

[Manuals.plus](#) /

› [MEDION](#) /

› MEDION Dual Induction Cooktop MD18493 User Manual

MEDION MD18493

MEDION Dual Induction Cooktop

Model: MD18493

1. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before using the appliance. Keep this manual for future reference.

- Do not immerse the appliance in water or any other liquid.
- Ensure the voltage indicated on the rating label matches your mains voltage.
- Keep out of reach of children. The surface remains relatively cool, but hot pots can cause burns.
- Use only induction-compatible cookware.
- Do not place metal objects (e.g., knives, forks, spoons, lids) on the induction surface as they can become hot.
- Allow sufficient ventilation around the appliance.
- Unplug the appliance when not in use and before cleaning.
- Do not operate the appliance if the power cord or plug is damaged.

2. PRODUCT OVERVIEW

The MEDION MD18493 is a powerful dual induction cooktop designed for efficient and safe cooking.



Figure 2.1: Top view of the MEDION Dual Induction Cooktop showing the two cooking zones and touch controls.



Figure 2.2: The cooktop in use with two pots, demonstrating its dual cooking capability.

2.1 Components

- **Cooking Zones:** Two independent induction cooking zones.
- **Touch Control Panel:** Intuitive touch-sensitive buttons for operation.
- **LED Display:** Shows temperature, power level, and timer settings.
- **Power Cord:** Fixed power cable for connection to mains.

2.2 Key Features

- **High Power Output:** Total 3500 Watts (one zone 1500W, other 2000W).
- **10 Temperature Levels:** Precise temperature control for various cooking needs.
- **Automatic Pot Detection:** Ensures heating only when compatible cookware is present.
- **Safety Functions:** Overheat protection, automatic shut-off, child lock.
- **Timer Function:** Set cooking duration for convenience.
- **Energy Efficient:** Induction technology heats cookware directly, reducing energy waste.

3. SETUP

Before first use, ensure the cooktop is placed on a stable, flat, and heat-resistant surface. Allow adequate space around the unit for ventilation.

1. Unpack the appliance and remove all packaging materials.
2. Place the cooktop on a dry, level surface, ensuring at least 10 cm of clear space on all sides for proper ventilation.
3. Inspect the appliance for any damage. Do not use if damaged.
4. Plug the power cord into a grounded electrical outlet.



Figure 3.1: Dimensions of the cooktop (36cm x 60cm x 6cm) for proper placement.

4. OPERATING INSTRUCTIONS

4.1 Compatible Cookware

Only use cookware made of ferromagnetic material (iron, cast iron, magnetic stainless steel) with a flat bottom and a diameter between 12 cm and 26 cm. The cooktop will not operate without suitable cookware.

4.2 Basic Operation

1. Place suitable cookware with food on the desired cooking zone.
2. Press the **Power** button (■) for the respective cooking zone to turn it on. The display will show "ON".
3. Select the desired power level or temperature using the **+** and **-** buttons. The default setting is usually a medium

power level.

4. To switch between power (Watt) and temperature (°C) modes, press the **Mode** button.
5. To turn off a cooking zone, press its **Power** button again.

4.3 Timer Function

The timer can be set for each cooking zone independently.

1. While a cooking zone is active, press the **Timer** button (■). The display will flash.
2. Use the **+** and **-** buttons to set the desired cooking time (up to 180 minutes).
3. The timer will start automatically after a few seconds or by pressing the **Timer** button again.
4. Once the set time expires, the cooking zone will automatically switch off and an audible signal will sound.

4.4 Child Lock

To activate the child lock, press and hold the **Lock** button (■) for a few seconds. The display will show "LOC". All buttons will be disabled except the Lock button. To deactivate, press and hold the **Lock** button again.

5. MAINTENANCE AND CLEANING

Regular cleaning ensures optimal performance and extends the lifespan of your appliance.

1. Always unplug the cooktop and allow it to cool completely before cleaning.
2. Wipe the glass surface with a soft, damp cloth and mild detergent. For stubborn stains, use a ceramic hob cleaner.
3. Do not use abrasive cleaners, scouring pads, or harsh chemicals.
4. Clean the ventilation openings regularly to prevent dust buildup.
5. Do not immerse the appliance in water.

6. TROUBLESHOOTING

If you encounter issues, refer to the table below before contacting customer service.

Problem	Possible Cause	Solution
Cooktop does not turn on.	Not plugged in; power outage; child lock active.	Check power connection; check circuit breaker; deactivate child lock.
"E0" or "E1" error code.	No suitable cookware detected or cookware removed.	Place induction-compatible cookware on the zone; ensure cookware is centered.
"E2" or "E3" error code.	Overheating protection activated.	Remove cookware, unplug, and let the unit cool down for at least 10 minutes. Ensure proper ventilation.
Unusual noise during operation.	Normal fan noise; vibration from cookware.	This is normal for induction cooktops. Ensure cookware is flat-bottomed.

7. SPECIFICATIONS

Feature	Detail
Model Number	MD18493

Feature	Detail
Brand	MEDION
Power Output	3500 Watts (Total)
Cooking Zones	2
Temperature Levels	10
Dimensions (L x W x H)	60 x 36 x 6 cm
Weight	4.2 Kilograms
Material	Silicone, Plastic
Color	Black

8. WARRANTY AND SUPPORT

MEDION products are covered by a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions.

For technical support, spare parts, or service inquiries, please visit the official MEDION website or contact their customer service department. Keep your proof of purchase and model number (MD18493) ready when contacting support.

Online Support: www.medion.com/gb/service/

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