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### **Billboard BB-SOUL-ANC**

# Billboard Soul ANC Wireless Earbuds Instruction Manual

Model: BB-SOUL-ANC

### 1. Introduction

Thank you for choosing the Billboard Soul ANC Wireless Earbuds. These earbuds are designed to provide a superior audio experience with advanced features such as Active Noise Cancellation (ANC) and Environmental Noise Cancellation (ENC). Enjoy crystal-clear sound, convenient touch controls, and a built-in microphone for calls, all powered by a long-lasting battery.

This manual provides detailed instructions to help you set up, operate, and maintain your earbuds for optimal performance.



Image 1.1: Billboard Soul ANC Wireless Earbuds in their purple charging case.

# 2. PACKAGE CONTENTS

- Billboard Soul ANC Wireless Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual (this document)
- · Warranty Information

# 3. SETUP

### 3.1 Initial Charging

Before first use, fully charge the earbuds and the charging case. Connect the provided USB charging cable to the charging port on the case and a power source. The indicator light on the case will show charging status. Once fully charged, the indicator light will change or turn off.



Image 3.1: The earbuds offer up to 9 hours of continuous use, with an additional 36 hours provided by the fully charged case, totaling 45 hours of playback.

### 3.2 Bluetooth Pairing

- 1. Ensure the earbuds are charged.
- 2. Open the charging case. The earbuds will automatically enter pairing mode, indicated by a flashing LED light on the earbuds.
- 3. On your device (smartphone, tablet, laptop), go to Bluetooth settings and turn Bluetooth on.
- 4. Search for available devices and select "Billboard Soul ANC" from the list.
- 5. Once connected, the LED indicator on the earbuds will stop flashing or turn off, and your device will confirm

the connection.

6. If pairing fails, place the earbuds back in the case, close it, and repeat the steps.

### 4. OPERATING INSTRUCTIONS

### 4.1 Power On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on. Alternatively, press and hold the touch control area on both earbuds for 3 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically power off. Alternatively, press and hold the touch control area on both earbuds for 5 seconds.

### **4.2 Touch Controls**

The Billboard Soul ANC Earbuds feature intuitive touch controls on each earbud. Refer to the diagram below for common functions:

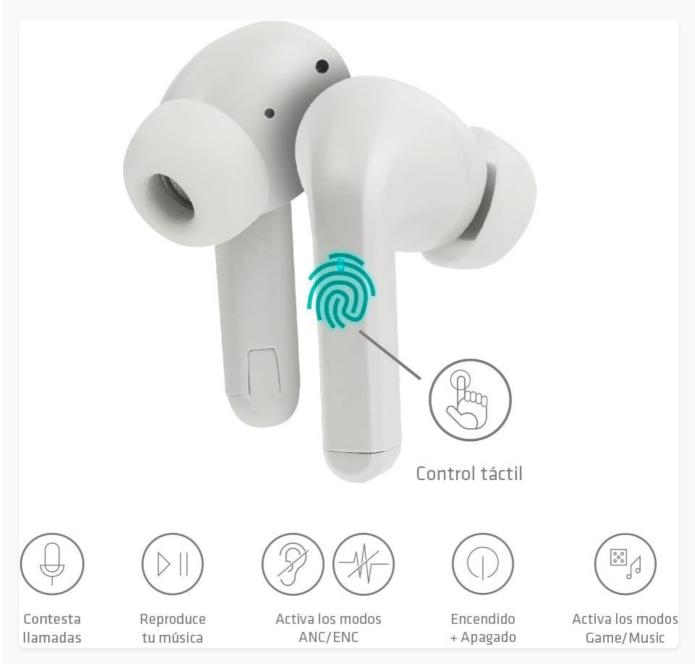


Image 4.1: Touch control functions for music playback, call management, and mode switching.

- Play/Pause: Single tap on either earbud.
- Next Track: Double tap on the right earbud.
- Previous Track: Double tap on the left earbud.
- Answer/End Call: Single tap on either earbud.
- Reject Call: Press and hold on either earbud for 2 seconds.
- Activate Voice Assistant: Triple tap on either earbud.
- ANC/ENC Mode Switch: Press and hold on the left earbud for 2 seconds to cycle through ANC On, ENC On, and Normal modes.

# 4.3 Active Noise Cancellation (ANC) and Environmental Noise Cancellation (ENC)

The earbuds offer two advanced noise cancellation modes:

- Active Noise Cancellation (ANC): Reduces ambient noise, allowing you to focus on your audio.
- Environmental Noise Cancellation (ENC): Enhances call clarity by reducing background noise during phone
  conversations.

To switch between ANC On, ENC On, and Normal modes, press and hold the touch control area on the left earbud for 2 seconds. A voice prompt will confirm the mode change.



Image 4.2: Visual representation of ANC and ENC technology for precise noise cancellation.

### 4.4 Wearing the Earbuds

Insert the earbuds gently into your ear canal and rotate them slightly to find a comfortable and secure fit. A proper seal is essential for optimal sound quality and noise cancellation performance.

## 5. MAINTENANCE

### 5.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Gently remove any earwax or debris from the earbud tips and speaker mesh using a small, soft brush or cotton swab.

### 5.2 Storage

When not in use, store the earbuds in their charging case to protect them from dust, damage, and to keep them charged.

### **5.3 Battery Care**

- Avoid exposing the earbuds and charging case to extreme temperatures (hot or cold).
- Charge the device regularly, even if not in frequent use, to maintain battery health.
- · Use only the provided charging cable or a certified equivalent.

# 6. TROUBLESHOOTING

- Earbuds not pairing: Ensure both earbuds are charged and in pairing mode. Turn off and on your device's Bluetooth. If issues persist, try resetting the earbuds (refer to manufacturer's specific reset instructions if available, or place them back in the case and try pairing again).
- **No sound from one earbud:** Place both earbuds back in the charging case, close the lid, wait a few seconds, then take them out again. This often re-syncs them.
- **Charging issues:** Check if the charging cable is securely connected to both the case and the power source. Ensure the charging contacts on the earbuds and inside the case are clean and free of debris.
- ANC not working effectively: Ensure the earbuds are properly seated in your ears to create a good seal. Check that ANC mode is activated via the touch controls.
- Poor call quality: Ensure the microphone is not obstructed. Check that ENC mode is active for clearer calls.

### 7. SPECIFICATIONS

Feature	Specification
Model Name	Soul
Model Number	BB-SOUL-ANC
Connectivity Technology	Wireless (Bluetooth)
Noise Control	Active Noise Cancellation (ANC)
Microphone Form Factor	Built-in
Battery Life (Average)	Up to 45 Hours (with charging case)
Control Method	Touch
Sensitivity	98 dB
Impedance	32 Ohms
Compatible Devices	Desktop computers, Laptops, Smartphones, Tablets
Battery Composition	Lithium Polymer

# 8. WARRANTY AND SUPPORT

Your Billboard Soul ANC Wireless Earbuds come with a limited warranty. Please refer to the separate warranty information document included in your package for details regarding coverage, terms, and conditions.

For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact Billboard customer service through the contact information provided in your warranty documentation or on the official Billboard product support website.

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### **Related Documents - BB-SOUL-ANC**

Soul-Advance.	Audífonos Billboard Soul Advance TWS con Cancelación Activa de Ruido - Manual y  Especificaciones  Guía completa de los audífonos inalámbricos Billboard Soul Advance TWS. Incluye especificaciones, instrucciones de uso, carga, emparejamiento, control de llamadas, modos ANC/Transparencia, garantía y soporte. Modelo BB-E12919, BB-E12926.
EARLOGO PIAN AS 88-97-63	Billboard True Wireless Stereo Earbuds BB-BT-EB User Manual User manual for Billboard True Wireless Stereo Earbuds (Model BB-BT-EB), providing instructions on setup, functions, connection, safety precautions, battery information, technical support, and warranty details.
Manager of the second of the s	Billboard True Wireless Earbuds User Manual & Guide Comprehensive guide for Billboard True Wireless Earbuds (BB-BT-EB), covering setup, operation, troubleshooting, and warranty information. Learn how to pair, play, manage calls, and charge your earbuds.
	Billboard True Wireless Earbuds BB-BT-EB User Manual User manual for Billboard True Wireless Earbuds (Model BB-BT-EB), covering package contents, functions, charging, pairing, music playback, call handling, safety information, and warranty.
THE STATE OF THE S	Billboard True Wireless Earbuds BB-BT-EB User Manual User manual for Billboard True Wireless Earbuds (Model BB-BT-EB), detailing setup, operation, safety guidelines, FCC compliance, battery information, and limited warranty.
billhoard and the state of the	Billboard True Wireless Fin Earbuds with Charging Case User Manual User manual for Billboard True Wireless Fin Earbuds with Charging Case, covering Bluetooth pairing, automatic pairing, charging, device safety, battery information, technical support, FCC information, and limited warranty.