Cardo Packtalk Edge

Cardo PACKTALK Edge Motorcycle Bluetooth Communication System User Manual

Model: Packtalk Edge
Brand: Cardo

1. INTRODUCTION

The Cardo PACKTALK Edge is an advanced motorcycle Bluetooth communication system designed to enhance your riding experience. It features cutting-edge technology for clear communication, music streaming, and seamless connectivity.
Key features include:

- **Over-the-air Update:** Easily update your unit's software via the Cardo Connect App without cables.
- **FM Radio:** Built-in FM Radio with RDS for automatic signal selection.
- **Universal Connectivity:** Connects with any other Bluetooth headset, regardless of brand.
- **Automatic Volume:** Adjusts sound volume based on ambient noise.
- **Music Streaming:** Stream music directly from your smartphone.
- **Fast Charging:** Provides 2 hours talk time after 20 minutes of charging.
- **USB Type C:** Robust and universal USB Type C for easy connections.
- **Control Roller:** Offers convenient control.
- **Waterproof:** Designed to withstand various weather conditions.
- **Natural Voice Operation:** Control the device hands-free with voice commands.
- **Dynamic Mesh Communication (DMC) 2nd Generation:** Advanced intercom technology for group rides.

Figure 1.1: The Cardo PACKTALK Edge communication system packaging.

2. Setup and Installation

2.1 Package Contents

The Cardo PACKTALK Edge Dual Pack includes:

- 2 x PACKTALK Edge Communication Units
- 2 x Motorcycle Helmet Communication Systems (speakers, microphone, clamps)
- USB-C Charging Cables
- Mounting Accessories

2.2 Mounting the Unit

The PACKTALK Edge features a magnetic Air Mount for secure and easy attachment to your helmet. It is designed to fit all helmet types, though a Half Helmet Kit may be sold separately for specific helmet styles.

1. Choose an appropriate mounting location on the side of your helmet, ensuring it does not obstruct your vision or helmet functionality.
2. Attach the helmet clamp or adhesive plate securely to the helmet.
3. Connect the speakers and microphone to the unit and route the cables neatly within the helmet padding.
4. Align the PACKTALK Edge unit with the magnetic mount until it clicks securely into place.

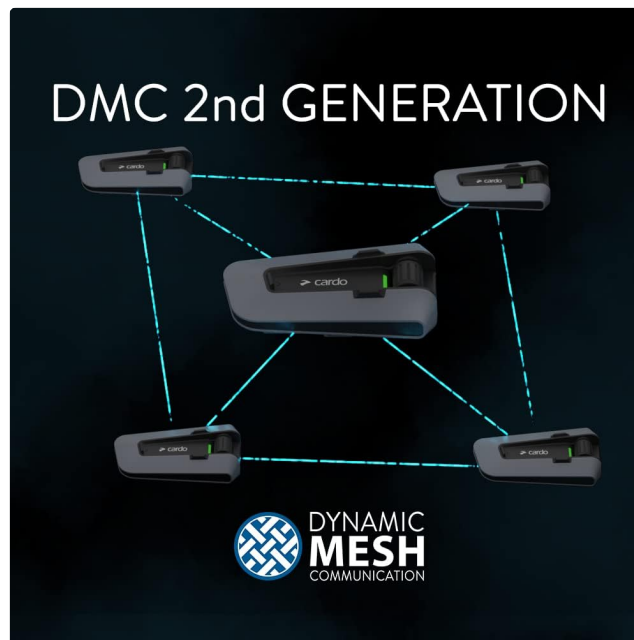Figure 2.1: The PACKTALK Edge unit securely mounted on a motorcycle helmet.

Figure 2.2: Compatibility of PACKTALK Edge with different helmet types.

2.3 Initial Charging

Before first use, fully charge your PACKTALK Edge unit. Connect the supplied USB Type C cable to the unit and a power source. A full charge takes approximately 200 minutes. For quick use, 20 minutes of charging provides up to 2 hours of talk time.

2.4 Pairing with Devices

The PACKTALK Edge supports Bluetooth 5.2 for stable connections.

2.4.1 Smartphone Pairing

1. Turn on your PACKTALK Edge unit.
2. Enable Bluetooth on your smartphone.
3. Follow the pairing instructions in the Cardo Connect App or the unit's manual to connect.

2.4.2 Intercom Pairing (DMC & Bluetooth)

The PACKTALK Edge features 2nd Generation Dynamic Mesh Communication (DMC) for superior group intercom, and also supports universal Bluetooth intercom for connecting with other brands.

Figure 2.3: The Dynamic Mesh Communication (DMC) network for group rides.

Figure 2.4: Cross-brand Bluetooth connectivity for universal compatibility.

Refer to the detailed pairing instructions in the Cardo Connect App or the full User Manual (PDF) for specific steps on setting up DMC groups or Bluetooth intercom connections.

3. OPERATING THE PACKTALK EDGE

3.1 Controls and Interface

The PACKTALK Edge features an intuitive control roller and minimal buttons for easy operation, even with gloves.
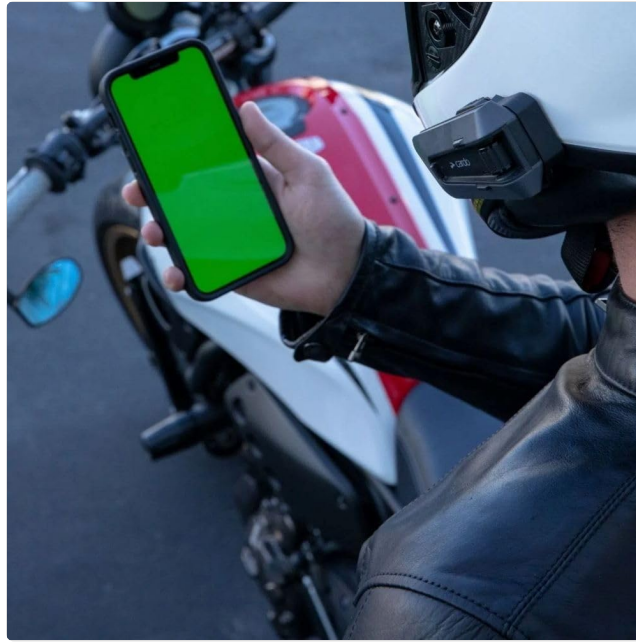

Figure 3.1: The control roller and indicator light on the PACKTALK Edge.

3.2 Natural Voice Operation

Control your PACKTALK Edge completely hands-free using natural voice commands. Simply say "Hey Cardo" followed by your command. This feature allows you to keep your hands on the handlebars and eyes on the road.
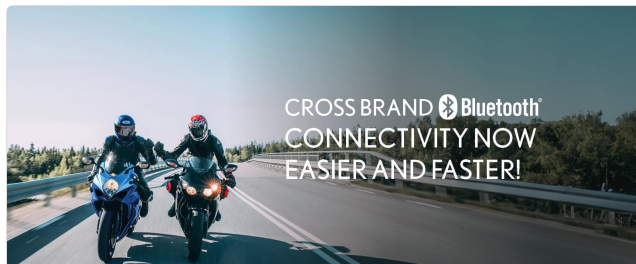

Figure 3.2: Natural Voice Operation for hands-free control.

3.3 Audio Features

- **JBL Sound:** Experience enhanced speaker clarity and sound quality, powered by JBL.
- **Music Streaming:** Stream music from your smartphone. You can control, share, and experience your favorite tunes.
- **FM Radio:** Access the built-in FM radio with RDS.
- **Automatic Volume Control:** The unit automatically adjusts sound volume based on external ambient noise for optimal listening.

3.4 Waterproof Design

The PACKTALK Edge is fully waterproof, ensuring reliable performance in rain, shine, mud, dust, or snow. This robust design allows you to stay connected in any weather condition.

Figure 3.3: The waterproof design of the PACKTALK Edge.

3.5 Software Updates

Keep your unit up-to-date with the latest software via over-the-air updates using the Cardo Connect App. No cables are needed for this process.

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Video 3.1: An overview of the new PACKTALK Edge features, including software updates and connectivity.

4. MAINTENANCE

To ensure the longevity and optimal performance of your PACKTALK Edge, follow these maintenance guidelines:

- **Cleaning:** Wipe the unit with a soft, damp cloth. Avoid using harsh chemicals or abrasive cleaners.
- **Storage:** Store the unit in a cool, dry place when not in use. Avoid extreme temperatures.
- **Charging:** Use only the provided USB-C cable for charging.
- **Software:** Regularly update the software via the Cardo Connect App to benefit from the latest features and improvements.

5. TROUBLESHOOTING

If you encounter issues with your PACKTALK Edge, try the following steps:

- **No Power:** Ensure the unit is fully charged. Connect it to a power source and check the charging indicator.
- **No Sound/Poor Sound Quality:**
  - Check speaker connections and ensure they are properly seated in the helmet.
  - Verify volume levels on both the unit and your connected device.
  - Ensure the microphone is positioned correctly.
- **Pairing Issues:**
  - Ensure both devices are in pairing mode.
  - Clear previous pairings from both devices and attempt to pair again.
  - Restart both the PACKTALK Edge and the device you are trying to pair.
- **Unit Unresponsive:** Perform a soft reset by holding down the main control button for 10 seconds. If the issue persists, refer to the full User Manual for a hard reset procedure.

For more detailed troubleshooting, consult the official Cardo User Manuals available online or through the Cardo Connect

App.

6. SPECIFICATIONS

Feature	Detail
Model Name	PACKTALK EDGE Motorcycle Bluetooth Communication System Headset Intercom - Dual Pack
Connectivity Technology	Wireless (Bluetooth 5.2)
Noise Control	Active Noise Cancellation
Water Resistance Level	Waterproof
Control Type	Voice Control, App, Control Roller
Battery Life (Talk Time)	Up to 13 hours (from product box image), 2 hours after 20 min charge
Charging Time	200 minutes
Bluetooth Range	10 Meters (33 feet) for device connection
Intercom Range	Up to 1600m (1 mile) for DMC (from product box image)
Audio Driver Type	Dynamic Driver (Sound by JBL)
Item Weight	300 Grams (10.6 ounces)
Product Dimensions	0.9 x 3.3 x 1.81 inches
Material	Polycarbonate (PC)
UPC	828831843173

7. WARRANTY AND SUPPORT

7.1 Warranty Information

The Cardo PACKTALK Edge comes with an extended **3-year warranty** for your peace of mind. Please retain your proof of purchase for warranty claims.

7.2 Additional Resources

For comprehensive information and support, please refer to the following official documents:

- Instructions for Use (IFU) (PDF)
- User Guide (PDF)
- User Manual (PDF)

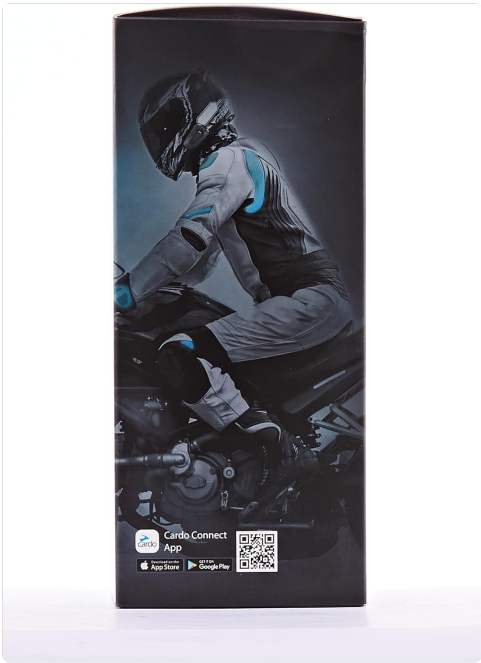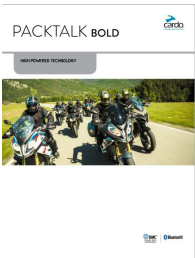You can also download the Cardo Connect App for software updates and additional features:

Figure 7.1: Scan the QR code or visit the app stores to download the Cardo Connect App.

Direct link to app: Cardo Connect App

Related Documents - Packtalk Edge

	Instrukcja Obsługi Cardo PACKTALK EDGE - Komunikacja Motocyklowa Kompleksowy przewodnik użytkownika dla systemu komunikacji motocyklowej Cardo PACKTALK EDGE. Dowiedz się, jak zainstalować, skonfigurować i używać funkcje audio, Bluetooth, DMC, rozmowy telefoniczne i muzykę.
	Cardo PACKTALK EDGE Motorcycle Communication System User Manual Comprehensive guide to the Cardo PACKTALK EDGE motorcycle communication and entertainment system, covering setup, features, Bluetooth and DMC intercom, music sharing, and troubleshooting.
	Cardo PACKTALK BOLD User Manual: Features, Setup, and Operation Comprehensive user manual for the Cardo PACKTALK BOLD motorcycle communication and entertainment system. Learn about setup, Bluetooth and DMC intercom, music sharing, voice commands, and troubleshooting.

[Cardo PACKTALK EDGE Motorcycle Communication System User Manual](#)
Comprehensive user manual for the Cardo PACKTALK EDGE motorcycle communication system, covering setup, features, operation, group riding, voice commands, troubleshooting, and support. Features Dynamic Mesh Communication (DMC) and Bluetooth connectivity.

[Cardo Packtalk Edge KTM Edition Pocket Guide](#)
A concise pocket guide for the Cardo Packtalk Edge KTM Edition, covering setup, app usage, general functions, radio, music, phone calls, intercom, and advanced features. Includes voice commands in English, German, French, and Italian.

[KTM Cardo PACKTALK EDGE Quick Start Guide](#)
This quick start guide provides essential instructions for the KTM Cardo PACKTALK EDGE Bluetooth communication system, covering initial setup, app features, audio controls, phone calls, music, FM radio, and intercom functionalities for motorcycle riders.