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› VIVOHOME Electric Portable Countertop Automatic Ice Cube Maker Machine VH1117-BK User Manual

VIVOHOME VH1117-BK

VIVOHOME Electric Portable Countertop Automatic Ice Cube Maker Machine

Model: VH1117-BK

INTRODUCTION

This manual provides essential instructions for the safe and efficient operation, maintenance, and troubleshooting of your VIVOHOME Electric Portable Countertop Automatic Ice Cube Maker Machine, model VH1117-BK. Please read this manual thoroughly before using the appliance and retain it for future reference.

SAFETY INSTRUCTIONS

Observe the following safety precautions to reduce the risk of fire, electric shock, or injury:

- Ensure the appliance is connected to a properly grounded power outlet.
- Do not immerse the power cord, plug, or any part of the appliance in water or other liquids.
- Unplug the ice maker from the power outlet before cleaning or when not in use.
- Do not operate the appliance with a damaged cord or plug, or if it malfunctions or is damaged in any way.
- Keep the ice maker away from heat sources and direct sunlight.
- Ensure adequate ventilation around the appliance. Maintain at least 5 inches of space on all sides.
- Use only potable water in the water reservoir.
- Do not place fingers or hands into the ice maker while it is operating.
- This appliance is for household use only.

PRODUCT COMPONENTS

Familiarize yourself with the parts of your ice maker:

Ice Cube Maker

Enjoy ice drink at home with your friends and family members

Classic Black



Figure 1: Front view of the VIVOHOME Ice Maker.

- **Transparent Lid:** Allows monitoring of the ice-making process.
- **Control Panel:** Features indicator lights and buttons for operation.
- **Ice Basket:** Collects newly made ice cubes.
- **Water Reservoir:** Holds water for ice production.
- **Ice Scoop:** For convenient ice retrieval.
- **Drain Plug:** Located at the bottom for water drainage during cleaning.

Upgraded Model

A clearer view of the ice making process



01 Better function

02 Mega transparent window



Water Shortage sign



Ice Size Selection

Figure 2: Detailed view of the control panel.

SETUP

1. **Unpacking:** Carefully remove all packaging materials and inspect the ice maker for any damage.
2. **Placement:** Place the ice maker on a flat, stable surface, away from direct sunlight and heat sources. Ensure there is at least 5 inches of clearance around the unit for proper ventilation.
3. **Initial Cleaning:** Before first use, clean the interior of the ice maker. Refer to the "Maintenance and Cleaning" section for detailed instructions.
4. **Power Connection:** Plug the power cord into a grounded electrical outlet.

OPERATING INSTRUCTIONS

1. **Add Water:** Open the lid and fill the water reservoir with potable water up to the MAX fill line. Do not overfill.
2. **Power On:** Press the "ON/OFF" button to turn on the ice maker. The "POWER" indicator light will illuminate.
3. **Select Ice Size:** Press the "SELECT" button to choose between small (S) or large (L) ice cubes. The corresponding indicator light will illuminate.

4. **Ice Production:** The ice maker will begin the ice-making cycle. The first batch of ice typically takes 6-10 minutes. Subsequent batches may be faster.
5. **Monitor Progress:** You can observe the ice-making process through the transparent lid.
6. **Ice Full Indicator:** When the ice basket is full, the "ICE FULL" indicator light will illuminate, and the machine will pause operation. Remove ice to resume production.
7. **Add Water Indicator:** If the water level in the reservoir is low, the "ADD WATER" indicator light will illuminate. Add more water and press the "ON/OFF" button to restart.
8. **Power Off:** To stop ice production, press the "ON/OFF" button.



Fast and Quiet

The ice making process is quiet
Will not disturb your daily life

 A batch of ice in
6-10 minutes

 Noise level:
40 dB

27 lbs./24h

Figure 3: Ice production and noise level information.

MAINTENANCE AND CLEANING

Regular cleaning ensures optimal performance and longevity of your ice maker.

1. Self-Cleaning Function:

- Add water to the sink (water reservoir).
- Long-press the "ON/OFF" (CLEAN) button for 5 seconds. The machine will initiate a 30-minute auto-cleaning cycle.

- After the cycle, open the small rubber stopper at the bottom of the unit to drain the dirty water.
- For thorough cleaning, this function can be used with an exclusive cleanser every 6-12 months.

2. Manual Cleaning:

- Unplug the ice maker before cleaning.
- Remove the ice basket.
- Clean the interior with a soft cloth and a mild detergent. Rinse thoroughly.
- Wipe the exterior with a damp cloth.
- Ensure all parts are dry before reassembling and operating.

3. **Water Quality:** Using purified water can help prevent mineral buildup and maintain cleanliness.



Figure 4: Self-cleaning function overview.

TROUBLESHOOTING

Refer to the table below for common issues and their solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Ice maker not producing ice.	No water in reservoir; power issue; ambient temperature too high.	Add water; check power connection; ensure proper ventilation.
"ADD WATER" indicator is on, but reservoir has water.	Water sensor malfunction or obstruction.	Ensure water sensor is clean and unobstructed. Restart the machine.
Ice cubes are too small or cloudy.	Water temperature too high; poor water quality.	Use colder water; use purified water.
Unusual noise during operation.	Unit not level; internal component issue.	Ensure the unit is on a level surface. If noise persists, contact support.
Mold or mildew observed.	Insufficient cleaning.	Perform thorough manual and self-cleaning cycles. Use purified water.

SPECIFICATIONS

Key specifications for the VIVOHOME Ice Cube Maker VH1117-BK:

Feature	Detail
Model Number	VH1117-BK
Brand	VIVOHOME
Ice Production Capacity	Up to 27 lbs per day
Ice Making Cycle Time	6-10 minutes per batch
Noise Level	Approximately 40 dB
Item Weight	16.9 pounds
Product Dimensions (L x W x H)	14.7" x 14.7" x 14.8"
Color	Black

PRODUCT SPECIFICATION:

PACKAGE DIMENSIONS: 15 X 11.2 X 15.2 inches

PACKAGE WEIGHT: 18.7 lbs.



Ice Scoop
X1



Ice Bags
X10



Figure 5: Product dimensions and included accessories.

OFFICIAL PRODUCT VIDEOS

Watch these official videos for visual guidance on using your VIVOHOME Ice Maker:

VIVOHOME Countertop Ice Cube Maker with Scoop & Ice Bag

Your browser does not support the video tag.

This video demonstrates the features and usage of the VIVOHOME Countertop Ice Cube Maker, including the included scoop and ice bags.

VIVOHOME Upgrade Countertop Automatic Ice Cube Maker

Your browser does not support the video tag.

An overview video highlighting the upgraded features and automatic ice-making capabilities of the VIVOHOME Ice Cube Maker.

WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your product or visit the official

VIVOHOME website. For technical support or service inquiries, please contact VIVOHOME customer service directly.

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