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› Lenovo ThinkPad E15 Gen 2 Business Laptop User Manual

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Model: E15 Gen 2

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Lenovo ThinkPad E15 Gen 2 Business Laptop. Please read this manual thoroughly to ensure proper use and to maximize the lifespan of your device.

2. WHAT'S IN THE BOX

Verify that all items are present in the packaging:

- Lenovo ThinkPad E15 Gen 2 Business Laptop
- 65W AC adapter
- Quick Start Guide (if included)

3. PRODUCT OVERVIEW

Familiarize yourself with the key components of your Lenovo ThinkPad E15 Gen 2 laptop.



Figure 3.1: Front view of the Lenovo ThinkPad E15 Gen 2 laptop, open and ready for use, displaying a business graph on its screen.



Figure 3.2: Top-down view of the laptop's keyboard, including the numeric keypad, TrackPoint, and trackpad with dedicated buttons.



Figure 3.3: Rear view of the laptop, highlighting the various connectivity ports available on the sides.

4. SETUP

1. **Connect Power:** Plug the 65W AC adapter into the laptop's power port and then into a wall outlet.
2. **Initial Boot:** Open the laptop lid and press the power button, typically located on the top right of the keyboard deck.
3. **Windows 11 Pro Setup:** Follow the on-screen instructions to complete the initial Windows 11 Pro setup, including language, region, network connection, and user account creation.
4. **Updates:** After setup, connect to the internet and allow Windows to download and install any pending updates to ensure optimal performance and security.

5. OPERATING INSTRUCTIONS

5.1 Keyboard and Trackpad

- The laptop features a full-size keyboard with a numeric keypad for efficient data entry.
- Utilize the TrackPoint (red dot in the center of the keyboard) for precise cursor control, or use the multi-touch trackpad below the keyboard.
- The trackpad supports gestures for navigation, such as two-finger scrolling and pinch-to-zoom.

5.2 Ports and Connectivity

Your ThinkPad E15 Gen 2 offers a variety of ports:

- **Thunderbolt 4 / USB4 (40Gbps):** For high-speed data transfer, power delivery (PD 3.0), and display output (DP 1.4).
- **USB 3.2 Gen 1 (Always On):** For connecting USB devices and charging compatible devices even when the laptop is off.
- **USB 2.0:** For standard USB device connections.

- **HDMI 1.4b:** For connecting to external displays.
- **Ethernet (RJ-45):** For wired network connections.
- **Headphone / Microphone Combo Jack:** For audio input and output.
- **Wi-Fi 6 AX201 (802.11AX):** For high-speed wireless internet connectivity.
- **Bluetooth 5.2:** For connecting wireless peripherals.

5.3 Camera

The integrated 720p HD camera includes a physical privacy shutter. Slide the shutter to cover the camera lens when not in use to ensure privacy.

6. MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to clean the display. For the keyboard and chassis, use a dry or slightly damp cloth. Avoid harsh chemicals.
- **Battery Care:** To prolong battery life, avoid extreme temperatures. Periodically allow the battery to discharge partially before recharging.
- **Software Updates:** Regularly check for and install operating system and driver updates to maintain system stability, security, and performance.
- **Storage Management:** Periodically clear unnecessary files and applications to free up storage space and improve performance.

7. TROUBLESHOOTING

If you encounter issues with your laptop, refer to the following common solutions:

- **Laptop does not power on:** Ensure the AC adapter is securely connected to both the laptop and a working power outlet. Try a different outlet. If the battery is completely drained, it may take a few minutes of charging before the laptop can power on.
- **Display issues (no image, flickering):** Connect an external monitor to the HDMI port to check if the issue is with the laptop's internal display. Restart the laptop. Update graphics drivers.
- **No internet connection:** For Wi-Fi, ensure Wi-Fi is enabled and you are connected to the correct network. Check router status. For Ethernet, ensure the cable is properly connected and network drivers are updated.
- **Peripherals not working:** Ensure USB devices are properly seated. Try a different USB port. Update relevant drivers.
- **Slow performance:** Close unnecessary applications. Check for background processes consuming high resources. Ensure sufficient free storage space. Run a malware scan.

For more complex issues, consult the Lenovo support website or contact customer service.

8. SPECIFICATIONS

Key technical specifications for the Lenovo ThinkPad E15 Gen 2 Business Laptop:

Processor	Intel Core i5-1135G7 (2.40 GHz, up to 4.20 GHz with Turbo Boost, 4 Cores, 8 Threads, 8 MB Cache)
Graphics	Intel Iris Xe Graphics (Integrated)
Display	15.6" Full HD (1920 x 1080) IPS, anti-glare
Memory	16GB DDR4 RAM (upgradable to 32GB)
Storage	512GB PCIe NVMe M.2 SSD (upgradable to 2TB)
Operating System	Windows 11 Pro
Ports	1x Thunderbolt 4 / USB4 40Gbps, 1x USB 3.2 Gen 1 (Always On), 1x USB 2.0, 1x HDMI 1.4b, 1x Ethernet (RJ-45), 1x Headphone / Microphone Combo Jack
Wireless Connectivity	Intel Wi-Fi 6 AX201 802.11AX (2x2), Bluetooth 5.2
Camera	720p HD camera with privacy shutter
Battery	3 Cell 45Wh Internal Battery
Weight	Approximately 3.74 pounds (1.7 kg)
Color	Black

9. WARRANTY AND SUPPORT

Your Lenovo ThinkPad E15 Gen 2 Business Laptop comes with a limited warranty. For detailed warranty terms and conditions, please refer to the documentation included with your product or visit the official Lenovo support website. For technical assistance, driver downloads, or service requests, please visit the [Lenovo Support Website](#) or contact Lenovo customer service.