

## LEVN Universal USB Dongle

# LEVN Universal USB Dongle Instruction Manual

Models: LE-HS010 Superior, LE-HS013 Superior, LE-HS016 Superior, LE-HS011 Superior, CT001, CT002, CT005

## 1. INTRODUCTION

The LEVN Universal USB Dongle is designed to provide seamless wireless connectivity for compatible LEVN headsets to your computer. This dongle ensures a stable and efficient connection, enhancing your audio experience for calls, music, and other applications.



Image 1: LEVN Universal USB Dongle

This dongle supports pairing with various LEVN headset models, including LE-HS010 Superior, LE-HS013 Superior, LE-HS016 Superior, LE-HS011 Superior, CT001, CT002, and CT005.

## 2. SETUP AND PAIRING

Follow these steps to set up your LEVN Universal USB Dongle and pair it with your compatible LEVN wireless headset:

1. **Reset the Headset:** Before pairing, reset your headset to clear any previous Bluetooth connection records.

- Disconnect the headset from any currently connected devices.
- Delete the pairing information for the headset from any connected devices.
- Press and hold the Multi-Function Button (MFB) and the Volume "-" button on your headset for approximately 5-7 seconds.
- The indicator light on the headset will flash red and blue once, confirming the initialization is complete.

2. **Insert the Dongle:** Insert the LEVN USB Dongle into an available USB port on your computer.
3. **Dongle Recognition:** Wait for your computer to recognize the dongle. The LED indicator on the dongle will flash blue, indicating it is ready for pairing.
4. **Enter Headset Pairing Mode:** Press and hold the MFB button on your headset for 5 seconds to enter pairing mode. The headset's LED indicator will flash red and blue alternately.
5. **Complete Pairing:** Place the headset close to the dongle. Once the LED indicator on the dongle turns solid blue, the pairing is successful. The headset will also emit a prompt tone to confirm the connection.



Image 2: Compatible LEVN Headset with USB Dongle

### 3. OPERATING INSTRUCTIONS

Once successfully paired, the LEVN Universal USB Dongle provides a stable wireless connection between your computer and headset. It operates as a plug-and-play device for supported Windows operating systems.

- **Automatic Connection:** After initial pairing, the dongle and headset should automatically connect when both are powered on and within range.
- **Audio Output:** Ensure your computer's audio output is set to your LEVN headset for optimal performance. This can usually be adjusted in your operating system's sound settings.
- **Microphone Input:** Similarly, verify that your LEVN headset's microphone is selected as the input device in your computer's sound settings or communication applications.



Image 3: User utilizing a LEVN Headset for communication

## 4. MAINTENANCE

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To ensure the longevity and optimal performance of your LEVN Universal USB Dongle, follow these simple maintenance guidelines:

- **Keep Dry:** Avoid exposing the dongle to moisture or liquids, as this can cause damage to internal components.
- **Clean Gently:** If cleaning is necessary, use a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- **Store Safely:** When not in use, store the dongle in a safe place to prevent physical damage or loss.
- **Avoid Extreme Temperatures:** Do not expose the dongle to extreme heat or cold.

## 5. TROUBLESHOOTING

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If you encounter issues with your LEVN Universal USB Dongle, consider the following troubleshooting steps:

- **Dongle Not Recognized:** If your computer does not recognize the dongle, try inserting it into a different USB port. Ensure your computer's USB drivers are up to date.
- **Headset Not Pairing:** If the headset fails to pair, ensure both the dongle and headset are in pairing mode (refer to Section 2). Make sure the headset is fully charged. Try resetting the headset again.
- **Connection Drops:** Ensure the headset and dongle are within the recommended operating range. Minimize interference from other wireless devices.
- **No Audio/Microphone Issues:** Check your computer's sound settings to confirm the LEVN headset is selected as the default playback and recording device.
- **Compatibility:** Verify that your headset model is listed as compatible with this dongle (LE-HS010 Superior, LE-HS013 Superior, LE-HS016 Superior, LE-HS011 Superior, CT001, CT002, CT005).

## 6. SPECIFICATIONS

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Feature	Detail
Product Dimensions	0.74 x 0.58 x 0.27 inches
Item Weight	0.317 ounces (0.01 Kilograms)
Brand	LEVN
Hardware Interface	USB
Color	Black
Compatible Devices	Desktop, Laptop
Data Link Protocol	USB
Data Transfer Rate	3 Megabits Per Second
Minimum Required Operating System Version	Mac OS 10.12 Sierra, Ubuntu 16.04 Xenial Xerus, Windows 10

## 7. WARRANTY AND SUPPORT

For any questions regarding your LEVN Universal USB Dongle, including re-pairing procedures or technical assistance, please contact LEVN customer support. Refer to the product packaging or the official LEVN website for specific contact information.