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› **HyperX** /

› **HyperX Cloud Alpha Wireless - Gaming Headset for PC, 300-hour battery life, DTS Headphone:X Spatial Audio, Memory foam, Dual Chamber Drivers, Noise-canceling mic, Durable aluminum frame,Red**

HyperX 4P5D4AA

HyperX Cloud Alpha Wireless Gaming Headset User Manual

Model: 4P5D4AA

INTRODUCTION

The HyperX Cloud Alpha Wireless Gaming Headset offers an exceptional audio experience with its long-lasting battery life and advanced sound technologies. Designed for comfort and durability, this headset is ideal for extended gaming sessions on PC.
Key features include a massive 300-hour battery life, DTS Headphone:X Spatial Audio for immersive sound, HyperX Dual Chamber Drivers for clear audio, and signature HyperX memory foam for comfort.

WHAT'S IN THE BOX

- Wireless Gaming Headset
- USB Wireless Adapter
- USB Charge Cable
- Detachable Mic
- Pop Filter
- Quick Start Guide

Image: HyperX Cloud Alpha Wireless Gaming Headset, showing the headset, detachable microphone, and USB wireless adapter.

SETUP GUIDE

Initial Connection (PC)

1. Insert the USB Wireless Adapter into an available USB port on your PC.

2. Power on the HyperX Cloud Alpha Wireless headset by pressing and holding the power button until the LED indicator lights up.

3. The headset and adapter should automatically pair. A solid LED on both devices indicates a successful connection.

4. Attach the detachable noise-canceling microphone to the headset's microphone port. Ensure it is securely connected.

Software Installation (HyperX NGENUITY)

For optimal performance and customization, download and install the HyperX NGENUITY software from the official HyperX website. This software allows you to:

- Monitor battery life.

- Tune the equalizer settings for personalized audio.

- Access DTS Headphone:X Spatial Audio settings.

- Adjust microphone volume and enable mic monitoring.

It is recommended to update the headset firmware via the NGENUITY software for the latest features and improvements.

OPERATING INSTRUCTIONS

Power On/Off and Battery Check

- To power on, press and hold the power button until the LED indicator illuminates.

- To power off, press and hold the power button until the LED indicator turns off.

- To check battery level, briefly press the power button while the headset is on. An audio prompt will announce the approximate battery percentage (e.g., "Battery level is 80%").
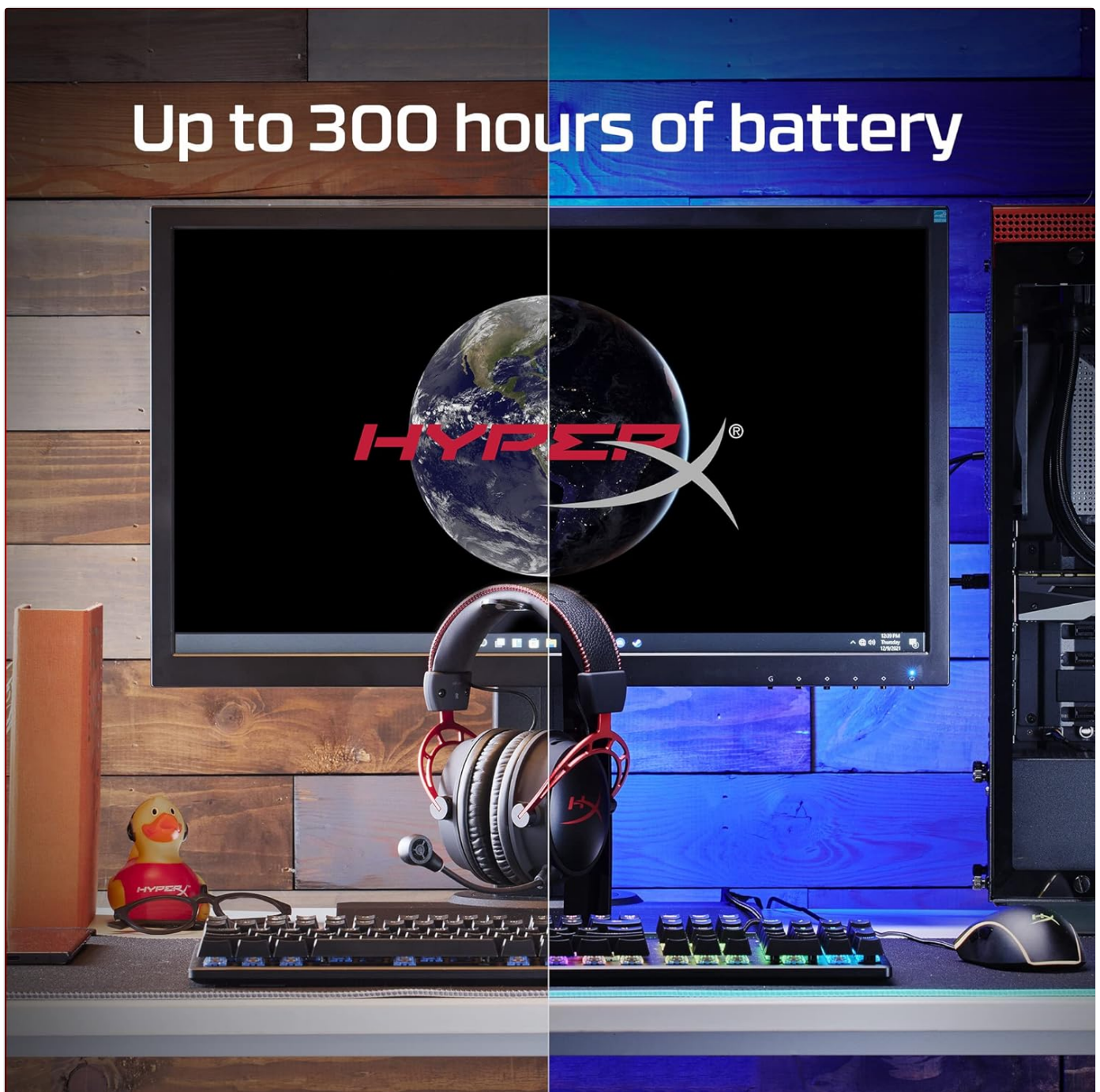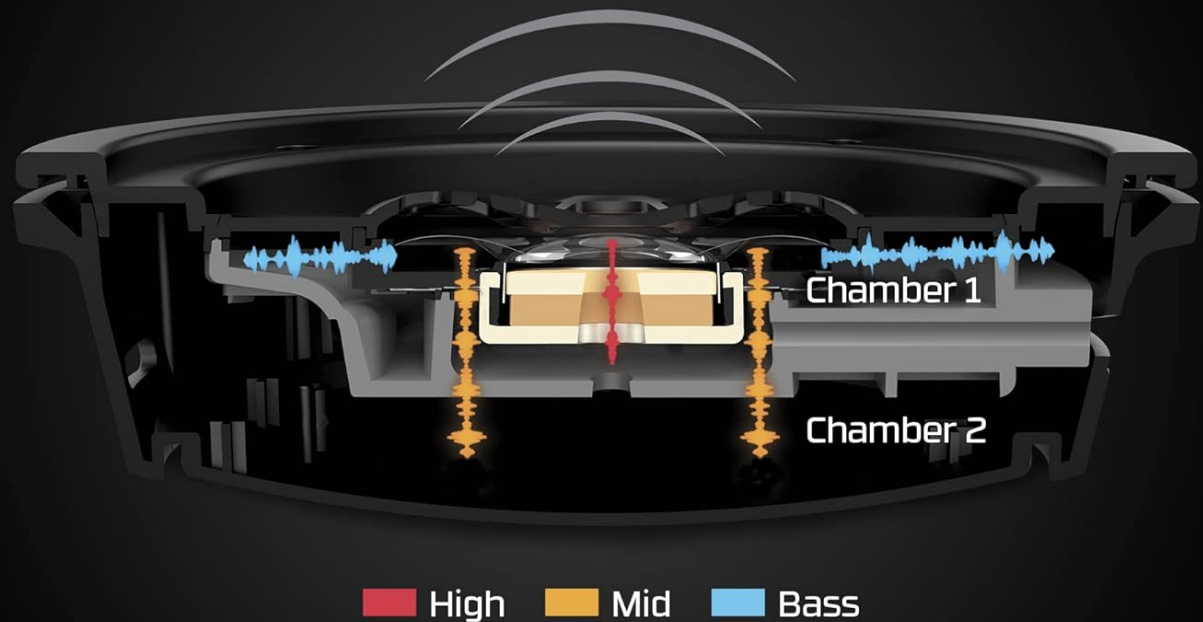
Audio Features

The HyperX Cloud Alpha Wireless headset incorporates advanced audio technologies for a superior listening experience:

- **DTS Headphone:X Spatial Audio:** Provides precise sound localization and immersive virtual 3D surround sound, enhancing your gaming advantage and immersion. This feature can be toggled and configured via the NGENUITY software.
- **HyperX Dual Chamber Drivers:** These groundbreaking drivers separate the bass frequencies from the mids and highs, resulting in clearer, more distinct audio with reduced distortion.

Image: A user experiencing DTS Headphone:X Spatial Audio with the HyperX Cloud Alpha Wireless headset, highlighting the immersive sound capabilities.

Image: An internal diagram of the HyperX Dual Chamber Drivers, showing how high, mid, and bass frequencies are separated for unparalleled audio clarity.

Microphone Usage

- The headset features a detachable noise-canceling microphone. Connect it firmly to the port on the left earcup.
- To mute the microphone, press the dedicated mute button located on the headset. A red LED indicator on the mic tip will illuminate when muted.
- Adjust microphone volume and enable mic monitoring (hearing your own voice through the headset) using the HyperX NGENUITY software.

Onboard Controls

The headset features intuitive onboard controls for quick adjustments:

- **Volume Wheel:** Located on the right earcup, rotate to adjust the headset's audio volume.
- **Power Button:** Used for powering on/off and checking battery status.
- **Mic Mute Button:** Toggles microphone mute/unmute.

Image: Detailed view of the onboard audio controls on the HyperX Cloud Alpha Wireless headset, including the power button, mic mute button, and volume wheel.

Comfort and Design

The HyperX Cloud Alpha Wireless is designed for extended comfort during long gaming sessions. It features plush signature HyperX memory foam and breathable leatherette ear cushions. The durable aluminum frame ensures longevity and flexibility.

Image: A user enjoying the comfort of the HyperX Cloud Alpha Wireless headset during a gaming session, highlighting the premium leatherette and memory foam design.

MAINTENANCE

Charging the Headset

- Connect the supplied USB Charge Cable to the headset's USB-C port and to a powered USB port (e.g., on your PC or a wall adapter).
- The LED indicator on the headset will show charging status. It typically takes approximately 3 hours for a full charge.
- A full charge provides up to 300 hours of battery life, depending on usage and volume levels.

Cleaning and Care

- Wipe the headset's surfaces, including earcups and headband, with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials.
- The leatherette ear cushions are designed for easy cleaning.

- Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- Avoid excessive bending or twisting of the headset frame to maintain its durable aluminum structure.

TROUBLESHOOTING

No Audio / Disconnection Issues

- **Check USB Wireless Adapter:** Ensure the USB adapter is securely plugged into a working USB port on your PC.
- **Headset Power and Battery:** Confirm the headset is powered on and has sufficient battery charge. Recharge if necessary.
- **Re-pair Headset:** If connection is lost, try turning the headset off and on again. Ensure the headset is within range of the USB adapter.
- **Audio Output Device:** Verify that "HyperX Cloud Alpha Wireless" is selected as the default audio output device in your operating system's sound settings.

Microphone Not Working

- **Check Microphone Connection:** Ensure the detachable microphone is fully inserted into the headset's port.
- **Mic Mute:** Confirm the microphone is not muted. The red LED on the mic tip should be off when unmuted.
- **Input Device:** In your PC's sound settings, ensure "HyperX Cloud Alpha Wireless" is selected as the default microphone input device.
- **Software Settings:** Open HyperX NGENUITY and check microphone volume levels and settings.

Inconsistent Volume Scroll Wheel

- If the physical volume scroll wheel is inconsistent, you can adjust the audio levels directly through your operating system's sound settings or within individual applications.
- Ensure HyperX NGENUITY software is up to date, as software updates may address hardware control issues.

SPECIFICATIONS

Feature	Detail
Model Name	Cloud Alpha Wireless
Item Model Number	4P5D4AA
Brand	HyperX
Connectivity Technology	Wireless (RF)
Wireless Communication Technology	RF
Battery Life	Up to 300 Hours
Charging Time	Approx. 3 Hours
Frequency Range	15 Hz – 21 kHz
Audio Driver Type	Dynamic Driver (Dual Chamber)
Ear Placement	Over Ear (Circumaural)
Material	Faux Leather, Aluminum, Memory Foam

Feature	Detail
Item Weight	322 Grams (11.4 ounces)
Compatible Devices	Laptops, Desktops (PC)
Control Type	Volume Control, Push Button
Microphone	Detachable Noise-Canceling
Spatial Audio	DTS Headphone:X

PRODUCT VIDEOS

Your browser does not support the video tag.

Video: An official product video showcasing the HyperX Cloud Alpha Wireless headset's features and design.

WARRANTY AND SUPPORT

For detailed warranty information, please refer to the official HyperX website or the warranty card included with your product.
Additional support resources, including drivers, software, and FAQs, can be found on the HyperX support page.

- **Official User Manual (PDF):** Download PDF
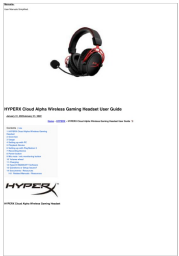- **HyperX Store:** Visit HyperX Store on Amazon

Protection Plans

Consider extending your product's coverage with available protection plans:

- 2-Year Protection Plan: Available for purchase.
- 3-Year Protection Plan: Available for purchase.
- Complete Protect: Monthly plan covering eligible purchases.

Related Documents - 4P5D4AA

[HyperX Cloud Alpha Wireless Gaming Headset User Guide](#)

Comprehensive user guide for the HyperX Cloud Alpha Wireless Gaming Headset, detailing setup for PC and PlayStation 5, feature explanations, charging instructions, and software integration.

[HyperX Cloud Alpha Wireless Gaming Headset Quick Start Guide](#)

A comprehensive guide to setting up and using the HyperX Cloud Alpha Wireless gaming headset, covering PC and PlayStation 5 connections, button functions, LED status indicators, charging, software features, and compliance information.

[HyperX Cloud Stinger 2 Core Gaming Headset Quick Start Guide](#)

A quick start guide for the HyperX Cloud Stinger 2 Core Gaming Headset, detailing its features, setup for PlayStation 5, and important safety information regarding volume levels.

[HyperX Cloud 3 WL Wireless Gaming Headset User Manual](#)

Comprehensive user manual for the HyperX Cloud 3 WL wireless gaming headset, covering charging, software setup, PC and PlayStation 5 configuration, and regulatory compliance information.

[HyperX Cloud Core Wireless Gaming Headset User Manual](#)

Comprehensive user manual for the HyperX Cloud Core Wireless gaming headset, detailing setup, controls, charging, and DTS Headphone:X integration for PC and PlayStation.

[HyperX Cloud Stinger 2 Wireless: Official User Manual and Setup Guide](#)

This official user manual provides comprehensive instructions, specifications, and setup guides for the HyperX Cloud Stinger 2 Wireless gaming headset. Learn how to connect, configure, and use all features for PC and PlayStation consoles.