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› WOQQW Neck and Shoulder Massager with Heat (Model JH-R2) Instruction Manual

WOQQW JH-R2

WOQQW Neck and Shoulder Massager with Heat

Model: JH-R2

INTRODUCTION

This instruction manual provides detailed information for the safe and effective use of your WOQQW Neck and Shoulder Massager with Heat, Model JH-R2. Please read this manual thoroughly before operating the device and retain it for future reference.

IMPORTANT SAFETY INFORMATION

To reduce the risk of electric shock, burns, fire, or injury, always follow these basic safety precautions:

- Always unplug the massager from the electrical outlet immediately after use and before cleaning.
- Do not use while bathing or in a shower.
- Do not place or store the massager where it can fall or be pulled into a tub or sink.
- Do not immerse in water or other liquid.
- Never use pins or other metallic fasteners with this appliance.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water.
- Keep the cord away from heated surfaces.
- Never use while sleeping or drowsy.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not use on sensitive skin areas or where circulation is poor.
- Do not use on bony parts of the body.
- Do not use if your skin is sensitive.
- Do not use on the abdominal area if you are pregnant.
- Stop using this massager if it causes discomfort or pain.

- The massager features an automatic shut-off after 15 minutes of continuous use to prevent overheating. Allow the device to cool down completely before reusing. It is not recommended to use the device for more than 30 consecutive minutes.

PRODUCT FEATURES

The WOQQW Neck and Shoulder Massager (Model JH-R2) is designed to provide a deep tissue massage experience. Key features include:

- **8 Shiatsu Massage Nodes:** Simulates professional masseur's fingers for 3D deep kneading massage.
- **Adjustable Intensity:** Three-speed settings for customized massage pressure.
- **Soothing Heat Function:** Optional heat to enhance relaxation and muscle relief.
- **Bi-Directional Massage:** Massage nodes can rotate in both clockwise and counter-clockwise directions.
- **Automatic Shut-off:** Built-in safety feature turns off the device after 15 minutes to prevent overheating.
- **Versatile Use:** Suitable for neck, shoulders, back, thighs, and other body parts.
- **Portable Design:** Includes both an AC adapter for home/office use and a car adapter for on-the-go use.
- **Durable Materials:** Constructed with breathable mesh and eco-friendly PU leather.

Home Professional Masseur



8 acupressure kneading nodes simulate professional masseur's fingers, deep kneading to relax the whole body



Built-in three-speed adjustable intensity, from gentle kneading to deep massage.



Optional soothing heat massage



Figure 1: Illustration of 8 massage nodes and optional heat function.



Figure 2: Design features including breathable mesh and PU leather.

SETUP INSTRUCTIONS

Before first use, ensure all packaging materials are removed and inspect the massager for any damage.

1. Power Connection:

- For home or office use, connect the AC power adapter to the massager's power input port. Plug the AC adapter into a standard electrical outlet.
- For car use, connect the car adapter to the massager's power input port. Plug the car adapter into your vehicle's cigarette lighter socket.

2. **Positioning:** Place the massager around your neck, shoulders, back, or other desired body area. Use the arm straps to adjust the position and apply gentle pressure as needed.

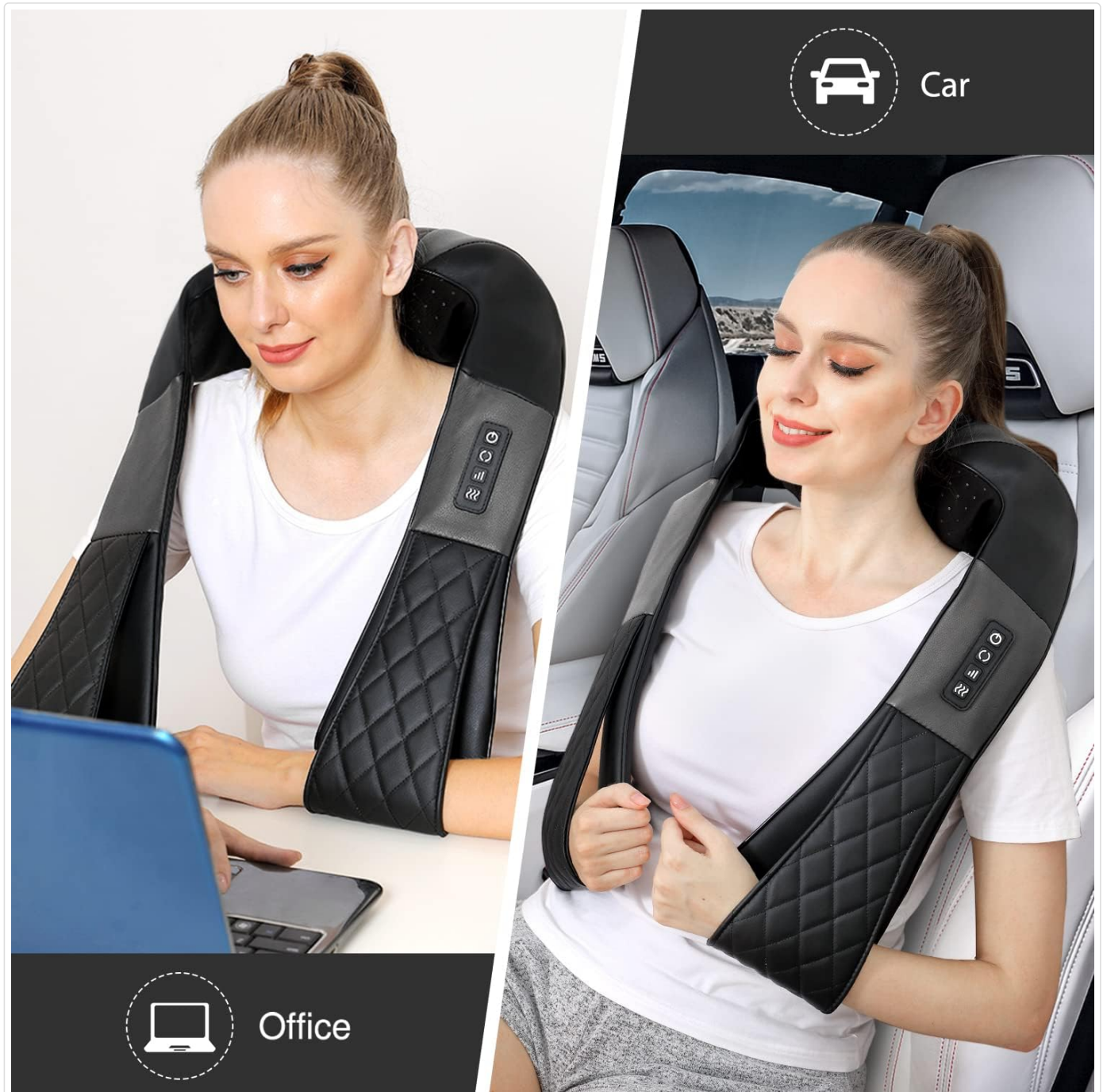


Figure 3: Massager in use at home/office and in a car, demonstrating power options.

OPERATING INSTRUCTIONS

The massager features a simple control panel located on the left arm strap. Refer to the image below for button identification.



Figure 4: Control Panel Overview.

1. **Power On/Off:** Press the **Power button** to turn the massager on. Press it again to turn the massager off. The massager will automatically shut off after 15 minutes.
2. **Change Direction:** After powering on, the massage nodes will rotate in one direction. Press the **Direction button** to reverse the rotation direction of the massage nodes.
3. **Adjust Speed:** Press the **Speed button** to cycle through the three available massage intensity levels (low, medium, high).
4. **Activate Heat Function:** Press the **Heat button** to turn on the soothing heat function. Press it again to turn the heat off.

Note: The massager is equipped with a 15-minute auto-shutoff timer. If you wish to continue your massage, simply press the Power button again to restart the cycle after the device has cooled down.

CARE AND MAINTENANCE

- **Cleaning:** Always unplug the massager before cleaning. Wipe the surface with a soft, damp cloth using mild soap and warm water. Do not use abrasive cleaners or harsh chemicals. Ensure the massager is completely dry before storing or next use.
- **Storage:** Store the massager in a cool, dry place, away from direct sunlight and moisture. Avoid placing heavy objects on top of the massager.
- **Cord Care:** Do not wrap the power cord around the appliance. Do not hang the unit by the power cord.

TROUBLESHOOTING GUIDE

If you encounter any issues with your massager, please refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Device does not start.	Power plug is not properly connected.	Unplug the adapter and plug it back in securely.
Device does not start.	Power switch is Off.	Press the Power On/Off button.
Device does not start.	No electrical current.	Try another electrical outlet or check the car power outlet.
Device stops by itself.	The 15-minute timer has elapsed.	The device is equipped with an automatic 15-minute shut-off. Press the Power button again to restart a new 15-minute session.
Overheat protection is active during massage.	The massager has overheated.	Allow the device to cool down completely before reusing it.

PRODUCT SPECIFICATIONS

Brand:	WOQQW
Model Number:	JH-R2
Product Dimensions (L x W x H):	40.6L x 18.9W x 18.4H centimetres
Item Weight:	1.65 kg
Material:	Faux Leather
Power Source:	Corded Electric
Massage Technique:	Kneading, Shiatsu
Special Features:	Portable, Bi-Directional Massage, Speed Control, Safety Auto Off, Soothing Heat
Automatic Shut-off:	15 minutes

WARRANTY AND SUPPORT

WOQQW provides a **three-year warranty** from the date of purchase for this massager. If you experience any issues with your massager within this period, please contact our customer service team for assistance.

For support, please refer to the contact information provided with your purchase or visit the official WOQQW website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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