

SKG G7-Pro

SKG G7-Pro Neck Massager User Manual

Model: G7-Pro | Brand: SKG

1. INTRODUCTION

The SKG G7-Pro Neck Massager is designed to provide effective relief for neck pain, shoulder fatigue, and body tension. It utilizes a combination of physical massage, vibration, TENS, and EMS technology to target deep, tense muscles. Featuring 9 massage heads with innovative 9D technology, it offers thermal compression and pulse massage for a comprehensive experience. Each nano massage head is equipped with 304 stainless steel contacts to ensure pleasant and even heat distribution. The device offers three adjustable heat levels and is lightweight and portable, making it suitable for various environments.

2. SAFETY INFORMATION

Please read all safety instructions carefully before using the device.

- Do not use the massager while driving or operating heavy machinery.
- Consult a doctor before use if you have any existing health concerns, medical conditions, or are pregnant.
- Do not use on open wounds, swollen areas, or skin irritations.
- Keep out of reach of children.
- Do not disassemble, repair, or modify the device yourself. Contact customer support for assistance.
- Avoid prolonged use in one area to prevent discomfort or skin irritation.
- This device is not water-resistant. Avoid contact with water or other liquids.

3. PRODUCT OVERVIEW

3.1 Included Components

- SKG G7-Pro Neck Massager
- User Manual

- Type-C Charging Cable

3.2 Device Controls and Features

Familiarize yourself with the control panel and key features of your SKG G7-Pro Neck Massager.



Image: Close-up view of the SKG G7-Pro Neck Massager's control panel, highlighting the various buttons and ports for operation.

- **Type-C Charging Port:** Used to connect the Type-C charging cable for recharging the device.
- **Voice Broadcast Switch:** Toggles voice prompts on or off.
- **Heating Temp:** Adjusts the heat level of the massage heads.
- **On/Off:** Powers the device on or off.
- **Vibration Intensity:** Controls the strength of the vibration massage.
- **Pulse Variator:** Adjusts the intensity of the electrical pulse massage (TENS/EMS).
- **Infrared Level:** Controls the intensity of the infrared therapy.



Image: Underside view of the SKG G7-Pro Neck Massager, showing the arrangement of its 9 massage heads with stainless steel contacts.

The G7-Pro features 9 massage heads with 304 stainless steel contacts, designed for optimal contact and even heat distribution during massage.

4. SETUP

4.1 Charging the Device

1. Connect the provided Type-C charging cable to the charging port on the massager.
2. Plug the other end of the cable into a compatible USB power adapter (not included) or a computer's USB port.
3. The indicator light will show the charging status. A full charge typically takes [insert specific time if available, otherwise omit].
4. Disconnect the charger once fully charged.

4.2 First Use

Before your first use, ensure the device is fully charged. Clean the massage heads with a soft, damp cloth as described in the Maintenance section.

5. OPERATING INSTRUCTIONS

5.1 Wearing the Massager

Place the massager around your neck, ensuring the massage heads make good contact with the desired areas of your neck and shoulders. The flexible design allows for a comfortable fit.



Image: A person wearing the SKG G7-Pro Neck Massager comfortably around their neck, demonstrating proper placement.

5.2 Powering On/Off

- To turn on: Press and hold the **On/Off** button until the device activates.
- To turn off: Press and hold the **On/Off** button again until the device powers down.

5.3 Adjusting Massage Modes and Intensity

The G7-Pro offers a combination of pulse (TENS/EMS) and vibration massage. These can be used

independently or together.

- **Pulse Variator:** Use this control to increase or decrease the intensity of the electrical pulse massage. Start with the lowest setting and gradually increase to a comfortable level.
- **Vibration Intensity:** Use this control to adjust the strength of the vibration massage.

5.4 Adjusting Heat Levels

The device features 3 levels of red light heat function (630 nm red light).

- Press the **Heating Temp** button to cycle through the heat levels: Low (37-39 °C), Medium (39-41 °C), and High (41-43 °C).
- Select the temperature that best suits your comfort and needs.

5.5 Adjusting Infrared Level

- Use the **Infrared Level** control to adjust the intensity of the infrared therapy.

5.6 Voice Broadcast Switch

- Toggle the **Voice Broadcast Switch** to enable or disable voice prompts for device operations.

6. MAINTENANCE

6.1 Cleaning

- Ensure the device is turned off and unplugged before cleaning.
- Wipe the surface of the massager and massage heads with a soft, slightly damp cloth.
- Do not use abrasive cleaners, alcohol, or corrosive liquids, as these may damage the device.
- Allow the device to air dry completely before storing or next use.

6.2 Storage

- Store the massager in a cool, dry place, away from direct sunlight and extreme temperatures.
- Keep it away from moisture and dust.
- Do not place heavy objects on top of the device.

7. TROUBLESHOOTING

If you encounter any issues with your SKG G7-Pro Neck Massager, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device does not turn on.	Low battery or device not charged.	Charge the device fully using the provided Type-C cable.
No or weak massage sensation.	Incorrect placement, low intensity setting, or dry skin.	Ensure massage heads are in full contact with skin. Increase Pulse Variator or Vibration Intensity. Apply a small amount of water or conductive gel to the skin for better pulse transmission.

Problem	Possible Cause	Solution
No heat or insufficient heat.	Heat function not activated or set to low.	Press the Heating Temp button to select a higher heat level. Allow a few minutes for the heat to build up.
Voice prompts are not audible.	Voice Broadcast Switch is off.	Toggle the Voice Broadcast Switch to the 'on' position.
Skin irritation after use.	Prolonged use in one area or high intensity.	Reduce massage duration or intensity. Ensure skin is clean and dry before use. If irritation persists, discontinue use and consult a doctor.

8. SPECIFICATIONS

Feature	Specification
Model Number	G7-Pro
Brand	SKG
Product Dimensions	15L x 7W x 12.5H cm
Product Weight	545 Grams
Power Source	Battery (1 Lithium Ion, included)
Material	Stainless Steel
Color	Grey
Special Feature	Heat (3 levels: 37-39 °C, 39-41 °C, 41-43 °C)
Massage Therapy Technique	Vibration, Electrical Pulse (TENS/EMS), Thermal Compression, Infrared
Intended Use	Neck, Shoulder (Muscle)
Wireless	Yes
Water Resistance Level	Not Water Resistant
Charging Port	Type-C

9. WARRANTY AND SUPPORT

SKG products are manufactured to high-quality standards. For information regarding warranty coverage, technical support, or service inquiries, please refer to the warranty card included with your product or visit the official SKG website. Please retain your proof of purchase for warranty claims.