Nokia Nokia G21

Nokia G21 User Manual

Model: Nokia G21

1. Introduction

Welcome to the user manual for your new Nokia G21 smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. Please read this manual carefully to ensure optimal performance and longevity of your Nokia G21.
The Nokia G21 is designed for reliable daily use, featuring a long-lasting battery and a versatile camera system. It operates on Android 11.0 and supports GSM networks.

2. What's in the Box

Upon unboxing your Nokia G21, please verify that all the following items are included:

- Nokia G21 Smartphone
- USB-C Cable
- Quick Start Guide
- SIM Ejector Tool

Note: The contents of the sales package may vary depending on your region and retailer.

3. Device Overview

Familiarize yourself with the physical components of your Nokia G21.



This image shows the Nokia G21 from three angles: the back view in a dark color, the front view displaying the screen with a time of 20:22, and another back view in a teal color. This provides a comprehensive look at the phone's design and display.



This image displays the Nokia G21 at an angle, with its screen illuminated and showing the time 20:22. The rear of the phone, featuring the camera module and Nokia branding, is also visible, highlighting the device's sleek profile.

4. Setup

4.1. Inserting SIM Card and Memory Card

Your Nokia G21 uses Nano-SIM cards. It also supports a microSD card for expandable storage.

1. Locate the SIM tray on the side of your phone.
2. Insert the SIM ejector tool into the small hole next to the tray to open it.
3. Carefully pull out the tray.
4. Place the Nano-SIM card(s) into the designated slots with the gold contacts facing down. If using a microSD card, place it in its slot.
5. Gently push the tray back into the phone until it clicks into place.



This image shows the back of the Nokia G21, highlighting its textured finish, the Nokia logo, and the vertical camera module with three lenses and a flash. This view is useful for locating the SIM tray on the side of the device.

4.2. Charging the Battery

Before first use, it is recommended to fully charge the battery.

1. Connect the USB-C cable to the charging port at the bottom of your phone.
2. Connect the other end of the cable to a compatible USB power adapter (not always included) and plug it into a wall outlet.
3. The battery indicator on the screen will show the charging status.

4.3. Powering On and Initial Setup

1. Press and hold the Power button (located on the side) until the phone vibrates and the Nokia logo appears.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

5. Operating Your Nokia G21

5.1. Basic Navigation

Your Nokia G21 features a responsive touchscreen. Use the following gestures:

- **Tap:** To open apps, select items, or type on the keyboard.
- **Swipe:** To scroll through screens, lists, or content.
- **Pinch:** To zoom in or out on photos and web pages.
- **Long press:** To access contextual menus or move app icons.

5.2. Making Calls and Sending Messages

To make a call, open the *Phone* app, enter the number, and tap the call icon. To send a message, open the *Messages* app, start a new conversation, enter the recipient and your message, then tap send.

5.3. Using the Camera

The Nokia G21 is equipped with a multi-lens camera system.

1. Open the *Camera* app from your home screen or app drawer.
2. Frame your shot using the on-screen preview.
3. Tap the shutter button to take a photo or the record button to start/stop video recording.
4. Swipe left or right to switch between different camera modes (e.g., Photo, Video, Portrait).

5.4. Connectivity

Wi-Fi: Go to *Settings* > *Network & internet* > *Wi-Fi*, turn Wi-Fi on, and select your desired network.
Bluetooth: Go to *Settings* > *Connected devices* > *Bluetooth*, turn Bluetooth on, and pair with nearby devices.

6. Maintenance

6.1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials.

6.2. Software Updates

Keep your phone's software up to date to ensure optimal performance and security. Go to *Settings* > *System* > *System update* to check for and install available updates.

6.3. Battery Care

To prolong battery life, avoid exposing your phone to extreme temperatures. It is recommended to keep the battery charge between 20% and 80% for daily use.

6.4. Storage Management

Regularly clear unnecessary files and apps to free up storage space. Go to *Settings* > *Storage* to manage your device's memory.

7. Troubleshooting

7.1. Common Issues

- **Phone not turning on:** Ensure the battery is charged. Try holding the Power button for 10-15 seconds to force a restart.
- **Network issues:** Check if your SIM card is properly inserted. Try restarting the phone. Verify your network settings.
- **Apps crashing:** Clear the app's cache (*Settings > Apps > [App Name] > Storage & cache > Clear cache*). If the issue persists, try reinstalling the app.
- **Slow performance:** Close unused apps, clear cache, or restart your device.

7.2. Factory Reset

A factory reset will erase all data from your phone and restore it to its original factory settings. **Back up your data before proceeding.**

1. Go to *Settings > System > Reset options*.
2. Select *Erase all data (factory reset)*.
3. Confirm your decision and enter your PIN/pattern/password if prompted.
4. The phone will restart and begin the reset process.

8. Specifications

Feature	Detail
Product Dimensions	6.48 x 2.99 x 0.33 inches
Item Weight	6.7 ounces (190 Grams)
Item Model Number	Nokia G21
Batteries	1 A batteries required. (included)
OS	Android 11.0
RAM	4 GB
Memory Storage Capacity	128 GB
Wireless Communication Technologies	Cellular
Connectivity Technologies	USB
Display Technology	LCD
Scanner Resolution	720 x 1600
Other Camera Features	Rear, Front
Audio Jack	No headphone jack
Form Factor	Smartphone
Color	Black (Dusk)
Phone Talk Time	10.7 Hours
Manufacturer	Nokia

Feature	Detail
Date First Available	February 21, 2022
Standing Screen Display Size	6.5 Inches
Battery Capacity	5050 Milliamp Hours
CPU Speed	1.6 GHz
Wireless Carrier	Unlocked (GSM Only)
Cellular Technology	4G

9. Warranty and Support

For warranty information and support, please refer to the warranty card included in your product packaging or visit the official Nokia support website. Keep your proof of purchase for warranty claims.
Important Note: This device does not include a US warranty as some manufacturers do not honor warranties for international items. Please verify warranty terms with your specific retailer or region.
For further assistance, you may contact Nokia customer support through their official channels.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question