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› Turtle Beach Recon Air Wireless Gaming Chat Communicator User Manual

Turtle Beach TBS-2412-01

Turtle Beach Recon Air Wireless Gaming Chat Communicator User Manual

Model: TBS-2412-01 | Brand: Turtle Beach

INTRODUCTION

The Turtle Beach Recon Air Wireless Chat Communicator is designed to provide clear inbound and outbound chat for gaming and communication. It features a sleek, minimalist design and offers dual wireless connectivity for seamless integration with your gaming setup and mobile devices.



Image: The Turtle Beach Recon Air headset and its accompanying wireless transmitter.

PACKAGE CONTENTS

Ensure all items are present in your package:

- Headset
- Wireless USB Transmitter
- USB-C Charging Cable
- Eartips (3 sizes)
- Quick Start Guide & Turtle Beach Sticker



Image: Visual representation of the Recon Air package contents.

SETUP

Connecting to Xbox

1. Ensure your Xbox controller is powered on.
2. Plug the Wireless USB Transmitter directly into the 3.5mm jack on your Xbox Series X, Xbox Series S, or Xbox One controller.
3. Power on the Recon Air headset. The headset and transmitter will automatically pair.

Your browser does not support the video tag.

Video: Official guide on setting up the Turtle Beach Recon Air Chat Communicator with an Xbox controller.

Connecting via Bluetooth

The Recon Air can simultaneously connect to your iOS or Android device, PC, or Mac via Bluetooth 5.1 technology.

1. With the headset powered on, activate Bluetooth pairing mode (refer to the "Controls" section for specific button presses).
2. On your mobile device or computer, search for "Recon Air" in the Bluetooth settings and select to pair.
3. Once paired, you can receive calls and use mobile smart assistants without interrupting your game.

Customizing Comfort

The Recon Air features a reversible ear hook and three interchangeable eartips to ensure a comfortable and secure fit for all ear sizes.

- **Reversible Ear Hook:** Rotate the ear hook to wear the headset on either the left or right side of your face.
- **Interchangeable Eartips:** Experiment with the three included eartip sizes to find the one that provides the best fit and sound quality.



Image: The headset's reversible ear hook design for left or right ear use.



Image: The headset shown with its three interchangeable eartips for personalized comfort.

OPERATING INSTRUCTIONS

Controls

The Recon Air features integrated controls on both the headset and the wireless transmitter for easy access during use.

- **Headset Controls:** Adjust chat audio volume, mute your microphone, and manage Bluetooth functions directly from the headset.
- **Transmitter Controls:** The wireless transmitter also provides controls for chat audio volume and microphone mute.



Image: Detailed view of the headset's on-board controls.

Battery Life and Charging

The Recon Air is equipped with a long-lasting battery to keep you connected.

- **Battery Life:** Enjoy up to 10 hours of continuous use on a full charge.
- **Quick Charge:** A 15-minute quick charge using the included USB-C cable provides an additional 3 hours of battery life.
- **Charging:** Connect the headset to a USB power source using the provided USB-C charging cable.

Using for Conference Calls

Beyond gaming, the Recon Air is suitable for professional communication. Connect the headset via Bluetooth directly to your PC or Mac for use with popular conference call applications such as Zoom, Microsoft Teams, Skype, and Google Meets.

MAINTENANCE

To ensure the longevity and optimal performance of your Turtle Beach Recon Air Wireless Gaming Chat Communicator, follow these maintenance guidelines:

- **Cleaning:** Regularly wipe the headset and transmitter with a soft, dry cloth. For the eartips, gently remove them and clean with a damp cloth, ensuring they are completely dry before reattaching. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset and transmitter in a cool, dry place away from direct sunlight and extreme temperatures.
- **Charging:** Do not leave the device charging for extended periods beyond a full charge. Use only the provided USB-C cable or a certified equivalent.
- **Handling:** Avoid dropping the headset or subjecting it to strong impacts, as this can damage internal components.

TROUBLESHOOTING

If you encounter issues with your Recon Air, try the following solutions:

- **No Audio/Mic Not Working:**
 - Ensure the headset is fully charged.
 - Verify the wireless transmitter is securely plugged into the Xbox controller's 3.5mm jack.
 - Check that the headset and transmitter are paired (indicated by a solid blue light). If not, power cycle both devices.
 - Confirm the microphone is not muted using the on-board controls.
 - Adjust chat volume levels on both the headset/transmitter and your Xbox settings.
- **Bluetooth Connectivity Issues:**
 - Ensure Bluetooth is enabled on your mobile device/PC.
 - Forget the device in your Bluetooth settings and attempt to re-pair.
 - Ensure the headset is in Bluetooth pairing mode.
- **Poor Fit/Discomfort:**
 - Try different sizes of the included eartips to find the most comfortable and secure fit.
 - Adjust the ear hook to ensure it sits comfortably over your ear.
- **Firmware Update:** For optimal performance, ensure your headset's firmware is up to date using the Turtle Beach Audio Hub app.

SPECIFICATIONS

Feature	Detail
Model Name	Recon Air Wireless Gaming Chat Communicator
Model Number	TBS-2412-01
Connectivity Technology	Bluetooth 5.1, Wireless Transmitter (Xbox)
Compatible Devices	Xbox Series X/S, Xbox One, iOS, Android, Windows 10 & 11 PCs, Mac
Microphone Type	Uni-directional, Noise-cancelling
Battery Life	Up to 10 hours
Quick Charge	15 min charge for 3 hours play
Included Components	Headset, Wireless USB Transmitter, USB-C Charging Cable, Eartips (3), Quick Start Guide & Turtle Beach Sticker
Item Weight	0.48 ounces
Product Dimensions	0.66 x 1.2 x 5.2 inches
Manufacturer	Turtle Beach
UPC	731855024124

WARRANTY AND SUPPORT

For warranty information, technical support, or to register your product, please visit the official Turtle Beach support website. Keeping your product registered can assist with warranty claims and provide access to the latest firmware updates and support resources.

Official Support Link: turtlebeach.com/support

You can also update your firmware directly from the **Turtle Beach Audio Hub App**.