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› Dockteck 5-in-1 USB-C Hub Multiport Adapter (Model DD0028) User Manual

dockteck DD0028

Dockteck 5-in-1 USB-C Hub Multiport Adapter (Model DD0028) User Manual

Comprehensive instructions for setup, operation, and maintenance.

INTRODUCTION

Thank you for choosing the Dockteck 5-in-1 USB-C Hub Multiport Adapter. This device is designed to expand the connectivity of your USB-C enabled laptop, tablet, or smartphone, providing essential ports for enhanced productivity and entertainment. This manual will guide you through the features, setup, and operation of your new hub.



Image: The Dockteck 5-in-1 USB-C Hub Multiport Adapter, showcasing its compact design.

PRODUCT FEATURES

The Dockteck 5-in-1 USB-C Hub offers the following functionalities:

- **5-in-1 Connectivity:** Expands a single USB-C port into 5 versatile ports.
- **4K@60Hz HDMI Output:** Connect to an external display (HDTV, monitor, or projector) for high-resolution video streaming. Supports 4K at 60Hz for devices with DP1.4 Alt Mode.
- **Dual USB 3.0 Ports:** Provides two USB 3.0 ports for high-speed data transfer up to 5Gbps, compatible with USB 2.0 and earlier devices. Ideal for connecting external hard drives, mice, keyboards, and other USB peripherals.
- **SD Card Reader:** Supports various SD card formats including SD, SDHC, and SDXC.
- **Micro SD Card Reader:** Supports Micro SD card formats. Both SD and Micro SD slots can be used simultaneously.
- **Plug and Play:** No additional drivers are required for operation.
- **Durable Aluminum Casing:** Constructed with an aluminum shell for durability and heat dissipation.
- **Compact and Portable Design:** Slim and lightweight, making it easy to carry.

PACKAGE CONTENTS

- 1 x Dockteck 5-in-1 USB-C Hub Multiport Adapter (Model DD0028)

- 1 x User Manual (This document)

PRODUCT DIAGRAM

Slim & Lightweight

Easy to put it in your laptop sleeve, bag or pocket



Image: Overview of the Dockteck 5-in-1 USB-C Hub, highlighting its HDMI, USB 3.0, SD, and Micro SD ports.

1. USB-C Connector (for host device)
2. HDMI 4K@60Hz Port
3. USB 3.0 Port (5Gbps)
4. SD Card Slot

SETUP INSTRUCTIONS

The Dockteck 5-in-1 USB-C Hub is designed for simple plug-and-play operation.

1. **Connect the Hub:** Plug the USB-C connector of the hub into an available USB-C port on your compatible device (laptop, tablet, etc.).
2. **Automatic Recognition:** Your device should automatically recognize the hub and install any necessary generic drivers. No manual driver installation is typically required.
3. **Connect Peripherals:** Once the hub is connected, you can begin connecting your desired peripherals to its various ports.

OPERATING INSTRUCTIONS

HDMI Output (4K@60Hz)

To connect an external display:

1. Connect one end of an HDMI cable (not included) to the HDMI port on the Dockteck hub.
2. Connect the other end of the HDMI cable to the HDMI input on your monitor, HDTV, or projector.
3. Ensure your host device's USB-C port supports DisplayPort Alternate Mode (DP Alt Mode) for video output. For 4K@60Hz, DP1.4 Alt Mode is required.
4. Adjust display settings on your host device (e.g., extend, mirror, or primary display) as needed.

4K@60Hz HDMI Media Display



HDTV



Projector



Monitor



Image: A laptop connected to an external monitor using the hub's HDMI port, demonstrating extended and mirror display modes.

USB 3.0 Data Ports

The two USB 3.0 ports allow you to connect various USB devices:

- Plug your USB devices (e.g., flash drives, external hard drives, keyboards, mice) into the USB 3.0 ports on the hub.
- Data transfer speeds up to 5Gbps are supported.

Transfer Files in Seconds



10X

Faster Than USB 2.0

USB 3.0

5120Mbps

USB 2.0

480Mbps

USB 1.4

12Mbps

Image: A USB flash drive connected to one of the USB 3.0 ports on the hub, illustrating fast data transfer.

SD and Micro SD Card Readers

To access data from memory cards:

- Insert your SD card into the SD card slot or your Micro SD card into the Micro SD card slot.
- Ensure the card is inserted correctly, with the contacts facing down.
- Both card slots can be used simultaneously.
- Your operating system will typically recognize the cards as removable storage devices.

SD/Micro SD(TF) Card Reader

Perfect for photographers
designers and filmmakers



**Up to
104MB/s**

Image: A camera and laptop with the Dockteck hub, showing SD and Micro SD cards being used for data transfer.

COMPATIBILITY

This hub is compatible with a wide range of devices and operating systems that feature a USB-C port supporting DisplayPort Alternate Mode (for HDMI output) and USB data transfer.

Compatible Devices:

- MacBook Air/Pro
- iPad Air/Pro

- XPS series laptops
- Surface Pro
- Other laptops and tablets with a full-featured USB-C port

Supported Operating Systems:

- macOS
- Windows
- Chrome OS
- iPadOS

Wide Compatibility

Devices:



MacBook Pro



MacBook Air



Dell XPS 13 / 15



Surface



Tinkpad



iPad Pro

Operating Systems:



Windows



Chrome OS



Mac OS



iPadOS



Image: Visual representation of the hub's compatibility with devices like MacBook Pro, MacBook Air, Dell XPS, Surface, Thinkpad, iPad Pro, and operating systems including Windows, Chrome OS, macOS, and iPadOS.

TROUBLESHOOTING

Problem	Possible Solution
No video output via HDMI.	<ul style="list-style-type: none">• Ensure your host device's USB-C port supports DisplayPort Alternate Mode.• Check if the HDMI cable is securely connected to both the hub and the display.• Try a different HDMI cable.• Verify the display input source is set correctly.• Restart your host device.
USB devices are not recognized or function intermittently.	<ul style="list-style-type: none">• Ensure the hub is securely connected to your host device.• Try connecting the USB device directly to your host device to confirm it works.• Disconnect and reconnect the USB device to the hub.• Avoid connecting high-power-consuming devices simultaneously if the hub is not powered externally (this model does not have a power delivery port).
SD/Micro SD cards are not detected.	<ul style="list-style-type: none">• Ensure the card is fully and correctly inserted into the slot.• Try a different SD/Micro SD card to rule out card issues.• Check your computer's Disk Management (Windows) or Disk Utility (macOS) to see if the card is recognized but not assigned a drive letter.
Hub feels warm during operation.	<ul style="list-style-type: none">• It is normal for the aluminum casing to become warm during heavy use, as it helps dissipate heat.• Ensure adequate ventilation around the hub.

SPECIFICATIONS

Feature	Detail
Model Number	DD0028
Ports	1x HDMI 4K@60Hz, 2x USB 3.0, 1x SD Card Slot, 1x Micro SD Card Slot
HDMI Resolution	Up to 4K (3840x2160) at 60Hz (requires DP1.4 Alt Mode on host)
USB Data Transfer Rate	Up to 5Gbps (USB 3.0)
Card Reader Speed	Up to 104MB/s (SD/Micro SD)
Compatible Operating Systems	macOS, Windows, Chrome OS, iPadOS
Enclosure Material	Aluminum
Dimensions (L x W x H)	4.33" x 0.9" x 0.9" (approx.)
Weight	0.1 Kilograms (approx.)

5-IN-1 USB C Hub

Massive Expansion



Image: The Dockteck USB-C Hub next to a smartphone, illustrating its compact and lightweight design with approximate dimensions.

MAINTENANCE AND CARE

- Keep the hub away from water, fire, and corrosive liquids.
- Avoid dropping or subjecting the hub to strong impacts.
- Do not attempt to disassemble or modify the hub.
- Clean the hub with a soft, dry cloth. Do not use chemical cleaners.
- Store the hub in a cool, dry place when not in use.

OFFICIAL PRODUCT VIDEO

Your browser does not support the video tag.

Video: An official product video demonstrating the features and use cases of the Dockteck 5-in-1 USB-C Hub, including HDMI output, SD/Micro SD card reading, and USB 3.0 data transfer.

WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the documentation included with your purchase or visit the official Dockteck website. If you encounter any issues not covered in this manual, please contact Dockteck customer support for assistance.

You can also visit the Dockteck Store on Amazon for more product information and support resources.