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HAGEN HA5525-SIL

Hagen Compact Stainless Steel Electric Kettle User Manual

Model: HA5525-SIL | Brand: HAGEN

Important Safety Instructions

When using electrical appliances, basic safety precautions should always be followed, including the following:

- Read all instructions carefully before use.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electric shock, and injury to persons, do not immerse cord, plugs, or electric kettle in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Contact customer service for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- This kettle is equipped with a **dry-boil protection system**. If the kettle is accidentally switched on without water or if the water boils dry, the device will automatically shut off to prevent damage.

Product Overview

Familiarize yourself with the components of your Hagen Electric Kettle.



Figure 1: Front view of the Hagen electric kettle, showcasing its sleek stainless steel body and black handle.



Figure 2: Top view of the kettle with its lid open, revealing the interior and the removable filter.



Figure 3: The 360-degree swivel power base with integrated cord storage.

Key Components:

- **Kettle Body:** Stainless steel construction.
- **Lid:** Hinged lid for easy filling.
- **Handle:** Ergonomically designed for comfortable grip.
- **Power Switch:** On/off switch with indicator light.
- **Water Level Indicator:** Transparent window to view water level.
- **Spout:** Designed for drip-free pouring.
- **Removable Filter:** Located in the spout to prevent limescale from entering your cup.
- **360° Swivel Base:** Cordless design for easy lifting and placing from any angle, with integrated cord storage.

Setup

Before First Use:

1. Unpack the kettle and all accessories. Remove any packaging materials.
2. Wipe the exterior of the kettle with a damp cloth.
3. Fill the kettle with clean water up to the MAX mark.
4. Boil the water, then discard it. Repeat this process 2-3 times to remove any manufacturing residues.
5. Ensure the power base is placed on a stable, flat, and dry surface.

Operating Instructions

1. **Fill the Kettle:** Open the lid and fill the kettle with the desired amount of water. Do not fill below the MIN mark or above the MAX mark (1.8L capacity). Ensure the lid is securely closed before boiling.



Figure 4: Illustration of the kettle's ergonomic handle, intuitive filling process, and drip-free pouring spout.

2. **Place on Base:** Place the kettle firmly onto its 360° swivel power base.
3. **Connect to Power:** Plug the power cord into a suitable wall outlet.
4. **Boil Water:** Press the ON/OFF switch downwards. The indicator light will illuminate, signaling that the kettle is heating.
5. **Automatic Shut-off:** The kettle will automatically switch off once the water has boiled. The indicator light will turn off.
6. **Pour Water:** Carefully lift the kettle from its base and pour the hot water. The spout is designed for precise, drip-free pouring.



Figure 5: The kettle's spout allows for smooth and controlled pouring of hot water into a cup.

7. **Manual Shut-off:** You can manually stop the boiling process at any time by lifting the ON/OFF switch upwards.

Maintenance and Cleaning

Regular cleaning and maintenance will prolong the life of your kettle and ensure optimal performance.

Daily Cleaning:

- Always unplug the kettle from the power outlet and allow it to cool completely before cleaning.
- Wipe the exterior of the kettle with a soft, damp cloth. Do not use abrasive cleaners or scouring pads, as they may scratch the stainless steel finish.
- Clean the interior of the kettle with a soft sponge and mild detergent, then rinse thoroughly.
- The removable filter can be detached and rinsed under running water to remove any particles. Reattach it securely after cleaning.

Descaling:

Over time, mineral deposits (limescale) may build up inside your kettle, especially in hard water areas. This can affect performance and taste. Descale your kettle regularly (e.g., monthly or bi-monthly depending on water hardness).

1. Fill the kettle with a mixture of equal parts white vinegar and water (or use a commercial descaling solution according to its instructions).
2. Bring the mixture to a boil.
3. Allow the solution to soak in the kettle for at least 30 minutes, or longer for heavy buildup.
4. Empty the kettle and rinse it thoroughly several times with fresh water to remove any vinegar residue and smell.
5. Boil fresh water in the kettle 2-3 times and discard it before using the kettle for beverages.

Troubleshooting

If you encounter any issues with your Hagen Electric Kettle, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Kettle does not heat up or turn on.	Not plugged in correctly. Power outlet is not working. Kettle is not properly seated on the base. Dry-boil protection activated.	Ensure the power cord is securely plugged into the wall outlet. Test the outlet with another appliance. Lift the kettle and reseat it firmly on the power base. If dry-boil protection activated, allow the kettle to cool down for a few minutes before refilling with water and attempting to boil again.
Water takes too long to boil.	Limescale buildup. Overfilling the kettle.	Descale the kettle as per the "Maintenance and Cleaning" section. Ensure you are not filling above the MAX line.
Kettle leaks.	Lid not closed properly. Overfilled.	Ensure the lid is securely closed. Do not fill water above the MAX level.
Unusual odor or taste in water.	New appliance odor. Limescale buildup.	Perform the "Before First Use" cleaning steps again. Descale the kettle.

If the problem persists after trying these solutions, please contact Hagen customer support.

Specifications

Brand	HAGEN
Model Number	HA5525-SIL
Color	Silver
Capacity	1.8 Litres
Power	1500W
Dimensions (L x W x H)	25 x 19 x 22 cm
Weight	840 g
Material	Stainless Steel (Durable, corrosion-resistant, easy to maintain)
Special Features	Low water level sensor, Boil-dry protection, Water level indicator, Cordless, Automatic shut-off

Warranty and Support

Hagen is committed to providing high-quality products and excellent customer service. Your Hagen Electric Kettle comes with a 100% Satisfaction Guarantee.

If you have any questions, concerns, or require assistance with your product, please do not hesitate to contact our customer support team. We are happy to help you.

Please refer to your purchase documentation or the Hagen official website for specific warranty terms and contact information.

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