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› Hisense WFQA1014EVJM 10 kg 1400 rpm Steam Inverter Washing Machine User Manual

## Hisense WFQA1014EVJM

# Hisense WFQA1014EVJM 10 kg 1400 rpm Steam Inverter Washing Machine User Manual

Model: WFQA1014EVJM

## 1. INTRODUCTION

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This manual provides essential information for the safe and efficient operation of your Hisense WFQA1014EVJM washing machine. Please read it thoroughly before installation, use, and maintenance. Keep this manual for future reference.

## 2. SAFETY INFORMATION

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Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury.

- Ensure the washing machine is properly grounded.
- Do not allow children to play with or operate the appliance.
- Unplug the machine before cleaning or performing any maintenance.
- Do not install or store the appliance where it will be exposed to temperatures below freezing or weather conditions.
- Use only detergents and additives suitable for automatic washing machines.
- Do not wash items that have been cleaned, washed, soaked, or spotted with combustible or explosive substances.

## 3. PRODUCT OVERVIEW

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The Hisense WFQA1014EVJM is a front-loading washing machine designed for efficient and thorough cleaning. It features a 10 kg capacity, a maximum spin speed of 1400 rpm, and an inverter motor for quieter and more reliable operation. Key features include a steam function, Pure Jet technology, and an A-class energy efficiency rating.



Figure 3.1: Front view of the Hisense WFQA1014EVJM washing machine, showing the control panel, detergent drawer, and drum door.

# Hisense



 Pure Jet

 Allergy steam

 Durable Inverter

 Super Energy Efficient

Figure 3.2: Dimensions of the Hisense WFQA1014EVJM washing machine (Height: 850mm, Width: 600mm, Depth: 610mm).



Figure 3.3: Close-up of the control panel, featuring the program selection dial and touch buttons for various functions.

## 4. SETUP AND INSTALLATION

Proper installation is crucial for the performance and longevity of your washing machine. It is recommended to have the appliance installed by a qualified technician.

### 4.1 Unpacking and Removing Transport Bolts

Before using the machine, remove all transport bolts located at the rear of the appliance. These bolts secure the drum during transit and must be removed to prevent damage during operation. Keep the bolts for future transport if needed.

### 4.2 Positioning and Leveling

Place the washing machine on a firm, level surface. Adjust the adjustable feet at the bottom of the machine until it is perfectly level and stable. This prevents excessive vibration and noise during operation.

### 4.3 Water Connection

Connect the water inlet hose to a cold water tap with a 3/4-inch thread. Ensure all connections are tight to prevent leaks. Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during drainage.

### 4.4 Electrical Connection

Plug the power cord into a grounded electrical outlet. Ensure the voltage and frequency of your power supply

match the specifications of the washing machine (220 Volts).

## 5. OPERATING INSTRUCTIONS

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Follow these steps for effective and safe use of your washing machine.

### 5.1 Loading Laundry

Open the door and load laundry into the drum. Do not overload the machine; ensure there is enough space for clothes to tumble freely. Close the door firmly.

### 5.2 Adding Detergent and Additives

Pull out the detergent dispenser drawer. Add the appropriate amount of detergent to the main wash compartment and fabric softener to the softener compartment. Refer to detergent packaging for dosage recommendations.

### 5.3 Program Selection

Turn the program selection dial to choose one of the 15 available wash programs:

- Anti-allergy
- Baby Care
- Dark Wash
- Sportswear
- 20°C
- Drum Clean
- Spin
- Rinse & Spin
- Quick 15 min
- Wool
- Mix
- Eco 40-60
- Colored Cotton
- Cotton

Additional options like temperature and spin speed can be adjusted using the touch buttons on the control panel.

### 5.4 Special Functions

Your washing machine includes several advanced features to enhance your washing experience:

- **Steam Function:** Utilizes steam for deeper cleaning and allergen removal.

# Allergy Steam

Gentle steaming, strong degerming



Figure 5.1: Illustration of the Allergy Steam feature, designed for gentle steaming and strong germ removal. For more information on SGS certification, visit [SGS Certification](#).

- **Pure Jet:** Delivers a powerful high-speed water flow for efficient cleaning and rinsing.

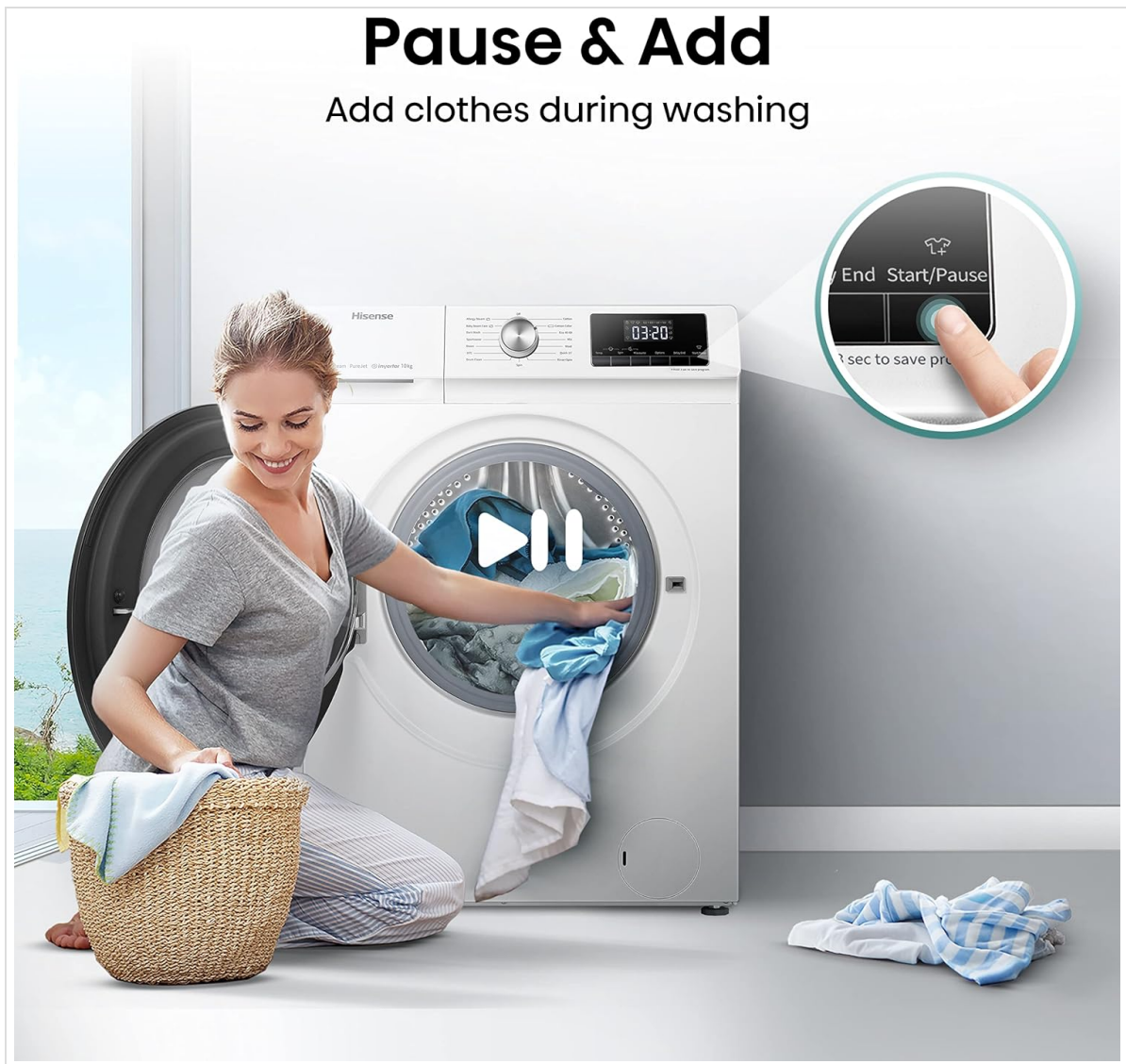


Figure 5.2: Visual representation of the Pure Jet technology, showing powerful water streams for effective washing.

- **Pause & Add:** Allows you to add forgotten items of clothing during a wash cycle. Press the Start/Pause button to pause the cycle, add items, and then press it again to resume.

# Pure Jet

Powerful high-speed water flow for efficient



Figure 5.3: A user demonstrating the Pause & Add function, allowing clothes to be added mid-cycle.

- **Quick Wash 15 min:** A rapid cycle for lightly soiled items when time is limited.

# Super Energy Efficient

Enjoy the outstanding efficiency



Figure 5.4: The Quick Wash feature, illustrating convenience for a busy lifestyle.

## 5.5 Starting a Cycle

After selecting the program and any desired options, press the Start/Pause button to begin the wash cycle.

## 6. MAINTENANCE

Regular maintenance helps ensure the optimal performance and longevity of your washing machine.

### 6.1 Cleaning the Detergent Dispenser

Periodically remove the detergent dispenser drawer and rinse it under running water to remove any detergent residue. This prevents blockages and ensures proper dispensing.

### 6.2 Cleaning the Drum

Use the dedicated 'Drum Clean' program regularly to clean the inside of the drum and remove any buildup or odors. Follow the instructions for the 'Drum Clean' cycle in your machine's display.

### 6.3 Cleaning the Pump Filter

The pump filter should be cleaned periodically to prevent blockages and ensure proper drainage. Locate the filter at the bottom front of the machine, open the cover, and carefully remove and clean the filter. Refer to the diagram in your full manual for exact location and procedure.

### 6.4 Cleaning the Exterior

Wipe the exterior surfaces of the washing machine with a soft, damp cloth. Do not use abrasive cleaners or solvents.

## 7. TROUBLESHOOTING

If you encounter issues with your washing machine, refer to the following common problems and solutions before contacting service.

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged, door not closed, program not selected, Start/Pause not pressed.	Check power connection, ensure door is latched, select program, press Start/Pause.
No water intake	Water tap closed, water inlet hose kinked, water supply cut off.	Open water tap, straighten hose, check household water supply.
Excessive vibration/noise	Transport bolts not removed, machine not level, uneven load.	Remove transport bolts, adjust leveling feet, redistribute laundry.
Water not draining	Drain hose kinked or blocked, pump filter clogged.	Check and clear drain hose, clean pump filter.

For other issues or persistent problems, please contact Hisense customer support.

## 8. SPECIFICATIONS

Specification	Value
Brand	Hisense
Model Number	WFQA1014EVJM
Capacity	10 Kilograms
Maximum Spin Speed	1400 rpm
Noise Level	72 dB
Product Dimensions (L x W x H)	61 x 59.5 x 84.5 cm
Item Weight	67 Kilograms
Voltage	220 Volts
Loading Type	Front-load
Control Type	Touch
Energy Efficiency Rating	A

## 9. WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your product or visit the official Hisense website. If you require technical assistance or have questions not covered in this manual, please contact Hisense customer support.

