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> HP 2022 15.6-inch Laptop (Model HP 2022) User Manual

## HP HP 2022

# HP 2022 15.6-inch Laptop User Manual

Model: HP 2022

## INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 2022 15.6-inch laptop. Please read this guide thoroughly to ensure optimal performance and longevity of your device.

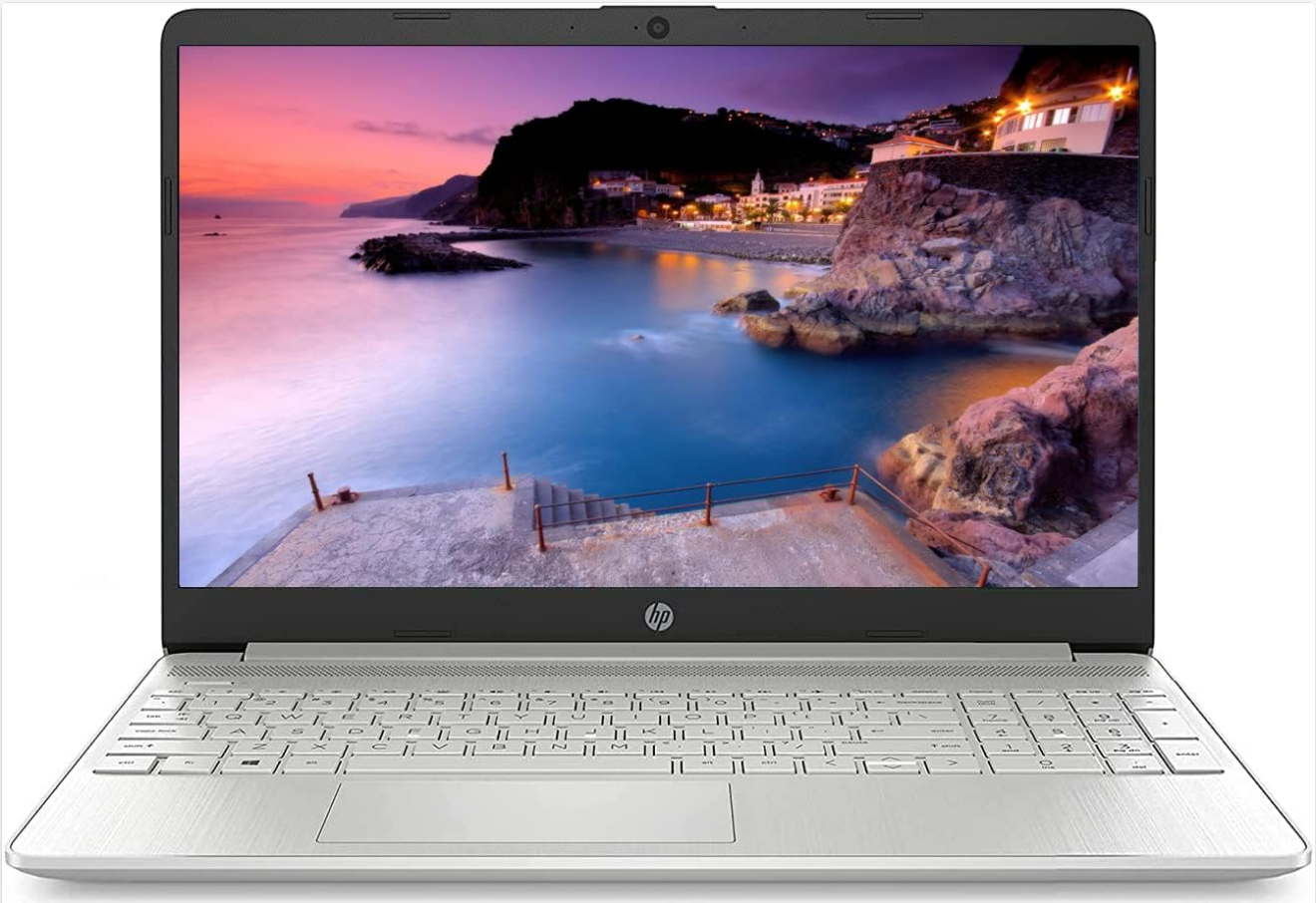


Image: The HP 2022 15.6-inch laptop, showcasing its full display and silver chassis.

# 1. SETUP

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## 1.1 Unpacking and Initial Power On

1. Carefully remove the laptop and all accessories from the packaging.
2. Connect the AC adapter to the laptop's AC Smart pin port and then to a power outlet.
3. Open the laptop lid and press the power button to turn on the device.
4. Follow the on-screen instructions to complete the initial Windows 11 setup.

## 1.2 Switching Out of Windows 11 S Mode

Your laptop comes with Windows 11 Home in S mode, which limits app installations to the Microsoft Store for enhanced security. To install apps from other sources, you can switch out of S mode:

1. On your PC running Windows 11 in S mode, open **Settings > Update & Security > Activation**.
2. In the "Switch to Windows 11 Home" or "Switch to Windows 11 Pro" section, select **Go to the Store**.
3. On the "Switch out of S mode" page that appears in the Microsoft Store, select the **Get** button.
4. After you see a confirmation message, you will be able to install apps from outside the Microsoft Store.

*Note: Switching out of S mode is a one-way process and cannot be reversed.*

## 1.3 Connecting Accessories

# Computer accessories

3 in 1!



**Mousepad**



**HDMI Cable**



**USB Extension**

Image: Included accessories such as a mousepad, HDMI cable, and USB extension cable.

Your laptop may come with additional accessories. Connect them as follows:

- **HDMI Cable:** Connect one end to the laptop's HDMI port and the other to an external display.
- **USB Extension Cable:** Use this to extend the reach of USB devices. Connect the male end to a laptop USB port and the female end to your USB device.
- **Mousepad:** Place on a flat surface for use with an external mouse.

## 2. OPERATING YOUR LAPTOP

### 2.1 Keyboard and Touchpad



Image: The HP laptop with its full-size keyboard, numeric keypad, and HP Imagepad, displaying the Windows 11 interface.

The laptop features a full-size keyboard with a numeric keypad and an HP Imagepad for navigation. Refer to the Windows 11 documentation for specific gestures and shortcuts.

## 2.2 Ports and Connectors

TAKE IT ANYWHERE.  
SEE MORE.



Full-size, natural  
silver keyboard



HP Imagepad



Multi-format SD  
Media Card Reader

SuperSpeed  
USB Type-C®

HDMI  
1.4b

Headphone/Microphone Combo



AC Smart Pin

SuperSpeed  
USB Type-A



Image: Detailed view of the laptop's side ports, including a multi-format SD media card reader, headphone/microphone combo jack, SuperSpeed USB Type-C, HDMI 1.4b, AC Smart Pin, and SuperSpeed USB Type-A ports.

- **SuperSpeed USB Type-C (5Gbps signaling rate):** For connecting modern USB-C devices.
- **SuperSpeed USB Type-A (5Gbps signaling rate):** For connecting standard USB devices.
- **HDMI 1.4b:** For connecting to external displays or projectors.
- **Mic/Headphone combo:** For connecting headsets or external microphones/speakers.
- **Multi-format SD media card reader:** For reading SD memory cards.
- **AC Smart pin:** For connecting the power adapter.

## 2.3 Wireless Connectivity

The laptop supports Realtek RTL8821CE-M 802.11a/b/g/n/ac (1x1) Wi-Fi and Bluetooth 4.2 combo. To connect to a wireless network or Bluetooth device:

- **Wi-Fi:** Access network settings in Windows 11 to select and connect to available Wi-Fi networks.
- **Bluetooth:** Enable Bluetooth in Windows 11 settings to pair with compatible devices like headphones or mice.

## 2.4 Using the HP Wide Vision HD Camera

HP True Vision Camera with dual array digital microphone for face-to-face communication



Image: The HP True Vision 720p HD camera with dual array digital microphones, positioned above the edge-to-edge HD display, shown during a video conference.

The integrated HP Wide Vision 720p HD camera with dual array digital microphones is suitable for video calls and online meetings. You can access it through applications like Microsoft Teams, Zoom, or the built-in Camera app in Windows.

## 3. MAINTENANCE

### 3.1 Battery Care

To maximize battery life and performance:

- Avoid extreme temperatures.
- Do not fully discharge the battery frequently.
- Store the laptop with a partial charge (around 50%) if not used for extended periods.
- The average battery life is approximately 105 hours under specific test conditions; actual usage may vary.

### 3.2 Cleaning Your Laptop

- Use a soft, lint-free cloth slightly dampened with water or a screen cleaner for the display.
- For the keyboard and chassis, use a soft cloth. Avoid harsh chemicals.
- Ensure the laptop is powered off and unplugged before cleaning.

### 3.3 Software Updates

Regularly check for and install Windows updates and HP driver updates to ensure system stability, security, and optimal performance.

## 4. TROUBLESHOOTING

### 4.1 Common Issues and Solutions

- **Laptop does not power on:** Ensure the AC adapter is securely connected and the power outlet is functional. Try holding the power button for 15 seconds to perform a hard reset.
- **No display:** Connect an external monitor to check if the issue is with the laptop's screen. Restart the laptop.
- **Wi-Fi or Bluetooth not connecting:** Check if wireless features are enabled in Windows settings. Restart the laptop and your router/Bluetooth device.
- **System is slow or unresponsive:** Close unnecessary applications. Check for available Windows updates. Consider running a system diagnostic tool.
- **Issues with Windows 11 S Mode:** If you need to install applications outside the Microsoft Store, refer to Section 1.2 for instructions on switching out of S mode.

For more complex issues, refer to the official HP support website or contact customer service.

## 5. SPECIFICATIONS

### HP 2022 15.6-inch Laptop Technical Specifications

| Feature    | Detail   |
|------------|--|
| Model Name | HP 2022  |
| Display    | 15.6-inch HD (1366 x 768), micro-edge, anti-glare        |
| Processor  | Intel Core i3-1125G4 (up to 3.7 GHz, 4 cores, 8 threads) |
| RAM        | 16GB DDR4 3200MHz SDRAM                                  |
| Storage    | 512GB SSD  |
| Graphics   | Intel UHD Graphics (Integrated)                          |

| Feature               | Detail   |
|-----------------------|--|
| Operating System      | Windows 11 Home in S mode  |
| Wireless Connectivity | Realtek RTL8821CE-M 802.11a/b/g/n/ac (1x1) Wi-Fi and Bluetooth 4.2 combo                             |
| Ports                 | 1x SuperSpeed USB Type-C, 2x SuperSpeed USB Type-A, 1x HDMI, 1x Mic/Headphone combo, 1x AC Smart pin |
| Media Drive           | 1x Multi-format SD media card reader   |
| Camera                | HP Wide Vision 720p HD camera with integrated dual array digital microphones                         |
| Dimensions (LxWxH)    | 14.11 x 9.53 x 0.71 inches   |
| Weight                | 3.75 lbs   |
| Color                 | Silver   |
| Average Battery Life  | Up to 105 hours (under specific test conditions)   |

## 6. WARRANTY AND SUPPORT

### 6.1 Product Warranty

Your HP laptop is covered by a manufacturer's warranty. For specific details regarding the warranty period and terms, please refer to the documentation included with your purchase or visit the official HP support website. The standard return policy is 30 days from purchase.

### 6.2 Optional Protection Plans

Additional protection plans may be available for purchase to extend coverage beyond the standard warranty. These plans typically offer extended service and support options.

- **4-Year Protection Plan:** Available for extended coverage.
- **2-Year Protection Plan:** Available for extended coverage.
- **Complete Protect:** A monthly plan covering eligible past and future purchases.

### 6.3 Customer Support

For technical assistance, driver downloads, or further information, please visit the official HP support website. You can also find contact information for HP customer service there.

*Note: Always ensure you are visiting the official HP website for support to avoid fraudulent services.*