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Merkury Innovations GN-WP002-199

Geeni Smart Feeder User Manual

Model: GN-WP002-199

INTRODUCTION

The Geeni Smart Feeder is an automatic pet feeder designed to simplify pet feeding for busy owners. This smart device ensures your pet receives their meals on schedule, maintaining food freshness with its 4-liter dry food capacity. It offers convenient remote control via the Geeni app, allowing you to manage feeding times and portion sizes from anywhere. Additionally, it supports voice control through Alexa and Google Home, and features a voice message recording function to call your pet to their meal.



Image: The Geeni Smart Feeder, showing its transparent food reservoir, control panel, and a bowl filled with kibble. A smartphone next to it displays the Geeni app interface for feeder control.

WHAT'S INCLUDED

Please ensure all components are present in the package:

- 1 x 4 Liter Food Dispenser Unit
- 1 x Removable Feeding Bowl
- 1 x Secure Locking Lid
- 1 x USB Cord
- 1 x AC Adapter

Packaging Includes:

1. 4 Liter Food Dispenser
2. Removable Bowl
3. Secure Locking Lid
4. USB Cord
5. AC Adapter



In the Box

Image: An exploded view of the Geeni Smart Feeder components, including the main dispenser unit, removable bowl, secure lid, USB cord, and AC adapter.

SETUP

1. **Power Connection:** Connect the AC adapter to the feeder and plug it into a wall outlet. For backup power, install 3 'C' batteries (not included) in the battery compartment at the bottom of the unit.
2. **App Download & Setup:** Download the Geeni app from your smartphone's app store. Follow the in-app instructions to connect your Smart Feeder to your home Wi-Fi network (2.4GHz only). Ensure your phone is connected to the 2.4GHz band during setup.
3. **Fill Food Reservoir:** Open the secure locking lid by twisting it counter-clockwise. Pour dry pet food into the 4-liter reservoir. Ensure the kibble size is between 2mm and 10mm for optimal dispensing. Larger pellets (12-19mm) may not flow through the feeder properly. Close the lid securely.
4. **Voice Message Recording:** Use the record button on the feeder or the Geeni app to record a personalized voice message for your pet. This message will play automatically when food is dispensed.

5. **Scheduling:** Use the Geeni app to set up feeding schedules, including specific times and portion sizes. You can also manually dispense food via the app or by pressing the feed button on the unit.



Image: A hand holding a smartphone showing the Geeni app interface, highlighting remote control and notification features.

Set timers & schedules that
fit your daily routine.



Set and Forget

Image: The Geeni Smart Feeder with a dog nearby, and a smartphone displaying the "Set and Forget" scheduling feature within the app.



"Alexa, set Smart Pet Feeder to 4 portions."



Voice Control

Image: A smart speaker (compatible with Alexa and Google Home) on a kitchen counter, with the Geeni Smart Feeder in the background, illustrating voice control functionality.



Image: A close-up view of the battery compartment located at the base of the feeder, designed for C batteries to provide backup power.

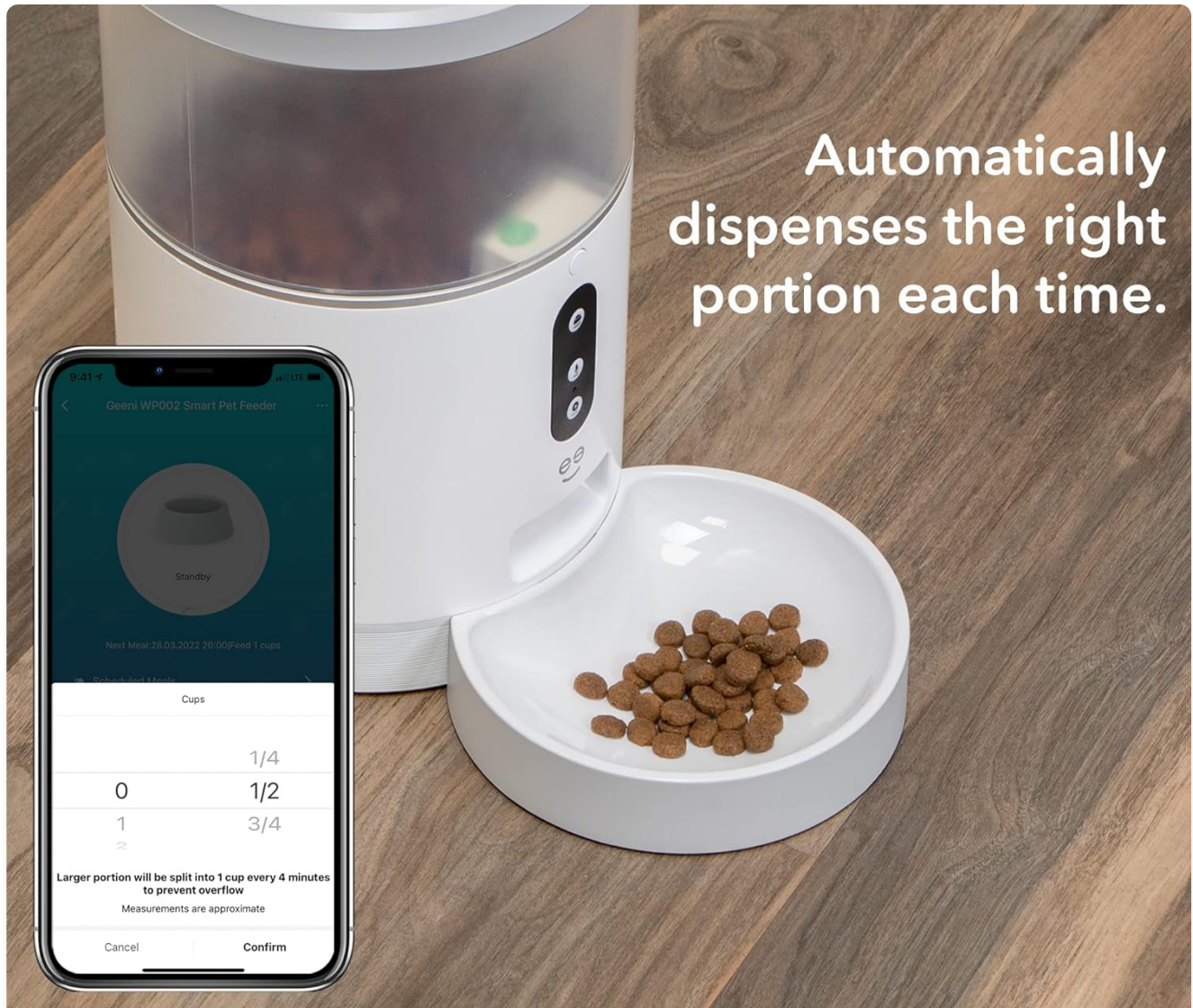
OPERATING INSTRUCTIONS

Manual Feeding

Press the manual feed button on the feeder unit to dispense a single portion of food. This is useful for immediate feeding or as an extra snack.

Scheduled Feeding via App

Utilize the Geeni app to set up precise feeding schedules. You can customize meal times and portion sizes (e.g., 1/4 cup, 1/2 cup, 3/4 cup, 1 cup). Larger portions may be split into multiple smaller dispenses over a short period to prevent clogging.



Set Portions

Image: A smartphone displaying the Geeni app's portion selection screen, showing options for 1/4, 1/2, 3/4, and 1 cup servings.

Voice Control

Integrate your Geeni Smart Feeder with Amazon Alexa or Google Home for convenient voice-activated feeding. Once connected, you can issue commands like "Alexa, dispense 4 portions on pet feeder" or "Hey Google, feed my pet."

Voice Message Playback

The recorded voice message will play automatically when the feeder dispenses food, alerting your pet that it's mealtime.



Image: The Geeni Smart Feeder emitting sound waves, with a cat attentively looking towards it, illustrating the voice message feature.

MAINTENANCE

Cleaning

The removable bowl should be hand washed regularly. The main food dispenser unit can be wiped clean with a damp cloth. Do not submerge the main unit in water.

Food Freshness

To maintain food freshness and prevent moisture buildup, it is recommended to place a desiccant bag (not included) in the designated compartment under the lid. This helps keep the dry food from becoming soft or soggy.



Image: A close-up of the feeder's lid, showing the compartment designed to hold a desiccant bag for food freshness.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Feeder not dispensing food.	No power or low battery. Food reservoir empty. Kibble size too large or jammed. App schedule not set correctly.	Check power connection and/or replace C batteries. Refill food reservoir. Ensure kibble is 2-10mm. Clear any blockages. Verify feeding schedule and portion settings in the Geeni app.
Feeder disconnects from Wi-Fi.	Weak Wi-Fi signal. Router settings (e.g., 5GHz band).	Move feeder closer to router or use a Wi-Fi extender. Ensure your Wi-Fi network is 2.4GHz. Re-pair the device if necessary.
Food becomes soft/soggy.	Moisture in the food reservoir.	Ensure lid is securely closed. Place a desiccant bag in the designated compartment.
Voice message not playing or distorted.	Recording issue or internal malfunction.	Re-record the voice message through the app. If problem persists, contact customer support.



Image: A visual guide illustrating the recommended kibble size range (2-10mm) for the feeder, with larger sizes marked as

unsuitable.

SPECIFICATIONS

Feature	Detail
Brand	Merkury Innovations
Manufacturer	Geeni
Model Name	Smart Feeder
Item Model Number	GN-WP002-199
Color	White
Material	Plastic
Food Capacity	4 Liters (dry food)
Item Weight	3.75 Pounds
Product Dimensions (LxWxH)	7.6 x 7.6 x 12.36 inches
Target Species	Dog (also suitable for cats)
Recommended Uses	Dry Food, Multiple Pets
Special Features	Voice Control, Wi-Fi Control, Scheduling Capabilities
Included Components	Power Adapter, USB Cable
Care Instructions	Hand Wash Only (removable bowl)

WARRANTY & SUPPORT

The Geeni Smart Feeder typically comes with a **1-Year Limited Warranty**. For detailed warranty information, product support, or to inquire about replacement parts, please visit the official Merkury Innovations website or contact their customer service directly. Contact information can usually be found on the product packaging or the manufacturer's website. For the latest app updates and additional resources, please refer to the Geeni app or the Geeni support page online.

