



Manuals.plus /

› Hisense /

› Hisense 55A63H 55-inch 4K UHD Smart TV User Manual

## Hisense 55A63H

# Hisense 55A63H 55-inch 4K UHD Smart TV User Manual

Model: 55A63H

## 1. IMPORTANT SAFETY INFORMATION

---

Please read all safety instructions carefully before using your TV. Keep this manual for future reference. Always follow basic safety precautions to reduce the risk of fire, electric shock, and injury.

- Do not block ventilation openings.
- Do not place the TV on an unstable cart, stand, tripod, bracket, or table.
- Protect the power cord from being walked on or pinched.
- Unplug the TV during lightning storms or when unused for long periods.
- Refer all servicing to qualified service personnel.

## 2. PACKAGE CONTENTS

---

Verify that all items listed below are included in your package:

- Hisense 55A63H 55-inch 4K UHD Smart TV
- Remote Control
- Power Cord
- TV Stand (2 pieces)
- Screws for TV Stand
- User Manual (this document)
- Quick Setup Guide

## 3. SETUP

---

### 3.1 Attaching the TV Stand

To attach the stand to your TV, follow these steps:

1. Carefully place the TV face-down on a soft, clean surface to prevent screen damage.

2. Align each stand piece with the corresponding slots on the bottom of the TV.
3. Secure each stand piece with the provided screws. Ensure they are tightened firmly.
4. Place the TV upright on a stable, level surface.



*Image: Hisense 55A63H TV securely placed on its stand. This image illustrates the TV's appearance when assembled with the included stand.*

### 3.2 Wall Mounting (Optional)

If you prefer to wall mount your TV, you will need a VESA-compatible wall mount kit (sold separately). Refer to the wall mount kit's instructions for proper installation. Ensure the wall can support the weight of the TV.

### 3.3 Connecting Peripherals

The Hisense 55A63H offers various connectivity options:

- **HDMI Ports:** Connect Blu-ray players, game consoles, and other HDMI-enabled devices.
- **USB Ports:** Connect USB storage devices for media playback.

- **Antenna/Cable Input:** Connect an antenna or cable TV source.
- **Ethernet Port:** For a wired internet connection.
- **Optical Digital Audio Out:** For connecting to external sound systems.



Image: The back panel of the Hisense 55A63H TV, highlighting the arrangement of its various input and output ports for connecting external devices.

### 3.4 Initial Power On and First-Time Setup

1. Connect the power cord to the TV and then to a power outlet.
2. Press the Power button on the remote control or on the TV.
3. Follow the on-screen instructions to complete the initial setup, which includes language selection, network connection (Wi-Fi or Ethernet), channel scanning, and time zone settings.

## 4. OPERATING YOUR TV

---

### 4.1 Remote Control Overview

The remote control allows you to navigate the TV's features. Familiarize yourself with the buttons for power, volume, channel, input selection, smart TV access, and navigation.

### 4.2 Basic Functions

- **Power On/Off:** Press the **Power** button.
- **Volume Adjustment:** Use the **VOL +/-** buttons.
- **Channel Selection:** Use the **CH +/-** buttons or number pad.
- **Input Source:** Press the **Input** button to select HDMI, USB, TV, etc.

### 4.3 Smart TV Features (VIDAA U5)

Your Hisense 55A63H TV runs on the VIDAA U5 operating system, providing easy access to a variety of streaming services and applications.

- Press the **Home** button on your remote to access the VIDAA U5 interface.

- Navigate through pre-installed apps like Netflix, Disney+, YouTube, and Freeview Play.
- Download additional apps from the VIDAA App Store.

## 4.4 Picture and Sound Settings

Access the TV's settings menu to customize picture and sound to your preference.

- **Picture Modes:** Select from Standard, Dynamic, Cinema, Sports, Game, etc.
- **Dolby Vision HDR:** Automatically enhances brightness, contrast, and color for compatible content.
- **Sound Modes:** Choose from Standard, Music, Speech, Late Night, etc.
- **DTS Virtual X:** Provides an immersive audio experience without additional height speakers.

## 4.5 Special Modes

- **Game Mode:** Reduces input lag for a more responsive gaming experience. The TV automatically switches to this mode when a game signal is detected.
- **Sports Mode:** Optimizes picture and sound settings for sports content, providing a more immersive viewing experience. The TV automatically switches to this mode when a sports signal is detected.

## 4.6 Alexa Built-in

Your TV features Alexa Built-in. Use your voice to control the TV, play music, get news, check weather, and manage smart home devices. Follow the on-screen instructions during initial setup or in the settings menu to link your Amazon account.

# 5. MAINTENANCE

---

## 5.1 Cleaning Your TV

- Always unplug the TV before cleaning.
- Use a soft, dry, lint-free cloth to wipe the screen and cabinet.
- Do not use liquid cleaners, sprays, or abrasive cloths, as they may damage the screen or finish.

## 5.2 Software Updates

Your TV may receive software updates periodically to improve performance and add new features. Ensure your TV is connected to the internet to receive these updates automatically or check for them manually in the settings menu.

# 6. TROUBLESHOOTING

---

Before contacting customer support, try the following solutions for common issues:

Problem	Possible Solution
No Power	Check if the power cord is securely connected and the outlet is working. Try a different outlet.
No Picture, but Sound is Present	Ensure the correct input source is selected. Check cable connections to external devices.
No Sound, but Picture is Present	Check volume level and mute status. Verify audio output settings if using external speakers.
Remote Control Not Working	Replace batteries. Ensure no obstructions between the remote and the TV's IR sensor.
Network Connection Issues	Restart your router. Check Wi-Fi password. Try a wired Ethernet connection if possible.
Picture Quality Issues (e.g., pixelation)	Check antenna or cable connection. For streaming, ensure stable internet speed.

## 6.1 Factory Reset

If issues persist, a factory reset may resolve them. This will erase all personalized settings and return the TV to its original factory state. Navigate to [Settings > System > Advanced System Settings > Factory Reset](#).

## 7. SPECIFICATIONS

Feature	Detail
Model Number	55A63H
Screen Size	55 inches (139 cm diagonal)
Display Resolution	3840 x 2160 (4K UHD)
Display Technology	LED
Refresh Rate	60 Hz
HDR Support	Dolby Vision HDR
Operating System	VIDAA U5
Audio Technology	DTS Virtual X
Voice Assistant	Alexa Built-in
Connectivity	Wi-Fi, Bluetooth, Ethernet, HDMI (multiple ports), USB (2 ports)
Dimensions (with stand)	Approx. 12.1D x 48.5W x 30.2H cm <i>(Please refer to actual product packaging for precise dimensions.)</i>
Energy Efficiency Class	F
Power Consumption (SDR)	77 kWh/1000h
Power Consumption (HDR)	110 kWh/1000h



*Image: The energy efficiency label for the Hisense 55A63H, indicating its energy class F and power consumption values for SDR and HDR content.*

For more details, visit the official EU EPREL database: <https://eprel.ec.europa.eu/qr/1031995>

## 8. WARRANTY AND SUPPORT

---

Hisense products are manufactured to high standards and are covered by a manufacturer's warranty. Please refer to the warranty card included in your package or visit the official Hisense website for detailed warranty terms and conditions specific to your region.

For technical support, service inquiries, or to report any issues, please contact Hisense customer service through their official website or the contact information provided in your warranty documentation.

