

Xiaomi MDY-12-EH

Xiaomi MDY-12-EH 67W Fast Charger User Manual

Model: MDY-12-EH | Brand: Xiaomi (Distributed by mungoo mach mal anders ...)

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your Xiaomi MDY-12-EH 67W Fast Charger. Please read this manual thoroughly before using the product and retain it for future reference.

The Xiaomi MDY-12-EH is a high-power wall charger designed for fast charging compatible Xiaomi, Poco, and Redmi devices. It features a USB Type-A port and delivers up to 67W of power. Please note that a charging cable is not included with this charger.

2. SAFETY INFORMATION

To prevent injury or damage to your device, observe the following safety precautions:

- Do not expose the charger to water, moisture, or extreme temperatures.
- Do not disassemble, modify, or attempt to repair the charger.
- Use only with compatible devices and appropriate charging cables.
- Ensure the power outlet voltage matches the charger's input specifications (100-240V AC).
- Unplug the charger from the power outlet when not in use or during electrical storms.
- Keep out of reach of children.

3. PACKAGE CONTENTS

Verify that all items are present in your package:

- 1 x Xiaomi MDY-12-EH 67W Fast Charger
- 1 x Mungoo Cleaning Cloth

Note: A USB charging cable is **not** included and must be purchased separately. For optimal fast charging, use a high-quality USB-A to USB-C cable that supports 67W power delivery.



Image: The Xiaomi MDY-12-EH 67W Fast Charger shown with the included Mungoo cleaning cloth. The charger is white with a 2-pin European plug and a USB Type-A port.

4. SETUP

Setting up your Xiaomi MDY-12-EH charger is straightforward:

1. **Obtain a Compatible Cable:** Ensure you have a USB-A to USB-C charging cable that supports fast charging (up to 67W) for your device.
2. **Connect the Cable:** Plug the USB-A end of your charging cable into the USB port on the charger.



Image: A close-up view of the USB Type-A port on the Xiaomi MDY-12-EH charger, ready for cable insertion.

3. **Plug into Power Outlet:** Insert the charger's two-pin plug into a standard wall power outlet (100-240V AC).



Image: The Xiaomi MDY-12-EH charger showing its European two-pin plug, designed for wall outlets.

4. **Connect to Device:** Plug the other end of the charging cable (e.g., USB-C) into your compatible mobile device.

5. OPERATING INSTRUCTIONS

The Xiaomi MDY-12-EH charger is designed for simple plug-and-play operation:

- Once connected to a power source and your device, the charger will automatically begin charging.
- For devices that support 67W fast charging, the charger will deliver maximum power, significantly reducing charging time. Your device's screen may indicate "Fast Charging" or "HyperCharge."
- The charger is also compatible with devices requiring lower power, adjusting its output accordingly.
- To stop charging, simply disconnect your device from the cable or unplug the charger from the wall outlet.

Compatible Devices:

This charger is compatible with, but not limited to, the following models:

- Xiaomi 12, Xiaomi 12X, Xiaomi 11T, Xiaomi Mi 11 Ultra, Xiaomi Mi 10 Pro 5G
- Poco F3, Poco F4, Poco X3 GT, Poco X4 Pro 5G, Poco X4 GT
- Redmi Note 11 Pro 4G/5G, Redmi Note 11

6. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your charger:

- **Cleaning:** Use the provided Mungoo cleaning cloth or a soft, dry, lint-free cloth to wipe the charger's surface. Do not use liquid cleaners or aerosols.
- **Storage:** Store the charger in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the charger or subjecting it to strong impacts. Do not pull the cable forcefully when disconnecting.

7. TROUBLESHOOTING

If you encounter issues with your charger, refer to the following common problems and solutions:

| Problem | Possible Cause | Solution |
|--|---|--|
| Charger not working / Device not charging. | <ul style="list-style-type: none">◦ Loose connection.◦ Faulty power outlet.◦ Damaged charging cable.◦ Incompatible device. | <ul style="list-style-type: none">◦ Ensure the charger is firmly plugged into the wall and the cable into both the charger and device.◦ Try a different power outlet.◦ Test with a different, known-good charging cable.◦ Verify your device is listed as compatible. |
| Slow charging. | <ul style="list-style-type: none">◦ Cable does not support fast charging.◦ Device does not support 67W fast charging.◦ High background app usage on device. | <ul style="list-style-type: none">◦ Use a high-quality USB-A to USB-C cable rated for 67W fast charging.◦ Confirm your device model supports 67W charging.◦ Close unnecessary applications on your device during charging. |
| Charger feels warm. | <ul style="list-style-type: none">◦ Normal operation during fast charging.◦ Poor ventilation. | <ul style="list-style-type: none">◦ A slight warmth is normal. If it becomes excessively hot, discontinue use and contact support.◦ Ensure the charger is in a well-ventilated area. |

8. SPECIFICATIONS

| Feature | Detail |
|--------------------------|--|
| Model Number | MDY-12-EH |
| Brand | Xiaomi |
| Manufacturer/Distributor | mungoo mach mal anders ... |
| Power Output | 67 Watts (Max) |
| Input Voltage | 100-240V AC, 50/60Hz, 1.7A |
| Output Voltage/Current | 5V/3A (15W) or 5V-20V/6.2A-3.25A (67W Max) |
| Connector Type | USB Type-A |
| Color | White |
| Weight | 44 Grams |
| Special Feature | Fast Charging |
| Included Components | 1 Charger, 1 Cleaning Cloth (USB cable not included) |

9. WARRANTY INFORMATION

Warranty information for this product is typically provided by the retailer or distributor at the time of purchase. Please refer to your purchase documentation or contact the seller, mungoo mach mal anders ..., for details regarding warranty coverage and terms.

Standard return policy duration is 30 days for refund/replacement, as per Amazon's buybox winner information.

10. SUPPORT

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact the seller or distributor:

Seller: SECOND LIFE DISTRIBUTION (via Amazon.com.be)

Distributor: mungoo mach mal anders ...

Refer to your purchase receipt or the Amazon product page for direct contact information.