Samsung QN75QN85BAFXZA

Samsung QN75QN85BAFXZA 75-inch Neo QLED 4K Smart TV User Manual

Model: QN75QN85BAFXZA

Introduction

This manual provides essential information for the safe and efficient use of your Samsung QN75QN85BAFXZA 75-inch Neo QLED 4K Smart TV. Please read these instructions thoroughly before operating the device and retain them for future reference. This product is a 75-inch 4K Neo QLED television featuring Quantum Mini-LEDs, a Neo Quantum Processor 4K, and the Tizen operating system for smart functionalities.



Front view of the Samsung QN75QN85BAFXZA 75-inch Neo QLED 4K Smart TV, showcasing its slim bezel and central stand.

Setup

1. Unpacking

Carefully remove the TV and all accessories from the packaging. It is recommended to have two people for unpacking and handling the 75-inch television due to its size and weight. Ensure all components listed in the 'What's in the Box' section are present.

2. Stand or Wall Mount Installation

Your TV can be installed on a stand or mounted on a wall. This bundle includes a Walts TV Large/Extra Large Full Motion Mount. Refer to the separate Walts TV mount instruction manual for detailed installation steps for the wall mount. If using a stand (not included in this specific bundle but generally an option for this TV model), ensure it is securely attached according to the stand's instructions.



The Walts TV Large/Extra Large Full Motion Mount, designed for secure wall installation of your television.



Front view of the Walts TV mount, showing its adjustable arms and VESA compatibility.

3. Connecting Peripherals

Connect your external devices such as cable boxes, Blu-ray players, gaming consoles, or sound systems to the TV's input ports. The QN75QN85BAFXZA features 4 HDMI ports, 2 USB ports, Ethernet, and Optical audio output.

- **HDMI:** For high-definition video and audio. Use HDMI 2.1 compatible cables for optimal performance with 4K 120Hz content.
- **USB:** For connecting USB storage devices to play media or for service updates.
- **Ethernet:** For a wired internet connection.
- **Optical:** For connecting to external audio systems.

4. Initial Power On & Setup Wizard

After connecting the power cable and all desired peripherals, press the power button on the remote control. The TV will guide you through an initial setup wizard, which includes:

- Language selection
- Network connection (Wi-Fi or Ethernet)
- Channel scanning (if using an antenna)
- Samsung account login (optional, for full Smart Hub features)
- Accepting terms and conditions

Operating Instructions

1. Remote Control

The included SolarCell Remote provides intuitive control over your TV. Key functions include power, volume, channel, Smart Hub access, voice assistant activation, and navigation buttons.

2. Smart Hub & Tizen OS

Press the Smart Hub button on your remote to access the Tizen operating system. From here, you can:

- Browse and launch streaming applications (Netflix, Prime Video, Hulu, YouTube, etc.)
- Access connected devices
- Manage settings
- Use the Universal Guide for content recommendations

3. Picture & Sound Settings

Navigate to the TV's settings menu to customize your viewing and listening experience:

- **Picture Mode:** Choose from Standard, Dynamic, Movie, Filmmaker Mode, or adjust individual settings like brightness, contrast, sharpness, and color.
- **Sound Mode:** Select from Standard, Adaptive Sound, Amplify, or customize equalizer settings. The TV features Object Tracking Sound+ and Dolby Atmos for immersive audio.
- **Optimized Eye Comfort Mode:** Adjusts screen brightness and tone based on ambient light.

4. Smart Features

- **Multi-Voice Assistants:** Use Bixby, Amazon Alexa, or Google Assistant for voice commands.
- **Multi-View:** Display multiple content sources simultaneously on the screen.
- **Ambient Mode+:** Transform your TV into a decorative feature when not in use, displaying photos, art, or useful information.
- **SmartThings Compatible:** Connect and control compatible smart home devices.
- **Gaming Features:** FreeSync Premium Pro, Motion Xcelerator Turbo+, Auto Game Mode (ALLM), and Super Ultrawide GameView enhance the gaming experience.

Maintenance

1. Cleaning

To maintain the TV's appearance and performance:

- **Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a screen cleaner specifically designed for electronics, such as the Walts HDTV Screen Cleaner included in your bundle. Do not spray cleaner directly onto the screen; apply it to the cloth first.
- **Frame and Back:** Wipe with a soft, dry cloth. Avoid using abrasive cleaners or solvents.



The Walts HDTV Screen Cleaner, suitable for safely cleaning your TV screen.

2. Software Updates

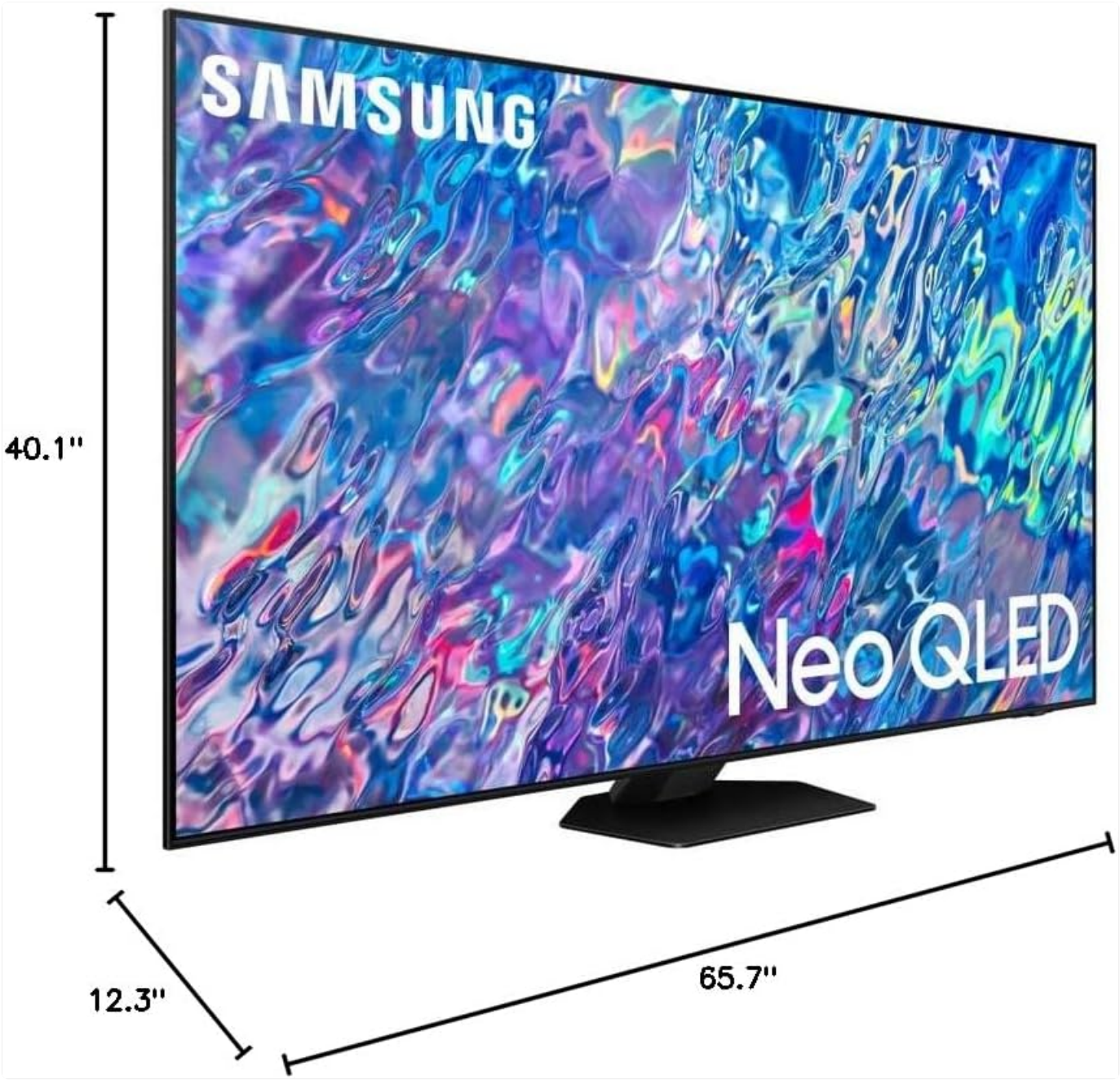
Regularly update your TV's software to ensure optimal performance, security, and access to new features. You can check for updates via the TV's settings menu (Settings > Support > Software Update > Update Now) or enable automatic updates.

Troubleshooting

If you encounter issues with your TV, try the following solutions before seeking professional assistance:

- **No Power:** Ensure the power cable is securely connected to both the TV and a working electrical outlet. Try a different outlet.
- **No Picture/Sound:** Check that the correct input source is selected. Verify all HDMI/audio cables are properly connected. Restart connected devices.
- **Remote Control Not Working:** Check the SolarCell Remote's battery level. Ensure there are no obstructions between the remote and the TV's sensor.
- **Network Connection Issues:** Restart your router and modem. Reconnect the TV to your Wi-Fi network or ensure the Ethernet cable is properly connected.
- **Picture Quality Issues:** Adjust picture settings. Perform a picture test from the TV's support menu.

Specifications



Approximate dimensions of the Samsung QN75QN85BAFXZA TV.

Feature	Specification

Model Name	QN75QN85BAFXZA
Screen Size	75 Inches
Display Technology	Neo QLED (Quantum Mini-LED)
Resolution	4K UHD (3840 x 2160)
Refresh Rate	120 Hz
Processor	Neo Quantum Processor 4K
HDR Format Supported	HDR 24X
Operating System	Tizen
Connectivity	4 HDMI, 2 USB, Ethernet, Wi-Fi, Bluetooth
Audio Output	60W Stereo Speakers with Object Tracking Sound+, Dolby Atmos
VESA Mount Standard	400 x 400 mm (Note: Product specifications list 600x400mm, but the mount is compatible with 700x500mm. Please verify TV VESA pattern directly.)
Product Dimensions (WxDxH)	65.7" x 12.3" x 40.1" (with stand)
Item Weight	88 Pounds
Color	Titan Black

Warranty Information

Please note that this product is listed as USED. Manufacturer warranty coverage may not apply to used items. For any warranty-related inquiries, please refer to the seller or the original purchase documentation. It is advisable to clarify warranty terms with the vendor at the time of purchase.

Customer Support

For technical assistance, troubleshooting beyond this manual, or service requests, please contact Samsung customer support. You can typically find support contact information on the official Samsung website or within the TV's e-Manual (accessible via the Support menu).
For issues related to the Walts TV mount or screen cleaner, please refer to the respective manufacturer's support channels.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question