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Nokia TWS-411 BK

Nokia Comfort Earbuds User Manual

Model: TWS-411 BK

Introduction

The Nokia Comfort Earbuds TWS-411 BK are wireless Bluetooth earbuds designed for extended use and high-quality audio. They feature a comfortable in-ear design, intuitive touch controls, and are compatible with both iOS and Android devices. With an IPX5 water resistance rating, these earbuds are suitable for various environments, including light rain and sweaty workouts. The compact charging case provides up to 29 hours of total playtime.

What's in the Box

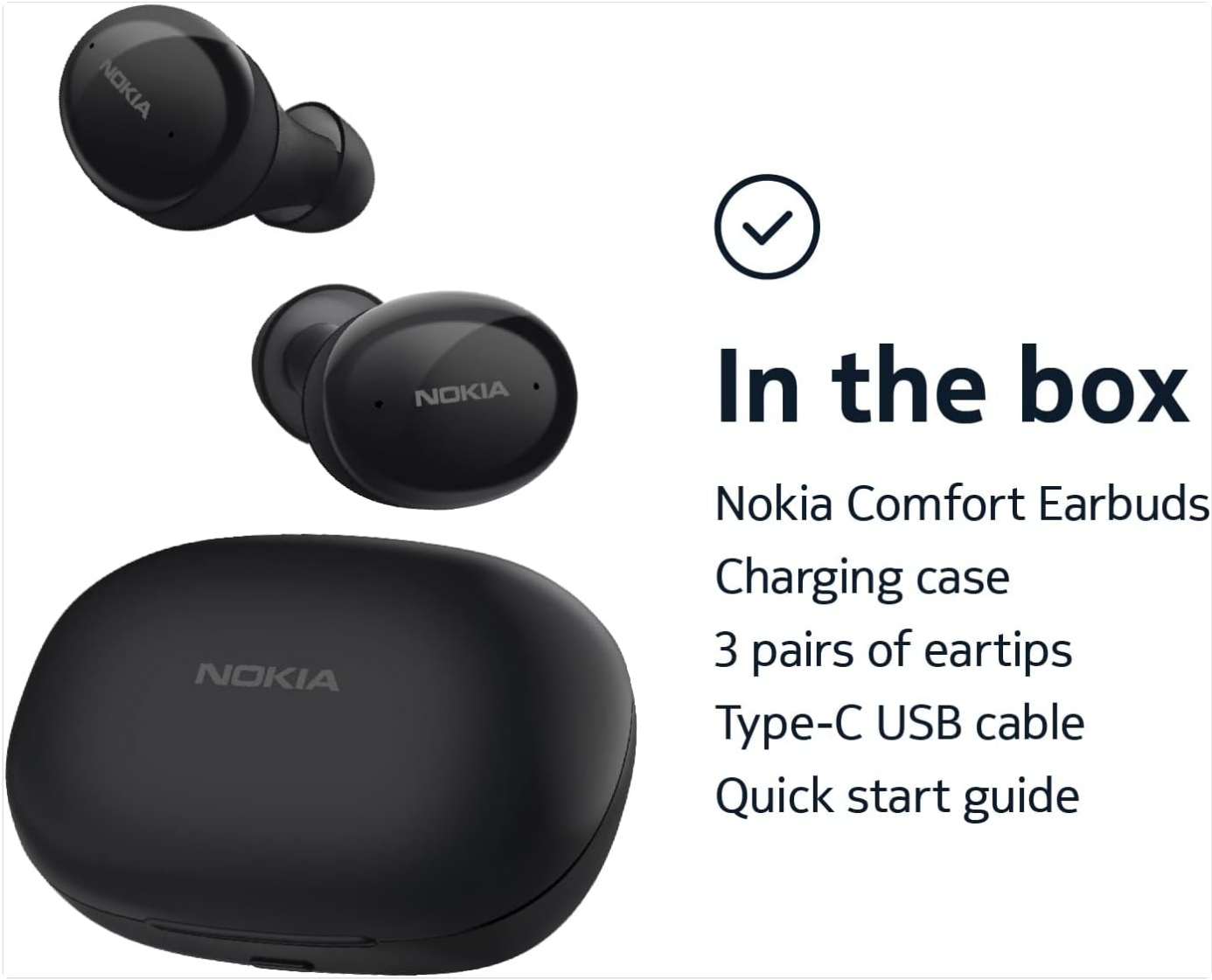


Image: Nokia Comfort Earbuds and charging case, with text indicating "In the box" and a list of contents.

- Nokia Comfort Earbuds (Left and Right)
- Charging Case
- 3 pairs of Eartips (S, M, L)
- Type-C USB Charging Cable
- Quick Start Guide

Product Overview



Image: The Nokia Comfort Earbuds resting next to their closed charging case, showcasing their sleek black design.



Image: Detailed view of an earbud and the charging case, illustrating key features such as the 10mm audio driver for powerful bass, the comfort ring for a secure fit, and the lightweight, compact design of the charging case.

The Nokia Comfort Earbuds are designed for a comfortable and secure fit, allowing for extended listening sessions. They feature 10mm dynamic drivers for balanced sound and powerful bass. The compact charging case ensures portability and provides additional battery life.

Setup

Charging the Earbuds and Case



Image: The Nokia Comfort Earbuds inside their open charging case, with an icon and text highlighting "Up to 29 hours of playtime" when combined with the case.

1. **Initial Charge:** Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case and close the lid.
2. **Connect Charger:** Connect the provided Type-C USB cable to the charging port on the case and the other end to a USB power source.
3. **Charging Indicators:** Refer to the LED indicators on the case for charging status. A full charge provides up to 29 hours of total playtime with the charging case.

Pairing with a Device

1. **Power On:** Open the charging case. The earbuds will automatically power on and enter pairing mode.
2. **Activate Bluetooth:** On your device (smartphone, tablet, laptop), enable Bluetooth.
3. **Select Device:** In the Bluetooth settings, search for "Nokia Comfort Earbuds" or "TWS-411 BK" in the list of available devices and select it to connect.

4. **Confirmation:** Once connected, you will hear an audio prompt from the earbuds, and the device will show them as connected.
5. **Reconnection:** The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

Operating the Earbuds

Touch Controls

The Nokia Comfort Earbuds feature intuitive touch controls on each earbud for easy management of audio and calls.

Action	Control
Play/Pause Music	Single tap on either earbud
Next Track	Double tap on the right earbud
Previous Track	Double tap on the left earbud
Answer/End Call	Single tap on either earbud
Reject Call	Press and hold either earbud for 2 seconds
Activate Voice Assistant	Triple tap on either earbud

Multi-OS Compatibility

These earbuds are designed for broad compatibility, working seamlessly with both iOS and Android devices, including smartphones, tablets, and laptops. This allows for versatile use across your different gadgets for music, calls, and other audio needs.

Maintenance

Cleaning

To maintain optimal performance and hygiene, regularly clean your earbuds and charging case. Use a soft, dry, lint-free cloth to wipe down the surfaces. For the eartips, you can gently remove them and clean with a damp cloth, ensuring they are completely dry before reattaching.

Water Resistance (IPX5)

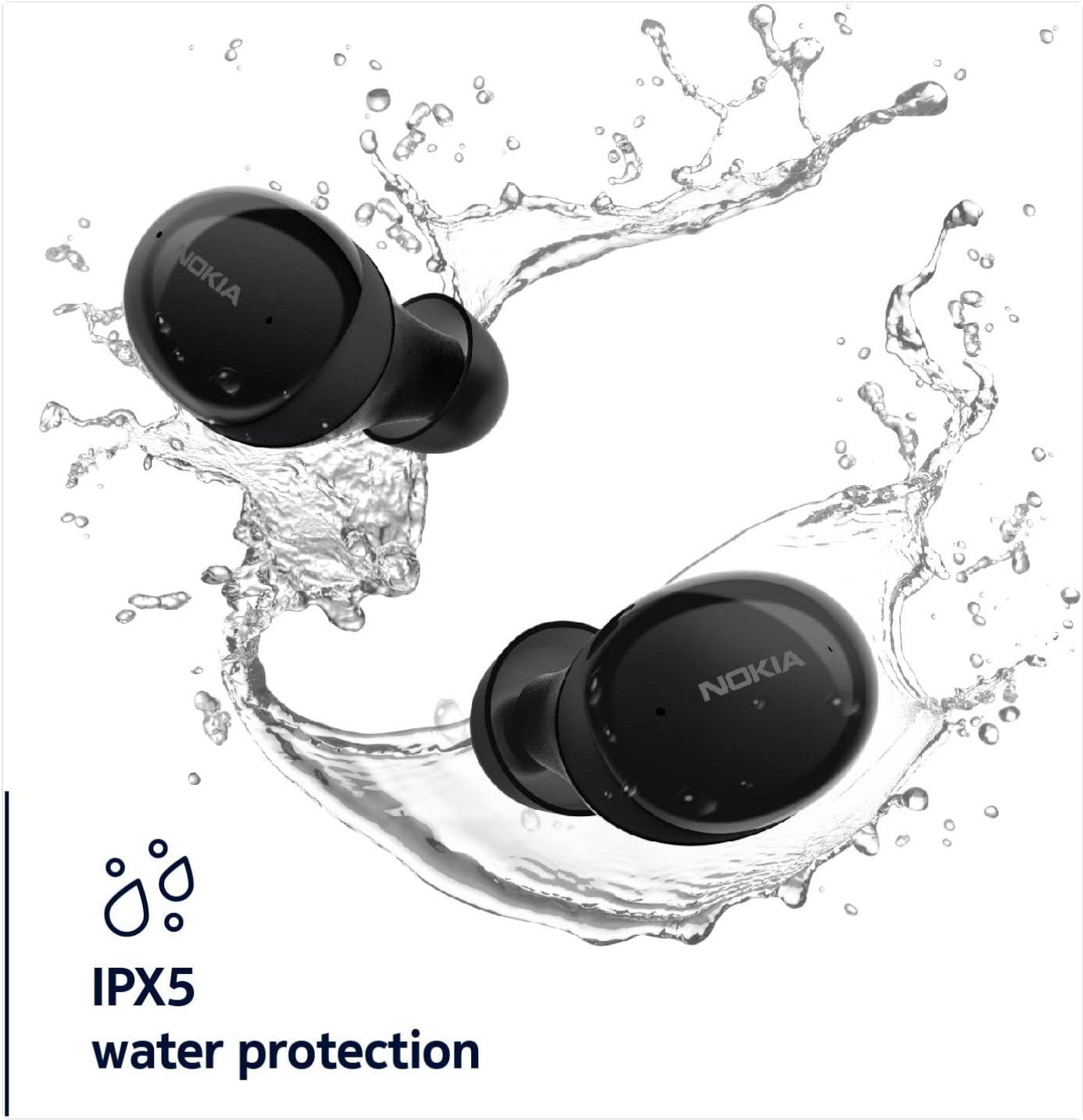


Image: The Nokia Comfort Earbuds surrounded by splashing water, with an icon and text highlighting "IPX5 water protection".

The Nokia Comfort Earbuds are rated IPX5 water resistant, meaning they can withstand splashes of water from any direction. This makes them suitable for use during workouts or in light rain. However, they are not designed for submersion in water. Avoid exposing them to strong jets of water or prolonged immersion.

Storage

When not in use, store the earbuds in their charging case to protect them from dust, dirt, and physical damage. Store the case and earbuds in a cool, dry place away from extreme temperatures.

Troubleshooting

- **Earbuds not pairing:** Ensure both earbuds are charged. Place them back in the case, close the lid, wait a few seconds, then open it again to re-enter pairing mode. Make sure Bluetooth is enabled on your device and try searching again.

- **No sound from one earbud:** Check if both earbuds are properly charged and connected. Try resetting the earbuds by placing them in the case and then taking them out.
- **Charging issues:** Ensure the charging cable is securely connected to both the case and the power source. Try a different USB port or power adapter. Clean the charging contacts on the earbuds and inside the case.
- **Poor sound quality:** Ensure the earbuds are securely seated in your ears. Try different sized eartips for a better seal. Check the audio source device's volume and settings.
- **Earbuds not connecting to previously paired device:** Ensure Bluetooth is on and the earbuds are within range. Forget the device from your Bluetooth list and re-pair them.

Specifications



Image: Technical drawing illustrating the precise dimensions of both the Nokia Comfort Earbuds and their charging case in millimeters.

Feature	Detail
Model Name	Comfort Earbuds (TWS-411 BK)
Connectivity Technology	Wireless (Bluetooth 5.1)
Bluetooth Range	Up to 30 meters (3E+1 Meters)
Audio Driver Size	10 mm Dynamic Driver
Frequency Range	20 Hz - 20,000 Hz
Battery Life (Earbuds)	Up to 29 hours (with charging case)
Control Method	Touch Control
Water Resistance	IPX5 (Splashproof)
Compatible Devices	Cellphones, Laptops, Tablets (iOS & Android)
Ear Placement	In Ear
Form Factor	In Ear
Material	Plastic (Earbuds), PLA (Case)
Color	Black
Item Weight	48.17 Grams (1.7 ounces)
Product Dimensions	2.52 x 1.3 x 1.81 inches
Manufacturer	HMD Global Oy

Warranty and Support

Nokia Comfort Earbuds are covered by a limited manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including warranty period and coverage details.
For technical support, troubleshooting assistance, or warranty claims, please visit the official Nokia Mobile support website or contact their customer service directly. Keep your proof of purchase for warranty validation.

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