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> SENCKIT Multi-mode Smart Gateway User Manual

## SENCKIT Bluetooth+Zigbee Multi-mode Gateway

# SENCKIT Multi-mode Smart Gateway User Manual

Model: Bluetooth+Zigbee (ASIN: B09T8TLF9Q)

## 1. INTRODUCTION

The SENCKIT Multi-mode Smart Gateway serves as a central bridge for connecting various ZigBee and Bluetooth devices within your smart home ecosystem. This gateway facilitates seamless communication between different smart devices, enabling unified control and automation through a single interface.

It supports Wi-Fi, ZigBee, and Bluetooth multi-protocol communication, including Bluetooth Mesh, ensuring stable control for a large number of devices. This manual provides essential information for setting up, operating, and maintaining your Smart Gateway.

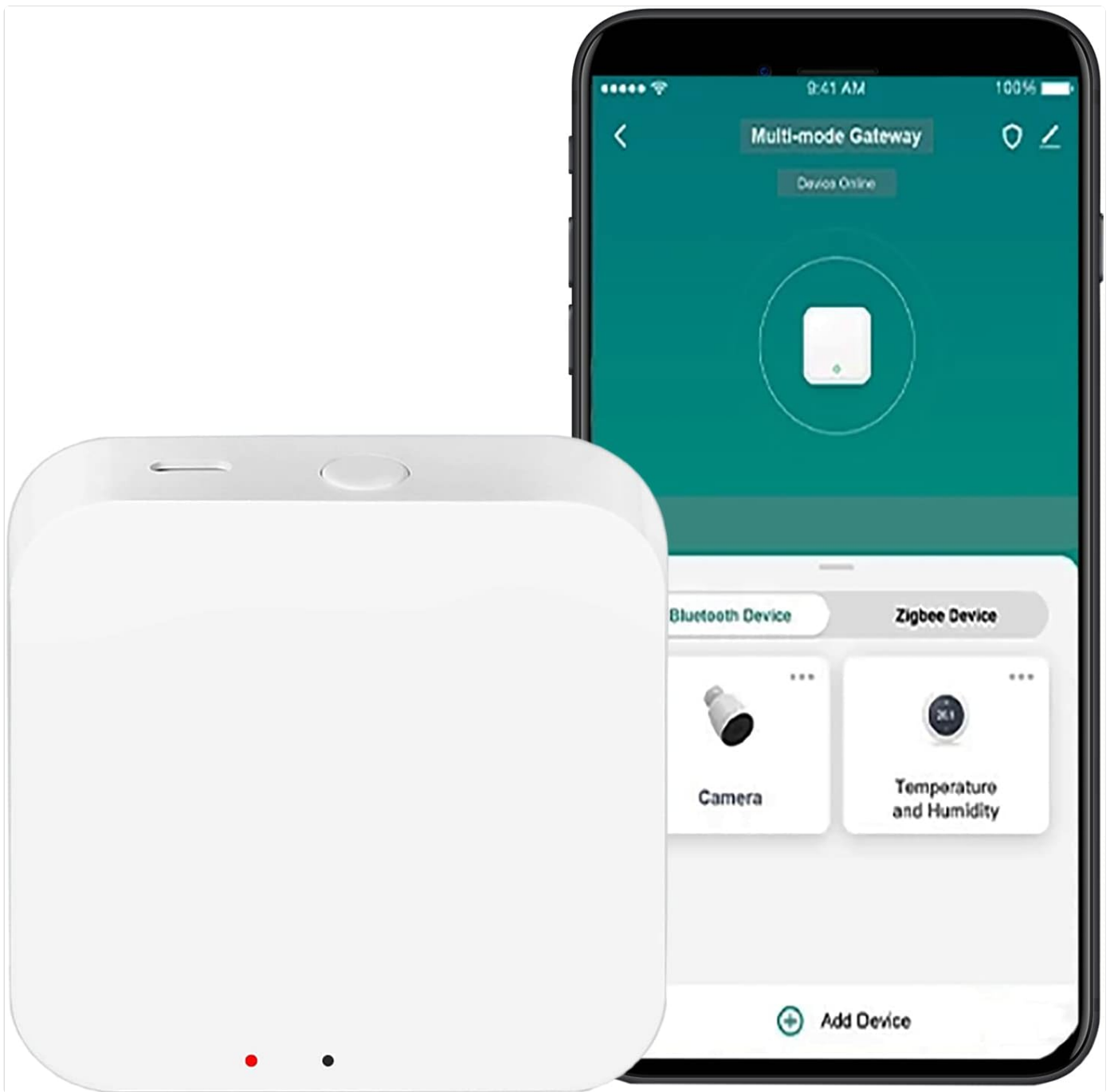


Figure 1: SENCKIT Multi-mode Smart Gateway with its mobile application interface.

## 2. PACKAGE CONTENTS

Upon opening the package, please verify that all items are present and in good condition:

- 1 x Smart Zigbee Bluetooth Gateway
- 1 x Power Supply Line (USB cable)
- 1 x User Manual (this document)

## 3. SPECIFICATIONS

Parameter	Value
Product Name	Smart Gateway

Power Input	DC 5V1A
Working Temperature	-10°C ~ 55°C (14°F ~ 131°F)
Working Humidity	10% ~ 90% (non-condensing)
Wireless Connection	WIFI, ZigBee, Bluetooth
Item Weight	1.6 ounces (approx. 45 grams)
Product Dimensions	2.5 x 2.5 x 0.6 inches (approx. 6.35 x 6.35 x 1.52 cm)
Manufacturer	SENCKIT

## 4. SETUP GUIDE

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Follow these steps to set up your SENCKIT Smart Gateway and connect it to your smart home network.

### 4.1 Initial Power-On

1. Connect the provided power supply line to the Smart Gateway's power input port.
2. Plug the other end of the power supply line into a standard DC 5V1A power adapter (not always included, typically a USB wall adapter).
3. The gateway will power on, and indicator lights will show its status. Refer to the LED indicator section for details.



Figure 2: Gateway compatibility with various smart home platforms and protocols.

#### 4.2 Connecting to Smart Life/Tuya App

The Smart Gateway operates with the Smart Life or Tuya App, which is essential for controlling your smart devices.

1. Download the "Smart Life" or "Tuya Smart" app from your mobile device's app store (available on iOS and Android).
2. Register or log in to your account within the app.
3. In the app, tap the "+" icon (usually in the top right corner) to add a new device.
4. Select "Gateway" or "Control Hub" from the device list, then choose the "Multi-mode Gateway" option.
5. Follow the on-screen instructions to connect the gateway to your Wi-Fi network. Ensure your phone is connected to a 2.4GHz Wi-Fi network during setup.
6. Once successfully added, the gateway will appear in your device list within the app.

Much safer to create an intelligent home system with smart home automation featured.



Wireless remote control your smart devices under one same interface for added convenience

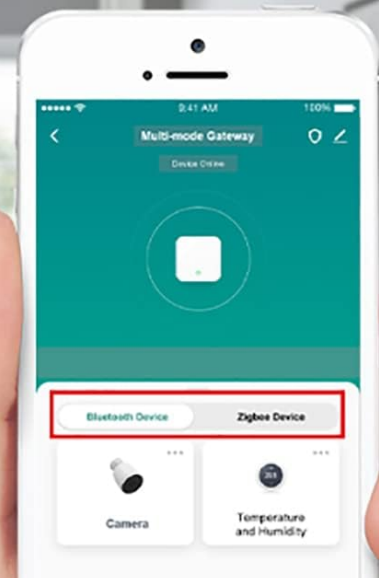


Figure 3: The Smart Gateway acts as a central bridge for various smart devices.

## 5. OPERATING INSTRUCTIONS

Once your Smart Gateway is set up, you can begin adding and controlling your smart devices.

### 5.1 Adding ZigBee and Bluetooth Devices

The gateway allows you to add up to 100 Tuya ZigBee devices or 100 Bluetooth devices.

1. Open the Smart Life/Tuya App and select your Smart Gateway from the device list.
2. Tap "Add sub-device" or a similar option within the gateway's interface.
3. Put your ZigBee or Bluetooth device into pairing mode (refer to the device's specific manual for instructions).
4. The app will scan for nearby devices. Once detected, confirm the addition.
5. You can then rename the device and assign it to a room for better organization.

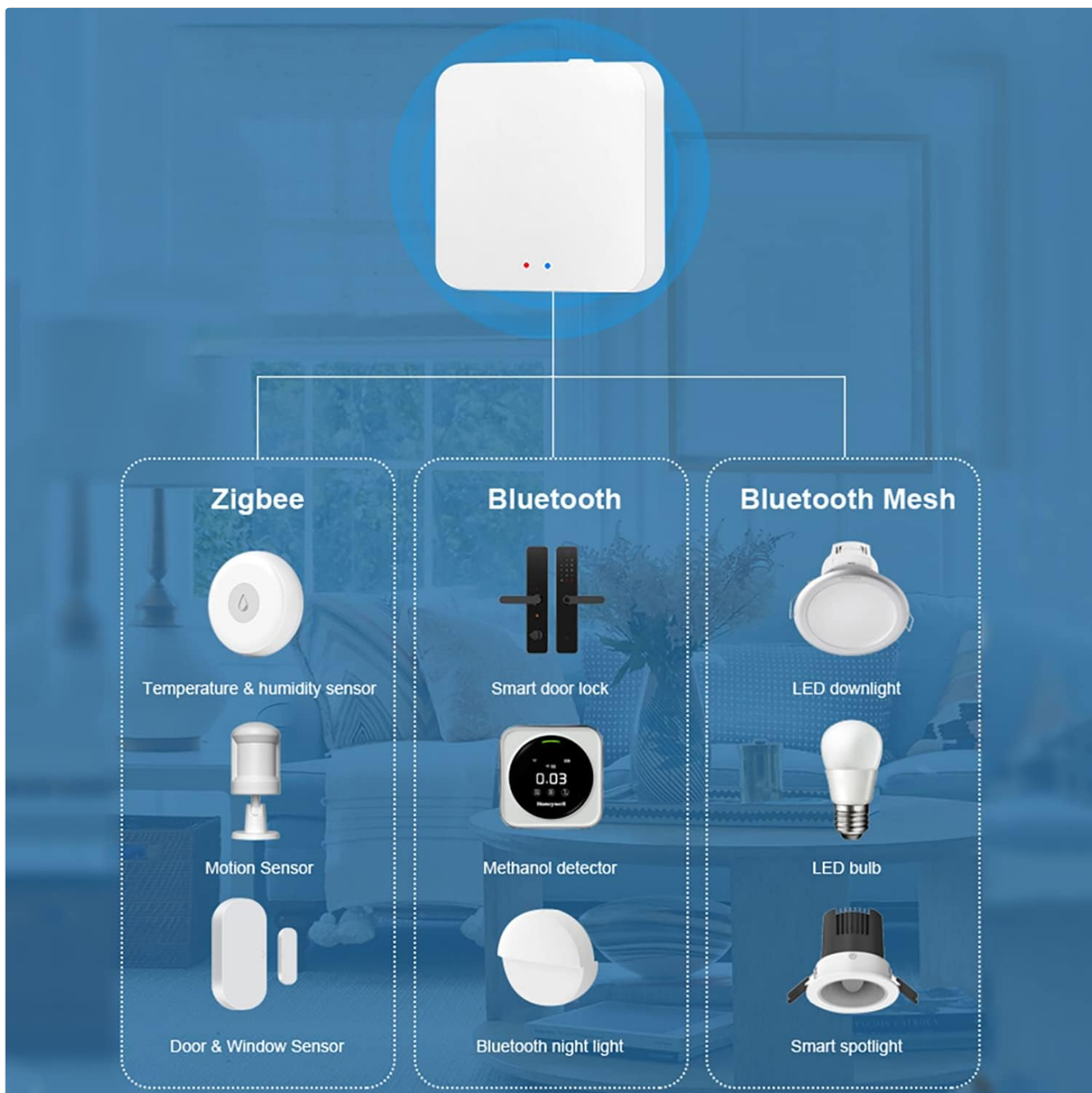


Figure 4: Examples of Zigbee, Bluetooth, and Bluetooth Mesh devices compatible with the gateway.

## 5.2 Voice Control Integration (Alexa/Google Home)

The Smart Gateway supports voice control via Amazon Alexa and Google Assistant.

1. Ensure your Smart Life/Tuya account is linked to your Alexa or Google Home app.
2. Discover devices through your voice assistant app.
3. Once discovered, you can use voice commands to control connected devices. For example, "Alexa, turn on the living room light" or "Hey Google, set the bedroom temperature to 22 degrees."

# Voice Control Supported

Alexa, turn on the bedroom ZigBee valve controller



Figure 5: Voice control setup with Amazon Alexa and Google Home.

## 5.3 Creating Smart Scenes and Automations

Leverage the full potential of your smart home by creating custom scenes and automations.

- In the Smart Life/Tuya App, navigate to the "Smart" or "Automation" section.
- You can set up conditions (e.g., "when motion is detected," "when temperature reaches X," "at a specific time") to trigger actions (e.g., "turn on lights," "lock doors," "activate a scene").
- Sub-devices connected to the gateway can act as triggers for these automations, enabling true whole-house linkage.



**The multi-mode gateway supports Wi-Fi+Bluetooth+Zigbee multi-protocol communication. Bluetooth mesh (SIG) and Zigbee communication ensure stable control of 128 devices.**

Figure 6: The gateway supports a wide range of Zigbee and Bluetooth devices for comprehensive smart home automation.



Figure 7: Example of smart device linkage for real-sense intelligence.

## 6. MAINTENANCE

To ensure optimal performance and longevity of your SENCKIT Smart Gateway, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the exterior of the gateway. Do not use liquid cleaners or abrasive materials.
- **Placement:** Place the gateway in a central location within your home to maximize wireless signal coverage. Avoid placing it near large metal objects, strong electromagnetic fields, or other wireless devices that may cause interference.
- **Firmware Updates:** Regularly check the Smart Life/Tuya App for firmware updates for your gateway. Updates often include performance improvements, new features, and security enhancements.
- **Power Supply:** Always use the original power supply line or a compatible DC 5V1A adapter to prevent damage to the device.

## 7. TROUBLESHOOTING

If you encounter issues with your Smart Gateway, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Gateway not powering on.	No power, faulty power adapter/cable.	Check power connection. Try a different USB cable or power adapter (DC 5V1A).
Cannot connect gateway to Wi-Fi.	Incorrect Wi-Fi password, 5GHz Wi-Fi network, weak signal, gateway too far from router.	Ensure correct 2.4GHz Wi-Fi password. Move gateway closer to router. Restart router and gateway.
Cannot add sub-devices (ZigBee/Bluetooth).	Sub-device not in pairing mode, too far from gateway, interference.	Ensure sub-device is in pairing mode. Move sub-device closer to gateway. Check for interference sources.
Voice control not working.	Smart Life/Tuya account not linked to voice assistant, device not discovered.	Verify account linking in Alexa/Google Home app. Re-discover devices. Ensure correct voice commands are used.
Gateway frequently disconnects.	Unstable Wi-Fi, network congestion, power fluctuations.	Check Wi-Fi stability. Reduce network congestion. Ensure stable power supply.

If the problem persists, please contact SENCKIT customer support for further assistance.

## 8. WARRANTY AND SUPPORT

SENCKIT offers a **24-month warranty** for this Smart Gateway, covering manufacturing defects and malfunctions under normal use conditions.

For technical support, warranty claims, or any inquiries regarding your SENCKIT Smart Gateway, please contact SENCKIT customer service through the contact information provided on the product packaging or the official SENCKIT website. Please have your product model (Bluetooth+Zigbee Multi-mode Gateway) and ASIN (B09T8TLF9Q) ready when contacting support.