

**Anker A1289**

# Anker 737 Power Bank (PowerCore 24K) User Manual

Model: A1289

## 1. INTRODUCTION

Thank you for choosing the Anker 737 Power Bank. This high-capacity portable charger is designed to provide fast and efficient power to your devices, including laptops, smartphones, and tablets. Featuring a smart digital display and 140W two-way fast charging, it ensures your devices stay powered on the go. Please read this manual carefully before use to ensure proper operation and maintenance.



Figure 1: Anker 737 Power Bank (PowerCore 24K)

## 2. SAFETY INFORMATION

- Do not expose the power bank to extreme temperatures (heat or cold), direct sunlight, or humid environments.
- Avoid dropping, hitting, or disassembling the device.
- Keep away from water and flammable materials.
- Use only certified cables and chargers.
- Do not operate if the power bank is damaged.
- Keep out of reach of children.

## 3. PACKAGE CONTENTS

- Anker 737 Power Bank (PowerCore 24K)
- Welcome Guide
- 140W USB-C to USB-C Cable
- Travel Pouch

## 4. PRODUCT OVERVIEW

The Anker 737 Power Bank features multiple ports and a smart digital display for comprehensive information.

### 4.1 Ports and Buttons

- **USB-C 1 (Input/Output):** Primary port for charging the power bank and fast charging compatible devices.
- **USB-C 2 (Output):** Additional USB-C output port for charging devices.
- **USB-A (Output):** Standard USB-A output port for charging various devices.
- **Power Button:** Activates the display and initiates charging.

### 4.2 Smart Digital Display

The integrated smart digital display provides real-time information about the power bank's status.

# Smart Digital Display



Figure 2: Smart Digital Display Interface

The display shows:

- **Remaining Battery:** Current battery percentage.
- **Time to Recharge / Remaining Battery in Hours:** Estimated time until the power bank is fully charged or depleted.
- **Output/Input Power (W):** Real-time wattage for each connected port (USB-C 1, USB-C 2, USB-A).

## 5. SETUP

### 5.1 Initial Charging of the Power Bank

1. Connect the provided 140W USB-C to USB-C cable to the USB-C 1 port on the power bank.
2. Connect the other end of the cable to a compatible 140W (or higher) USB-C wall charger (not included).
3. The digital display will show the charging status and estimated time to full charge.

For optimal performance, fully charge the power bank before first use.

## 6. OPERATING

### 6.1 Charging Your Devices

1. Connect your device to one of the available output ports (USB-C 1, USB-C 2, or USB-A) using an appropriate charging cable.
2. The power bank will automatically detect the connected device and begin charging.
3. The digital display will show the output wattage for each port.



Figure 3: Charging Multiple Devices

The Anker 737 Power Bank supports charging up to three devices simultaneously. The total output power is dynamically distributed among the connected devices.

## 6.2 140W Two-Way Fast Charging

The USB-C 1 port supports Power Delivery 3.1, allowing for ultra-fast charging of compatible laptops and other high-power devices at up to 140W. This also enables rapid recharging of the power bank itself.

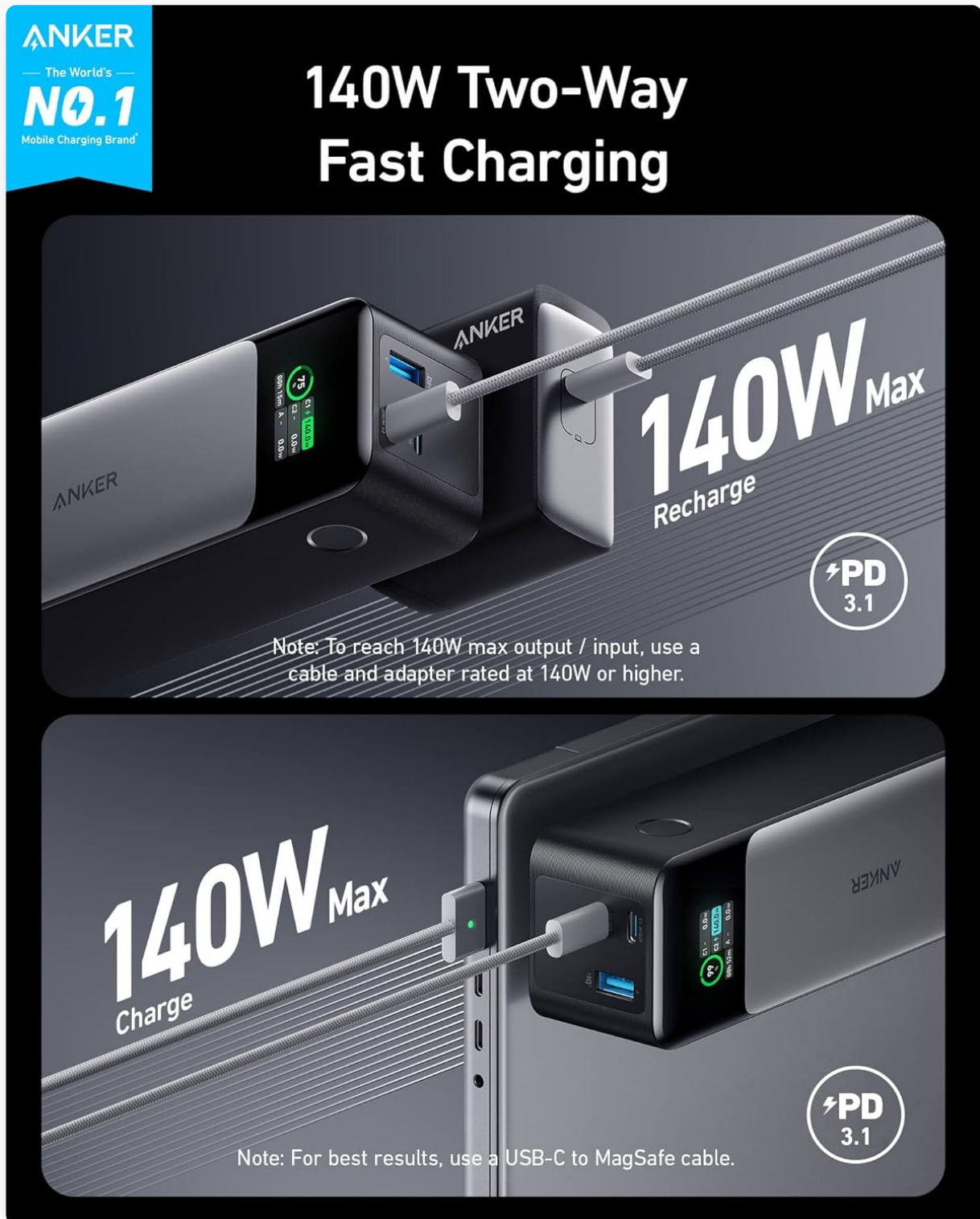


Figure 4: 140W Two-Way Fast Charging Capability

**Note:** To achieve 140W output/input, use a cable and adapter rated at 140W or higher. For best results with MacBooks, use a USB-C to MagSafe cable.

## 6.3 Airplane Safety

The Anker 737 Power Bank's 24,000mAh capacity (86.4Wh) meets current airline boarding standards for carry-on luggage. Always check with your specific airline for their latest regulations before traveling.

## 7. MAINTENANCE

### 7.1 Storage

- Store the power bank in a cool, dry place, away from direct sunlight and extreme temperatures.
- If storing for an extended period, charge the power bank to approximately 50% every 3 months to prolong battery life.

### 7.2 Cleaning

- Wipe the surface with a soft, dry cloth.
- Do not use corrosive cleaners or sprays.

## 8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Power bank not charging devices.	Low battery; incompatible cable; device not properly connected.	Recharge power bank; use original or certified cable; ensure secure connection.
Power bank not recharging.	Incompatible charger/cable; faulty wall outlet.	Use a 140W compatible charger and cable; try a different wall outlet.
Digital display not working.	Power bank is off; temporary glitch.	Press the power button to activate; if persistent, contact customer support.
Slow charging speed.	Cable not supporting fast charging; device not supporting fast charging; multiple devices connected.	Use a fast-charging compatible cable; ensure your device supports fast charging; disconnect other devices for maximum speed.

## 9. SPECIFICATIONS

Feature	Detail
Model Number	A1289
Battery Capacity	24,000 mAh (86.4 Wh)
Input (USB-C 1)	Up to 140W (PD 3.1)
Output (USB-C 1)	Up to 140W (PD 3.1)
Output (USB-C 2)	Up to 100W
Output (USB-A)	Up to 18W
Total Output	140W Max

Feature	Detail
Dimensions	6.14 x 2.15 x 1.95 inches
Weight	1.39 pounds
Color	Black

## 10. WARRANTY AND CUSTOMER SUPPORT

Anker provides a 24-month stress-free warranty for the Anker 737 Power Bank. This warranty covers manufacturing defects and ensures reliable performance.

For technical support, warranty claims, or general inquiries, please contact Anker customer service through their official website or the contact information provided in the welcome guide.

You can also visit the official Anker store for more information and support: [Anker Store](#)