VOCA CP120

VOCA CP120 Amplified Big Button Phone User Manual

Your guide to setting up and using your VOCA CP120 telephone.

1. Introduction

The VOCA CP120 is an amplified corded telephone designed with seniors and individuals with visual or hearing impairments in mind. It features large buttons, photo speed dial keys, an extra loud ringer, and adjustable volume controls to ensure clear communication and ease of use.



Figure 1.1: The VOCA CP120 Amplified Big Button Phone, showcasing its large keypad and photo speed dial buttons.

2. Package Contents

Please check the box for the following items:

- VOCA CP120 Telephone Base
- Handset
- Coiled Handset Cord
- Telephone Line Cord
- User Manual

3. Setup

3.1 Connecting the Phone

1. Connect one end of the **coiled handset cord** to the handset and the other end to the jack on the left side of the telephone base.
2. Connect one end of the **telephone line cord** to the TEL. LINE jack on the back of the telephone base.
3. Connect the other end of the **telephone line cord** to your telephone wall socket.
4. The phone does not require external batteries or a power adapter; it is powered directly from the telephone line.



Figure 3.1: The back of the VOCA CP120 phone, indicating that no external batteries are required for operation.

4. Operating Instructions

4.1 Making a Call

- Lift the handset.
- Dial the desired phone number using the large numeric keypad.
- Wait for the call to connect.
- To end the call, place the handset back on the cradle.

4.2 Receiving a Call

- When the phone rings, the LED light bar at the bottom of the phone will flash.
- Lift the handset to answer the call.
- To end the call, place the handset back on the cradle.



Figure 4.1: The VOCA CP120 phone highlighting the 6 speed dial buttons and the incoming call LED flashing light bar.

4.3 Speed Dial (Photo Buttons)

The phone features six customizable photo buttons (M1-M6) for quick dialing of important contacts.

- **To Program:** Lift the handset, press the**SAVE** button, dial the phone number you wish to save, then press the

desired photo button (M1-M6). Place the handset back on the cradle.

- **To Use:** Simply lift the handset and press the desired photo button (M1-M6). The phone will automatically dial the stored number.
- You can insert small photos of your contacts into the clear covers above each speed dial button for easy identification.

4.4 Volume Adjustment

The VOCA CP120 offers multiple ways to adjust volume for optimal listening comfort.

- **Handset Volume:** Use the slider switch on the side of the handset to adjust the earpiece volume during a call.



Figure 4.2: Adjusting the handset volume using the slider on the side of the handset.

- **Ringer Volume:** Use the 'Ringer' slider on the side of the phone base to adjust the incoming call ringtone volume.
- **Boost Mode Volume:** Use the 'Tone' slider on the side of the phone base to adjust the volume for the boost function.
- **Hand-Free Mode Volume:** Use the 'Volume' slider on the side of the phone base to adjust the speakerphone volume.

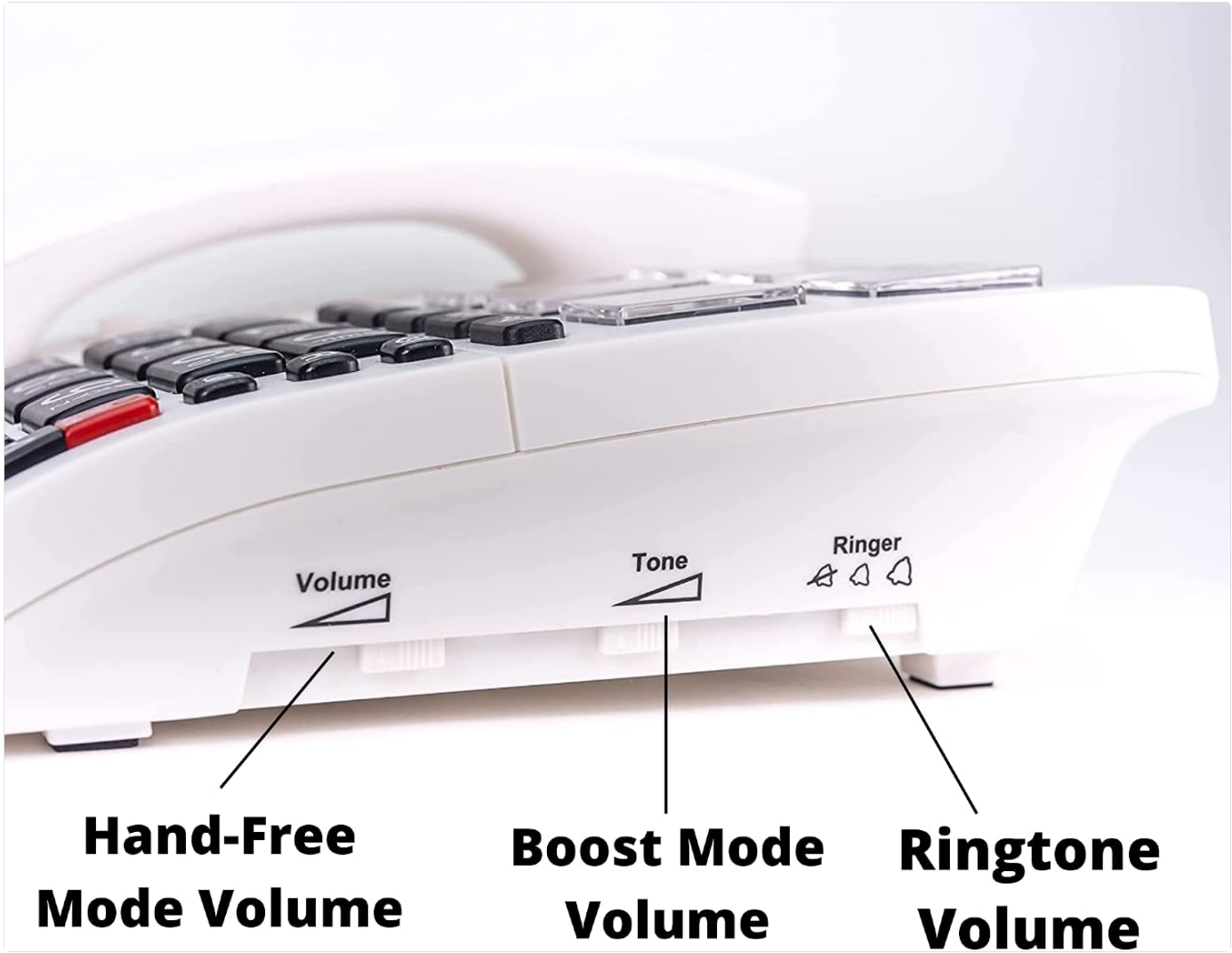


Figure 4.3: Side view of the VOCA CP120 phone showing the sliders for Hand-Free Mode Volume, Boost Mode Volume, and Ringtone Volume.

4.5 Special Features

- **Mute Button:** Press the **Mute** button during a call to temporarily silence your microphone. Press again to unmute.
- **Redial Button (R):** Press the **R** button to redial the last number called.
- **Flash Button:** Used for certain telephone services (e.g., call waiting, transferring calls). Consult your telephone service provider for details.
- **Volume Boost Mode Button (+40dB):** Press this button during a call to significantly amplify the incoming audio volume for users with hearing difficulties. Press again to deactivate.
- **Hand-free Mode Button (Speakerphone):** Press this button to activate the speakerphone function, allowing hands-free conversation. Press again to switch back to the handset.



Figure 4.4: Overview of the main buttons on the VOCA CP120 phone, including Save, Mute, Flash, Redial, Volume Boost, and Hand-free Mode.

5. Maintenance

5.1 Care and Cleaning

- Wipe the phone surface with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Avoid exposing the phone to direct sunlight, excessive moisture, or extreme temperatures.
- Keep the phone away from sources of strong electromagnetic fields.

6. Troubleshooting

If you experience issues with your VOCA CP120 phone, please refer to the table below for common problems and solutions.

Problem	Solution
No dial tone	Ensure the telephone line cord is securely connected to both the phone and the wall socket. Test the wall socket with another phone if possible.
Cannot hear caller / Caller cannot hear me	Adjust the handset volume slider. Ensure the Mute button is not activated. Check the handset cord connection.
Phone does not ring	Adjust the Ringer volume slider on the side of the phone. Ensure the phone line is active.
Speed dial buttons not working	Ensure numbers are correctly programmed. Follow the programming steps in Section 4.3.

7. Specifications

Key technical specifications for the VOCA CP120 telephone:

Feature	Detail
Model Number	CP120
Dimensions (Package)	22.7 x 19.2 x 10.2 cm
Weight	950 g
Telephone Type	Corded
Power Source	Corded Electric (Line Powered)
Ringtone Volume	Up to 90 dB
Call Volume Boost	Up to +40 dB
Speed Dial Buttons	6 Photo Buttons
Hearing Aid Compatible	Yes

8. Warranty and Support

8.1 Warranty Information

Your VOCA CP120 telephone is covered by a standard manufacturer's warranty against defects in materials and workmanship. Please retain your proof of purchase for warranty claims. For specific warranty terms and conditions, refer to the documentation included with your product or contact customer support.

8.2 Customer Support

For further assistance, technical support, or to access the digital user manual, please visit the VOCA website or use the QR code below:



Figure 8.1: Scan this QR code to access the digital user manual.

Alternatively, you can access the user manual directly via this link: VOCA CP120 User Manual (PDF)

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question