PUTORSEN B09SKSBXJT

PUTORSEN Dual Monitor Arm Instruction Manual

Model: B09SKSBXJT

1. Introduction

This manual provides comprehensive instructions for the installation, operation, and maintenance of your PUTORSEN Dual Monitor Arm. This product is designed to securely hold two computer monitors, enhancing your workspace ergonomics and organization. Please read this manual thoroughly before installation and retain it for future reference.



Image 1.1: PUTORSEN Dual Monitor Arm overview, showing the main components and mounting options.

2. Safety Information

Observe the following safety precautions to prevent injury or damage to the product:

- Ensure your desk or mounting surface can support the combined weight of the monitor arm and two monitors.
- Do not exceed the maximum weight capacity of 9kg (19.8 lbs) per arm.
- Verify that the VESA mounting patterns (75x75mm or 100x100mm) on your monitors are compatible.
- Tighten all screws and bolts securely during installation. Recheck tightness periodically.
- Keep children and pets away from the installation area.
- Avoid pinching cables during adjustment to prevent damage.

3. Package Contents

Please check that all components are present and undamaged before proceeding with installation. If any parts are missing or damaged, contact customer support.

- Dual Monitor Arm Assembly

- Desk Clamp (C-clamp)
- Grommet Mount Kit
- Mounting Hardware (screws, washers, spacers)
- Allen Keys for adjustments
- Instruction Manual

4. Specifications

Feature	Specification
Monitor Size Compatibility	17 - 32 inches (43 - 81 cm)
VESA Compatibility	75x75mm, 100x100mm
Weight Capacity	Max 9kg (19.8 lbs) per arm
Tilt Range	-90° to +90°
Swivel Range	180°
Rotation Range	360° (Landscape to Portrait)
Max Height Adjustment	407mm (16 inches)
C-Clamp Desk Thickness	10 - 85mm (0.4 - 3.3 inches)
Grommet Mount Desk Thickness	10 - 40mm (0.4 - 1.6 inches)
Material	Alloy Steel



Image 4.1: Visual representation of monitor size, VESA, and load capacity specifications.

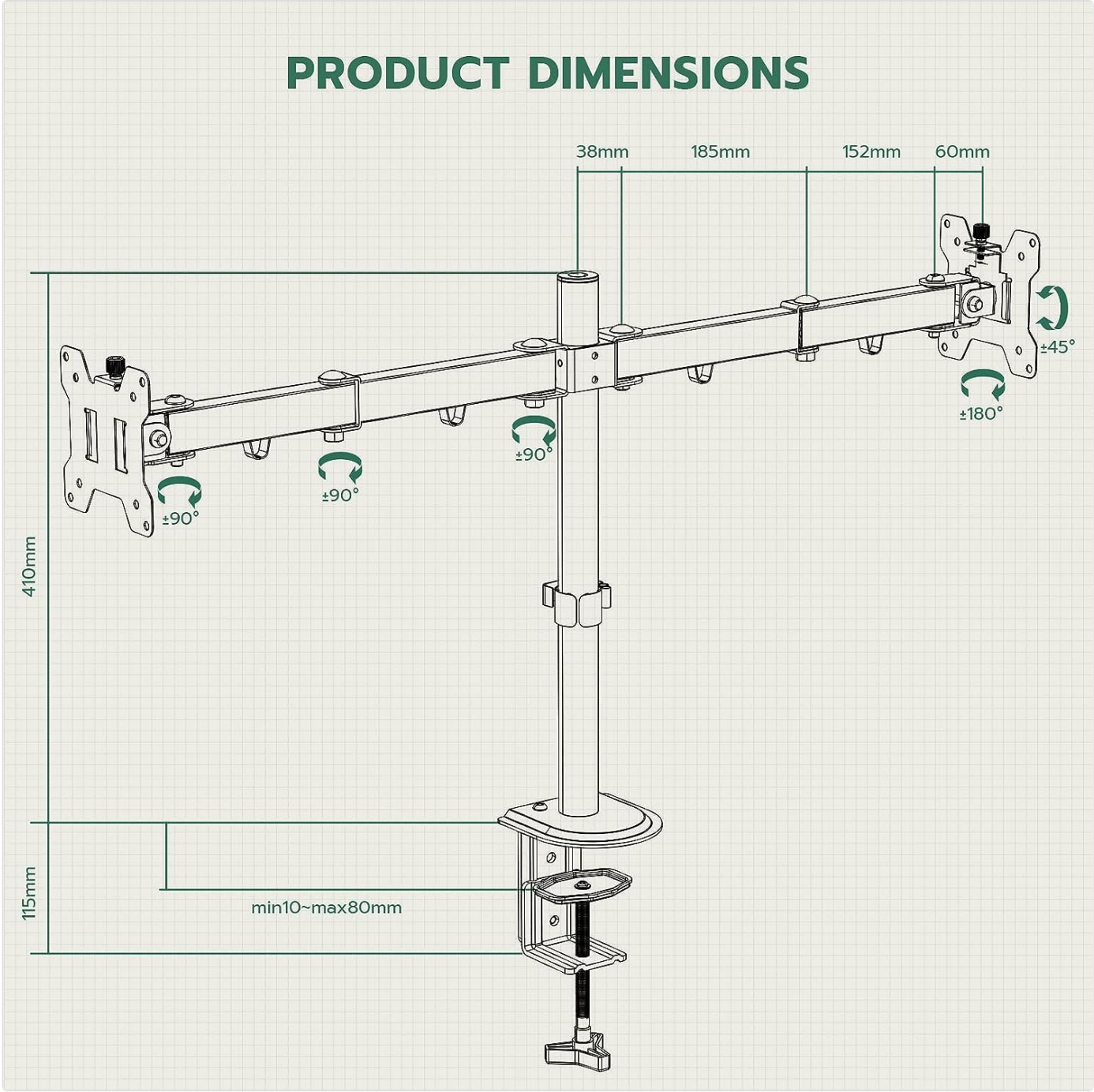


Image 4.2: Detailed product dimensions for planning your setup.

5. Setup and Installation

5.1 Choosing a Mounting Option

The PUTORSEN Dual Monitor Arm offers two installation methods: C-clamp and Grommet mount. Select the option best suited for your desk.

- **C-Clamp Mount:** Ideal for desks with an edge, supporting thicknesses from 10mm to 85mm.
- **Grommet Mount:** Requires an existing hole in your desk (or drilling one), supporting thicknesses from 10mm to 40mm.



Image 5.1: C-Clamp and Grommet mounting options with desk thickness compatibility.

5.2 Step-by-Step Installation

1. **Assemble the Base:** Attach the chosen mounting base (C-clamp or grommet) to the bottom of the main pole. Secure it firmly to your desk.
2. **Attach the Arms:** Slide the monitor arms onto the main pole at your desired initial height. Use the provided Allen key to tighten the collar.
3. **Prepare Monitors:** Carefully remove your monitors from their original stands. Locate the VESA mounting holes on the back of each monitor.
4. **Mount Monitors:** Attach the VESA plates from the monitor arm to the back of your monitors using the appropriate screws and spacers. Ensure a secure fit.
5. **Hang Monitors:** Slide the mounted monitors onto the ends of the monitor arms. Ensure they click into place or are secured with the locking mechanism.
6. **Cable Management:** Route monitor cables through the integrated cable clips along the arms and down the main

pole for a tidy setup.

6. Operation and Adjustments

The PUTORSEN Dual Monitor Arm allows for various adjustments to achieve an optimal viewing experience.

6.1 Height Adjustment

To adjust the vertical height of both monitors simultaneously, loosen the collar on the main pole, slide the arms to the desired height (up to 407mm), and re-tighten the collar. Individual monitor height cannot be adjusted independently on the pole.



Image 6.1: Demonstrating vertical height adjustment and tilt capabilities.

6.2 Tilt Adjustment

Each monitor can be tilted independently from -90° (downward) to +90° (upward) to reduce glare and find your preferred viewing angle. Loosen the tilt knob behind the VESA plate, adjust, and re-tighten.

6.3 Swivel and Rotation

The monitor arms allow for 180° swivel movement, enabling you to position your monitors horizontally. Additionally, each monitor can be rotated 360° at the VESA plate, allowing for quick switching between landscape and portrait orientations.



Image 6.2: Illustrating swivel and full 360° rotation for flexible viewing.



Image 6.3: Examples of various monitor configurations to optimize your workflow.

6.4 Cable Management

Utilize the integrated cable clips along the monitor arms and the main pole to route and conceal your monitor cables. This helps maintain a clean and organized workspace.



Image 6.4: Cable management clips keep your desk tidy.

7. Maintenance

Regular maintenance ensures the longevity and safe operation of your monitor arm.

- **Cleaning:** Wipe the monitor arm with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- **Tightness Check:** Periodically check all screws and bolts, especially those securing the mount to the desk and the monitors to the VESA plates, to ensure they remain tight.
- **Lubrication:** No lubrication is typically required for this product.

8. Troubleshooting

If you encounter issues with your monitor arm, refer to the following table for common problems and solutions.

Problem	Possible Cause	Solution
Monitor sags or does not hold position.	Tilt mechanism is loose; monitor exceeds weight capacity.	Tighten the tilt adjustment knob. Ensure monitor weight is within specifications (max 9kg per arm).
Arm feels unstable or wobbles.	Desk clamp/grommet mount is not tight; pole is loose.	Re-tighten the desk clamp or grommet mount. Ensure the arm collar on the pole is securely tightened.
Monitors are not level.	Minor manufacturing tolerance; uneven desk surface.	Use the fine-tuning adjustment screws on the VESA plate (if available) or adjust the height of one arm slightly.
Cables are difficult to route.	Incorrect cable routing.	Ensure cables are routed through the designated clips and channels. Avoid overfilling.

9. Warranty and Support

PUTORSEN products are manufactured to high-quality standards. For specific warranty information, please refer to the warranty card included with your product or visit the official PUTORSEN website. If you require technical assistance or have questions not covered in this manual, please contact PUTORSEN customer support through their official channels.

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