alpina 8711252264684

alpina Smart Home WiFi Camera User Manual

Model: 8711252264684

INTRODUCTION

Thank you for choosing the alpina Smart Home WiFi Camera. This Full HD 1080p outdoor surveillance camera is designed to provide reliable security monitoring with features such as audio and motion detection, and night vision. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your camera to ensure optimal performance.

PACKAGE CONTENTS

Please check the package contents carefully. If any items are missing or damaged, please contact your retailer.

- alpina Smart Home WiFi Camera - Full HD 1080p outdoor surveillance camera with audio and motion sensor, night vision
- Mounting accessories
- Power adapter
- User Manual

PRODUCT OVERVIEW

Familiarize yourself with the components of your alpina Smart Home WiFi Camera.

Image: The alpina Smart Home WiFi Camera, a compact dome-shaped device, typically includes a lens, infrared LEDs for night vision, a microphone, and a speaker. The image displays the camera's main body and its integrated wall-mount bracket, designed for outdoor installation.

The camera features a durable dome form factor suitable for outdoor use. It integrates a Full HD 1080p lens for clear video, an audio sensor for sound detection, a motion sensor for activity alerts, and infrared LEDs for effective night vision.

SETUP

1. Installation

The alpina Smart Home WiFi Camera is designed for wall mounting. Choose a suitable outdoor location that provides the desired surveillance coverage and has access to a power outlet.

1. Mark the drilling points on the wall using the camera's mounting bracket as a template.
2. Drill holes at the marked points.
3. Insert wall plugs (if necessary) into the drilled holes.
4. Secure the mounting bracket to the wall using the provided screws.
5. Attach the camera securely to the mounted bracket.

2. Power Connection

Connect the camera to a power source using the provided power adapter. The camera operates on 5 Volts and consumes 1 Watt of power.

- Plug the small end of the power adapter into the camera's power input port.
- Plug the other end of the power adapter into a standard electrical outlet.
- Ensure the connection is secure and protected from weather elements if installed outdoors.

3. App Installation and Pairing

The camera connects wirelessly via Wi-Fi and is compatible with smartphones and Amazon Alexa. Download the alpina Smart Home app (or a compatible smart home app) to your smartphone.

1. Download the official alpina Smart Home app from your smartphone's app store (iOS or Android).
2. Create an account or log in if you already have one.
3. Follow the in-app instructions to add a new device. Select your camera model.
4. Ensure your smartphone is connected to the same 2.4GHz Wi-Fi network that the camera will use.
5. The app will guide you through the pairing process, which typically involves scanning a QR code on the camera or listening for an audio prompt.
6. Once paired, you can name your camera and configure its settings.

OPERATING INSTRUCTIONS

Live View

Access real-time video footage from your camera through the alpina Smart Home app.

- Open the alpina Smart Home app on your smartphone.
- Select your camera from the device list to view the live feed.
- You can typically zoom, take screenshots, or manually record from this screen.

Motion Detection

The camera features a motion sensor that can detect movement and trigger alerts or recordings.

- In the app, navigate to your camera's settings.
- Find the "Motion Detection" or "Activity Zones" section.
- Enable motion detection and adjust sensitivity levels as needed.

- Configure notification preferences to receive alerts on your smartphone when motion is detected.

Night Vision

The camera is equipped with infrared (IR) night vision for clear monitoring in low-light or no-light conditions.

- Night vision typically activates automatically when ambient light levels drop.
- The camera will switch to a black and white image for optimal visibility in the dark.
- Ensure there are no obstructions directly in front of the IR LEDs that could cause glare.

Two-Way Audio

Communicate through the camera using its built-in microphone and speaker.

- While in live view, look for a microphone icon in the app.
- Tap and hold the microphone icon to speak, and release to listen.
- Adjust speaker volume through the app settings if available.

Recording and Storage

The camera supports video recording, often to a local microSD card (not included) or cloud storage (subscription may be required).

- **Local Storage:** Insert a compatible microSD card (up to a certain capacity, check app for details) into the camera's card slot. Recordings can be accessed via the app.
- **Cloud Storage:** Check the alpina Smart Home app for available cloud storage plans and subscription details.
- Configure recording settings (e.g., continuous recording, event-triggered recording) in the app.

MAINTENANCE

Cleaning the Camera

Regular cleaning helps maintain optimal image quality and extends the camera's lifespan.

- Before cleaning, disconnect the camera from its power source.
- Use a soft, damp cloth to wipe the camera body. Avoid abrasive cleaners or solvents.
- Gently clean the camera lens with a microfiber cloth designed for optics.
- Ensure no moisture enters the camera's internal components.

Firmware Updates

Keep your camera's firmware updated to ensure the latest features, security patches, and performance improvements.

- Check the alpina Smart Home app regularly for available firmware updates.
- Follow the in-app instructions to perform updates. Ensure the camera remains powered during the update process.

TROUBLESHOOTING

If you encounter issues with your camera, refer to the following common problems and solutions.

Problem: Camera not connecting to Wi-Fi

Solution: Ensure your Wi-Fi network is 2.4GHz. Check if the camera is within range of your router. Restart your router and the camera. Verify the Wi-Fi password entered in the app is correct.

Problem: Poor image quality

Solution: Clean the camera lens. Ensure there is adequate lighting. Check your internet connection speed, as low bandwidth can affect streaming quality. Adjust video resolution settings in the app if available.

Problem: Night vision not working

Solution: Ensure the camera is in a dark environment for night vision to activate. Check for any obstructions blocking the infrared LEDs. Verify night vision settings in the app.

Problem: Motion detection alerts are too frequent or not triggering

Solution: Adjust the motion detection sensitivity in the app. Define specific activity zones to reduce false alerts. Ensure notifications are enabled on your smartphone and in the app.

Problem: Two-way audio is not working

Solution: Check the microphone and speaker permissions for the app on your smartphone. Ensure the camera's microphone and speaker are not obstructed. Adjust volume settings in the app.

SPECIFICATIONS

Feature	Detail
Brand	alpina
Model Number	8711252264684
Recommended Use	Surveillance
Video Recording Resolution	1080p Full HD
Effective Video Resolution	1080
Form Factor	Dome
Mounting Type	Wall Mount
Indoor/Outdoor Use	Outdoor
Connectivity Technology	Wireless (Wi-Fi)
Wireless Communication Technology	Wi-Fi
Power Source	Mains Power
Voltage	5 Volts
Power Consumption	1 Watts
Special Features	Night Vision, Audio Sensor, Motion Sensor
Bulb Type (for IR)	Infrared
Compatible Devices	Smartphone, Amazon Alexa
Item Dimensions (L x W x H)	2.4 x 4.5 x 11.5 cm (24 x 45 x 115 mm)

Feature	Detail
Weight	310 grams
Battery(ies) Included	No
Battery(ies) Required	No

WARRANTY AND SUPPORT

Specific warranty details for the alpina Smart Home WiFi Camera are not provided in this manual. Please refer to the warranty card included with your product or visit the official alpina website for the most up-to-date warranty information and terms and conditions.

For technical support, troubleshooting assistance beyond this manual, or inquiries about spare parts, please contact alpina customer service through their official website or the contact information provided in your product packaging. Information regarding spare parts availability is currently unavailable.