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› [Everycom EC-58 58mm Direct Thermal Printer User Manual](#)

Everycom EC-H58_BLTH

Everycom EC-58 58mm Direct Thermal Printer User Manual

Model: EC-H58_BLTH

1. INTRODUCTION

This user manual provides comprehensive instructions for the installation, operation, maintenance, and troubleshooting of your Everycom EC-58 58mm Direct Thermal Printer. This device is designed for efficient receipt printing with both USB and Bluetooth connectivity options, suitable for various desktop applications.



Figure 1: Everycom EC-58 Direct Thermal Printer (Front View)

This image displays the Everycom EC-58 Direct Thermal Printer from a front-top perspective. The printer is black with the "EVERYCOM" logo visible on the top cover. It features a compact design, indicating its suitability for desktop use.

2. PACKAGE CONTENTS

Please verify that all items listed below are included in your package:

- 1 x Everycom EC-58 58mm Direct Thermal Printer
- 1 x Sample Roll Paper
- 1 x CD-ROM Drivers
- 1 x User Manual
- 1 x USB Cable
- 1 x Power Cable
- 1 x Paper Roll Accessory (often a core or holder)



Figure 2: Included Accessories

This image shows the Everycom EC-58 printer alongside its standard accessories. These include the printer unit, a brown cardboard box, a user manual, a CD-ROM for drivers, a USB cable, a power cable, and a gold-colored paper roll accessory.

3. PRODUCT OVERVIEW

Familiarize yourself with the main components of the Everycom EC-58 printer.

3.1 Front and Top View



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Figure 3: Printer Top View (Open)

This image shows the Everycom EC-58 printer with its top cover open, revealing the paper roll compartment and the thermal print head. This view is essential for understanding how to load thermal paper rolls.

3.2 Rear Panel Connections



Figure 4: Rear Panel Connections

The rear panel of the Everycom EC-58 printer features three main ports: a power cable input, a USB cable port for PC connection, and a cash drawer cable port for integration with a cash drawer system.

4. SETUP GUIDE

4.1 Loading Thermal Paper

1. Open the top cover of the printer by pressing the release latch (if present) or gently lifting the cover. Refer to Figure 3.
2. Insert the 58mm thermal paper roll into the compartment, ensuring the paper feeds from the bottom and the leading edge extends out of the printer's paper exit slot.
3. Close the top cover firmly until it clicks into place.

4.2 Connecting the Printer

1. **Power Connection:** Connect the power cable to the printer's power input port and then to a power outlet.
2. **USB Connection:** For PC connectivity, connect one end of the USB cable to the printer's USB port and the other end to an

available USB port on your computer.

3. **Cash Drawer Connection:** If using a cash drawer, connect the cash drawer cable to the designated port on the printer.

4.3 Driver Installation

For USB connectivity with a computer, driver installation is required. Use the provided CD-ROM or download the latest drivers from the Everycom official website. Follow the on-screen instructions for installation. The printer supports Windows 10 and other Windows operating systems.

5. OPERATING INSTRUCTIONS

5.1 Printing via USB

1. Ensure the printer is powered on and connected to your PC via USB.
2. Verify that the printer drivers are correctly installed on your Windows PC.
3. From your application (e.g., billing software, text editor), select the Everycom EC-58 printer from the print dialogue.
4. Initiate the print command.

5.2 Printing via Bluetooth

The Everycom EC-58 supports Bluetooth connectivity for Android devices and Windows 11. For Android, ensure your billing application has integrated the necessary SDK for printing. For Windows, ensure Bluetooth is enabled and the printer is paired.

1. Ensure the printer is powered on and its Bluetooth function is active.
2. On your device (Android phone/tablet or Windows PC), search for available Bluetooth devices and select "EC-58" or a similar identifier.
3. Pair the device. A PIN (often 0000 or 1234) may be required.
4. From your compatible application, select the paired Bluetooth printer and send the print job.

Note: For iOS devices (iPhone/iPad), direct Bluetooth printing may require specific application integration (SDK) and might not be universally supported without custom development, as noted by some users.

6. MAINTENANCE

6.1 Cleaning the Printer

- Ensure the printer is powered off and unplugged before cleaning.
- Use a soft, lint-free cloth lightly dampened with water or isopropyl alcohol to clean the exterior of the printer.
- To clean the thermal print head, use a specialized thermal printer cleaning pen or a cotton swab lightly dampened with isopropyl alcohol. Gently wipe the print head surface. Allow it to dry completely before use.
- Regularly remove any paper dust or debris from the paper path.

6.2 Paper Roll Replacement

Replace the thermal paper roll when it runs out or when print quality degrades. Follow the steps outlined in Section 4.1.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Printer does not power on.	Power cable not connected or power outlet issue.	Ensure power cable is securely connected to both printer and power outlet. Test the outlet with another device.

Problem	Possible Cause	Solution
No print output.	Paper jam, out of paper, incorrect driver, or wrong printer selected.	Check for paper jams and clear them. Replace paper roll. Verify driver installation and ensure the correct printer is selected in your application.
Poor print quality.	Dirty print head, low quality paper, or incorrect settings.	Clean the thermal print head (refer to Section 6.1). Use high-quality thermal paper. Check print settings in your application.
Bluetooth connection issues.	Printer not discoverable, incorrect pairing, or device incompatibility.	Ensure printer Bluetooth is active. Re-pair the device. For desktop Bluetooth, contact support for port settings if needed. Note potential iOS compatibility limitations.
Cash drawer not opening.	Cable not connected, software command issue.	Ensure cash drawer cable is securely connected. Verify that your software is sending the correct command to open the drawer.

8. SPECIFICATIONS

Brand	Everycom
Model Number	EC-H58_BLTH
Connectivity Technology	Bluetooth, USB
Resolution	203 x 203 DPI
Operating System Compatibility	Windows 10 (and other Windows versions), Android (via SDK integration)
Compatible Device	PC
Special Feature	Lightweight, Portable
Item Weight	800 g
Product Dimensions (LxWxH)	18 x 13 x 10 cm
Included Components	1 x Everycom EC-58 58mm (2 Inches) Direct Thermal Printer

9. WARRANTY INFORMATION

The Everycom EC-58 Direct Thermal Printer comes with a **1-year warranty** valid across India. Please retain your purchase receipt for warranty claims.

10. CUSTOMER SUPPORT

For any technical assistance, troubleshooting, or warranty inquiries, please contact Everycom Customer Care:

Toll-Free Number: 1800 121 4480

Customer Support Working Hours: Monday - Saturday, 10:00 AM - 6:30 PM (IST), except on public holidays.

**PRO-ACTIVE
CUSTOMER SERVICE
1800 121 4480
TOLL-FREE**

**Customer Support Working Hours
(Mon-Sat 10:00-18:30 Except on Public Holidays)**



Figure 5: Customer Support Details

This image provides the Everycom customer service toll-free number (1800 121 4480) and working hours (Mon-Sat 10:00-18:30, except public holidays). It features an illustration of a customer service representative at a desk with a headset.

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