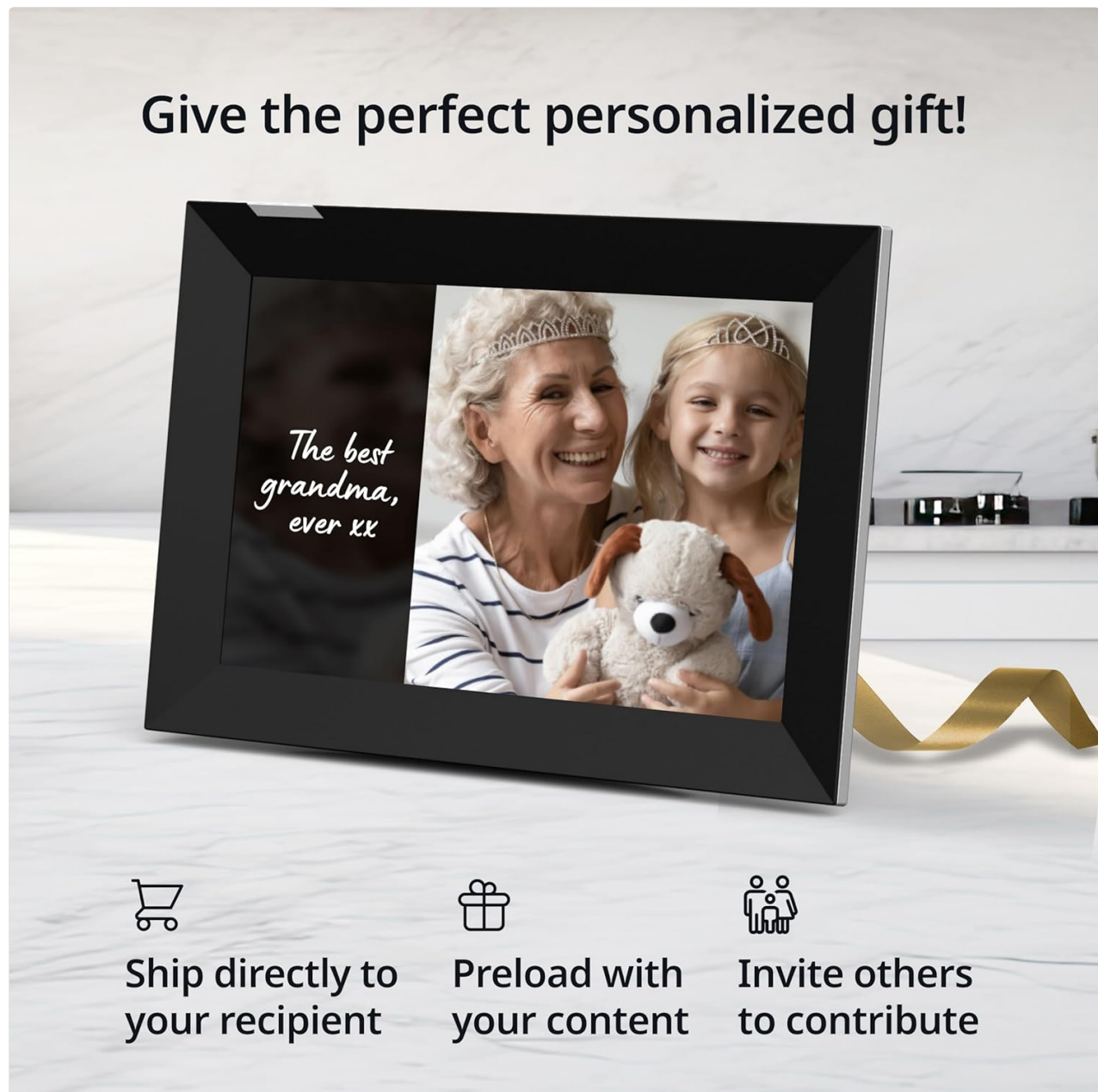


Image: The Nixplay frame showcasing a personalized message and a photo of a grandmother and child. Accompanying icons highlight features such as direct shipping to recipients, preloading content, and inviting others to contribute to the frame's content.

ADVANCED FEATURES

NixCast

Effortlessly cast photos and videos from your Nixplay app to a compatible smart TV using NixCast. This feature allows for larger group viewing of your content.

NixEvents

NixEvents enables guests at gatherings like weddings or birthdays to contribute their photos to a shared album. This creates a collaborative photo collection that can be displayed in real-time on your Nixplay frame.

AI-driven Smart-Centering and Automatic Rotation

The frame utilizes AI to ensure images are perfectly centered. It also automatically rotates content to seamlessly switch between landscape and portrait modes, providing a dynamic display.

Privacy and Security

Nixplay's cloud storage is located in the USA on secure, CCPA & GDPR-compliant, encrypted servers. This ensures your photos and videos are kept safe and secure.

Note: Certain advanced features may require a subscription to access their full functionality.

SPECIFICATIONS

Feature	Detail
Model Number	W10K
Screen Size	10.1 Inches
Resolution	1280x800
Product Dimensions	10.55 x 4.65 x 0.99 inches
Item Weight	1.37 pounds
Compatible Devices	Android, Desktop, iPhone
Connectivity	WiFi
Languages Supported	English, French, German, Japanese

TROUBLESHOOTING

Common Issues and Solutions:

- **Frame not connecting to Wi-Fi:**
 - Ensure your Wi-Fi password is entered correctly.
 - Check that your router is powered on and within range.
 - Restart both your Wi-Fi router and the Nixplay frame.
- **Photos not appearing on the frame:**
 - Verify that photos have been successfully uploaded to a playlist assigned to your frame via the Nixplay app or web interface.

- Ensure the frame is connected to the internet.
- Check your Nixplay account for any synchronization errors.
- **Incorrect screen orientation (sideways pictures):**
 - The frame is designed to automatically adjust orientation. If it's stuck, try unplugging and replugging the power adapter to power cycle the device.
 - Ensure the 'Automatic Rotation' setting is enabled in the frame's display settings or via the app.
 - If using 'pan and zoom' settings, try switching to 'fill frame' as some users have reported orientation issues with 'pan and zoom'.
- **Touch screen unresponsive:**
 - Restart the frame by unplugging and replugging the power adapter.
 - Ensure the screen is clean and free of debris.

If you encounter persistent issues, please refer to the support section for contact information.

MAINTENANCE

Cleaning the Screen:

To clean the touch screen, gently wipe it with a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaning solution. Avoid harsh chemicals or abrasive materials.

Software Updates:

Your Nixplay frame will periodically receive software updates to improve performance and add new features. Ensure your frame is connected to Wi-Fi to receive these updates automatically. You can check for updates manually through the frame's settings menu.

WARRANTY AND SUPPORT

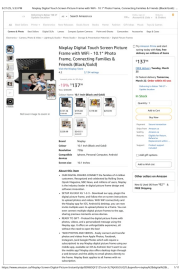





Warranty Information:

Nixplay products typically come with a limited warranty. Please refer to the warranty card included with your product or visit the official Nixplay website for detailed warranty terms and conditions.

Customer Support:

For technical assistance, troubleshooting, or any other inquiries, please visit the Nixplay support website or contact their customer service team. Contact information can usually be found on the Nixplay website or in your product packaging.

Related Documents - W10K

	<p>Nixplay 10.1" Digital Touch Screen WiFi Photo Frame for Connecting Families</p> <p>Discover the Nixplay 10.1-inch WiFi digital touch screen photo frame, designed to connect families and friends. Easily share photos and videos, enjoy a vibrant HD display, and utilize secure cloud storage for cherished memories.</p>
	<p>Nixplay Smart Photo Frame Setup Guide</p> <p>Comprehensive setup guide for the Nixplay Smart Photo Frame 10.1 inch Touch. Follow step-by-step instructions for assembly, power connection, stand placement, and account creation. Includes support contact information and setup links.</p>
	<p>Nixplay W15F Wifi Digital Photo Frame User Guide</p> <p>A comprehensive guide to setting up, using, and troubleshooting your Nixplay W15F Wifi Digital Photo Frame. Learn about the remote control, Wi-Fi connection, account creation, wall mounting, and photo sharing features.</p>
	<p>Nixplay W10K Quick Start Guide</p> <p>A quick start guide for the Nixplay W10K digital photo frame, covering setup, assembly, and connection. Includes contact information and troubleshooting support.</p>
	<p>Nixplay Smart Photo Frame: Quick Start Guide and Setup</p> <p>Comprehensive guide to setting up and using your Nixplay Smart Photo Frame, including remote control functions, wall mounting, app connection, and app features.</p>
	<p>Nixplay W13D-06 Wifi Digital Photo Frame User Guide</p> <p>A comprehensive guide to setting up, using, and mounting your Nixplay W13D-06 Wifi Digital Photo Frame, including remote control operation and account creation.</p>