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Ejoyous IP12 Pro+

Ejoyous Landvo IP12 Pro+ Smartphone User Manual

Model: IP12 Pro+

1. INTRODUCTION

This manual provides detailed instructions for the Ejoyous Landvo IP12 Pro+ smartphone. Please read this guide carefully to ensure proper use and optimal performance of your device. Keep this manual for future reference.

2. PACKAGE CONTENTS

Verify that all items listed below are included in your product package. If any items are missing or damaged, please contact your retailer.

- 1 x Landvo IP12 Pro+ Smartphone
- 1 x Protective Cover
- 1 x Screen Protector Film
- 1 x Earphones
- 1 x Data Cable (Micro USB)
- 1 x User Manual



Image: The complete package contents for the Landvo IP12 Pro+ smartphone, showing the device accessories.

3. DEVICE OVERVIEW

Familiarize yourself with the physical components and layout of your Landvo IP12 Pro+ smartphone.

3.1 Front and Rear View



Image: A comprehensive view of the Landvo IP12 Pro+ smartphone, displaying both the front screen with its waterdrop notch and the rear panel with its camera module.

The device features a 6.26-inch HD+ display on the front, designed for an immersive visual experience. The rear panel houses the camera system.

3.2 Side and Port Layout



Image: A detailed view of the bottom edge of the smartphone, highlighting the Micro USB port for charging and data transfer, alongside the speaker grille.



Image: A close-up of the upper rear section of the device, illustrating the triple camera setup and the 3.5mm audio jack for connecting headphones.

The bottom edge typically contains the Micro USB port for charging and data transfer, along with the speaker. The 3.5mm headphone jack is located on the top edge, near the rear camera module.

4. SETUP

4.1 SIM Card and Memory Card Installation

The Landvo IP12 Pro+ supports dual SIM cards (Nano SIM) and a Micro SD memory card for expandable storage up to 128GB. The device supports simultaneous use of two SIM cards or one SIM card and one memory card.

1. Locate the SIM/memory card tray on the side of the phone.
2. Use the provided SIM ejector tool (if included) to open the tray.
3. Carefully place your Nano SIM card(s) and/or Micro SD card into the designated slots on the tray. Ensure correct orientation.
4. Gently push the tray back into the phone until it is flush with the device body.

Dual card dual standby

Up to 128GB of expandable storage, supporting simultaneous use of two SIM cards (not include)for data and phone calls, or simultaneous use of memory cards for data storage



Image: A visual guide demonstrating the insertion of SIM cards and a memory card into the phone's tray.

4.2 Charging the Device

Before initial use, it is recommended to fully charge your smartphone.

1. Connect the Micro USB data cable to the charging port at the bottom of your phone.
2. Connect the other end of the cable to a compatible USB power adapter (not included) and plug it into a power outlet.
3. The charging indicator will appear on the screen. Allow the phone to charge until the battery icon shows full.

1950mAh

Along with intelligent power-saving mode, strong and durable battery life meet the needs of long-term use



Image: A representation of the smartphone's 1950mAh battery and its power-saving capabilities, emphasizing long-term use.

4.3 Initial Power On

To turn on your smartphone for the first time:

1. Press and hold the Power button (usually on the right side of the phone) until the screen lights up.
2. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.

5. OPERATING INSTRUCTIONS

The Landvo IP12 Pro+ runs on Android 8.1, offering a user-friendly interface.



Image: An overview of the smartphone's main features, including its screen size, operating system, facial recognition, and dual SIM capabilities.

5.1 Basic Navigation

- **Touch Gestures:** Tap to select, swipe to scroll, pinch to zoom.
- **Home Screen:** Access apps, widgets, and notifications.
- **Notification Panel:** Swipe down from the top of the screen to view notifications and quick settings.

5.2 Facial Recognition

Your device supports facial recognition for secure and convenient unlocking.

1. Go to **Settings > Security & location > Face Unlock**
2. Follow the on-screen instructions to register your face.
3. Once registered, you can unlock your phone by simply looking at the front camera.

5.3 Dual SIM Management

With dual SIM support, you can manage two different phone numbers on one device.

1. Go to **Settings > Network & Internet > SIM cards**

2. Here you can enable/disable SIM cards, set preferred SIM for calls, SMS, and mobile data.

5.4 Camera Operation

The smartphone is equipped with 2MP front and rear cameras for capturing photos and videos.



High definition camera

The 6.26inch large screen allows you to experience a wider field, in games and videos, more content is displayed, while the phone is still small and light.

Image: The smartphone screen showcasing a vibrant landscape photo, illustrating the device's ability to capture and display high-definition images.

1. Open the **Camera** application.
2. Tap the shutter button to take a photo.
3. Switch between front and rear cameras using the camera toggle icon.
4. Explore various modes and settings within the camera app for different effects.

5.5 Connectivity

- **Wi-Fi:** Connect to wireless networks via **Settings > Network & Internet > Wi-Fi**
- **Bluetooth:** Pair with other Bluetooth devices via **Settings > Connected devices > Bluetooth**.
- **GPS:** Enable location services for navigation and location-based apps via **Settings > Security &**

location > Location.

- **FM Radio:** Use the built-in FM radio feature (requires earphones to act as an antenna).

6. MAINTENANCE

6.1 Cleaning Your Device

To keep your smartphone clean and functional:

- Use a soft, lint-free cloth to wipe the screen and body.
- Avoid using harsh chemicals or abrasive materials.
- Keep ports free of dust and debris.

6.2 Battery Care

To prolong battery life:

- Avoid extreme temperatures.
- Do not leave the phone charging for extended periods after it's full.
- If storing the device for a long time, charge it to about 50% first.

6.3 Software Updates

Regularly check for software updates to ensure optimal performance and security.

- Go to **Settings > System > About phone > System update**
- Follow the on-screen instructions to download and install any available updates.

7. TROUBLESHOOTING

If you encounter issues with your Landvo IP12 Pro+, refer to the following common solutions:

Problem	Possible Solution
Phone does not turn on	Ensure the battery is charged. Connect to a charger for at least 30 minutes. Try holding the Power button for 10-15 seconds.
Apps are slow or crashing	Close background applications. Clear app cache (Settings > Apps & notifications > App info > [App Name] > Storage > Clear cache). Restart the phone.
Cannot connect to Wi-Fi	Ensure Wi-Fi is enabled. Restart your router. Forget the network and reconnect.
SIM card not detected	Ensure the SIM card is correctly inserted. Restart the phone. Check if the SIM card is active with your carrier.

Problem	Possible Solution
Facial recognition not working	Ensure good lighting. Make sure your face is clearly visible to the front camera. Re-register your face in settings.

8. SPECIFICATIONS

Detailed technical specifications for the Ejoyous Landvo IP12 Pro+ smartphone:

Feature	Specification
Brand	Ejoyous
Model Name	IP12 Pro+
Operating System	Android 8.1
Processor	SC7731E Quad-core
RAM	1 GB
Internal Storage	8 GB
Expandable Storage	Up to 128 GB (Micro SD card, not included)
Screen Size	6.26 inches HD+ Waterdrop Screen
Resolution	480 x 1014
Front Camera	2 MP, F/2.0 aperture, fixed focus
Rear Camera	2 MP, F/1.8 aperture, autofocus
Battery	1950 mAh Li-ion
SIM Card Type	Nano SIM (Dual SIM Dual Standby)
Cellular Technology	3G (WCDMA850/2100, GSM4)
Connectivity	Wi-Fi, Bluetooth, GPS, FM Radio, Micro USB
Special Features	Facial Recognition
Color	Green
Weight	Approx. 365 g (12.9 oz)

9. WARRANTY AND SUPPORT

Information regarding product warranty, spare parts availability, and software update guarantees is not provided in the product details. For any support inquiries, please contact your point of purchase or the manufacturer directly.