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› Hiseeu 2K Wireless Outdoor Security Camera Instruction Manual

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MODEL: 2K SECURITY CAMERA WIRELESS OUTDOOR

1. PRODUCT OVERVIEW

The Hiseeu 2K Wireless Outdoor Security Camera is a battery-powered home security solution designed for both indoor and outdoor use. It features 2-way audio, motion detection, night vision, and IP66 weatherproof rating, offering comprehensive surveillance for your property. This manual provides detailed instructions for setting up, operating, and maintaining your camera.





Figure 1.1: HiSeeU 2K Wireless Outdoor Security Camera, front view.

2. KEY FEATURES

- **2K Resolution:** Provides clear and detailed video footage.
- **Wireless & Battery Powered:** Offers flexible placement without the need for power outlets.
- **Two-Way Audio:** Allows for real-time communication through the camera.
- **PIR Motion Detection:** Detects human movement to trigger recordings and alerts.
- **Night Vision:** Ensures clear monitoring even in low-light conditions.
- **IP66 Weatherproof:** Designed to withstand various outdoor weather conditions.
- **Storage Options:** Supports Micro SD card (up to 128GB) and Cloud Storage.
- **2.4GHz Wi-Fi Connectivity:** Connects to your home network for remote access.

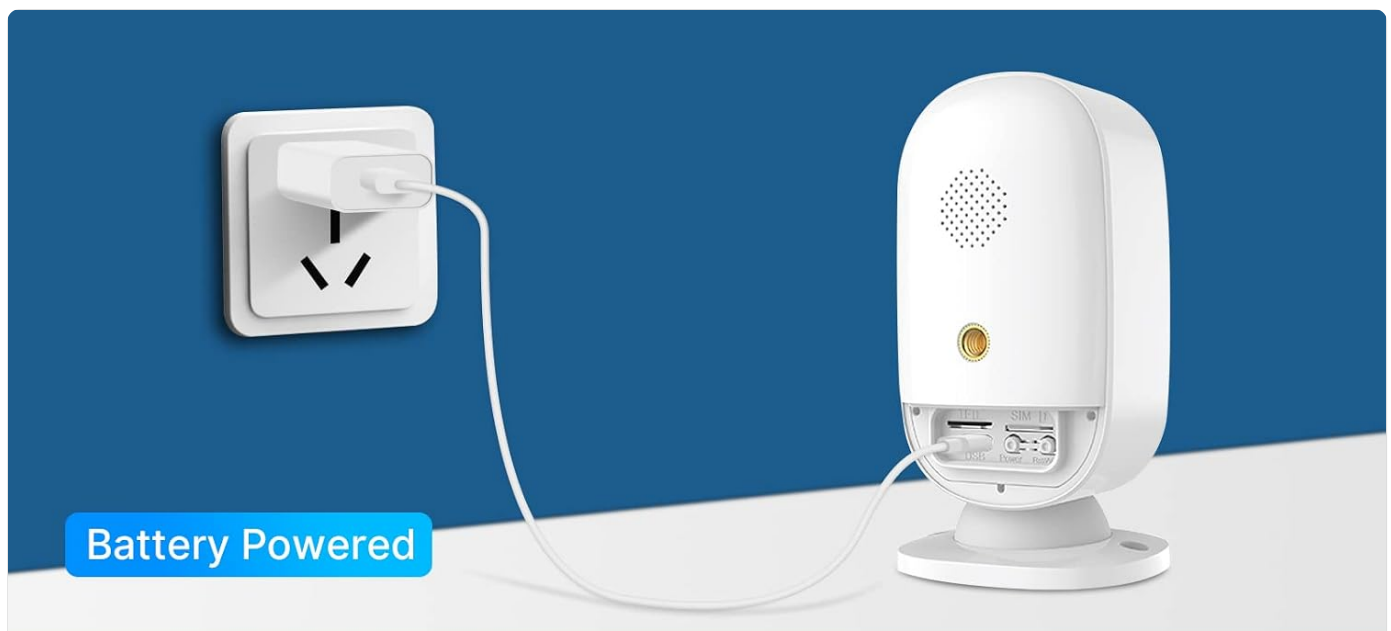
3MP



1080P



Figure 2.1: Visual comparison demonstrating the clarity of 3MP (2K) versus 1080P resolution.



Two-Way Power: Battery Powered and Solar Powered



Figure 2.2: The camera supports both battery power and can be connected to a solar panel for continuous charging.

Two -Way Audio

You can easily communicate with family members anywhere anytime.



Honey, what are you doing?



Honey, what are you doing?



Dad, I'm reading book



Figure 2.3: Illustration of the two-way audio functionality, allowing communication with visitors.



Figure 2.4: The camera's IP66 rating ensures protection against water and dust, suitable for outdoor installation.

3. PACKAGE CONTENTS

Please check the package contents upon unboxing. If any items are missing or damaged, contact customer support.

- Hiseeu 2K Wireless Outdoor Security Camera
- Magnetic Base
- Mounting Screws and Anchors
- USB Type-C Charging Cable
- User Manual

4. SETUP GUIDE

4.1 Initial Charging

Before first use, fully charge the camera using the provided USB Type-C cable and a 5V/1A power adapter (not included). The indicator light will show charging status.

4.2 App Download and Account Creation

1. Scan the QR code in the manual or search for "EseeCloud" in your mobile app store (iOS/Android).
2. Download and install the EseeCloud app.
3. Open the app and register a new account using your email or phone number.

4.3 Connecting to Wi-Fi

1. Ensure your smartphone is connected to a 2.4GHz Wi-Fi network.**Note: The camera does not support 5GHz Wi-Fi.**
2. Open the EseeCloud app, tap '+' to add a new device.
3. Follow the on-screen instructions to connect the camera to your Wi-Fi network. This typically involves scanning a QR code generated by the app with the camera lens.



4.4 Mounting the Camera

The camera offers flexible installation options:

- **Flat Surface:** Place the camera on any flat surface using its magnetic base.
- **Wall Mounting:** Use the provided screws and anchors to secure the magnetic base to a wall. The camera can then be easily attached and adjusted.
- **Ceiling Hanging:** Similar to wall mounting, the magnetic base can be affixed to a ceiling.

Ensure the mounting location provides a clear view and strong Wi-Fi signal.



Figure 4.2: The camera's super magnetic base allows for versatile installation on flat surfaces, ceilings, or walls.

5. OPERATING INSTRUCTIONS

5.1 Live View and Playback

- Open the EseeCloud app and select your camera to view the live feed.
- Tap the playback icon to review recorded footage from your SD card or cloud storage.

5.2 Two-Way Audio

While in live view, tap the microphone icon to speak through the camera's speaker. Tap the speaker icon to listen to audio from the camera's microphone.

5.3 Motion Detection and Alerts

The camera uses PIR (Passive Infrared) motion detection to identify human movement. You can adjust sensitivity settings and set up notification alerts in the app.

PIR Motion Detection

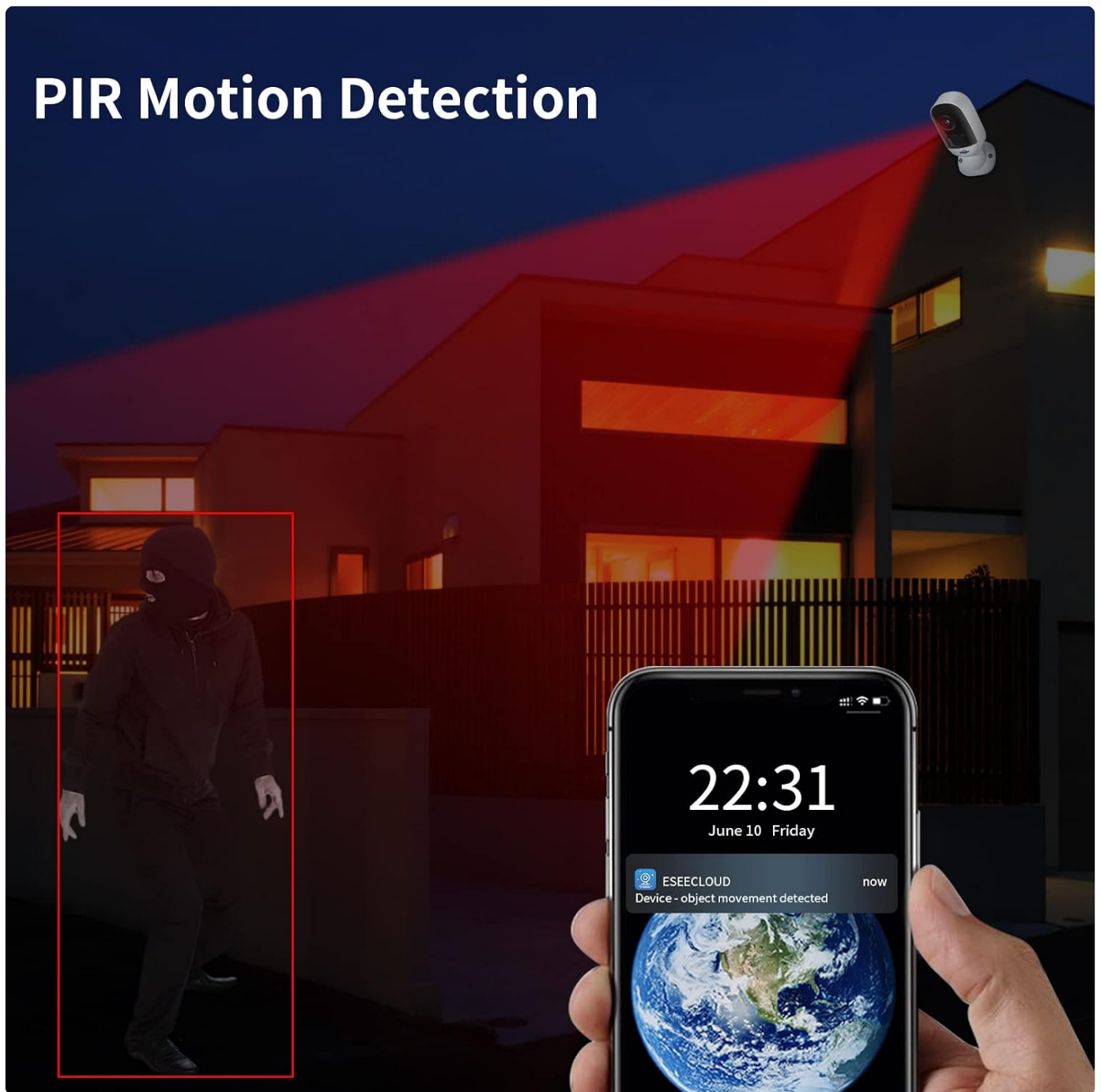


Figure 5.1: The camera's PIR sensor detects motion, triggering alerts and recordings.

5.4 Working Modes

The camera supports three working modes:

1. **24/7 Normal Power Working Mode:** Requires continuous power supply via the Type-C cable. The camera records continuously.
2. **Power Saving Mode:** The camera activates and records when motion is detected, then automatically sleeps after 10 seconds of inactivity.
3. **Battery Low Power Consumption Mode:** Similar to power saving mode, the camera activates on motion detection and then enters a deep sleep state to conserve battery.

Three Working Modes



1 24/7 normal power working mode: you need to plug in the power cord for the camera to work.



2 Power saving mode: somebody pass through, it will work. And will automatically sleep after 10 seconds.



3 Battery low power consumption mode: somebody pass through, it will work, then it will sleep.



Figure 5.2: Explanation of the three distinct working modes for power management.

6. MAINTENANCE

6.1 Battery Charging

The camera is equipped with two 2600mAh (total 5200mAh) rechargeable batteries. When the battery level is low, you will receive an alert via the app. Recharge the camera using the Type-C cable. Battery life varies based on usage and working mode.

2PCS 18650 Battery Power Camera

**Standby
3-6 months**
Depends on
triggered time



- 5200mAh
- Type-C Charge
- True Wire-free



Figure 6.1: The camera is powered by two 18650 batteries, offering a total capacity of 5200mAh.

6.2 Cleaning

Wipe the camera lens and body with a soft, dry cloth. Do not use harsh chemicals or abrasive cleaners.

6.3 Firmware Updates

Periodically check the EseeCloud app for available firmware updates to ensure optimal performance and security.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Camera won't connect to Wi-Fi.	Incorrect Wi-Fi band (5GHz), weak signal, wrong password.	Ensure 2.4GHz Wi-Fi. Move camera closer to router. Double-check password. Reset camera and try again.
No motion detection alerts.	PIR sensitivity too low, detection zone issues, app notifications disabled.	Increase PIR sensitivity in app. Adjust camera angle. Enable app notifications.
Poor video quality.	Weak Wi-Fi signal, dirty lens.	Improve Wi-Fi signal strength. Clean the camera lens.
Battery drains quickly.	Frequent motion events, continuous recording mode.	Switch to power saving or low power consumption mode. Reduce motion detection sensitivity if false alerts are frequent.

8. SPECIFICATIONS

Feature	Detail
Video Capture Resolution	2K (3MP), 1080p
Connectivity Technology	Wireless (Wi-Fi 2.4GHz)
Power Source	Battery Powered (2 x 2600mAh = 5200mAh)
Weatherproof Rating	IP66
Storage	Micro SD Card (Max 128GB), Cloud Storage
Audio	Two-Way Audio (Built-in Microphone & Speaker)
Motion Detection	PIR Sensor (20 Ft. 100 degree detection range)
Night Vision	Infrared LED
Operating Temperature	24°F to 160°F (-4°C to 71°C)
Mounting Type	Wall Mount, Flat Surface, Ceiling Hanging (Magnetic Base)
Compatible Devices	Amazon Alexa

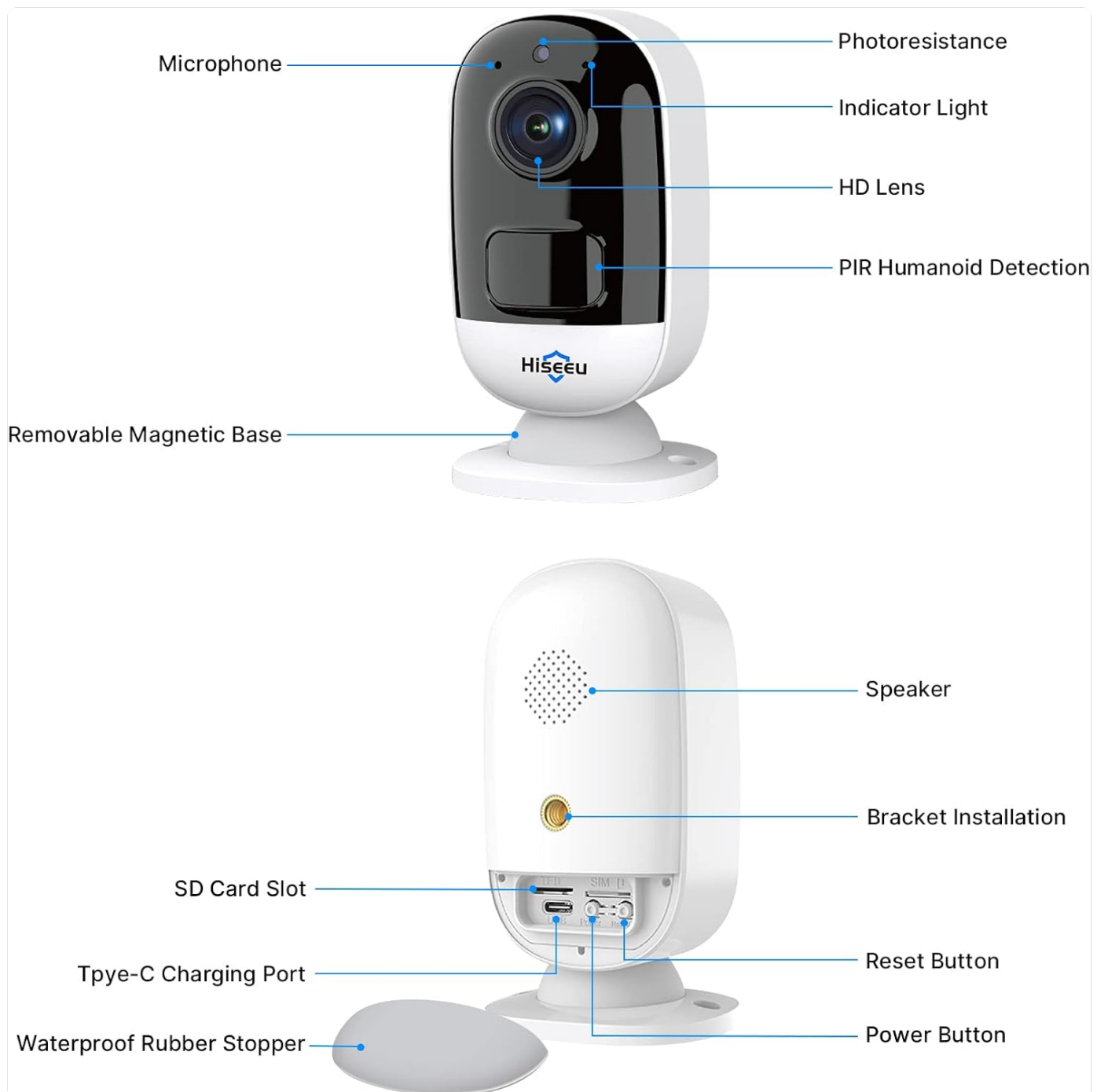


Figure 8.1: Detailed diagram illustrating the various components and features of the Hiseeu camera.

9. WARRANTY AND SUPPORT

Hiseeu products are designed for reliability and performance. For any technical assistance, warranty claims, or product inquiries, please refer to the official Hiseeu support channels.

- **User Manual (PDF):** For a downloadable version of the user manual, please visit: [Hiseeu User Manual PDF](#)
- **Online Support:** Visit the Hiseeu official website or contact their customer service through the EseeCloud app for further assistance.

ASK A QUESTION ABOUT THIS MANUAL

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and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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