

## Mayer MMSC15

# Mayer MMSC15-BK 1.5L Slow Cooker Instruction Manual

Model: MMSC15-BK

### IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using your Mayer MMSC15-BK Slow Cooker. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always ensure the appliance is unplugged from the power outlet before cleaning, assembling, or disassembling parts.
- Do not immerse the main unit, cord, or plug in water or any other liquid.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Close supervision is necessary when any appliance is used by or near children.
- Do not touch hot surfaces. Use oven mitts or pot holders when handling the hot ceramic inner pot or lid.
- Always place the slow cooker on a stable, heat-resistant surface, away from edges.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Avoid sudden temperature changes to the ceramic pot. Do not add cold liquids to a hot pot or place a hot pot on a cold surface.
- Ensure the lid is properly seated during operation to maintain cooking temperature.
- Do not use the ceramic inner pot on a stovetop, in a microwave, or in a conventional oven. It is designed for use only with the slow cooker base.

## PRODUCT OVERVIEW

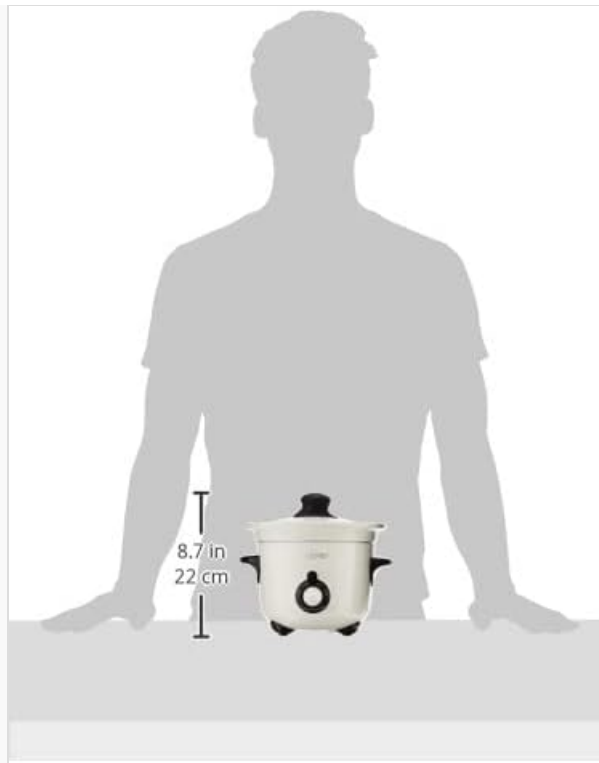
The Mayer MMSC15-BK Slow Cooker is designed for convenient and efficient slow cooking. It features a durable ceramic inner pot and a simple control system.

### Components:

- Main Unit (Heating Base)
- Removable Ceramic Inner Pot
- Glass Lid with Anti-slip Heat Resistant Silicone Cover
- Control Knob (OFF, LOW, HIGH, WARM settings)
- Side Handles
- Non-slip Feet



*Image: Front view of the Mayer MMSC15-BK Slow Cooker, showing the main unit, ceramic pot, lid, and the control knob with OFF, LOW, HIGH, and WARM settings.*



*Image: Diagram illustrating the dimensions of the Mayer MMSC15-BK Slow Cooker, indicating a height of approximately 22 cm (8.7 inches).*

## SETUP

1. **Unpack:** Carefully remove all packaging materials and any promotional labels from the slow cooker.
2. **Initial Cleaning:** Before first use, wash the ceramic inner pot and the glass lid in warm, soapy water. Rinse thoroughly and dry completely. Wipe the exterior of the main unit with a damp cloth. Do not immerse the main unit in water.
3. **Placement:** Place the slow cooker on a dry, level, heat-resistant surface, ensuring adequate ventilation around the appliance. Keep it away from walls, curtains, and other heat-sensitive materials.
4. **Power Connection:** Ensure the control knob is in the 'OFF' position before plugging the appliance into a suitable 220V power outlet.

## OPERATING INSTRUCTIONS

The Mayer MMSC15-BK Slow Cooker features a mechanical switch with three cooking modes: Low, High, and Keep Warm.

1. **Prepare Ingredients:** Place your desired ingredients into the ceramic inner pot. Do not fill the pot more than 3/4 full to prevent boiling over.
2. **Place Pot and Lid:** Carefully place the ceramic inner pot into the main heating unit. Cover with the glass lid, ensuring it is seated properly.

3. **Select Setting:** Turn the control knob to your desired cooking setting:
  - **LOW:** For gentle simmering and longer cooking times (typically 6-8 hours).
  - **HIGH:** For faster cooking (typically 3-4 hours). This setting is also suitable for bringing food to a boil quickly before reducing heat.
  - **WARM:** After cooking, turn the knob to 'WARM' to keep food at a serving temperature. This setting is not for cooking raw food.
4. **Cooking Process:** The indicator light will illuminate when the slow cooker is operating. Avoid lifting the lid frequently during cooking, as this releases heat and extends cooking time.
5. **Overheating Protection:** The appliance is equipped with overheating protection for safety. If the unit overheats, it may temporarily shut off.
6. **Finish Cooking:** Once cooking is complete, turn the control knob to 'OFF' and unplug the slow cooker from the power outlet.
7. **Serve:** Use oven mitts to carefully remove the hot lid and ceramic inner pot.

## CLEANING AND MAINTENANCE

Regular cleaning ensures the longevity and hygienic operation of your slow cooker.

1. **Unplug and Cool:** Always unplug the slow cooker and allow it to cool completely before cleaning.
2. **Ceramic Inner Pot and Lid:** The ceramic inner pot and glass lid are dishwasher safe. Alternatively, wash them in warm, soapy water, rinse thoroughly, and dry completely. For stubborn food residue, soak the pot in warm water before cleaning.
3. **Main Unit:** Wipe the exterior of the main heating unit with a soft, damp cloth. Do not use abrasive cleaners or scouring pads, as these can damage the surface. Never immerse the main unit in water or any other liquid.
4. **Storage:** Ensure all parts are clean and dry before storing. Store the slow cooker in a cool, dry place.

## TROUBLESHOOTING

If you encounter issues with your slow cooker, refer to the following common problems and solutions:

- **Appliance does not turn on:**
  - Ensure the power cord is securely plugged into a working electrical outlet.
  - Check if the control knob is set to 'LOW', 'HIGH', or 'WARM' (not 'OFF').
  - Verify the power outlet is functional by testing it with another appliance.
- **Food is not cooking or cooking too slowly:**
  - Ensure the lid is properly seated and not allowing steam to escape.
  - Avoid lifting the lid frequently during cooking.

- Check that the correct cooking setting (LOW or HIGH) has been selected for the recipe.
- Ensure the ceramic pot is not overfilled.

- **Food is burning on the bottom:**

- This may indicate the 'HIGH' setting is too strong for the recipe or cooking time. Try the 'LOW' setting for longer durations.
- Ensure there is sufficient liquid in the pot.

- **Ceramic pot cracks:**

- Avoid sudden temperature changes (e.g., placing a hot pot on a cold surface, or adding cold liquid to a hot pot).
- Handle the ceramic pot with care to prevent impacts.

If the problem persists after trying these solutions, please contact customer support.

## SPECIFICATIONS

Feature	Specification
Brand	Mayer
Model Number	MMSC15-BK
Capacity	1.5 Liters
Wattage	140 watts
Voltage	220 Volts
Product Dimensions (D x W x H)	23.5D x 24W x 22.5H centimetres
Control Method	Mechanical Knob
Number of Settings	3 (Low, High, Warm)
Inner Pot Material	Food-grade Ceramic
Safety Features	Overheating protection, Non-slip feet

## WARRANTY AND SUPPORT

Warranty information for the Mayer MMSC15-BK Slow Cooker is not available in the provided product data. For details regarding warranty coverage, terms, and conditions, please refer to the product packaging or contact Mayer customer service directly.

For technical support or service inquiries, please reach out to the manufacturer or your local authorized service center.

