Trueque Wireless Keyboard and Mouse Combo (Model: B09TKH352V)

Trueque Wireless Keyboard and Mouse Combo

User Manual

Introduction

Thank you for choosing the Trueque Wireless Keyboard and Mouse Combo. This product is designed to provide a comfortable, efficient, and visually appealing experience for your computing needs. With its RGB backlighting, quiet keys, and versatile compatibility, it is an ideal solution for various operating environments. Please read this manual carefully to ensure proper setup and optimal use of your new device.

Package Contents

- Wireless RGB Backlit Keyboard
- Wireless RGB Backlit Mouse
- 2.4GHz USB Receiver (located in a small plastic bag, check bottom of box)
- USB-C Charging Cable
- USB-A to Type-C Adapter
- User Manual

Product Overview

The Trueque Wireless Keyboard and Mouse Combo offers a full-size layout with illuminated keys and a comfortable ergonomic design. The mouse features multiple lighting effects and adjustable DPI settings for precise control.

Image: The Trueque Wireless Keyboard and Mouse Combo, showcasing the RGB backlit keyboard, mouse, USB receiver, and USB-C adapter.

Setup Instructions

1. Connecting the Devices

The keyboard and mouse connect wirelessly via a single 2.4GHz USB receiver. This allows for a stable connection up to 10 meters (33 feet) without requiring any additional drivers.

1. Locate the 2.4GHz USB receiver. It is typically stored in a small plastic bag, sometimes at the bottom of the product box.
2. Plug the USB receiver into an available USB-A port on your computer. If your computer only has Type-C ports, use the provided USB-A to Type-C adapter.
3. Turn on the power switches for both the keyboard and the mouse. The devices should automatically connect to your computer.

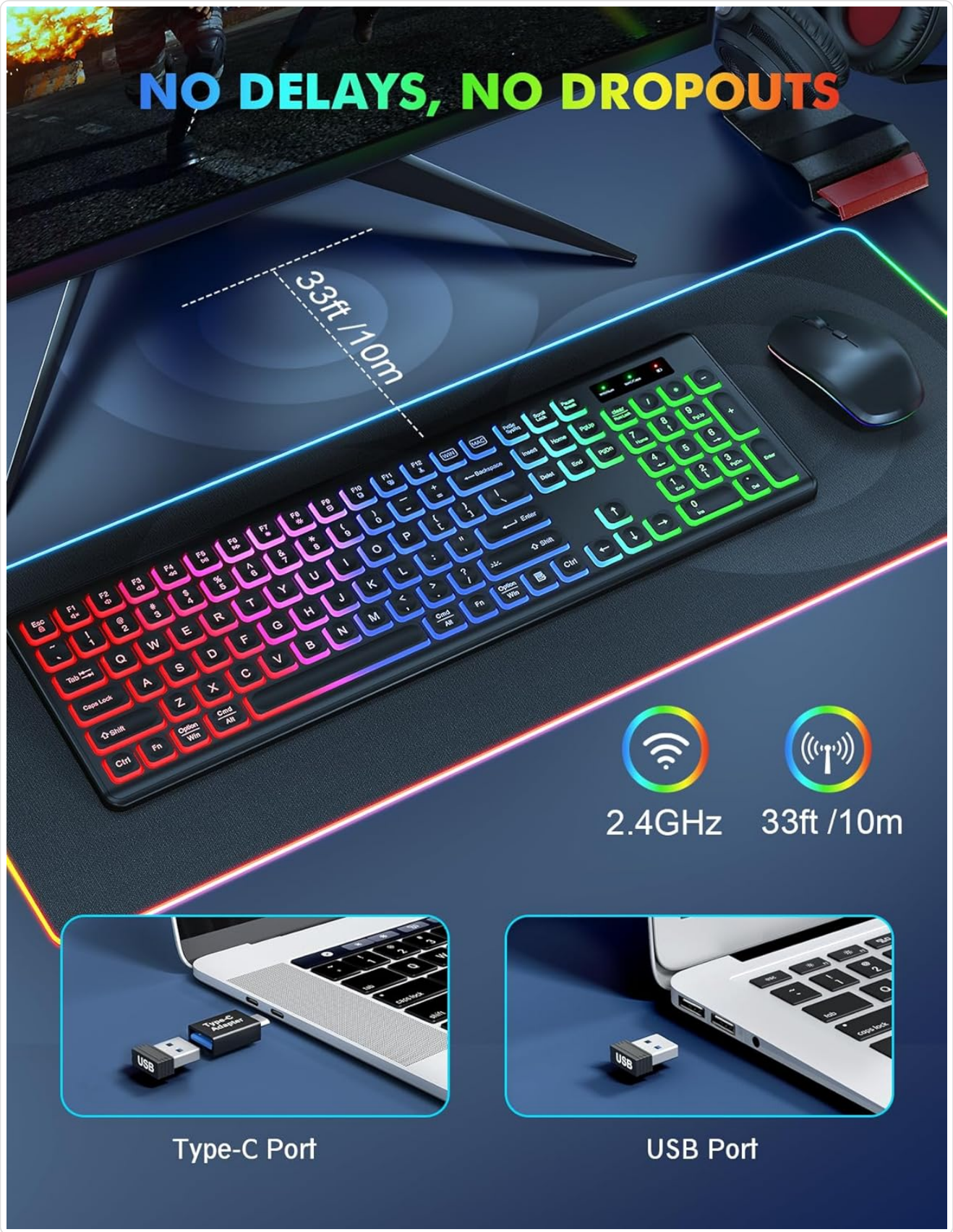

Image: Diagram illustrating the 2.4GHz wireless connection, showing the USB receiver plugged into a laptop's USB-A port and a Type-C adapter for compatibility.

2. Charging the Devices

Both the keyboard and mouse are rechargeable. Use the supplied USB-C charging cable to charge them.

- Connect the USB-C end of the charging cable to the charging port on the keyboard or mouse.
- Connect the USB-A end of the charging cable to a USB power source (e.g., computer USB port, wall adapter).

- A full charge typically takes approximately 3 hours.
- The smart auto-sleep function and on/off switches help conserve power. The keyboard enters sleep mode after 30 minutes of inactivity, and the mouse after 90 seconds. Simply type or click any key to wake them up.

Image: Illustration showing the USB-C charging cable connected to the keyboard and mouse, highlighting the long battery life and power-saving features.

Operating Instructions

1. Keyboard Backlight Control

The keyboard features a rainbow color backlight with 3 adjustable brightness levels. The light-up keycaps and letters enhance visibility in low-light conditions.

- To turn the backlight ON/OFF or adjust brightness (3 levels), press the **Fn** key simultaneously with the **Shift** key.

Image: Visual representation of the keyboard's three adjustable brightness levels for the RGB backlight, from brightest to off.

2. Mouse Lighting Effects and DPI Adjustment

The mouse offers 15 switchable lighting effects and adjustable DPI settings for sensitivity control.

- To cycle through the 15 lighting effects, click the dedicated lighting button on the mouse.
- To adjust the mouse DPI (1000/1500/2000 DPI), press the DPI button located on the top of the mouse.

Image: The wireless mouse displaying various RGB lighting modes and indicating the 1000, 1500, and 2000 DPI settings.

3. Dual-System Layout Switching (Mac/Windows)

The keyboard supports both Mac and Windows layouts, allowing for easy switching between operating systems.

- For **Windows** layout: Press the **WIN** key. The WIN/Num light will turn green.
- For **Mac OS** layout: Press the **OS** key. The MAC/Caps light will turn green.

Image: Visual guide demonstrating how to switch between Windows and Mac OS layouts on the keyboard, highlighting the respective indicator lights.

4. Ergonomic Design Features

The keyboard is designed for comfortable typing, featuring foldable stands that offer an ergonomic tilt angle and a crater mechanism under each key for a responsive feel.

Image: A user typing on the keyboard, illustrating the ergonomic tilt angle provided by the foldable stands to reduce wrist pressure.

5. Official Product Video

Video: An official product video demonstrating the RGB Backlit Wireless Keyboard and Mouse Combo, highlighting its dual-system compatibility and features.

Maintenance

To ensure the longevity and optimal performance of your keyboard and mouse combo, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe down the surfaces of the keyboard and mouse. For deeper cleaning, a slightly damp cloth with mild soap can be used, ensuring no liquid enters the device.
- **Storage:** Store the devices in a cool, dry place away from direct sunlight and extreme temperatures.
- **Spill Resistance:** The keyboard is designed to be spill-resistant. In case of accidental spills, quickly wipe away the liquid and allow the keyboard to dry completely before further use.

Image: Close-up of the keyboard keys, demonstrating its spill-resistant design.

Troubleshooting

If you encounter any issues with your Trueque Wireless Keyboard and Mouse Combo, please refer to the following common solutions:

- **No Connection/Lag:**

    - Ensure the USB receiver is securely plugged into a working USB port.
    - Verify both the keyboard and mouse are powered on.
    - Move the devices closer to the USB receiver to ensure they are within the 10-meter (33 ft) range. Obstacles like walls or large metal objects can interfere with the signal.
    - Try plugging the USB receiver into a different USB port on your computer.
- **Backlight Not Working/Flickering:**
    - Ensure the keyboard is sufficiently charged. Connect it to the charging cable and allow it to charge for a few hours.
    - Press **Fn + Shift** to cycle through brightness levels or turn the backlight on.
- **Keys Sticking/Squeaky Space Bar:**
    - Gently remove the keycap (if possible) and re-seat it firmly.
    - Ensure no debris is lodged under the key.
- **Multimedia Keys Not Fully Compatible with Mac OS:**
    - Some multimedia keys may have limited functionality on Mac OS systems. This is a known compatibility aspect and not a defect.
- **Mouse Tracking Issues/Low DPI:**
    - Ensure the mouse is fully charged.
    - Press the DPI button on the mouse to cycle through the available DPI settings (1000/1500/2000) to find your preferred sensitivity.
    - Ensure the mouse is used on a suitable surface.

Technical Specifications

Feature	Specification
Product Dimensions	17.44 x 5.35 x 1.18 inches
Item Weight	1.94 pounds
Connectivity Technology	2.4GHz USB Wireless
Compatible Devices	Personal Computer, Laptop, Desktop, Notebook
Special Feature	Rechargeable, RGB Backlight, Ergonomic Tilt Angle, Quiet Click
Battery Type	1 Lithium Ion battery (included)
Color	Black

Warranty and Support

Trueque provides a **12-month free warranty** for this product, ensuring peace of mind and reliable service. We are committed to providing excellent customer support.

Contact Information:

- **Email Support:** truqueservice@outlook.com
- **Phone Support (US):** 1-866-608-6766 (Mon-Fri, 9am-1pm, 2pm-6pm PST)

Our support team is available for pre-sales Q&A, troubleshooting, accessories reissue, and returns/exchanges.

Image: Illustration of the Trueque customer support team, highlighting 24-hour response, 12-month warranty, and 360-day brand service.

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