realme RMX3392

realme 9 Pro+ 5G Smartphone User Manual

Model: RMX3392

Brand: realme

Introduction

This user manual provides comprehensive instructions for the realme 9 Pro+ 5G Smartphone, Model RMX3392. It covers setup, operation, maintenance, and troubleshooting to ensure optimal performance and user experience. The realme 9 Pro+ features a powerful MediaTek Dimensity 920 5G processor, a vibrant 6.4-inch Super AMOLED display, and an advanced 50MP OIS camera system.

Setup

Unboxing and Initial Inspection

Carefully unbox your realme 9 Pro+ smartphone. Verify that all components are present and undamaged. The standard package includes:

- realme 9 Pro+ Smartphone
- USB Cable
- Charger
- SIM Ejector Tool
- Protective Case
- Important Information Guide



Image: Contents of the realme 9 Pro+ retail box, showing the smartphone, USB cable, charger, and documentation.

SIM Card Installation

The realme 9 Pro+ supports Dual-SIM (Nano-SIM). To install SIM cards:

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM cards into the designated slots on the tray, ensuring the gold contacts face down.
4. Carefully reinsert the tray into the phone until it clicks into place.

Initial Charging

Before first use, it is recommended to fully charge the device. Connect the provided USB cable to the phone's USB-C port and the charger, then plug the charger into a power outlet. The realme 9 Pro+ supports 60W SuperDart Charge for rapid charging.

Power On/Off

To power on, press and hold the Power button (located on the right side) until the realme logo appears. To power off, press and hold the Power button, then select 'Power off' from the options on the screen.

Operating Your Device

Display and Navigation

The realme 9 Pro+ features a 6.4-inch Super AMOLED display with a 1080 x 2400 pixel resolution and a 90Hz refresh rate for smooth visuals. Navigate the interface using touch gestures. The in-display fingerprint sensor provides secure and convenient unlocking.




realme
9 PRO+



Image: Front view of the realme 9 Pro+ highlighting its Super AMOLED display.

Camera Features

The device is equipped with a versatile triple camera system:

- **Main Camera:** 50 MP with f/1.8 aperture, OIS (Optical Image Stabilization) for clear photos even in low light.
- **Ultrawide Camera:** 8 MP with f/2.2 aperture and 119° field of view for expansive shots.
- **Macro Camera:** 2 MP with f/2.4 aperture for close-up photography.
- **Front Camera:** 16 MP with f/2.4 aperture for high-quality selfies.



Image: Detailed view of the realme 9 Pro+ camera module, featuring the 50MP OIS main sensor.



Image: Infographic showcasing the 50MP Sony IMX766 OIS flagship camera and other key features.

Connectivity

The realme 9 Pro+ supports 5G cellular networks, Wi-Fi, and Bluetooth for seamless connectivity. It also includes NFC for contactless payments and data transfer.

Operating System

The smartphone runs on Android 12, providing a user-friendly interface and access to a wide range of applications through the Google Play Store.

Maintenance

Battery Care

To prolong battery life, avoid exposing the device to extreme temperatures. Use only the original charger and cable. It is advisable to keep the battery charge between 20% and 80% for optimal longevity.

Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. You can usually find this option in the 'Settings' menu under 'System' or 'About phone'.

Cleaning the Device

Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid using harsh chemicals or abrasive materials that could damage the finish.

Troubleshooting

Common Issues and Solutions

- **Device not powering on:** Ensure the battery is charged. Press and hold the Power button for at least 10 seconds.
- **Network connectivity issues:** Check if SIM cards are properly inserted. Verify network settings and ensure you are within network coverage. For USA buyers, note that this smartphone is not compatible with CDMA networks (Verizon, Sprint, US Cellular).
- **Battery draining quickly or overheating:** Close background applications. Reduce screen brightness. Avoid using the phone while charging. If issues persist, consider a factory reset after backing up data.
- **Apps crashing:** Clear the app's cache and data in 'Settings' > 'Apps'. If the problem continues, reinstall the app.

Factory Reset

If you encounter persistent software issues, a factory reset may resolve them.**Warning:** This will erase all data on your phone. Back up important data before proceeding. Go to 'Settings' > 'System' > 'Reset options' > 'Erase all data (factory reset)'.

Specifications



Image: Key specifications of the realme 9 Pro+ including connectivity and battery.

Feature	Specification
Model Name	Realme 9 Pro+ (RMX3392)
Display	6.4 Inches Super AMOLED, 1080 x 2400 pixels, 90Hz Refresh Rate
Processor	MediaTek Dimensity 920 5G (6 nm) Octa-core
RAM	8 GB
Internal Storage	128 GB
Rear Camera	50 MP (OIS) + 8 MP (Ultrawide) + 2 MP (Macro)
Front Camera	16 MP
Battery Capacity	4500 mAh (Non-removable)
Charging	60W SuperDart Charge
Operating System	Android 12.0
Dimensions	6.31 x 2.89 x 0.31 inches
Weight	6.4 ounces (182 Grams)
Connectivity	5G, Wi-Fi, Bluetooth, NFC, USB Type-C
Audio Jack	3.5 mm

Warranty and Support

Your realme 9 Pro+ smartphone comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including coverage period and service procedures. For further assistance, technical support, or to find authorized service centers, please visit the official realme website or contact realme customer service. You can find more information and support resources at the realme Store.

© 2024 realme. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question