

Hisense WFQA8014EVJM

Hisense WFQA8014EVJM 8 KG Front Load Washing Machine User Manual

INTRODUCTION

Thank you for choosing the Hisense WFQA8014EVJM 8 KG Front Load Washing Machine. This manual provides comprehensive instructions for the safe and efficient operation, installation, and maintenance of your new appliance. Please read this manual thoroughly before using the washing machine and keep it for future reference.

IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons. This appliance is intended for household use only.

- Ensure the power supply is reliably grounded and confirm the correct local voltage and frequency are used.
- Do not allow children to play on or in the appliance. Close supervision is necessary when the appliance is used near children.
- Before any cleaning or maintenance, always unplug the appliance from the power outlet.
- Do not install or store this appliance where it will be exposed to the weather or to freezing temperatures.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances.
- Always remove transit bolts before operating the machine to prevent damage and ensure proper function.

SETUP AND INSTALLATION

Installation Guide Video

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This video provides a visual guide for the installation of your Hisense washing machine, covering unpacking, transit bolt removal, leveling, and hose connections.

1. Unpacking

Carefully unpack the washing machine. Ensure no EPS foam or packaging materials are left inside or under the

machine. The base cover and noise isolation board are located on top of the machine, and the inlet pipe bag is inside the drum. Do not discard these items during unpacking.



Front view of the Hisense WFQA8014EVJM washing machine after unpacking.

Super Energy Efficient

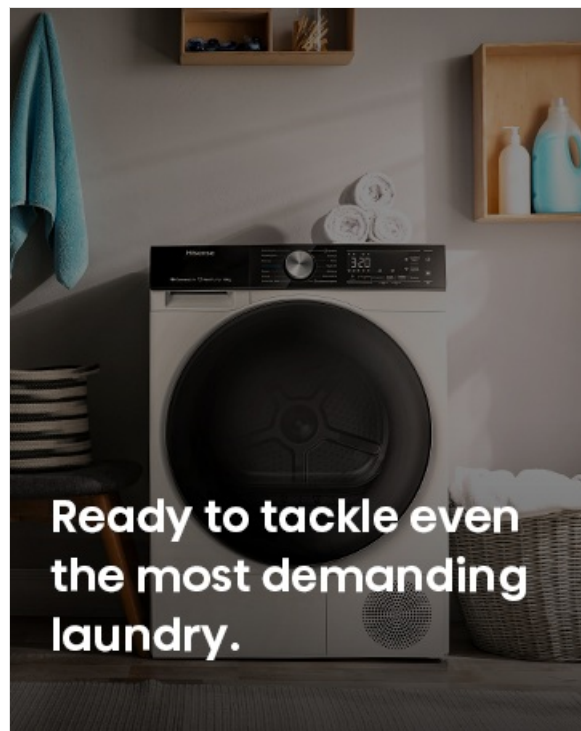
Enjoy the outstanding efficiency



Ensure all internal packaging, including the inlet pipe bag, is removed from the drum.

2. Installation Accessories

Your washing machine comes with essential accessories for installation. These include the user manual bag (attached to the back of the machine), the base cover and noise isolation board (on top of the machine), and the inlet pipe bag (in the drum). An additional screwdriver may be required for certain steps.



Overview of installation accessories including user manual, base cover, noise isolation board, and inlet pipe bag.

3. Install Base Cover

Gently lay the washing machine on its side. Tear off the tape on the Noise Isolation Board and its four edges. Stick the base cover to the bottom side of the machine, ensuring it is securely attached.

Durable Inverter

Quiet performance



Side view of the washing machine, showing its dimensions for installation planning.


4. Remove Transit Bolts

Before operating the machine, it is crucial to remove the four transit bolts located at the back. These bolts secure the drum during transport and must be removed to avoid damage and ensure proper machine function. Use the wrench provided in the Hisense User Manual Bag to loosen and remove them. After removal, install the four covers from the Inlet Pipe Bag into the holes.


Allergy Steam

Gentle steaming, strong degerming



 Performance Tested

- ✓ Sterilization Rate>99.9%
Escherichia coli
- ✓ Sterilization Rate>99.9%
Staphylococcus aureus



Rear view highlighting the location of the transit bolts that must be removed.

5. Level Adjustment

Proper leveling is essential for stable and quiet operation. Hold both upper corners of the machine to check for imbalance. The four feet are adjustable. Adjust any unbalanced foot until the machine stands firmly on the floor. Push the machine into its final position and check for leveling again to confirm stability.

6. Connect Inlet Hose to the Inlet Valve

Retrieve the inlet hose from the Inlet Pipe Bag. Connect one end of the inlet hose to the inlet valve at the back of the washing machine. For screw-type faucets, screw in and tighten the hose. Open the faucet to check for any water leaks. Ensure all connections are secure to prevent leaks.

7. Connect Drain Hose

Place the drain hose into a drain pipe. The recommended drain hose height is between 0.6m and 1m. Install the drainpipe retaining clamp to secure the hose. Refer to the user manual for different using scenarios and specific instructions for drainpipe installation.

8. Connect Power

Plug the power cord into a grounded electrical outlet. Ensure your power supply is reliably grounded and confirm it matches the local voltage and frequency requirements.

9. First Use: Run Drum Clean Cycle

Before the first wash, it is recommended to run a Drum Clean cycle to remove any manufacturing residues. Turn on the machine and select the "Drum Clean" program. This ensures optimal cleanliness for your first laundry load.

OPERATING INSTRUCTIONS

Control Panel Overview



The control panel features a central program selector dial, a digital display, and touch buttons for various functions and settings. The control panel allows you to select washing programs, adjust settings, and monitor the wash cycle. Key elements include:

- **Program Selector Dial:** Turn to choose from various washing programs like Cotton, Synthetics, Wool, Quick Wash, Drum Clean, etc.
- **Display Screen:** Shows remaining time, selected options, and error codes.
- **Function Buttons:** Adjust temperature, spin speed, delay end, and activate special features like Steam or Pre Wash.

- **Start/Pause Button:** To start, pause, or resume a wash cycle.

Washing Programs

The Hisense WFQA8014EVJM offers a variety of programs to suit different fabric types and washing needs:

- **Auto:** Automatically adjusts settings based on load.
- **Eco 40-60:** Energy-efficient program for normally soiled cotton, linen, or mixed fiber items.
- **Cotton:** For cotton items.
- **Synthetics:** For synthetic fabrics.
- **Wool:** Gentle wash for wool items.
- **Power 49':** A powerful wash cycle lasting 49 minutes.
- **Rinse+Spin:** For rinsing and spinning items.
- **Quick 15'/Wash&Dry 60':** A rapid 15-minute wash or a 60-minute wash and dry cycle.
- **Remote Control:** For controlling the machine via the ConnectLife app.
- **Cotton Dry / Synthetics Dry:** Drying programs.
- **Refresh:** For refreshing clothes without a full wash.
- **Allergy Care:** Uses steam to remove allergens.
- **Baby Care:** Gentle wash for baby clothes.
- **Drum Clean:** Self-cleaning program for the drum.
- **Spin:** For spinning only.

Special Features

- **Pure Jet:** Powerful high-speed water flow for efficient cleaning, ensuring detergent is fully dissolved and clothes are thoroughly rinsed. This feature helps remove stubborn stains effectively.

Pure Jet

Powerful high-speed water flow for efficient



Pure Jet technology ensures powerful water flow for superior cleaning.

- **Allergy Steam:** Gentle steaming for strong degerming, effectively removing allergens and bacteria from fabrics. This feature is ideal for sensitive skin and baby clothes.

Quick Wash

Convenient, easier life



The Allergy Steam function provides gentle yet effective sanitization for your laundry. For more details on performance testing, visit [SGS Performance Tested](#).

- **Durable Inverter Motor:** Provides quiet performance, longer lifespan, and increased reliability compared to traditional motors. This technology ensures efficient and stable operation.

Durable Inverter

Quiet performance



The durable inverter motor ensures quiet and efficient washing cycles.

- **Quick Wash 15'**: A convenient and fast wash function for lightly soiled items, saving you time.

Quick Wash

Convenient, easier life



The Quick Wash feature provides a convenient solution for lightly soiled laundry.

- **Drum Clean:** A self-cleaning program designed to maintain the cleanliness and hygiene of the washing machine drum, preventing odor and residue buildup.



The Drum Clean function helps maintain the hygiene of your washing machine.

- **Pause & Add:** Allows you to pause the wash cycle and add forgotten items to the drum, provided the water level and temperature are safe.



The Pause & Add feature allows you to add forgotten items during a wash cycle.

- **Delay End:** Set a specific time for the wash cycle to finish, allowing you to manage your laundry according to your schedule.



The Delay End function allows you to schedule your laundry to finish at a convenient time.

MAINTENANCE

General Cleaning

Regular cleaning helps maintain the performance and appearance of your washing machine. Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners or solvents.

Drum Cleaning

Use the dedicated "Drum Clean" program periodically to clean the inner drum and remove any detergent residues or odors. This program typically runs at a high temperature without laundry.

Filter Cleaning

Regularly check and clean the drain pump filter to prevent blockages and ensure efficient drainage. Refer to the detailed instructions in the full user manual for filter access and cleaning procedures.

TROUBLESHOOTING

If you encounter issues with your washing machine, refer to the following common problems and solutions before contacting customer service.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Machine does not start	Power cord not plugged in; Door not closed properly; Program not selected; Start/Pause button not pressed.	Check power connection; Ensure door is firmly closed; Select a program; Press Start/Pause.
No water intake	Water tap closed; Water supply cut off; Inlet hose kinked or blocked.	Open water tap; Check water supply; Straighten or clean inlet hose.
Machine vibrates excessively	Transit bolts not removed; Machine not leveled; Load unbalanced.	Remove transit bolts; Adjust leveling feet; Redistribute laundry evenly.
Water leakage	Inlet/drain hose loose; Detergent dispenser overflowing.	Tighten hose connections; Do not overfill detergent dispenser.

If the problem persists after attempting these solutions, please contact Hisense customer service for assistance.

SPECIFICATIONS

Key technical specifications for the Hisense WFQA8014EVJM 8 KG Front Load Washing Machine:

Feature	Specification
Model Number	WFQA8014EVJM
Capacity	8 KG
Energy Efficiency Rating	A
Max Spin Speed	1400 RPM
Product Dimensions (H x W x D)	85 cm x 60 cm x 54 cm
Item Weight	60 kg
Sound Level (Spin)	72 dB
Special Features	Inverter, Child Lock, High Efficiency, Drum Clean, Adjustable Leveling Legs, Steam Wash, Quick Wash, Pure Jet



ENERG 




HISENSE

WFQA8014EVJM



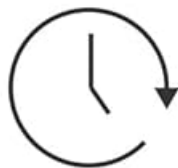




47 kWh / 



8.0 kg



3:38



45 L



ABCDEFG



ABCD

2019/2014



Product Information Sheet detailing technical specifications and energy consumption. For more details, visit [Hisense Global Laundry](#).

WARRANTY AND SUPPORT

Your Hisense WFQA8014EVJM washing machine comes with a manufacturer's warranty. Please refer to the warranty card included in your user manual bag for specific terms and conditions. For technical support, service requests, or inquiries about your product, please visit the official Hisense website or contact their customer service line.

Online Support: [Hisense Global Laundry](#)

Brand Store: [Hisense Store on Amazon UK](#)

