

Xiaomi Redmi Note 11 Pro 5G

Xiaomi Redmi Note 11 Pro 5G User Manual

Model: Redmi Note 11 Pro 5G (MZB0ATQEU)

1. INTRODUCTION

Welcome to the user manual for your new Xiaomi Redmi Note 11 Pro 5G. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device to ensure optimal performance and a seamless user experience. The Redmi Note 11 Pro 5G is a powerful smartphone featuring a 108MP camera, a vibrant 120Hz FHD+ AMOLED DotDisplay, and 67W turbo charging, designed for efficiency and speed.

2. SAFETY INFORMATION

Please read all safety information carefully before using your device to ensure safe and proper operation. Keep the device away from extreme temperatures, direct sunlight, and liquids. Use only approved chargers and accessories. Do not attempt to disassemble or repair the device yourself, as this may void the warranty and cause damage.

- Avoid exposing the device to water or excessive moisture.
- Do not use the device in environments with high dust or humidity.
- Protect the screen from scratches and impacts.
- Dispose of the device and its battery responsibly according to local regulations.

3. WHAT'S IN THE BOX

Upon unboxing your Xiaomi Redmi Note 11 Pro 5G, please verify that all the following items are included:

- Xiaomi Redmi Note 11 Pro 5G Smartphone
- Adapter (67W Fast Car Charger)
- USB-C Cable
- SIM Tray Ejector
- Phone Case
- User Manual (this document)

4. PRODUCT OVERVIEW

Familiarize yourself with the physical components of your Redmi Note 11 Pro 5G.



Figure 4.1: Front and back view of the Xiaomi Redmi Note 11 Pro 5G, showcasing the display and rear camera module.



Figure 4.2: Side view of the device, illustrating its thin design and button placement.



Figure 4.3: Angled rear view, providing a closer look at the 108MP camera system.

Key Components:

- **Display:** 6.67" FHD+ AMOLED DotDisplay with 120Hz refresh rate.
- **Rear Cameras:** 108MP wide, 8MP ultra-wide, 2MP macro.
- **Front Camera:** 16MP.
- **Ports:** USB-C charging port, 3.5mm headphone jack.
- **Speakers:** Dual speakers for enhanced audio.
- **SIM Tray:** Hybrid SIM (SIM 1 + SIM or MicroSD).

5. SETUP

5.1. Inserting SIM and MicroSD Cards

1. Locate the SIM tray on the side of your device.
2. Insert the SIM ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card(s) and/or MicroSD card into the designated slots on the tray. Ensure the gold contacts are facing down.
4. Carefully push the tray back into the device until it is flush.

5.2. Initial Power On and Setup Wizard

1. Press and hold the Power button until the Xiaomi logo appears.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account sign-in, and security settings.

5.3. Network Connectivity

- **Wi-Fi:** Go to Settings > Wi-Fi, turn on Wi-Fi, and select your desired network. Enter the password if prompted.
- **Mobile Data (5G/4G VoLTE):** Ensure your SIM card is active and your mobile data is enabled in Settings > SIM cards & mobile networks. This device supports 5G and 4G VoLTE globally.
- **Bluetooth:** Enable Bluetooth in Settings > Bluetooth to connect to wireless accessories.

6. OPERATING YOUR DEVICE

6.1. Basic Navigation

- **Touchscreen:** Navigate the device using taps, swipes, pinches, and long presses.
- **Home Screen:** Access your apps, widgets, and notifications.
- **Notifications & Quick Settings:** Swipe down from the top of the screen to view notifications and quick access toggles.

6.2. Camera Usage

The Redmi Note 11 Pro 5G features a versatile camera system:

- **108MP Wide Camera:** For high-resolution photos with excellent detail, especially in good lighting. Utilizes 9-in-1 pixel binning for improved low-light performance.
- **8MP Ultra-Wide Camera:** Capture broader scenes with a 118° field of view.
- **2MP Macro Camera:** For close-up shots of small objects.
- **16MP Front Camera:** For selfies and video calls.

Open the Camera app and select your desired mode (Photo, Portrait, Video, Pro, Night, etc.). Tap the shutter button to take a picture or start/stop recording a video.

6.3. Audio Features

- **Dual Speakers:** Enjoy immersive stereo sound for media playback.
- **3.5mm Headphone Jack:** Connect wired headphones for private listening.
- **Hi-Res Audio:** Supports high-resolution audio playback for superior sound quality.

6.4. Charging

Your device supports 67W turbo charging. Use the included adapter and USB-C cable for the fastest charging speeds. A full charge of the 5000mAh battery can be achieved rapidly.

7. MAINTENANCE

7.1. Battery Care

- Avoid fully discharging the battery frequently.
- Do not expose the device to extreme heat or cold, as this can degrade battery life.
- Use only the original or certified chargers.

7.2. Software Updates

Keep your device's software up to date to ensure optimal performance, security, and access to new features. Go to Settings > About phone > MIUI version to check for updates. The device runs on MIUI 13, based on Android 11.

7.3. Cleaning

Use a soft, lint-free cloth to clean the screen and body of the device. Avoid using harsh chemicals or abrasive materials.

8. TROUBLESHOOTING

This section addresses common issues you might encounter with your Redmi Note 11 Pro 5G.

Problem	Possible Cause	Solution
Device not powering on	Low battery; software crash	Charge the device for at least 30 minutes. Perform a force restart by holding the Power button for 10-15 seconds.
Poor call quality (cannot hear/be heard)	Network issue; microphone/speaker obstruction; software glitch	Check network signal strength. Ensure microphone and speaker are not blocked. Restart the phone. If issues persist, contact your carrier or support.
Mobile data not working	Data disabled; incorrect APN settings; network coverage issue	Ensure mobile data is enabled in settings. Verify APN settings with your carrier. Check for network coverage in your area.
Apps crashing or freezing	Insufficient RAM; app conflict; outdated software	Close background apps. Clear app cache/data. Update the app or device software.

If you encounter persistent issues not covered here, please refer to the support section or contact Xiaomi customer service.

9. SPECIFICATIONS

Detailed technical specifications for the Xiaomi Redmi Note 11 Pro 5G:

- **Model Name:** Redmi Note 11 Pro 5G
- **Item Model Number:** MZB0ATQEU
- **Dimensions:** 6.46 x 3 x 0.03 inches
- **Item Weight:** 6 ounces
- **Display:** 6.67 Inches FHD+ AMOLED DotDisplay, 2400 x 1080 Resolution, 120Hz Refresh Rate, 4,500,000:1 Contrast Ratio
- **Operating System:** MIUI 13, based on Android 11
- **Processor:** Snapdragon 695 Octa-core CPU (up to 2.2GHz), Qualcomm Adreno 619 GPU
- **RAM:** 6 GB (Note: Some variants may have 8GB RAM)
- **Internal Storage:** 128 GB
- **Rear Camera:** 108MP wide (f/1.9, 0.7µm, 9-in-1 binning), 8MP ultra-wide (f/2.2, FOV 118°), 2MP macro (f/2.4)
- **Front Camera:** 16MP (f/2.4)
- **Battery:** 5000mAh Lithium Polymer, 67W Turbo Charging
- **Connectivity:** 5G (n1/3/5/7/8/20/28/38/40/41/66/77/78), 4G LTE FDD/TDD, 3G WCDMA, 2G GSM, Wi-Fi Protocol 802.11a/b/g/n/ac, Bluetooth 5.1
- **GPS:** GPS L1 | Glonass G1 | BDS B1 | Galileo E1
- **Audio:** Dual speakers, 3.5mm headphone jack, Hi-Res Audio
- **Sensors:** Proximity sensor, Ambient light sensor, Accelerometer, Electronic compass, IR blaster, Gyroscope
- **SIM:** Dual Nano SIM (Hybrid SIM slot)
- **Color:** Polar White Global ROM

10. WARRANTY AND SUPPORT

Your Xiaomi Redmi Note 11 Pro 5G typically comes with a manufacturer's warranty, which usually covers defects in materials and workmanship for a period of one year from the date of purchase. Please retain your proof of purchase for warranty claims.

For technical support, warranty service, or further inquiries, please visit the official Xiaomi support website or contact their customer service. Ensure you have your device's model number (MZB0ATQEU) and serial number ready when seeking support.

Important Note: Warranty terms and conditions may vary by region and retailer. It is recommended to consult the specific warranty information provided with your device or on the official Xiaomi website for your country.