

Heaflex B09W61HJ5B

Heaflex Dog Training Collar with Remote

Model: B09W61HJ5B - User Manual

1. INTRODUCTION

This manual provides detailed instructions for the safe and effective use of your Heaflex Dog Training Collar system. This system is designed to assist in training up to three dogs simultaneously using a remote control, offering various modes to reinforce desired behaviors.

The Heaflex training collar features a waterproof receiver, a rechargeable remote, and multiple training modes including LED light, vibration, and static shock. It is suitable for small, medium, and large dogs.

2. IMPORTANT SAFETY INFORMATION

- **Not for Punishment:** This training collar is intended for building better communication and reinforcing commands, not for punishing your dog. The static shock mode should always be considered a last resort.
- **Proper Fit:** Ensure the collar fits snugly but comfortably. A collar worn for too long or too tightly can cause skin irritation. Check the fit daily and reposition the collar regularly.
- **Water Exposure:** The receiver collar is IPX7 waterproof, meaning it can withstand immersion in water. However, the remote control is **not waterproof** and should be kept dry. Avoid prolonged immersion of the receiver collar.
- **Supervision:** Always supervise your dog during training sessions. Do not leave the collar on your dog for more than 12 hours per day.
- **Age and Health:** This product is suitable for dogs aged 6 months and older, weighing over 8 pounds. Consult a veterinarian if your dog has any health concerns before using the collar.

3. PACKAGE CONTENTS

Your Heaflex Dog Training Collar system includes:

- 1 Remote Transmitter
- 3 Receiver Collars
- 3 Adjustable Nylon Collar Belts

- 1 USB Charging Cable (2-in-1 for simultaneous charging)
- 3 Test Lights
- 6 Rubber Contact Point Covers
- 1 User Manual (this document)

4. PRODUCT OVERVIEW

4.1 Remote Transmitter

The remote allows you to control up to three receiver collars with a range of up to 2600 feet (approximately 875 yards) in an unobstructed environment.



Image: Remote control and receiver collar with labeled components including antenna, LED light, LCD screen, non-slip design, shock button, vibration button, sound button, +/- buttons, light button, channel button, and charging port. The receiver shows contact points and an indicator light.

4.2 Receiver Collar

Each receiver collar is designed to be worn by your dog and receives signals from the remote. It features contact points for static correction, a vibration motor, a sound emitter, and an LED light.



Image: The complete Heaflex dog training system, showing three receiver collars with orange and green striped nylon straps, alongside the black and yellow remote control.

5. SETUP

5.1 Charging the Devices

Before first use, fully charge the remote transmitter and all receiver collars. The included 2-in-1 USB charging cable allows for simultaneous charging.

- Connect the charging cable to the charging ports on the remote and receivers.
- Plug the USB end into a standard USB power adapter (not included).

- Charging typically takes approximately 2 hours.
- The remote's battery icon will indicate charging status. The receiver's indicator light will change when fully charged.



Image: Illustration of the remote and receiver connected to a USB charging cable. Text indicates remote standby time up to 25 days and receiver standby time up to 15 days, with 2-hour fast charging.

5.2 Fitting the Collar

Proper fit is essential for the collar's effectiveness and your dog's comfort.

1. Place the receiver collar around your dog's neck, ensuring the contact points touch the skin.
2. Adjust the nylon strap so it is snug but not too tight. You should be able to fit one or two fingers between the strap and your dog's neck.
3. The collar is adjustable from 7.1 to 25.6 inches (18cm to 65cm). Excess strap can be cut off after ensuring the correct fit.
4. For dogs with thick coats, you may need to trim some fur to ensure the contact points make proper contact.

FOR MOST SIZE DOGE



Small dogs



Medium Dogs



Large dogs

20lbs

100lbs



Adjustable collar 3.93in-29.5in The extra part can be cut off

Image: Visual guide for fitting the collar, showing small, medium, and large dogs, and how to adjust the collar strap. The adjustable range is noted as 3.93 to 29.5 inches, with an option to cut off extra length.

5.3 Pairing the Remote and Receivers

Your system comes pre-paired. If you need to re-pair or add a new receiver:

1. Turn on the remote transmitter.
2. Press the 'CH' button on the remote to select the desired channel (1, 2, or 3).
3. With the receiver collar turned off, press and hold the power button on the receiver until the indicator light flashes rapidly.
4. While the receiver light is flashing, press any training mode button (Beep, Vibration, or Shock) on the remote.
5. The receiver's indicator light will stop flashing and remain solid, indicating successful pairing.
6. Repeat for additional receivers on different channels, or on the same channel if you wish for multiple collars to respond simultaneously to a single channel command.

5.4 Testing the Collar

Use the included test light to verify the static shock function.

1. Place the test light over the receiver's contact points.
2. Select a low static shock level (e.g., 10-20) on the remote.
3. Press the shock button on the remote. The test light should illuminate, indicating the static function is working.
4. You can also test vibration and sound modes by pressing their respective buttons and observing the receiver's response.

6. OPERATING INSTRUCTIONS

6.1 Training Modes

The Heaflex training system offers four distinct modes:

- **Sound (Beep) Mode:** Delivers an audible tone. Useful for warning or positive reinforcement.
- **Vibration Mode:** Provides a tactile vibration. Adjustable from levels 0-99. Effective for gaining attention or mild correction.
- **Static Shock Mode:** Delivers a static pulse. Adjustable from levels 0-99. Use with caution and as a last resort for serious behavioral issues.
- **LED Light Mode:** Activates an LED light on the receiver collar. Useful for locating your dog in low-light conditions.



VIBRATION



LED LIGHT



SHOCK



WATERPROOF



BEE MODES



2600FT RANGE

TRAINING MODES

According dogs behavior, training dogs with different modes.



Shock



LED Light



Tone



Vibration

Image: Overview of the training modes and key features, including Vibration, LED Light, Shock, IPX7 Waterproof rating, Beep Modes, and a 2600ft range. Examples of different dog breeds are shown.

6.2 Adjusting Intensity Levels

For Vibration and Static Shock modes, you can adjust the intensity from 0 to 99 using the '+' and '-' buttons on the remote. Always start at the lowest effective level and increase gradually if necessary.

6.3 Using the LED Light

To activate the LED light on the receiver collar, press the 'Light' button on the remote. This can help you spot your dog in the dark.

BUILT-IN LED LIGHT

To be used as a flashlight in the evening
Easily find your dog in dark environment



Long press
Turn on the lamp on the collar

Image: A dog wearing the collar at night, demonstrating the built-in LED light feature. A hand holds the remote, which can activate the collar's light to aid visibility in dark environments.

6.4 Remote Range

The remote control offers an extended range of up to 2600 feet (approximately 875 yards) in open, unobstructed areas. This allows for flexible training across various environments.

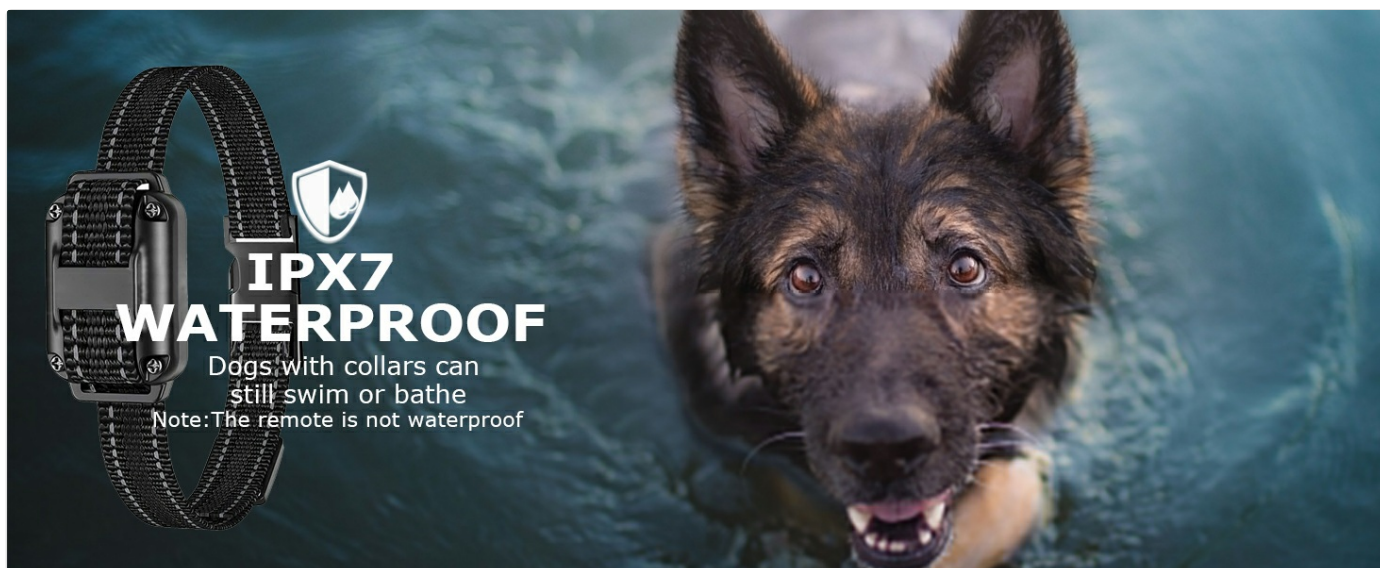


Image: A graphic depicting the remote control's signal extending over a long distance in a scenic outdoor setting, illustrating the 2600ft (875 yards) remote range.

7. MAINTENANCE

7.1 Cleaning

- Regularly clean the receiver collar and contact points with a damp cloth.
- Ensure the contact points are free of dirt, debris, or corrosion.
- Keep the remote control clean and dry.

7.2 Battery Care

- Charge the devices fully before long periods of inactivity.
- Avoid overcharging or completely draining the battery frequently to prolong battery life.
- Store the devices in a cool, dry place.



Image: A dog swimming underwater with the collar, illustrating the IPX7 waterproof feature. This indicates the collar can be used during swimming, bathing, or in rainy conditions.

8. TROUBLESHOOTING

• No Response from Collar:

- Check if both remote and receiver are powered on.
- Ensure the receiver is charged.
- Verify that the remote is on the correct channel for the receiver.
- Re-pair the remote and receiver if necessary (refer to Section 5.3).
- Ensure the collar is fitted correctly and contact points are touching the dog's skin.

• Static Shock/Vibration Not Felt:

- Increase the intensity level using the '+' button.

- Use the test light to confirm the static function is working.
- Ensure proper contact with the dog's skin.
- **Delayed Response:**
 - A slight delay (1-2 seconds for vibration, 3-5 seconds for static shock) is a built-in safety feature to prevent accidental activation. This is normal operation.
- **Remote Not Working:**
 - Check battery level and recharge if low.
 - Ensure you are within the operational range.

9. SPECIFICATIONS

Feature	Specification
Brand	Heaflex
Model	B09W61HJ5B
Training Modes	Sound (Beep), Vibration (0-99 levels), Static Shock (0-99 levels), LED Light
Remote Range	Up to 2600 feet (unobstructed)
Waterproof Rating (Receiver)	IPX7
Collar Adjustment	7.1 to 25.6 inches (18cm to 65cm)
Battery Type	Lithium Polymer (4 required for system)
Charging Time	Approx. 2 hours
Remote Standby Time	Up to 25 days
Receiver Standby Time	Up to 15 days
Item Weight	1.06 pounds (total package)
Product Dimensions	6.5 x 5.9 x 0.1 inches (receiver unit)

10. WARRANTY AND SUPPORT

Heaflex is committed to providing quality products and customer satisfaction.

- **Return Policy:** This product comes with a 6-month return policy.
- **Warranty:** A 24-month warranty covers manufacturing defects.
- **Professional Support:** Lifelong professional support is available for all Heaflex products.



Image: A graphic emphasizing customer confidence with a shield icon listing key support features: 6-month return policy, 24-month warranty, and lifelong professional support.

For customer service, including warranty claims, technical assistance, or general inquiries, please visit the [Heaflex Store on Amazon](#) or refer to the contact information provided with your product packaging. Multi-mode customer service, including email, warranty website, and live chat, is available.



Image: A customer service representative with a headset, symbolizing the available after-sales support, including email, warranty website, live chat, and user manuals.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

Name

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Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question