

## Satechi ST-UCMBAK

# Satechi 9-in-1 USB-C Multiport Adapter Instruction Manual

Model: ST-UCMBAK

## INTRODUCTION

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The Satechi 9-in-1 USB-C Multiport Adapter is designed to expand the connectivity of your USB-C enabled devices. It provides nine essential ports for a comprehensive workspace, including video output, data transfer, network access, and power delivery. This manual provides instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance of your adapter.

## PRODUCT OVERVIEW

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The Satechi 9-in-1 USB-C Multiport Adapter features the following ports and components:

- **USB-C PD Charging Port:** Up to 100W Power Delivery for charging your host device. Note: Requires approximately 15W for the adapter's operation.
- **USB-C Data Port:** For data transfer only. Does not support charging or video output.
- **HDMI Port:** Supports video output up to 4K at 60Hz.
- **VGA Port:** Supports video output up to 1080p at 60Hz.
- **Gigabit Ethernet Port:** Provides a stable wired network connection.
- **2 x USB-A 3.0 Ports:** For data transfer up to 5Gbps.
- **SD Card Reader:** Supports UHS-I speeds.
- **Micro SD Card Reader:** Supports UHS-I speeds.
- **Detachable USB-C Cables:** Includes one short, travel-friendly cable that tucks into the adapter, and one 3.2ft (1m) cable for desk setups.



Image: Satechi 9-in-1 USB-C Multiport Adapter with all ports clearly labeled for easy identification.

Video: Official Satechi overview of the 9-in-1 USB-C Multiport Adapter's features and ports, demonstrating its various connectivity options.

## SETUP

1. **Select USB-C Cable:** Choose between the short, integrated USB-C cable for portability or the longer 3.2ft (1m) detachable cable for a desktop setup. The short cable can be stored within the adapter when not in use.



Image: The short, detachable USB-C cable is shown being inserted into its storage slot on the adapter, highlighting its convenient design.

2. **Connect to Host Device:** Plug the chosen USB-C cable from the adapter into the USB-C port of your compatible device (e.g., MacBook Pro/Air, iPad Pro/Air, Mac mini, iMac, Lenovo ThinkPad, Microsoft Surface, Google Pixelbook).
3. **Power Connection (Optional but Recommended):** For optimal performance and to charge your host device, connect a USB-C Power Delivery (PD) charger (up to 100W) to the USB-C PD charging port on the adapter. The adapter requires approximately 15W for its own operation.



Image: The Satechi adapter is displayed alongside both its short, integrated USB-C cable and the longer 3.2ft detachable USB-C cable, offering flexible connection options.

## OPERATING INSTRUCTIONS

Once the adapter is connected to your host device, you can utilize its various ports:

- **HDMI & VGA Display Output:** Connect an external monitor or projector to either the HDMI port (for up to 4K 60Hz resolution) or the VGA port (for up to 1080p 60Hz resolution). The adapter supports one display at a time or mirrored displays. Adjust display settings via your device's operating system.



Image: The Satechi adapter is shown connected to a laptop, with both HDMI and VGA cables attached to external displays, illustrating its dual display capabilities.

- **USB-A & USB-C Data Transfer:** Use the two USB-A 3.0 ports or the dedicated USB-C data port to connect peripherals such as external hard drives, keyboards, mice, or USB flash drives. These ports support data transfer speeds up to 5Gbps.
- **SD/Micro SD Card Readers:** Insert your SD or Micro SD cards into the respective slots for quick access to photos, videos, and other files. Both card slots can be used simultaneously.



Image: The Satechi adapter is connected to a laptop, demonstrating the use of its SD card slots and USB-A ports with various devices.

- **Gigabit Ethernet:** Connect an Ethernet cable to the Gigabit Ethernet port for a stable and high-speed wired internet connection, bypassing Wi-Fi limitations.

## MAINTENANCE

To ensure the longevity and optimal performance of your Satechi 9-in-1 USB-C Multiport Adapter, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the adapter's exterior. Avoid using harsh chemicals, cleaning solvents, or strong detergents, as these may damage the finish or internal components.
- **Storage:** When not in use, store the adapter in a cool, dry place away from direct sunlight and extreme temperatures. Utilize the integrated cable storage for the short USB-C cable to prevent damage.
- **Handling:** Avoid dropping the adapter or subjecting it to strong impacts. Do not attempt to disassemble or modify the device, as this will void the warranty and may cause damage.

## TROUBLESHOOTING

If you encounter issues with your Satechi 9-in-1 USB-C Multiport Adapter, refer to the following common troubleshooting steps:

- **No Power/Charging:** Ensure your USB-C PD charger is properly connected to the adapter's PD port and that the charger itself is functioning. Verify that the adapter's USB-C cable is securely connected to your host device. Remember the adapter requires ~15W for operation.
- **No Display Output (HDMI/VGA):** Check all cable connections (USB-C from adapter to host, HDMI/VGA from adapter to display). Ensure your display is set to the correct input source. Confirm your host device supports video output via USB-C. Note that some devices, like Google Pixel Pro 8/9, do not support display output.
- **Slow Data Transfer:** Ensure you are using USB 3.0 compatible devices and cables for optimal speeds. Verify that your host device's USB-C port supports the expected data transfer rates.
- **Ethernet Connection Issues:** Check the Ethernet cable connection to both the adapter and your router/modem. Verify network settings on your host device.
- **Card Reader Not Detected:** Ensure the SD or Micro SD card is fully inserted into the correct slot. Try reinserting the card or using a different card to rule out card-specific issues.
- **Adapter Overheating:** While some warmth is normal during operation, excessive heat may indicate an issue. Ensure proper ventilation around the adapter and avoid placing it in enclosed spaces. Disconnect unused peripherals to reduce load.

If problems persist after attempting these steps, please contact Satechi customer support.

## SPECIFICATIONS

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Feature	Detail
Brand	Satechi
Model Number	ST-UCMBAK
Color	Black
Hardware Interface	USB Type C
Number of Ports	9
USB-C PD Charging	Up to 100W (15W required for adapter operation)
HDMI Output	Up to 4K @ 60Hz
VGA Output	Up to 1080p @ 60Hz
USB-A 3.0 Data Transfer	Up to 5 Gigabits Per Second (2 ports)
USB-C Data Transfer	Data only (1 port)
Card Readers	SD and Micro SD (UHS-I)
Ethernet	Gigabit Ethernet
Compatible Devices	MacBook Pro/Air (M1/M2/M3/M4/M5), iPad Pro/Air (M1/M2/M3/M4/M5), Mac mini (M1/M2/M4), iMac (M1/M3/M4), Mac Studio (M1/M2/M3/M4), Lenovo ThinkPad, Microsoft Surface, Google Pixelbook, iPhone 15/16/17 Series, Samsung S24/Z Flip 5. Note: Google Pixel Pro 8/9 do not support display output.
Operating System	macOS, Windows, iPadOS
Enclosure Material	Aluminum
Item Dimensions (L x W x H)	4.72"L x 2.36"W x 0.67"H
Item Weight	169 Grams

The Satechi 9-in-1 USB-C Multiport Adapter is covered by a **2-year limited warranty** against defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

## SUPPORT

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For further assistance, technical support, or warranty inquiries, please visit the official Satechi website or contact their customer service department. Refer to the packaging or Satechi's official channels for the most current contact information.