

Hoco CW31

Hoco CW31 15W Wireless Fast Charger

Instruction Manual

INTRODUCTION

Thank you for choosing the Hoco CW31 15W Wireless Fast Charger. This device is designed to provide efficient and convenient wireless charging for compatible mobile phones and TWS earphones. Please read this manual carefully before use to ensure proper operation and to maximize the lifespan of your product.

SAFETY INFORMATION

- Do not expose the charger to water, moisture, or extreme temperatures.
- Avoid dropping or subjecting the charger to strong impacts.
- Do not disassemble, modify, or attempt to repair the charger yourself. This will void the warranty and may cause damage or injury.
- Keep the charger away from children and pets.
- Use only compatible power adapters (PD/QC charger recommended) to ensure optimal performance and safety.
- Do not place metal objects, credit cards, or other foreign objects between the charging pad and your device, as this may interfere with charging or cause overheating.
- If the charger emits smoke, unusual odors, or makes strange noises, immediately disconnect it from the power source.

PACKAGE CONTENTS

Please check the package for the following items:

- Hoco CW31 Wireless Fast Charger
- USB-A to Type-C Charging Cable
- Instruction Manual (this document)

PRODUCT OVERVIEW

The Hoco CW31 features a sleek design with a tempered glass surface and aluminum alloy base, providing a stable and efficient charging platform.



The Hoco CW31 wireless charging pad is shown alongside its included USB-A to Type-C charging cable, highlighting the compact design of the charger.



This image shows a smartphone placed on the Hoco CW31 wireless charging pad, indicating active charging with a battery icon displaying 57% charged.

SPECIFICATIONS

Model Number	CW31
Input (Type-C)	5V-2A, 9V-2A, 12V-1.5A
Wireless Output	5W / 7.5W / 10W / 15W
MagSafe Wireless Output	7.5W
Material	Tempered Glass + Aluminum Alloy
Dimensions	204 x 60 x 5 mm
Weight	37 g
Connector Type	USB
Compatible Devices	Cellular Phones, Qi-compatible TWS Earphones

Special Features	Short Circuit Protection, Fast Charging
Color	Silver
Input Voltage	5V
Total USB Ports	1
Power	15W
Output Current	3A

SETUP

- 1. Connect to Power Source:** Connect the provided USB-A to Type-C charging cable to the Type-C input port on the Hoco CW31 charger.
- 2. Plug into Adapter:** Connect the USB-A end of the cable to a compatible power adapter (a PD/QC fast charger is required for optimal 15W charging speeds, not included).
- 3. Power On:** Once connected to a power source, the charger is ready for use.



The Hoco CW31 wireless charger is depicted connected to a wall power adapter via its cable, with a smartphone placed on the charging pad.

OPERATING INSTRUCTIONS

- Place Device:** Place your Qi-compatible mobile phone or TWS earphones directly onto the center of the Hoco CW31 wireless charging pad.
- Confirm Charging:** Ensure the device is properly aligned. Charging will begin automatically, and your device's screen or indicator light should confirm that it is charging.
- Remove Device:** Once your device is fully charged or you wish to stop charging, simply lift it from the charging pad.

For MagSafe compatible devices, the charger will magnetically align for optimal charging at 7.5W.



A close-up view of a smartphone receiving a wireless charge from the Hoco CW31 pad, with the screen showing 65% battery.

MAINTENANCE

- **Cleaning:** Disconnect the charger from the power source before cleaning. Use a soft, dry cloth to wipe the surface. Do not use liquid cleaners or aerosols.
- **Storage:** Store the charger in a cool, dry place away from direct sunlight and extreme temperatures when not in use.
- **Cable Care:** Avoid bending or twisting the charging cable excessively to prevent damage.

TROUBLESHOOTING

Problem	Possible Solution
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Device not charging	<p>Ensure the charger is properly connected to a working power adapter.</p> <p>Verify your device is Qi-compatible and supports wireless charging.</p> <p>Reposition your device on the charging pad to ensure proper alignment.</p> <p>Remove any thick cases or metal objects from your device that may interfere with charging.</p> <p>Try using a different power adapter (PD/QC recommended) and cable.</p>
Slow charging	<p>Ensure you are using a PD/QC fast charging adapter (not included) to achieve 15W output.</p> <p>Check if your device supports fast wireless charging.</p> <p>Avoid using your device while it is charging wirelessly.</p>
Charger indicator light not working	<p>Check the power connection to ensure the charger is receiving power.</p> <p>If the charger is functioning correctly but the light is off, consult the manufacturer's support.</p>

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or contact Hoco customer service directly. Keep your proof of purchase for warranty claims.