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› [Bang & Olufsen](#) /

› Bang & Olufsen Beoplay EX Wireless Earphones User Manual

## Bang & Olufsen Beoplay EX (Model 1240601)

# Bang & Olufsen Beoplay EX Wireless Earphones User Manual

Model: Beoplay EX (1240601)

## INTRODUCTION

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The Bang & Olufsen Beoplay EX are advanced wireless Bluetooth earphones designed for superior audio quality, comfort, and versatility. Featuring Active Noise Cancellation (ANC), a waterproof design, and extended battery life, these earphones are suitable for various activities, from daily commutes to intense workouts. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Beoplay EX earphones.

For optimal performance and access to all features, it is recommended to download the Bang & Olufsen app.

## 1. SETUP GUIDE

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### 1.1 What's in the Box

- Beoplay EX True Wireless Earphones
- Wireless Charging Case
- USB-C Charging Cable
- Eartips (various sizes)
- User Manual

### 1.2 Initial Charging

Before first use, fully charge your Beoplay EX earphones and charging case. Place the earphones into the charging case. Connect the USB-C cable to the charging case and a power source, or place the case on a Qi-certified wireless charging pad.

- **Earphones:** Approximately 1.5 hours for a full charge. A 20-minute charge provides approximately 2 hours of playtime.
- **Charging Case:** Approximately 2.5 hours for a full charge via USB-C or wireless Qi charging.



Image: Beoplay EX earphones and their charging case. The earphones are shown outside the case, positioned next to it. Both are in a gold tone finish.

### 1.3 Bluetooth Pairing

1. Ensure the earphones are in the charging case and the case lid is open.
2. Activate Bluetooth on your device (smartphone, tablet, computer).
3. In your device's Bluetooth settings, select "Beoplay EX" from the list of available devices.
4. The earphones will indicate successful pairing.

The Beoplay EX can remember up to eight devices and connect to two devices simultaneously.

### 1.4 Bang & Olufsen App

Download the Bang & Olufsen app from your device's app store. The app allows you to:

- Customize sound profiles (EQ).
- Control Active Noise Cancellation and Transparency modes.
- Update firmware.
- Access additional features and settings.



Image: A smartphone displaying the Bang & Olufsen app, showing options for sound customization and listening modes.

## 2. OPERATING INSTRUCTIONS

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### 2.1 Wearing the Earphones

Select the appropriate eartip size for a secure and comfortable fit. A proper seal is crucial for optimal sound quality and noise cancellation.

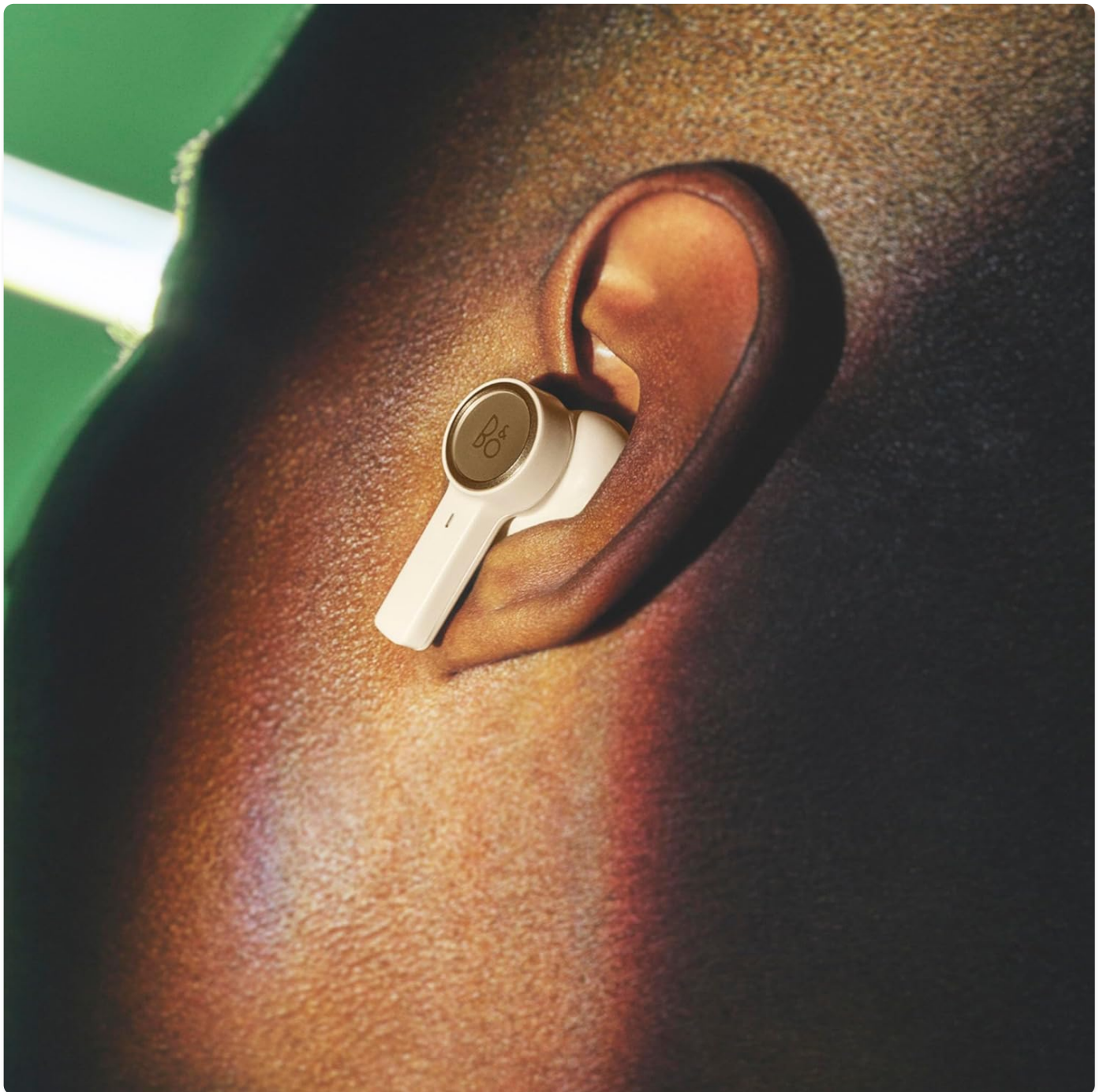


Image: A close-up view of a Beoplay EX earphone in a person's ear, demonstrating proper fit.

## 2.2 Touch Controls

The Beoplay EX earphones feature intuitive touch controls on the outer surface of each earbud. Specific functions can be customized via the Bang & Olufsen app.

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap right earbud.
- **Previous Track:** Double tap left earbud.
- **Volume Up:** Swipe up on right earbud.
- **Volume Down:** Swipe down on left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud.
- **Toggle ANC/Transparency:** Triple tap on either earbud (default setting, customizable).

## 2.3 Active Noise Cancellation (ANC) and Transparency Mode

The Beoplay EX offers adaptive Active Noise Cancellation to reduce ambient noise and Transparency Mode to allow you to hear your surroundings.

- **Active Noise Cancellation:** Reduces external sounds, ideal for noisy environments.
- **Transparency Mode:** Amplifies ambient sounds, useful for awareness or conversations without removing earphones.

Switch between these modes using the touch controls or the Bang & Olufsen app.

## 2.4 Making and Receiving Calls

The earphones are equipped with six omni-directional microphones for clear call quality. Own Voice technology ensures your voice is balanced during calls.

- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud.

## 3. MAINTENANCE

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### 3.1 Cleaning

Regular cleaning helps maintain performance and hygiene.

- Gently wipe the earphones and charging case with a soft, dry, lint-free cloth.
- Remove eartips and clean them with mild soap and water, then dry thoroughly before reattaching.
- Avoid using abrasive materials or harsh chemicals.

### 3.2 Water and Dust Resistance (IP57)

The Beoplay EX earphones are IP57-rated, meaning they are protected against dust ingress and can withstand immersion in up to 1 meter of water for 30 minutes.

- They are suitable for use during workouts, in rain, or in dusty environments.
- Ensure earphones are dry before placing them back into the charging case to prevent damage.
- The charging case is not waterproof.

### 3.3 Battery Care

To prolong battery life:

- Avoid fully discharging the battery frequently.
- Store the earphones and case in a cool, dry place when not in use.
- Charge the case wirelessly every couple of weeks for peak performance if not used regularly.

## 4. TROUBLESHOOTING

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### 4.1 Common Issues and Solutions

- **No Sound/Poor Sound Quality:**
  - Ensure earphones are charged.
  - Check Bluetooth connection and ensure earphones are selected as the audio output.
  - Adjust eartip size for a better seal.
  - Clean any debris from the earphone nozzles.
- **Earphones Not Pairing:**

- Ensure earphones are in pairing mode (case lid open).
- Turn Bluetooth off and on again on your device.
- Forget "Beoplay EX" from your device's Bluetooth list and re-pair.
- Try pairing with a different device to rule out device-specific issues.

• **Active Noise Cancellation Not Effective:**

- Ensure ANC is enabled via touch controls or the app.
- Verify proper fit and seal of the eartips.
- Update earphone firmware via the Bang & Olufsen app.

• **Earphones Not Charging:**

- Ensure the charging cable is securely connected or the wireless charger is properly aligned.
- Clean charging contacts on both earphones and case.
- Check if the charging case itself has power.

## 4.2 Resetting the Earphones

If issues persist, a factory reset may resolve them. Refer to the Bang & Olufsen app or official support resources for specific reset instructions.

## 5. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Name	EX
Item Model Number	1240601
Brand	Bang & Olufsen
Connectivity Technology	Bluetooth 5.2
Wireless Communication Technology	Bluetooth
Audio Driver Type	Dynamic Driver
Frequency Range	20 - 20,000 Hz
Noise Control	Active Noise Cancellation
Microphone	Included (6 omni-directional)
Water Resistance Level	IP57 (Earphones)
Battery Life (Earphones)	6 hours (with ANC), 8 hours (without ANC)
Total Playtime (with Case)	Up to 20 hours
Charging Time (Earphones)	1.5 hours
Charging Time (Case)	2.5 hours (USB-C / Wireless Qi)
Charging Interface	USB-C, Wireless Qi
Item Weight	2.4 ounces (total)

Carrying Case Material	Aluminum
Control Type	Touch, Mobile Application

## 6. WARRANTY INFORMATION

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Bang & Olufsen products are covered by a limited warranty. For detailed information regarding warranty terms, conditions, and registration, please refer to the official Bang & Olufsen website or the warranty card included with your product.

## 7. CUSTOMER SUPPORT

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For further assistance, technical support, or to explore additional products, please visit the official Bang & Olufsen website or contact their customer service.

Visit the [Bang & Olufsen Store on Amazon](#).

## PRODUCT VIDEOS

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Video: An overview of the Bang & Olufsen Beoplay EX earphones, highlighting key features and design.

Video: Demonstrating the comfort and fit of the Beoplay EX earphones during active use.

Video: Showcasing the sound quality and audio performance of the Beoplay EX.

Video: A detailed look at the design and craftsmanship of the Beoplay EX earphones.

Video: Exploring the Active Noise Cancellation and Transparency features of the Beoplay EX.