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- › [Roku](#) /
- › [Roku Ultra 4802R Streaming Device Instruction Manual](#)

## Roku 4802R

# Roku Ultra 4802R Streaming Device Instruction Manual

Brand: Roku | Model: 4802R

## 1. INTRODUCTION

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The Roku Ultra is a powerful streaming player designed to deliver fast and seamless access to entertainment. It supports 4K, Dolby Vision, HDR10+, and Dolby Atmos sound, providing a cinematic viewing experience. This manual provides comprehensive instructions for setting up, operating, and maintaining your Roku Ultra device.

## 2. WHAT'S IN THE BOX

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- Roku Ultra streaming player
- Roku Voice Remote Pro
- Headphones
- USB charging cable (for remote)
- Power adaptor

# What's in the box

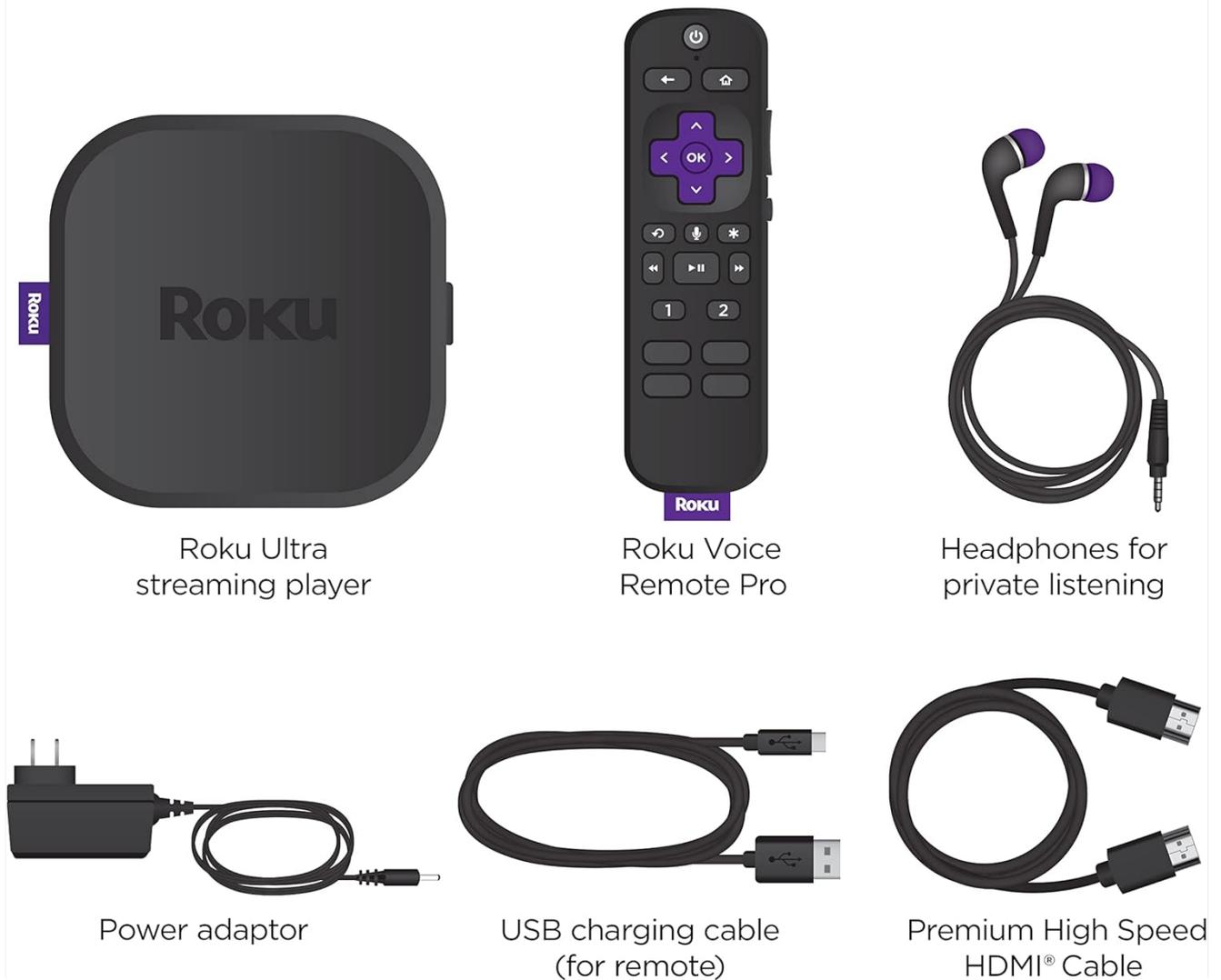


Figure 1: Contents of the Roku Ultra package. Includes the Roku Ultra streaming player, Roku Voice Remote Pro, headphones, USB charging cable for the remote, and a power adapter.

## 3. SETUP

- 1. Connect the Roku Ultra:** Plug the power adaptor into the Roku Ultra and an electrical outlet. Connect the included HDMI cable from the Roku Ultra to an HDMI port on your TV.
- 2. Network Connection:** For optimal performance, connect the Roku Ultra to your home network using either Wi-Fi or an Ethernet cable. The device supports both.
- 3. Power On and Pair Remote:** Turn on your TV and select the correct HDMI input. The Roku Ultra will power on automatically. Insert the batteries into the Roku Voice Remote Pro. The remote should pair automatically. If not, follow the on-screen instructions or press the pairing button inside the battery compartment.
- 4. On-Screen Setup:** Follow the on-screen prompts to connect to your Wi-Fi network, update software, and create or log in to your Roku account. A Roku account is required to access streaming channels.

# Premium HDMI® cable included



Figure 2: The back of the Roku Ultra device, illustrating the USB, HDMI, Ethernet, and DC IN ports for connectivity.

## 4. OPERATING INSTRUCTIONS

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### 4.1. Roku Voice Remote Pro Features

The Roku Voice Remote Pro offers advanced features for enhanced control and convenience:

- **Rechargeable Battery:** The remote features a rechargeable battery, eliminating the need for disposable batteries. Use the included USB cable to charge.
- **TV Controls:** Power up your TV and adjust volume directly from the Roku remote.
- **Headphone Mode:** Plug wired headphones into the remote's 3.5mm jack for private listening, or connect wireless Bluetooth headphones via the Roku mobile app.
- **Hands-Free Voice Controls:** Say "Hey Roku" to search for content, launch channels, or control playback without pressing a button.
- **Lost Remote Finder:** Use voice command "Hey Roku, where's my remote?" or press the button on the Roku Ultra player to make the remote play an audible ping.
- **Personal Shortcut Buttons:** Customize two programmable buttons to quickly access your favorite channels or commands.

# ROKU

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with the purchase and activation of an eligible Roku device.

\*Premium Subscriptions on The Roku Channel are monthly subscription services with a free trial for select services. Promotional 30-day free trial must be redeemed by 4/26/25.

Figure 3: Key features of the Roku Voice Remote Pro, including its rechargeable battery and various control options.

# Roku

## America's #1 TV streaming platform

Based on hours streamed—Hypothesis Group

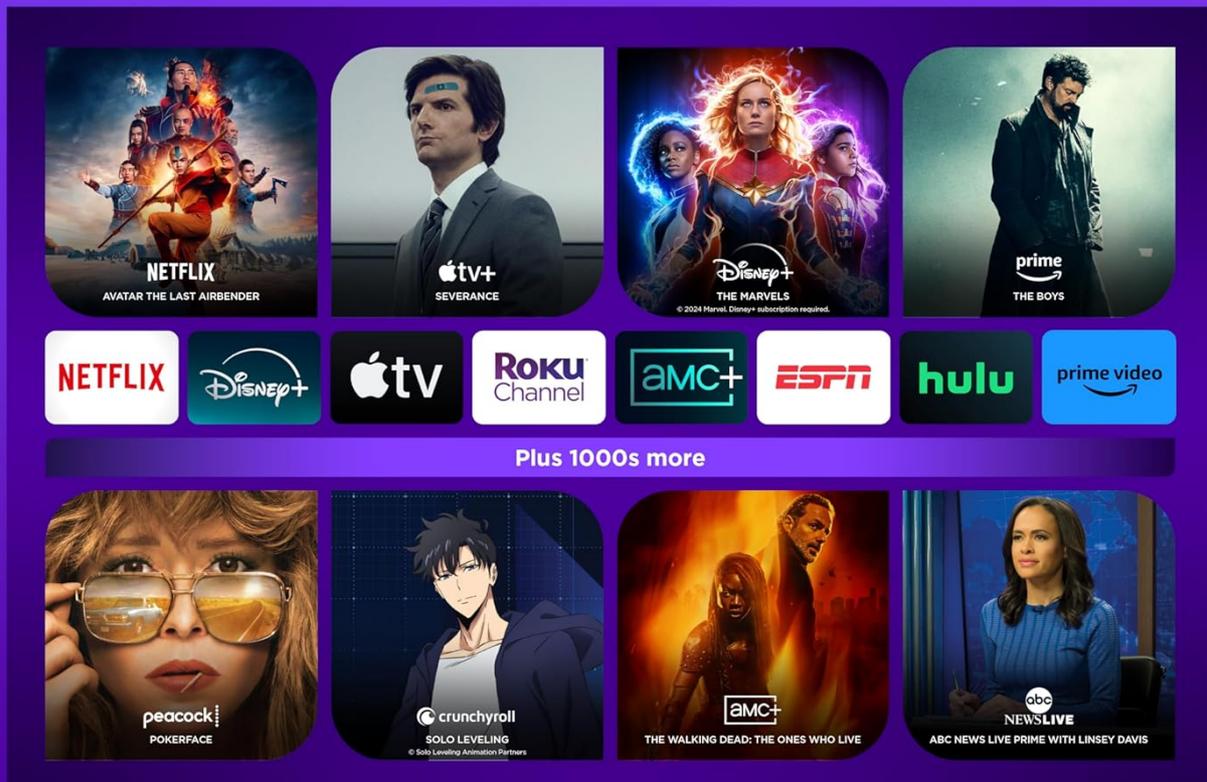


Figure 4: A closer look at the Roku Voice Remote Pro, detailing the layout and function of its buttons and ports.

### 4.2. Voice Control

Activate voice commands by saying "Hey Roku" or by pressing the microphone button on the remote. You can search for movies, TV shows, actors, or launch specific channels.

Video 1: Demonstration of the Roku Voice Remote Pro's voice control features, including searching for content and using the headphone jack for private listening.

### 4.3. Private Listening

For private viewing, plug the included headphones directly into the remote control. Alternatively, use the Roku mobile app to connect your wireless Bluetooth headphones for a quiet listening experience.



## Launch channels in a snap with your favorites front and center.

Figure 5: The Roku Voice Remote Pro with wired headphones connected, enabling private listening.

### 4.4. Lost Remote Finder

If you misplace your remote, you can easily find it by pressing the dedicated button on the Roku Ultra player. The remote will emit an audible ping to help you locate it. You can also use the voice command "Hey Roku, where's my remote?" if hands-free voice control is enabled.

Video 2: A comprehensive review of the 2022 Roku Ultra 4K, covering its features, performance, and user experience.

### 4.5. Streaming Content

The Roku Ultra provides access to a massive selection of free, live, and premium TV channels and streaming services. Enjoy content in stunning 4K resolution with Dolby Vision and HDR10+ support, complemented by immersive Dolby Atmos sound.

# A perfect fit for any smart home

Sports

Search

Streaming Store

Settings

*"Alexa, show me comedies on living room Roku."*



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Figure 6: The Roku home screen interface, showcasing a variety of available streaming applications.

## 4.6. Network Connectivity

The Roku Ultra supports both Wi-Fi and Ethernet connectivity. For the most stable and fastest connection, especially for 4K streaming, an Ethernet connection is recommended. Wi-Fi connectivity allows for flexible placement anywhere in your home.

## 5. MAINTENANCE

To ensure optimal performance and longevity of your Roku Ultra, consider the following:

- **Ventilation:** Ensure the device is placed in a well-ventilated area. If the device feels warm and is malfunctioning, disconnect the power and allow it to cool for 20-30 minutes. Avoid placing it in completely enclosed spaces without air circulation.
- **Cleaning:** Use a soft, dry cloth to clean the exterior of the Roku Ultra and its remote. Avoid liquid cleaners.
- **Software Updates:** The Roku Ultra will automatically download and install software updates. Ensure it is connected to the internet to receive these updates, which improve performance and add new features.

## 6. TROUBLESHOOTING

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- **No Picture/Sound:** Check all cable connections (HDMI, power). Ensure your TV is on the correct HDMI input. Restart the Roku Ultra by unplugging it from power for a few seconds and plugging it back in.
- **Remote Not Responding:** Ensure the remote is charged. If it's not paired, follow the pairing instructions in the setup section.
- **Buffering/Slow Streaming:** Check your internet connection speed. For Wi-Fi, try moving the Roku Ultra closer to your router or use an Ethernet connection. Restart your router and modem.
- **App Not Available/Region Restrictions:** Some apps or content may be region-locked or unavailable in certain areas. This is often due to licensing agreements.
- **Overheating:** If the device feels excessively warm and is experiencing performance issues, ensure it has adequate ventilation. Disconnect power and allow it to cool down.

## 7. SPECIFICATIONS

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Feature	Detail
Model Name	Roku Ultra 2022
Item Model Number	4802R
Product Dimensions	5 x 4.9 x 1 inches
Item Weight	5.9 ounces
Connectivity Technology	Bluetooth, Ethernet, USB, Wi-Fi
Connector Type	HDMI
Resolution	4K
Special Features	Bluetooth streaming, Works with Apple AirPlay and HomeKit, Works with Google Home, Works with Alexa
Supported Internet Services	Hulu, Netflix, Pandora, Prime Video, Vudu (and many more)
Remote Control Type	Roku Voice Remote Pro (Rechargeable)

## 8. WARRANTY AND SUPPORT

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The Roku Ultra typically comes with a 1-year manufacturer's warranty. For detailed warranty information, product support, or to access additional resources, please visit the official Roku support website or contact their customer service. Keep your purchase receipt for warranty claims.