

Everycom EC-901

Everycom EC-901 Thermal POS Receipt Printer User Manual

Model: EC-901 | Brand: Everycom

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, maintenance, and troubleshooting of your Everycom EC-901 Thermal POS Receipt Printer. Please read this manual thoroughly before using the printer to ensure proper functionality and longevity.



Figure 1: Everycom EC-901 Thermal POS Receipt Printer. This image displays the compact design of the printer with a sample receipt emerging from the top.

Key Features:

- **Fast Printing Speed:** Up to 160mm per second for efficient receipt generation.
- **Easy Paper Loading:** Drop-in paper loading mechanism for quick and simple media changes.
- **Compact Design:** Integrated power supply for a clean and space-saving workstation.
- **Variable Paper Width:** Supports both 58mm and 80mm thermal paper rolls.
- **Built-In Buzzer:** Provides audible notifications for various printer statuses.
- **Auto Cutter:** Automatically cuts receipts after printing for convenience.
- **Connectivity:** USB and LAN interfaces for versatile integration.

2. SETUP AND INSTALLATION

2.1 Unpacking and Contents Verification

Carefully unpack the printer and verify that all components are present. The package should contain:

- Everycom EC-901 Thermal POS Receipt Printer
- Roll paper × 1 (for initial testing)
- CD-ROM (containing drivers, utility software, and digital manuals)
- Paper Guide
- Paper Bearing
- USB Cable
- Power Adapter Cable

2.2 Connecting the Printer

1. **Power Connection:** Connect the power adapter cable to the printer's power port and then to a suitable power outlet.
2. **Data Connection:**
 - **USB Interface:** Connect the provided USB cable from the printer's USB port to an available USB port on your computer or POS system.
 - **LAN Interface:** For network printing, connect an Ethernet cable from the printer's LAN port to your network router or switch.



Figure 2: Rear view of the Everycom EC-901 printer. This image highlights the various connectivity ports including USB, LAN, and the power input.

2.3 Loading Thermal Paper

The EC-901 printer features a convenient drop-in paper loading system.

1. Ensure the printer is powered off or in standby mode.
2. Press the cover open button (usually located on the side or front) to open the top cover of the printer.
3. Insert the thermal paper roll into the paper compartment with the printing side facing the print head. Ensure the roll is seated correctly and feeds smoothly.
4. Pull a small amount of paper out past the cutter.
5. Close the top cover firmly until it latches securely. The printer will automatically feed the paper to the correct position.



Figure 3: Everycom EC-901 printer with the top cover open. This image illustrates the internal compartment where the thermal paper roll is loaded.

2.4 Driver Installation

Insert the provided CD-ROM into your computer's optical drive and follow the on-screen instructions to install the printer drivers and utility software. Alternatively, drivers can be downloaded from the Everycom official website.

3. OPERATING THE PRINTER

3.1 Powering On/Off

To power on the printer, press the power switch located on the front or side of the unit. The power indicator light will illuminate. To power off, press the switch again.

3.2 Printing Receipts

Once the printer is connected and drivers are installed, you can print receipts from your POS software or application. The printer supports fast printing at up to 160mm per second.

3.3 Auto Cutter Function

The EC-901 is equipped with an auto cutter that automatically cuts the receipt paper after each print job, ensuring clean and professional-looking receipts.

3.4 Buzzer Notifications

The built-in buzzer provides audible alerts for various printer statuses, such as paper out, cover open, or error conditions. Refer to the utility software for configuring buzzer settings.

3.5 Low Noise Operation

Thermal printers generally operate with reduced noise levels, making the EC-901 suitable for various work environments where quiet operation is desired. The printer uses heat for printing, eliminating the need for ink cartridges and contributing to lower operating noise.

4. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your Everycom EC-901 printer.

4.1 Cleaning the Print Head

The thermal print head should be cleaned periodically to maintain print quality. Use a soft, lint-free cloth dampened with isopropyl alcohol. Gently wipe the print head surface. Ensure the printer is powered off and cooled down before cleaning.

4.2 Cleaning the Platen Roller

The platen roller can accumulate paper dust. Clean it with a soft cloth dampened with isopropyl alcohol. Rotate the roller manually to clean its entire surface.

4.3 Exterior Cleaning

Wipe the exterior of the printer with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners.

5. TROUBLESHOOTING

If you encounter issues with your printer, refer to the following common troubleshooting steps:

- **No Power:** Ensure the power cable is securely connected to both the printer and the power outlet. Check if the power switch is in the 'On' position.
- **No Print Output:**
 - Verify that the paper roll is loaded correctly and there is sufficient paper.
 - Check the data cable connection (USB or LAN) to your computer/POS system.
 - Ensure the printer drivers are correctly installed and the printer is selected as the default printer in your software.
 - Check for any error indicator lights or buzzer sounds.
- **Poor Print Quality:**
 - Clean the print head as described in the Maintenance section.
 - Ensure you are using high-quality thermal paper.

- Adjust print density settings through the printer driver if available.

- **Paper Jams:**

- Open the top cover and carefully remove any jammed paper.
- Ensure the paper roll is installed correctly and not too tight or loose.
- Clean the paper path and platen roller.

For persistent issues, please contact Everycom customer support.

6. SPECIFICATIONS

The following table details the technical specifications of the Everycom EC-901 Thermal POS Receipt Printer:

Feature	Specification
Model	EC-901
Printing Technology	Thermal Line Printing
Print Speed	Up to 160 mm/second
Print Resolution	203 x 203 DPI
Paper Width	80mm (3 inches), supports 58mm
Interface	USB, LAN
Auto Cutter	Yes
Product Dimensions	19.8D x 14.8W x 14.8H Centimeters
Item Weight	1.8 Kilograms
Included Components	Printer, 1 Roll Paper, CD-ROM, Paper Guide, Paper Bearing, USB Cable, Power Adapter Cable

7. WARRANTY AND SUPPORT

7.1 Warranty Information

The Everycom EC-901 Thermal POS Receipt Printer comes with a **1-year warranty** from the date of purchase. Please retain your purchase receipt as proof of warranty. The warranty covers manufacturing defects under normal use conditions. It does not cover damage caused by misuse, accidents, unauthorized repairs, or consumables.

7.2 Customer Support

For technical assistance, warranty claims, or any product-related inquiries, please contact Everycom Customer Care:

- **Toll-Free Number:** 1800 121 4480
- **Working Hours:** Monday - Saturday, 10:00 AM - 6:30 PM (Except on Public Holidays)

PRO-ACTIVE CUSTOMER SERVICE 1800 121 4480 TOLL-FREE

**Customer Support Working Hours
(Mon-Sat 10:00-18:30 Except on Public Holidays)**





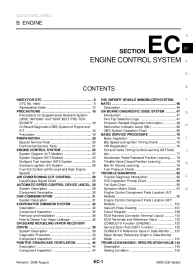
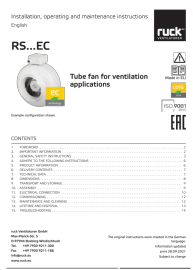
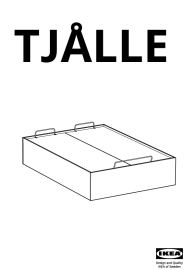
Figure 4: Everycom Customer Service details. This image provides the toll-free number and working hours for customer support.

Related Documents - EC-901



[Everycom EC801B Thermal Receipt Printer User Manual](#)

User manual for the Everycom EC801B Thermal Receipt Printer, covering setup, features, technical specifications, and troubleshooting.

	<p>EVERYCOM ECL100 Thermal Label Printer User Manual</p> <p>Comprehensive user manual for the EVERYCOM ECL100 Thermal Label Printer, covering installation, operation, safety, maintenance, specifications, and troubleshooting. Learn how to set up and use your printer efficiently.</p>
	<p>Euromex EcoBlue Microscopes User Manual - Operation, Maintenance, and Safety</p> <p>Comprehensive user manual for Euromex EcoBlue series microscopes, covering general safety, operation, maintenance, digital models, and polarization features. Includes detailed instructions and specifications.</p>
	<p>Nissan G35 Sedan Engine Control System Diagnostics</p> <p>Comprehensive guide to diagnosing issues within the engine control system of a 2006 Nissan G35 Sedan, covering DTC codes, system descriptions, and diagnostic procedures.</p>
	<p>Ruck RS...EC Tube Fan Installation, Operation, and Maintenance Manual</p> <p>Comprehensive guide for Ruck RS...EC series tube fans, covering installation, operation, maintenance, safety, and troubleshooting. Features EC motor technology for ventilation applications.</p>
	<p>TJÅLLE Upholstered Ottoman Bed Assembly Instructions IKEA</p> <p>Step-by-step guide for assembling the IKEA TJÅLLE upholstered ottoman bed. Includes a detailed parts list, visual descriptions, and assembly instructions for safe and correct installation.</p>