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EAST OAK SPH22001

EAST OAK SPH22001 Electric Patio Heater User Manual

Model: SPH22001

1. INTRODUCTION

Thank you for choosing the EAST OAK SPH22001 Electric Patio Heater. This manual provides essential information for the safe and efficient operation, assembly, and maintenance of your heater. Please read all instructions carefully before use and retain this manual for future reference.

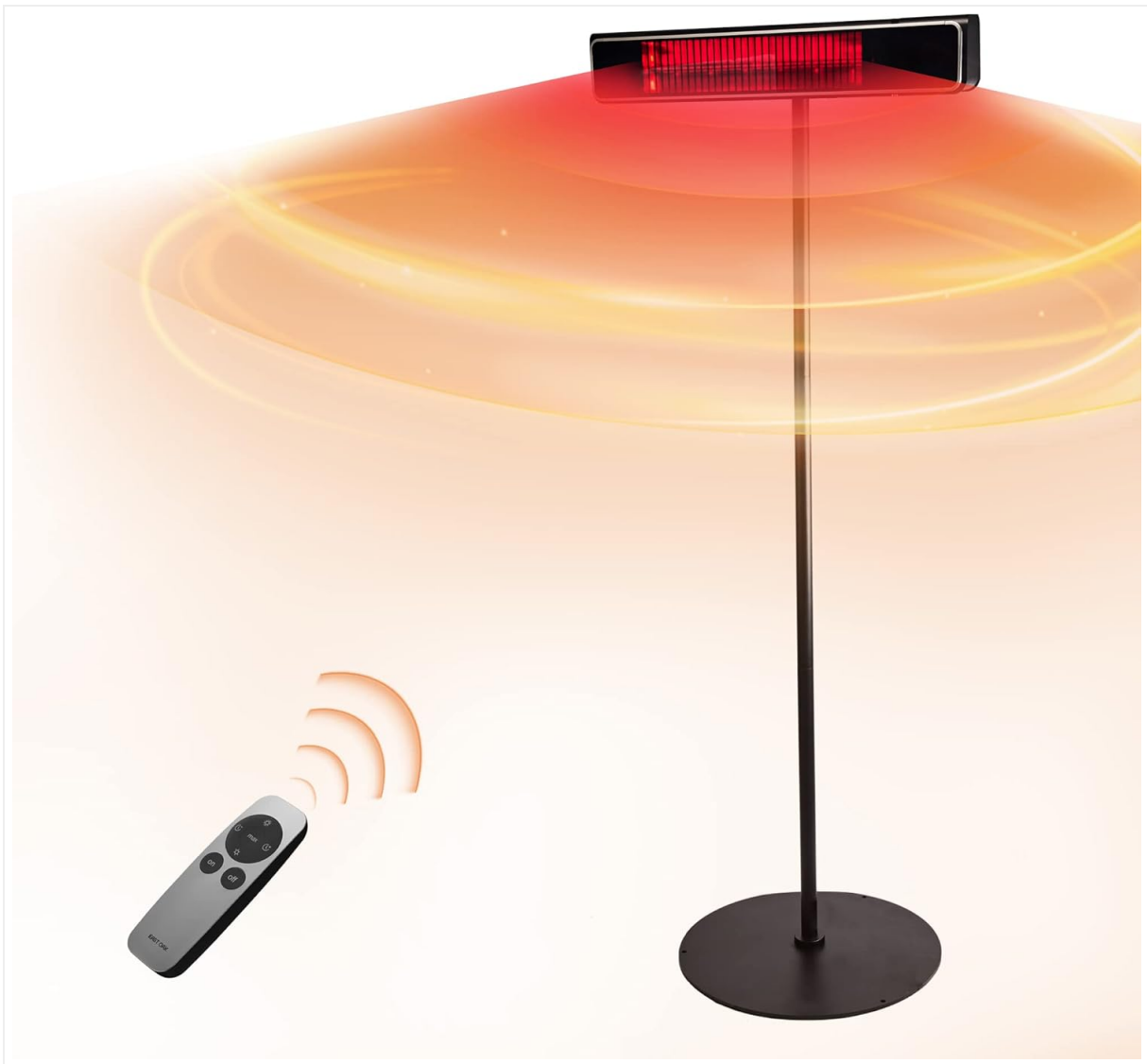


Image 1.1: The EAST OAK SPH22001 Electric Patio Heater with its remote control.

2. IMPORTANT SAFETY INFORMATION

WARNING: To reduce the risk of fire, electric shock, or injury, read and understand all instructions before using this heater.

- Ensure the heater is placed on a stable, level surface to prevent tipping.
- Do not cover the heater when it is in use to avoid overheating.
- Keep curtains, furniture, and other combustible materials at least 3 feet (0.9 meters) away from the heater.
- Do not operate the heater with a damaged cord or plug, or after the heater malfunctions or has been dropped or damaged in any manner.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Close supervision is necessary when any heater is used by or near children or invalids.
- Do not use outdoors in direct rain or extreme weather conditions, despite its IP65 rating.
- Always unplug the heater when not in use.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- The heater is equipped with tip-over and overheat protection features for enhanced safety.

Multi Safety Protection

Give you more safer and comfortable experience







-  Overheating Protection
-  Tip-over Protection
-  Extra Thick Aluminum Outer
-  Non-slip Strong Base

Image 2.1: Multi-Safety Protection features, including tip-over and overheat protection, extra thick aluminum outer, and non-slip strong base.

3. PRODUCT COMPONENTS

Before assembly, ensure all components are present and undamaged. If any parts are missing or damaged, contact customer support.



Remote Control: Used to adjust heat settings and timer functions.



Removable Glass-ceramic Panel: For easy cleaning and maintenance of the heating element.



Sturdy Base: Provides stability for the standing heater, made from durable aluminum material.



Adjustable Angle Mechanism: Allows for a 45-degree angle adjustment of the heating head.

Heating Unit with Nanocrystal Glass-ceramic

Support Pole

Power Cord

4. ASSEMBLY INSTRUCTIONS

The EAST OAK SPH22001 heater can be used as a standing unit. For wall-mounted installation, please contact customer support for specific instructions and necessary accessories.

- Unpack Components:** Carefully remove all parts from the packaging. Check against the component list to ensure everything is present.
- Attach Support Pole to Base:** Securely fasten the support pole to the sturdy base using the provided screws and tools. Ensure it is tightened to prevent wobbling.
- Attach Heating Unit to Support Pole:** Connect the heating unit to the top of the support pole. Align the mounting holes and secure with the appropriate fasteners.
- Adjust Angle (Optional):** If desired, adjust the heating unit to your preferred angle (up to 45 degrees) using the adjustable mechanism. Ensure it is locked in place before operation.
- Position Heater:** Place the assembled heater on a firm, level surface, ensuring it is at a safe distance from combustible materials.

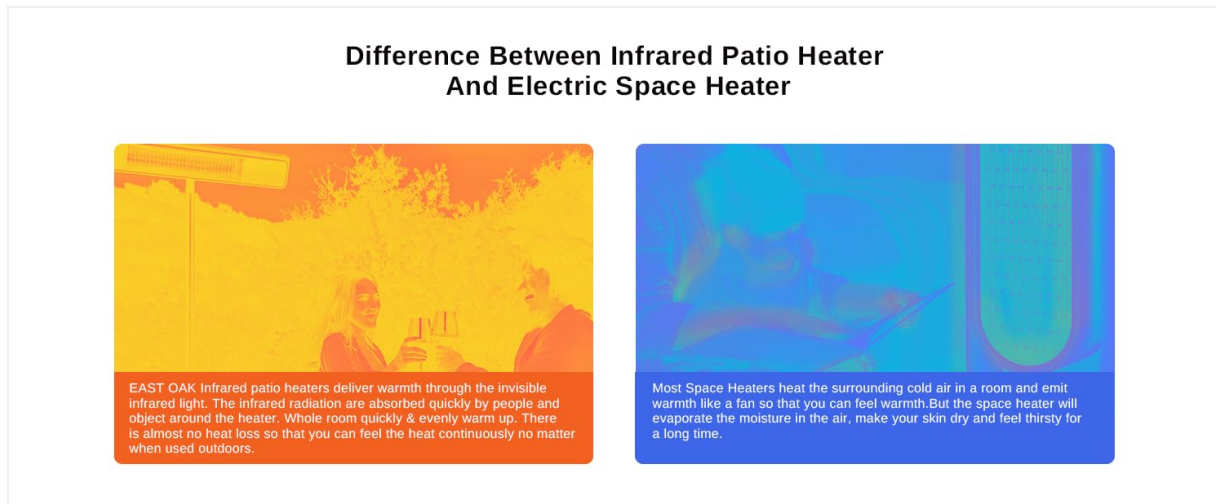


Image 4.1: Detailed view of key components: remote control, removable glass, sturdy base, and 45-degree adjustable angle.

5. OPERATING INSTRUCTIONS

The EAST OAK SPH22001 heater offers instant heat and multiple settings for optimal comfort.

5.1 Power On/Off

- Connect to Power:** Plug the heater's power cord into a standard 120V electrical outlet.
- Power On:** Press the power button on the remote control or the control panel on the heater. The digital display will illuminate.

3. **Power Off:** Press the power button again to turn off the heater.

5.2 Heat Settings

The heater features three heat settings:

- **Low (1000W):** Suitable for indoor use or milder outdoor conditions.
- **Medium (1200W):** Balanced heat output for various environments.
- **High (1500W):** Ideal for outdoor patios or colder conditions.

Use the '+' and '-' buttons on the remote control or control panel to cycle through the heat settings.

5.3 Timer Function

The 24-hour timer allows you to set an automatic shut-off time.

1. **Activate Timer:** Press the timer button on the remote control.
2. **Set Duration:** Use the '+' and '-' buttons to adjust the desired operating time in hours (up to 24 hours). The display will show the set time.
3. The heater will automatically turn off once the set time has elapsed.

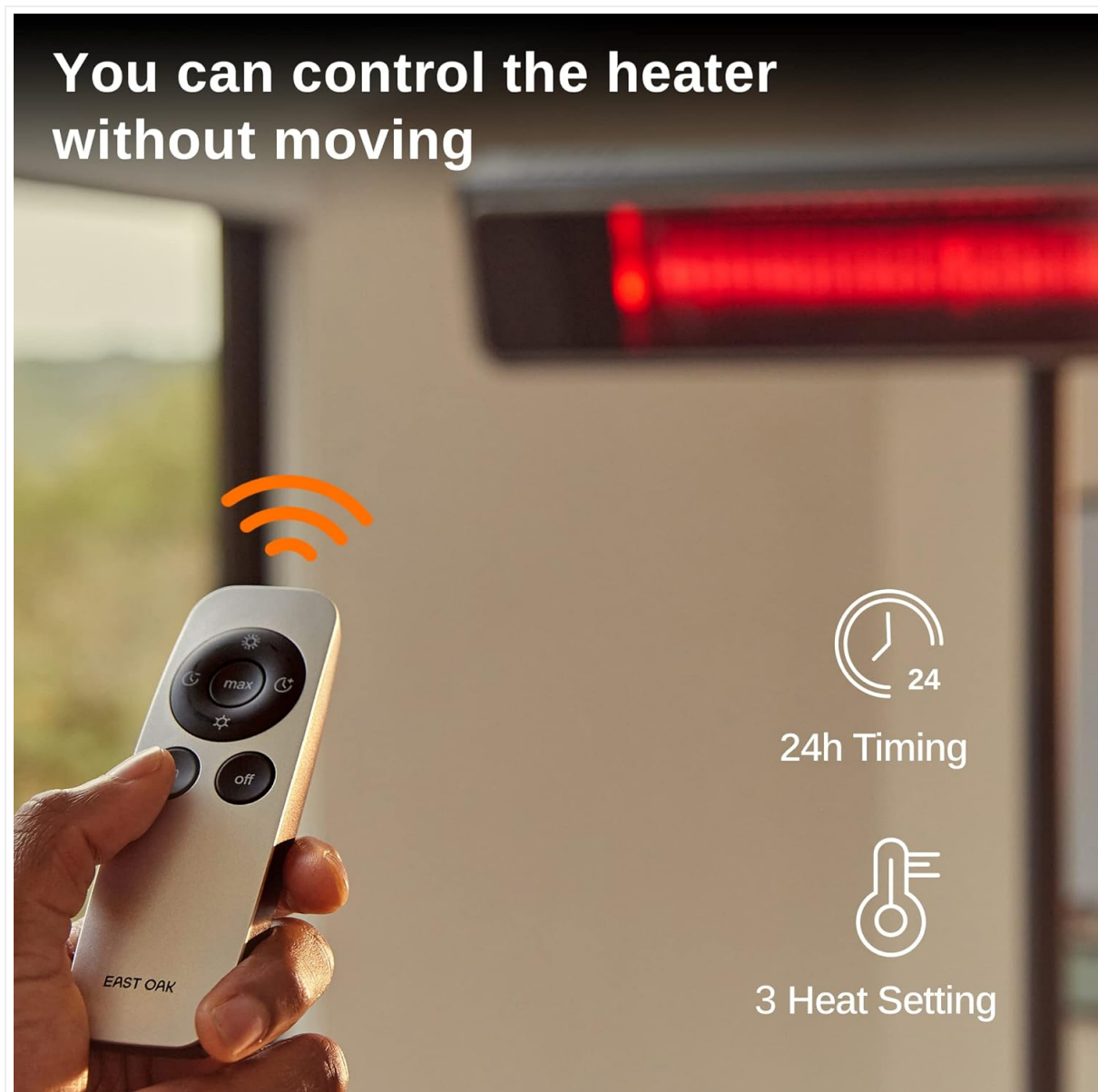


Image 5.1: Remote control for easy operation of heat settings and timer.

5.4 Adjustable Angle

The heating head can be adjusted by 45 degrees to direct warmth where needed. Gently tilt the heating unit to the desired angle and ensure it is stable.



Image 5.2: The heater provides 160-degree widespread warmth with a 45-degree adjustable angle.

6. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your heater.

6.1 Cleaning

1. **Disconnect Power:** Always unplug the heater and allow it to cool completely before cleaning.
2. **Exterior Cleaning:** Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
3. **Glass-ceramic Panel:** The nanocrystal glass-ceramic panel can be removed for cleaning. Use a soft cloth and a mild glass cleaner. Ensure it is completely dry before reattaching.
4. **Dust Removal:** Use a vacuum cleaner with a brush attachment to remove dust from the grilles and internal components.

6.2 Storage

When not in use for extended periods, store the heater in a cool, dry place, preferably in its original

packaging, away from direct sunlight and moisture.

7. TROUBLESHOOTING

If you encounter issues with your heater, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Heater does not turn on.	No power, tripped circuit breaker, tip-over switch activated, overheat protection activated.	Check power connection and outlet. Reset circuit breaker. Ensure heater is upright. Allow heater to cool down if overheat protection was triggered.
Heater produces insufficient heat.	Incorrect heat setting, large area, extreme cold, heater too far from user.	Increase heat setting. Ensure heater is positioned appropriately for the area. Infrared heaters warm objects directly, not ambient air significantly.
Remote control not working.	Dead batteries, obstruction, remote out of range.	Replace batteries. Remove any obstructions between remote and heater. Ensure remote is within operating range.
Heater makes unusual noise.	Loose component, internal issue.	Turn off and unplug the heater immediately. Contact customer support.

If the problem persists after attempting these solutions, please contact EAST OAK customer support for assistance.

8. SPECIFICATIONS

Feature	Detail
Brand	EAST OAK
Model Number	SPH22001
Power Output	1500W (3 Heat Settings: 1000W, 1200W, 1500W)
Voltage	120V
Heating Element	ULG Gold-Coating Infrared Lamp with Nanocrystal Glass-ceramic
Heating Coverage	65-97 ft ²
Timer	24-hour
Safety Features	Tip-over Protection, Overheat Protection
Waterproof/Dustproof Rating	IP65
Dimensions (D x W x H)	19.3" x 31.7" x 85.2"
Item Weight	46.3 pounds

Feature	Detail
Mounting Type	Standing (Wall Mount optional with accessories)

9. WARRANTY AND SUPPORT

EAST OAK products are designed for quality and reliability. For warranty information, product registration, or technical support, please visit the official EAST OAK website or contact their customer service department. Keep your purchase receipt as proof of purchase for any warranty claims.

For further assistance, please refer to the contact information provided with your product packaging or on the official EAST OAK website.