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› Alpine Corporation 31-inch Outdoor Tranquil Zen Pagoda Fountain (Model DIG370) Instruction Manual

Alpine Corporation DIG370

Alpine Corporation 31-inch Outdoor Tranquil Zen Pagoda Fountain (Model DIG370) Instruction Manual

Model: DIG370 | Brand: Alpine Corporation

1. INTRODUCTION

This manual provides essential instructions for the safe and efficient operation, installation, and maintenance of your Alpine Corporation 31-inch Outdoor Tranquil Zen Pagoda Fountain with LED Lights. Please read this manual thoroughly before assembly and use, and retain it for future reference.



Image 1.1: The Alpine Corporation 31-inch Outdoor Tranquil Zen Pagoda Fountain.

2. IMPORTANT SAFETY INFORMATION

To reduce the risk of electric shock, fire, or injury, observe the following safety precautions:

- Ensure the fountain is placed on a stable, level surface to prevent tipping.
- Connect the fountain only to a properly grounded outlet.
- Do not operate the fountain if the power cord or pump is damaged.
- Always disconnect the power supply before performing any maintenance or cleaning.
- Keep children and pets away from the fountain during operation to prevent accidents.
- Do not allow the pump to run dry; ensure the water level is always sufficient to cover the pump.
- Protect the power cord from sharp objects, hot surfaces, and heavy traffic areas.
- This fountain is designed for outdoor use.

3. PACKAGE CONTENTS

Verify that all components are present and undamaged before assembly. If any parts are missing or damaged, contact customer support.

- Fountain unit (Pagoda top, main body, water basin)
- Water pump with attached LED lights
- Power adapter
- Instruction Manual

4. SETUP INSTRUCTIONS

4.1 Unpacking and Inspection

1. Carefully remove all components from the packaging.
2. Inspect the fountain for any signs of damage during transit.
3. Place all parts on a soft, clean surface to prevent scratches.

4.2 Placement

- Choose a level, stable location for your fountain.
- Ensure the chosen location is within reach of a grounded electrical outlet.
- Consider proximity to plants or structures that might be affected by splashing water.

versatile
accent piece

great for adding ambiance
*in your backyard, front lawn,
patio, porch, courtyard,
entryway, and more*



Image 4.1: Example of suitable fountain placement on a level outdoor surface.

4.3 Assembly

1. Place the main body of the fountain on the chosen level surface.
2. Locate the pump and its attached tubing.
3. Connect the pump's tubing to the water inlet located inside the fountain's pagoda structure. Ensure a secure fit.
4. Place the pump inside the water basin at the bottom of the fountain, ensuring it is fully submerged once water is added.
5. Carefully route the pump's power cord out of the fountain, ensuring it does not interfere with water flow or stability.

4.4 Filling with Water

1. Fill the fountain's water basin with distilled water or tap water.
2. Ensure the water level is sufficient to completely submerge the pump. Do not overfill.

5. OPERATING INSTRUCTIONS

5.1 Initial Operation

1. Once the fountain is assembled and filled with water, plug the power adapter into a grounded electrical outlet.
2. The pump will begin circulating water, and the LED lights will illuminate.
3. Allow a few moments for water to fully circulate and for air to be expelled from the pump and tubing.



Image 5.1: The fountain in operation, showcasing the illuminated LED lights.

5.2 Water Level Maintenance

- Check the water level daily, especially in warm or windy conditions, as water evaporates.
- Refill the basin as needed to ensure the pump remains fully submerged. Running the pump dry will cause damage and void the warranty.



relaxing water flow

tranquil sounds of water gently
raining down **creates a calm and
relaxing atmosphere** while
blocking out other noises

Image 5.2: Detail of water flowing from the pagoda into the basin.

6. MAINTENANCE

6.1 Cleaning the Fountain

- **Weekly:** Add a non-toxic algaecide to the water to prevent algae buildup.
- **Monthly:** Drain the fountain and clean all surfaces with a soft brush and mild soap. Rinse thoroughly to remove any soap residue.
- Avoid using harsh chemicals or abrasive materials, as these can damage the fountain's finish.

6.2 Cleaning the Pump

1. Disconnect the power supply before cleaning the pump.
2. Remove the pump from the fountain.
3. Disassemble the pump cover and impeller.

- Clean all parts with a small brush and clean water to remove any debris or mineral deposits.
- Reassemble the pump and place it back into the fountain.

6.3 Winterization

- Before the first frost, drain all water from the fountain.
- Clean the fountain and pump thoroughly.
- Store the fountain and pump in a dry, frost-free location during winter months to prevent damage from freezing water.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Fountain not operating / Pump not running	Power cord not plugged in. No power at outlet. Pump or power adapter is faulty.	Ensure power cord is securely plugged into a grounded outlet. Check circuit breaker or test outlet with another device. Contact customer support for replacement parts.
Water flow is weak or inconsistent	Low water level. Pump is clogged with debris. Kink in tubing.	Add water to cover the pump. Clean the pump and tubing as per maintenance instructions. Straighten any kinks in the tubing.
LED lights not working	Lights are integrated with the pump and may be faulty. Power issue (see "Fountain not operating").	Ensure the pump is receiving power. Contact customer support for replacement parts if lights are faulty.
Fountain is leaking	Cracks in the fountain material. Improper assembly or loose connections. Overfilling.	Inspect the fountain for visible cracks. If found, contact customer support. Ensure all connections are secure and the fountain is assembled correctly. Do not overfill the basin; maintain the recommended water level.
Pump is noisy	Low water level (pump running dry). Debris in pump impeller.	Add water to cover the pump. Clean the pump impeller as per maintenance instructions.

8. SPECIFICATIONS

Feature	Detail
Model Number	DIG370
Dimensions (L x W x H)	17" x 13" x 31" (43.2 cm x 33 cm x 78.7 cm)
Weight	10.04 kg (22.13 lbs)
Material	Cement, Sand, Fiberglass (Durable, weather-resistant, rust-resistant)
Power Source	Corded Electric

Feature	Detail
Special Features	Integrated LED Lights, Interior Pump

dimensions

measures **17"L x 13"W x 31"H**
to make a statement on your lawn



Image 8.1: Fountain dimensions diagram.

9. WARRANTY INFORMATION

This Alpine Corporation fountain is covered by a **one-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by improper installation, misuse, neglect, freezing temperatures, or unauthorized repairs. Please retain your proof of purchase for warranty claims.

10. CUSTOMER SUPPORT

If you have any questions, require assistance with setup, or need to report a defect, please contact Alpine Corporation customer support. Refer to the contact information provided with your product packaging or visit the official Alpine Corporation website for support details.

For more information, visit the [Alpine Corporation Store on Amazon](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question