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› Desktronic HOME-ONE Electric Height-Adjustable Desk User Manual

Desktronic HOME-ONE

Desktronic HOME-ONE Electric Height-Adjustable Desk User Manual

Model: HOME-ONE

1. INTRODUCTION

Thank you for choosing the Desktronic HOME-ONE Electric Height-Adjustable Desk. This manual provides essential information for the safe and efficient assembly, operation, and maintenance of your new desk. Please read this manual thoroughly before use and retain it for future reference.

HOME ONE

Standing Desk That Offers More



Top
Rated
☆ 2021

Top
Rated
☆ 2022

Image: The Desktronic HOME-ONE standing desk, highlighting its modern design and features.

2. SAFETY INFORMATION

To ensure safe operation and prevent damage, please observe the following safety guidelines:

- Ensure all components are securely fastened before use.
- Keep children and pets away from the desk during height adjustment.
- Do not place hands or objects near moving parts during operation.
- Do not overload the desk. The maximum weight capacity is 100 kg (220 lbs).
- Only use the provided power adapter and ensure it is connected to a grounded outlet.
- Avoid spilling liquids on the control panel or electrical components.
- If the desk malfunctions or makes unusual noises, disconnect power immediately and contact support.

3. PACKAGE CONTENTS

Before assembly, verify that all parts are present and undamaged. If any parts are missing or damaged, please contact Desktronic customer support.



Image: The packaging for the Desktronic HOME-ONE desk, indicating careful handling.

Your package should include:

- Desktop Surface (1)
- Desk Frame (Legs, Crossbar, Feet)
- Control Box
- Touchscreen Control Panel
- Power Adapter and Cable
- Assembly Hardware (Screws, Washers, Allen Keys)

- Cable Management Clips (Optional)
- User Manual (This document)

4. SETUP AND ASSEMBLY

Assembly is designed to be straightforward and typically takes about 25 minutes. A complete tool set is included. It is recommended to have two people for assembly, especially when handling the desktop.

Easy to Assemble



5-star multilingual
user manual



Ready in
25 minutes



Tools
included



Image: Illustration showing the ease of assembly for the Desktronic desk, highlighting pre-drilled holes and included tools.

Assembly Steps:

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, soft surface to prevent scratches.
2. **Attach Feet to Legs:** Securely attach the desk feet to the bottom of each lifting column (leg) using the provided screws and Allen key.

3. **Connect Crossbar:** Attach the crossbar between the two lifting columns. Ensure the motor and cable connections are facing the correct direction as per the diagram in the included assembly guide.
4. **Mount Control Box:** Secure the control box to the designated area on the crossbar using the provided screws.
5. **Connect Cables:** Connect the motor cables from the lifting columns to the control box. Connect the control panel cable to the control box. Finally, connect the power adapter cable to the control box.
6. **Attach Desktop:** Carefully place the desktop upside down on a soft surface. Position the assembled frame onto the desktop, aligning the pre-drilled holes. Secure the frame to the desktop using the provided screws.
7. **Cable Management:** Use the included cable management clips to neatly route and secure all cables, preventing them from snagging or getting pinched during height adjustments.
8. **Flip Desk Upright:** With assistance, carefully flip the assembled desk upright and place it in its desired location.

5. OPERATING INSTRUCTIONS

Your Desktronic HOME-ONE desk features an intuitive touchscreen control panel for easy height adjustment and memory presets.

Adjust With One Touch



Touchscreen
digital display



3 adjustable
settings



Integrated USB
& USB-C ports



Image: Close-up of the Desktronic desk's touchscreen control panel with USB and USB-C charging ports.

Basic Operation:

- **Adjusting Height:** Use the UP (▲) and DOWN (▼) arrows on the touchscreen to smoothly adjust the desk to your desired height. The current height in centimeters will be displayed.
- **Setting Memory Presets:** Your desk has 3 memory presets (1, 2, 3).
 - a. Adjust the desk to your desired height.
 - b. Press the 'M' button (Memory) once. The display will show 'S-'.
 - c. Within 3 seconds, press the desired preset number (1, 2, or 3). The display will confirm the setting.
- **Recalling Presets:** Simply press the corresponding preset number (1, 2, or 3) to automatically move the desk to the saved height.
- **USB Charging Ports:** The control panel includes integrated USB-A and USB-C ports for convenient charging of your devices.

Perfect Height Every Time



From sitting to standing in seconds



Millimeter-exact adjustment



ergonomic
product

tested and recommended by

.IGR

Institut
für Gesundheit
und Ergonomie

www.igr-ev.de

Image: Visual representation of the desk's height adjustment range, from 72cm to 119cm.

Advanced Features:

- **Anti-Collision System:** The desk is equipped with an anti-collision system. If the desk encounters an obstacle during adjustment, it will automatically stop and reverse slightly to prevent damage.
- **Child Lock:** To activate the child lock, press and hold the 'M' button for 5 seconds until 'LOC' appears on the display. To deactivate, press and hold 'M' again for 5 seconds.

6. MAINTENANCE

Regular maintenance will help prolong the life and performance of your Desktronic desk.

- **Cleaning:** Wipe the desktop and frame with a soft, damp cloth. Avoid abrasive cleaners or harsh chemicals that could damage the finish.
- **Cable Inspection:** Periodically check all cables for any signs of wear, fraying, or damage. Ensure they are securely

connected and not pinched.

- **Fastener Check:** Occasionally check all screws and fasteners to ensure they remain tight. Retighten if necessary.
- **Motor Care:** The motor is designed for long-term use and requires no special lubrication. Avoid obstructing the motor or lifting columns.

7. TROUBLESHOOTING

If you encounter any issues with your desk, please refer to the following common problems and solutions before contacting customer support.

Problem	Possible Cause	Solution
Desk does not move.	Power cable disconnected; Control box not connected; Overload.	Check all power and motor connections. Reduce weight on desk. Perform a reset (see below).
Desk moves unevenly or makes unusual noise.	Loose fasteners; Obstruction; Damaged component.	Check and tighten all screws. Ensure no cables or objects are obstructing the legs. Contact support if issue persists.
Display shows an error code (e.g., E01, E02).	Overheat protection; Sensor error; Motor fault.	Disconnect power for 10 minutes, then reconnect. If error persists, perform a reset. If still unresolved, contact support.
Anti-collision system triggers too often.	Sensitivity too high; Obstruction.	Ensure no objects are near the desk's path. Refer to the full assembly guide for adjusting sensitivity if available.

Reset Procedure:

If your desk is unresponsive or displaying an error, a reset may resolve the issue:

1. Disconnect the power cable from the wall outlet.
2. Wait for at least 30 seconds.
3. Reconnect the power cable.
4. Press and hold the DOWN (▼) button until the desk reaches its lowest position and then slightly rises and stops. This indicates a successful reset.

8. SPECIFICATIONS

Detailed technical specifications for the Desktronic HOME-ONE Electric Height-Adjustable Desk:

Feature	Specification
Model Number	HOME-ONE
Dimensions (D x W x H)	31.5"D x 62.99"W x 86.61"H (approx. 80cm D x 160cm W x 72-119cm H)
Height Adjustment Range	72 cm to 119 cm (28.3" to 46.8")

Feature	Specification
Maximum Weight Capacity	100 kg (220 lbs)
Motor Type	Electric Single Motor
Control Panel	Touchscreen Digital Display with 3 Memory Presets
Charging Ports	Integrated USB-A and USB-C
Frame Material	Alloy Steel (70x70mm legs)
Desktop Material	25 mm FSC Melamine Resin-Coated Chipboard and Laminate
Safety Features	Anti-Collision System, Child Lock
Certifications	TÜV SÜD certified motor and frame, IGR Certified Ergonomic Product, FSC certified materials
Assembly Time	Approx. 25 minutes (with included tools)
Item Weight	40 Kilograms (88 lbs)

9. WARRANTY AND SUPPORT

Desktronic stands behind the quality of its products. Your HOME-ONE Electric Height-Adjustable Desk comes with a comprehensive warranty.

DESKTRONIC® Exclusive

5-Year Full Warranty

Frame + Electronics

IGR Certified
Ergonomic
Product

.IGR Institut
für Gesundheit
und Ergonomie



AUSZEICHNUNG

Unsere Bewertung

Sehr Gut

02/2022

WARENVERGLEICH.DE



EU-based business

Our business, our factory and
our 24/7 tech support are all EU-based

Image: Desktronic Exclusive 5-Year Full Warranty for Frame + Electronics, along with various product certifications.

Warranty Information:

The Desktronic HOME-ONE desk is covered by a **5-Year Full Warranty** on both the frame and electronics. This warranty covers manufacturing defects and ensures reliable operation under normal use conditions. Please retain your proof of purchase for warranty claims.

Customer Support:

For any questions, technical assistance, or warranty claims, please contact Desktronic customer support. Our EU-based team is available to assist you.

Website: www.desktronic.com (Please check the official website for the most current contact information.)

Email: support@desktronic.com

Phone: Refer to the official website for regional contact numbers.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question